

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Hospital Name	City	State
ETMC CARTHAGE	CARTHAGE	TX
MEADOWLANDS HOSPITAL MEDICAL CENTER	SECAUCUS	NJ
HOBOKEN UNIVERSITY MEDICAL CENTER	HOBOKEN	NJ
VALLEY HOSPITAL	RIDGEWOOD	NJ
CHRIST HOSPITAL	JERSEY CITY	NJ
HOLY NAME MEDICAL CENTER	TEANECK	NJ
PALISADES MEDICAL CTR-NY PRESBYTERIAN HEALTHCARE S	NORTH BERGEN	NJ
BAYONNE HOSPITAL CENTER	BAYONNE	NJ
ENGLEWOOD HOSPITAL AND MEDICAL CENTER	ENGLEWOOD	NJ
LIBERTYHEALTH-JERSEY CITY MEDICAL CENTER CAMPUS	JERSEY CITY	NJ
BERGEN REGIONAL MEDICAL CENTER	PARAMUS	NJ
HACKENSACK UNIVERSITY MEDICAL CENTER	HACKENSACK	NJ
PROVIDENCE HOSPITAL	WASHINGTON	DC
SIBLEY MEMORIAL HOSPITAL	WASHINGTON	DC

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest).



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported YES, they would definitely recommend the hospital.



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

UNITED MEDICAL CENTER	WASHINGTON	DC
GEORGE WASHINGTON UNIV HOSPITAL	WASHINGTON	DC
HOWARD UNIVERSITY HOSPITAL	WASHINGTON	DC
GEORGETOWN UNIVERSITY HOSPITAL	WASHINGTON	DC
WASHINGTON HOSPITAL CENTER	WASHINGTON	DC
STAMFORD HOSPITAL	STAMFORD	CT
BRIDGEPORT HOSPITAL	BRIDGEPORT	CT
WATERBURY HOSPITAL	WATERBURY	CT
SAINT MARYS HOSPITAL	WATERBURY	CT
ST VINCENT'S MEDICAL CENTER	BRIDGEPORT	CT
MASONIC HOME AND HOSPITAL	WALLINGFORD	CT
YALE-NEW HAVEN HOSPITAL	NEW HAVEN	CT
MIDSTATE MEDICAL CENTER	MERIDEN	CT
GRIFFIN HOSPITAL	DERBY	CT
HOSPITAL OF ST RAPHAEL	NEW HAVEN	CT
DANBURY HOSPITAL	DANBURY	CT
NORWALK HOSPITAL ASSOCIATION	NORWALK	CT
GREENWICH HOSPITAL ASSOCIATION	GREENWICH	CT
MILFORD HOSPITAL, INC	MILFORD	CT

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

ST VINCENTS BLOUNT	ONEONTA	AL
CALLAHAN EYE FOUNDATION HOSPITAL	BIRMINGHAM	AL
NORTHPORT MEDICAL CENTER	NORTHPORT	AL
ST VINCENT'S ST CLAIR	PELL CITY	AL
PICKENS COUNTY MEDICAL CENTER	CARROLLTON	AL
GREENE COUNTY HOSPITAL	EUTAW	AL
WALKER BAPTIST MEDICAL CENTER	JASPER	AL
HILL HOSPITAL OF SUMTER COUNTY	YORK	AL
MEDICAL WEST, AN AFFILIATE OF UAB HEALTH SYSTEM	BESSEMER	AL
LAKELAND COMMUNITY HOSPITAL	HALEYVILLE	AL
NORTHWEST MEDICAL CENTER	WINFIELD	AL
TRINITY MEDICAL CENTER	BIRMINGHAM	AL
SHELBY BAPTIST MEDICAL CENTER	ALABASTER	AL
CHILTON MEDICAL CENTER	CLANTON	AL
D C H REGIONAL MEDICAL CENTER	TUSCALOOSA	AL
PRINCETON BAPTIST MEDICAL CENTER	BIRMINGHAM	AL
ST VINCENT'S EAST	BIRMINGHAM	AL
BROOKWOOD MEDICAL CENTER	BIRMINGHAM	AL

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

MARION REGIONAL MEDICAL CENTER	HAMILTON	AL
BIBB MEDICAL CENTER	CENTREVILLE	AL
COOPER GREEN MERCY HOSPITAL	BIRMINGHAM	AL
UAB HIGHLANDS	BIRMINGHAM	AL
FAYETTE MEDICAL CENTER	FAYETTE	AL
UNIVERSITY OF ALABAMA HOSPITAL	BIRMINGHAM	AL
ST VINCENT'S BIRMINGHAM	BIRMINGHAM	AL
VIRGINIA MASON MEDICAL CENTER	SEATTLE	WA
HIGHLINE MEDICAL CENTER	BURIEN	WA
SWEDISH MEDICAL CENTER/CHERRY HILL	SEATTLE	WA
GROUP HEALTH CENTRAL HOSPITAL	SEATTLE	WA
NORTHWEST HOSPITAL	SEATTLE	WA
SWEDISH MEDICAL CENTER	SEATTLE	WA
UNIVERSITY OF WASHINGTON MEDICAL CTR	SEATTLE	WA
HARBORVIEW MEDICAL CENTER	SEATTLE	WA
DOWN EAST COMMUNITY HOSPITAL	MACHIAS	ME
ST JOSEPH HOSPITAL	BANGOR	ME
SOUTHERN MAINE MEDICAL CENTER	BIDDEFORD	ME

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

MOUNT DESERT ISLAND HOSPITAL	BAR HARBOR	ME
HENRIETTA D GOODALL HOSPITAL	SANFORD	ME
WALDO COUNTY GENERAL HOSPITAL	BELFAST	ME
YORK HOSPITAL	YORK	ME
RUMFORD HOSPITAL	RUMFORD	ME
PARKVIEW ADVENTIST MEDICAL CENTER	BRUNSWICK	ME
BLUE HILL MEMORIAL HOSPITAL	BLUE HILL	ME
CALAIS REGIONAL HOSPITAL	CALAIS	ME
REDINGTON FAIRVIEW GENERAL HOSPITAL	SKOWHEGAN	ME
SEBASTICOOK VALLEY HOSPITAL	PITTSFIELD	ME
CARY MEDICAL CENTER	CARIBOU	ME
HOULTON REGIONAL HOSPITAL	HOULTON	ME
MILES MEMORIAL HOSPITAL	DAMARISCOTTA	ME
MAYO REGIONAL HOSPITAL	DOVER FOXCROFT	ME
PENOBSCOT BAY MEDICAL CENTER	ROCKPORT	ME
ST ANDREWS HOSPITAL	BOOTHBAY HARBOR	ME
BRIDGTON HOSPITAL	BRIDGTON	ME
MAINE MEDICAL CENTER	PORTLAND	ME

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

MAINE COAST MEMORIAL HOSPITAL	ELLSWORTH	ME
CHARLES A DEAN MEMORIAL HOSPITAL	GREENVILLE	ME
MILLINOCKET REGIONAL HOSPITAL	MILLINOCKET	ME
MID COAST HOSPITAL	BRUNSWICK	ME
STEPHENS MEMORIAL HOSPITAL	NORWAY	ME
AROOSTOOK MEDICAL CENTER,THE	PRESQUE ISLE	ME
ST MARYS REGIONAL MEDICAL CENTER	LEWISTON	ME
FRANKLIN MEMORIAL HOSPITAL	FARMINGTON	ME
PENOBSCOT VALLEY HOSPITAL	LINCOLN	ME
CENTRAL MAINE MEDICAL CENTER	LEWISTON	ME
NORTHERN MAINE MEDICAL CENTER	FORT KENT	ME
INLAND HOSPITAL	WATERVILLE	ME
MAINE GENERAL MEDICAL CENTER	AUGUSTA	ME
MERCY HOSPITAL	PORTLAND	ME
EASTERN MAINE MEDICAL CENTER	BANGOR	ME
PORTNEUF MEDICAL CENTER	POCATELLO	ID
NORTHWEST SPECIALTY HOSPITAL	POST FALLS	ID
MADISON MEMORIAL HOSPITAL	REXBURG	ID
ST ALPHONSUS REGIONAL MEDICAL CENTER	BOISE	ID

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

TREASURE VALLEY HOSPITAL	BOISE	ID
ST LUKES REGIONAL MEDICAL CENTER	BOISE	ID
WEST VALLEY MEDICAL CENTER	CALDWELL	ID
SAINT ALPHONSUS MEDICAL CENTER - NAMPA	NAMPA	ID
CLEARWATER VALLEY HOSPITAL & CLINICS	OROFINO	ID
EASTERN IDAHO REGIONAL MEDICAL CENTER	IDAHO FALLS	ID
MOUNTAIN VIEW HOSPITAL	IDAHO FALLS	ID
KOOTENAI MEDICAL CENTER	COEUR D'ALENE	ID
CASSIA REGIONAL MEDICAL CENTER	BURLEY	ID
ST LUKES WOOD RIVER MEDICAL CENTER	KETCHUM	ID
ST LUKES MAGIC VALLEY RMC	TWIN FALLS	ID
ST JOSEPH REGIONAL MEDICAL CENTER	LEWISTON	ID
STEELE MEMORIAL MEDICAL CENTER	SALMON	ID
IDAHO DOCTORS HOSPITAL	BLACKFOOT	ID
GRITMAN MEDICAL CENTER	MOSCOW	ID
ST MARYS HOSPITAL	COTTONWOOD	ID

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

SUTTER AMADOR HOSPITAL	JACKSON	CA
LODI MEMORIAL HOSPITAL	LODI	CA
SAN JOAQUIN GENERAL HOSPITAL	FRENCH CAMP	CA
MEMORIAL MEDICAL CENTER	MODESTO	CA
SONORA REGIONAL MEDICAL CENTER	SONORA	CA
MERCY MEDICAL CENTER	MERCED	CA
STANISLAUS SURGICAL HOSPITAL	MODESTO	CA
DOCTORS MEDICAL CENTER	MODESTO	CA
EMANUEL MEDICAL CENTER INC	TURLOCK	CA
DOCTORS HOSPITAL OF MANTECA	MANTECA	CA
KAISER FOUNDATION HOSPITAL MANTECA	MANTECA	CA
MEMORIAL HOSPITAL LOS BANOS	LOS BANOS	CA
SUTTER TRACY COMMUNITY HOSPITAL	TRACY	CA
OAK VALLEY DISTRICT HOSPITAL	OAKDALE	CA
ST JOSEPHS MED CENTER OF STOCKTON	STOCKTON	CA
DAMERON HOSPITAL	STOCKTON	CA
JOHN C FREMONT HEALTHCARE DISTRICT	MARIPOSA	CA
NIX HEALTH CARE SYSTEM	SAN ANTONIO	TX

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

BAPTIST MEDICAL CENTER	SAN ANTONIO	TX
UNIVERSITY HEALTH SYSTEM	SAN ANTONIO	TX
SOUTH TEXAS SPINE AND SURGICAL HOSPITAL	SAN ANTONIO	TX
FOUNDATION SURGICAL HOSPITAL OF SAN ANTONIO	SAN ANTONIO	TX
METHODIST HOSPITAL	SAN ANTONIO	TX
METHODIST STONE OAK HOSPITAL	SAN ANTONIO	TX
METHODIST AMBULATORY SURGERY HOSPITAL NW	SAN ANTONIO	TX
TEXSAN HEART HOSPITAL	SAN ANTONIO	TX
CHRISTUS SANTA ROSA HOSPITAL	SAN ANTONIO	TX
SOUTHWEST GENERAL HOSPITAL	SAN ANTONIO	TX
MOUNT SINAI HOSPITAL	NEW YORK	NY
NYU HOSPITALS CENTER	NEW YORK	NY
NEW YORK DOWNTOWN HOSPITAL	NEW YORK	NY
BETH ISRAEL MEDICAL CENTER	NEW YORK	NY
METROPOLITAN HOSPITAL CENTER	NEW YORK	NY
LENOX HILL HOSPITAL	NEW YORK	NY
HARLEM HOSPITAL CENTER	NEW YORK	NY
NORTH CENTRAL BRONX HOSPITAL	BRONX	NY
ST LUKE'S ROOSEVELT HOSPITAL	NEW YORK	NY

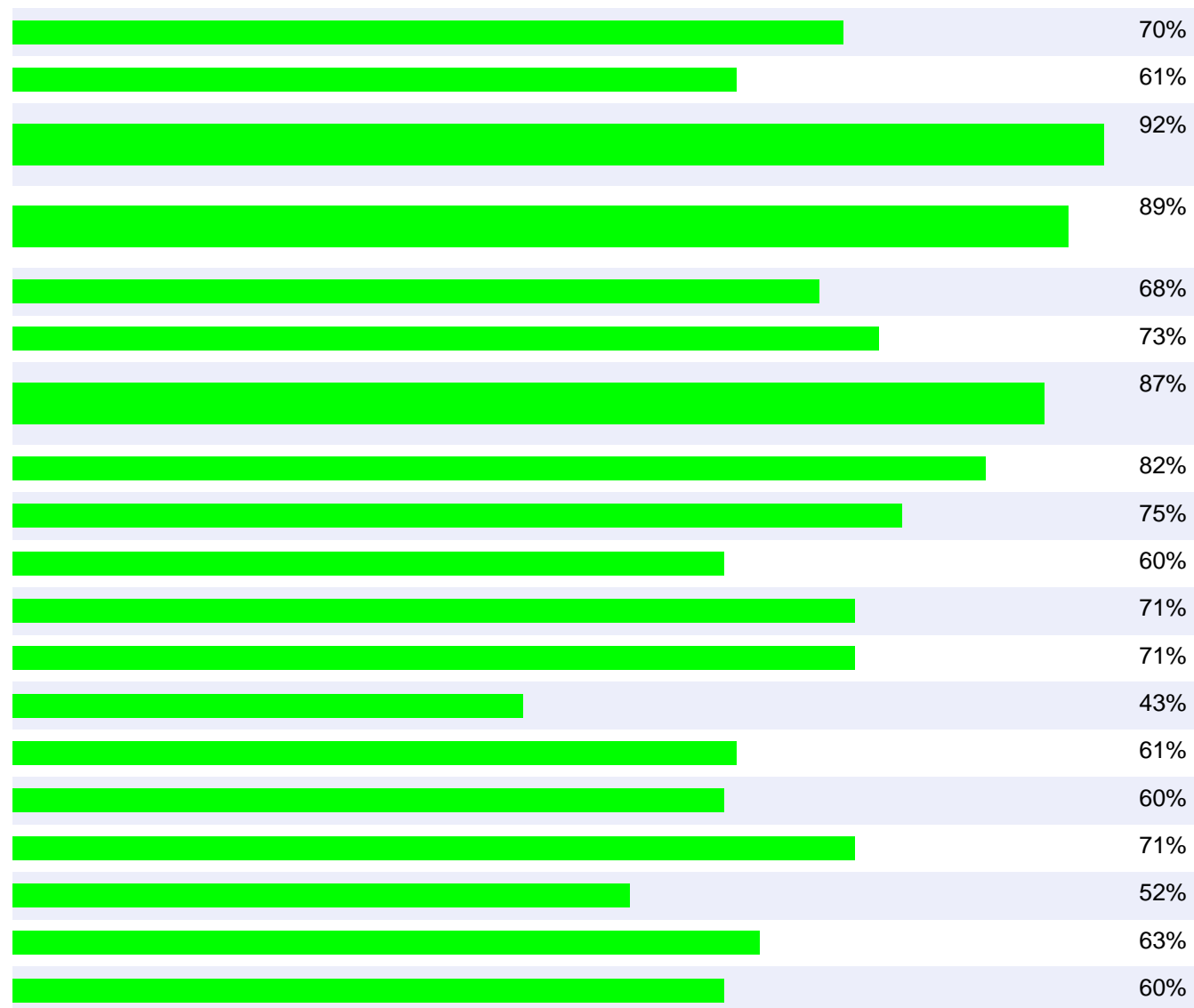
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

BELLEVUE HOSPITAL CENTER	NEW YORK	NY
BRONX-LEBANON HOSPITAL CENTER	BRONX	NY
HOSPITAL FOR SPECIAL SURGERY	NEW YORK	NY
NEW YORK-PRESBYTERIAN HOSPITAL	NEW YORK	NY
ST BARNABAS HOSPITAL	BRONX	NY
NY EYE AND EAR INFIRMARY	NEW YORK	NY
TEMPLE COMMUNITY HOSPITAL	LOS ANGELES	CA
HOLLYWOOD PRESBYTERIAN MEDICAL CENTER	LOS ANGELES	CA
SAINT VINCENT MEDICAL CENTER	LOS ANGELES	CA
PACIFIC ALLIANCE MEDICAL CENTER	LOS ANGELES	CA
CALIFORNIA HOSPITAL MEDICAL CENTER LA	LOS ANGELES	CA
KAISER FOUNDATION HOSPITAL - WEST LA	LOS ANGELES	CA
GOOD SAMARITAN HOSPITAL	LOS ANGELES	CA
SILVER LAKE MEDICAL CENTER	LOS ANGELES	CA
PINE CREEK MEDICAL CENTER LLP	DALLAS	TX
NORTH CENTRAL SURGICAL CENTER LLP	DALLAS	TX

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

DALLAS REGIONAL MEDICAL CENTER	MESQUITE	TX
DOCTORS HOSPITAL	DALLAS	TX
TEXAS HEALTH PRESBYTERIAN HOSPITAL DALLAS	DALLAS	TX
BAYLOR MEDICAL CENTER AT UPTOWN	DALLAS	TX
PARKLAND HEALTH AND HOSPITAL SYSTEM	DALLAS	TX
BAYLOR MEDICAL CENTER AT FRISCO	FRISCO	TX
SOUTH HAMPTON COMMUNITY HOSPITAL	DALLAS	TX
TEXAS INSTITUTE FOR SURGERY AT PRESBYTERIAN HOSPIT	DALLAS	TX
BAYLOR UNIVERSITY MEDICAL CENTER	DALLAS	TX
BAYLOR HEART AND VASCULAR HOSPITAL	DALLAS	TX
UT SOUTHWESTERN UNIVERSITY HOSPITAL	DALLAS	TX
UT SOUTHWESTERN UNIVERSITY HOSPITAL-ZALE LIPSHY	DALLAS	TX
METHODIST DALLAS MEDICAL CENTER	DALLAS	TX

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

METHODIST CHARLTON MEDICAL CENTER	DALLAS	TX
MERCY FITZGERALD HOSPITAL	DARBY	PA
CHESTNUT HILL HOSPITAL	PHILADELPHIA	PA
MERCY SUBURBAN HOSPITAL	NORRISTOWN	PA
DELAWARE COUNTY MEMORIAL HOSPITAL	DREXEL HILL	PA
NAZARETH HOSPITAL	PHILADELPHIA	PA
DOYLESTOWN HOSPITAL	DOYLESTOWN	PA
LANSDALE HOSPITAL	LANSDALE	PA
KENSINGTON HOSPITAL	PHILADELPHIA	PA
GRAND VIEW HOSPITAL	SELLERSVILLE	PA
ALBERT EINSTEIN MEDICAL CENTER	PHILADELPHIA	PA
ABINGTON MEMORIAL HOSPITAL	ABINGTON	PA
ROXBOROUGH MEMORIAL HOSPITAL	PHILA	PA
ST LUKE'S QUAKERTOWN HOSPITAL	QUAKERTOWN	PA
EAGLEVILLE HOSPITAL	EAGLEVILLE	PA
VALLEY FORGE MEDICAL CENTER AND HOSPITAL	NORRISTOWN	PA
ARIA HEALTH	PHILADELPHIA	PA
BUCKS COUNTY SPECIALTY HOSPITAL	BENSALEM	PA

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

HOSPITAL OF UNIV OF PENNSYLVANIA	PHILADELPHIA	PA
PENN PRESBYTERIAN MEDICAL CENTER	PHILADELPHIA	PA
TEMPLE UNIVERSITY HOSPITAL	PHILADELPHIA	PA
JEANES HOSPITAL	PHILADELPHIA	PA
CANCER TREATMENT CENTERS OF AMERICA	PHILADELPHIA	PA
ST MARY MEDICAL CENTER	LANGHORNE	PA
HAHNEMANN UNIVERSITY HOSPITAL	PHILADELPHIA	PA
LOWER BUCKS HOSPITAL	BRISTOL	PA
ST JOSEPH'S HOSPITAL	PHILADELPHIA	PA
PENNSYLVANIA HOSP OF THE UNIV OF PA HEALTH SYS	PHILADELPHIA	PA
HOLY REDEEMER HOSPITAL AND MEDICAL CENTER	MEADOWBROOK	PA
THOMAS JEFFERSON UNIVERSITY HOSPITAL	PHILADELPHIA	PA
CLEVELAND CLINIC	CLEVELAND	OH
FAIRVIEW HOSPITAL	CLEVELAND	OH
SOUTH POINTE HOSPITAL	WARRENSVILLE HEIGHTS	OH
LAKEWOOD HOSPITAL	LAKEWOOD	OH

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

EUCLID HOSPITAL	EUCLID	OH
MARYMOUNT HOSPITAL	GARFIELD HEIGHTS	OH
LUTHERAN HOSPITAL	CLEVELAND	OH
HURON HOSPITAL	CLEVELAND	OH
METRO HEALTH MEDICAL CENTER	CLEVELAND	OH
UNIVERSITY HOSPITALS OF CLEVELAND	CLEVELAND	OH
ST VINCENT CHARITY MEDICAL CENTER	CLEVELAND	OH
BLESSING HOSPITAL	QUINCY	IL
PASSAVANT AREA HOSPITAL	JACKSONVILLE	IL
SARAH BUSH LINCOLN HEALTH CENTER	MATTOON	IL
HOOPESTON COMMUNITY MEMORIAL HOSPITAL	HOOPESTON	IL
ILLINI COMMUNITY HOSPITAL	PITTSFIELD	IL
SARAH D CULBERTSON MEMORIAL HOSPITAL	RUSHVILLE	IL
ST FRANCIS HOSPITAL	LITCHFIELD	IL
PROVENA COVENANT MEDICAL CENTER- URBANA	URBANA	IL
ST ANTHONYS MEMORIAL HOSPITAL	EFFINGHAM	IL

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



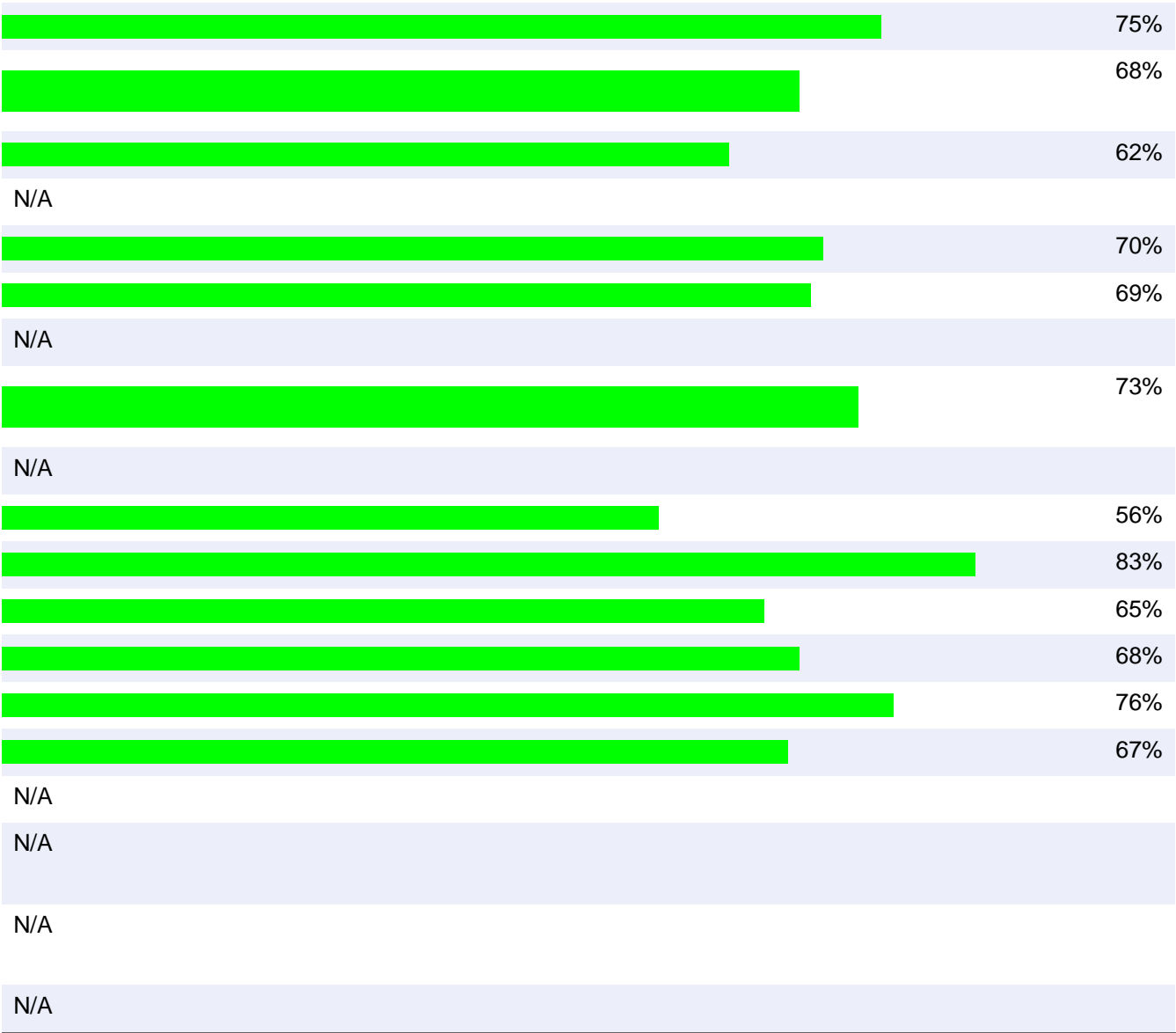
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

CARLE FOUNDATION HOSPITAL	URBANA	IL
PROVENA UNITED SAMARITANS MEDCTR-LOGAN	DANVILLE	IL
ST MARYS HOSPITAL	DECATUR	IL
PARIS COMMUNITY HOSPITAL	PARIS	IL
HILLSBORO AREA HOSPITAL	HILLSBORO	IL
ST JOHNS HOSPITAL	SPRINGFIELD	IL
PANA COMMUNITY HOSPITAL	PANA	IL
ABRAHAM LINCOLN MEMORIAL HOSPITAL	LINCOLN	IL
JOHN & MARY KIRBY HOSPITAL	MONTICELLO	IL
SHELBY MEMORIAL HOSPITAL	SHELBYVILLE	IL
GIBSON COMMUNITY HOSPITAL	GIBSON CITY	IL
MEMORIAL MEDICAL CENTER	SPRINGFIELD	IL
TAYLORVILLE MEMORIAL HOSPITAL	TAYLORVILLE	IL
CARLINVILLE AREA HOSPITAL	CARLINVILLE	IL
DECATUR MEMORIAL HOSPITAL	DECATUR	IL
DR JOHN WARNER HOSPITAL	CLINTON	IL
THOMAS H BOYD MEMORIAL HOSPITAL	CARROLLTON	IL
NORTHERN PINES MEDICAL CENTER	AURORA	MN
DEER RIVER HEALTHCARE CENTER	DEER RIVER	MN

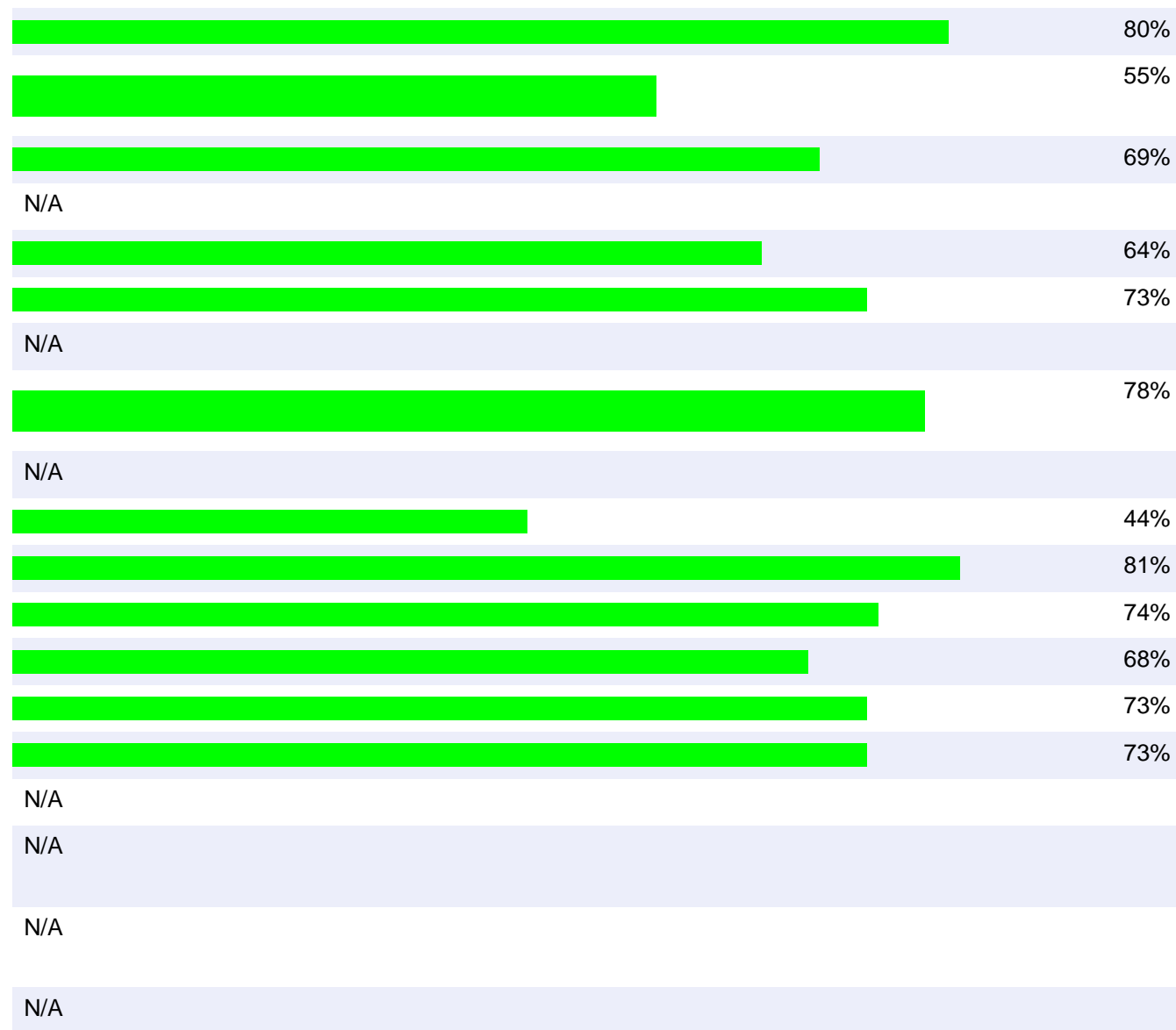
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



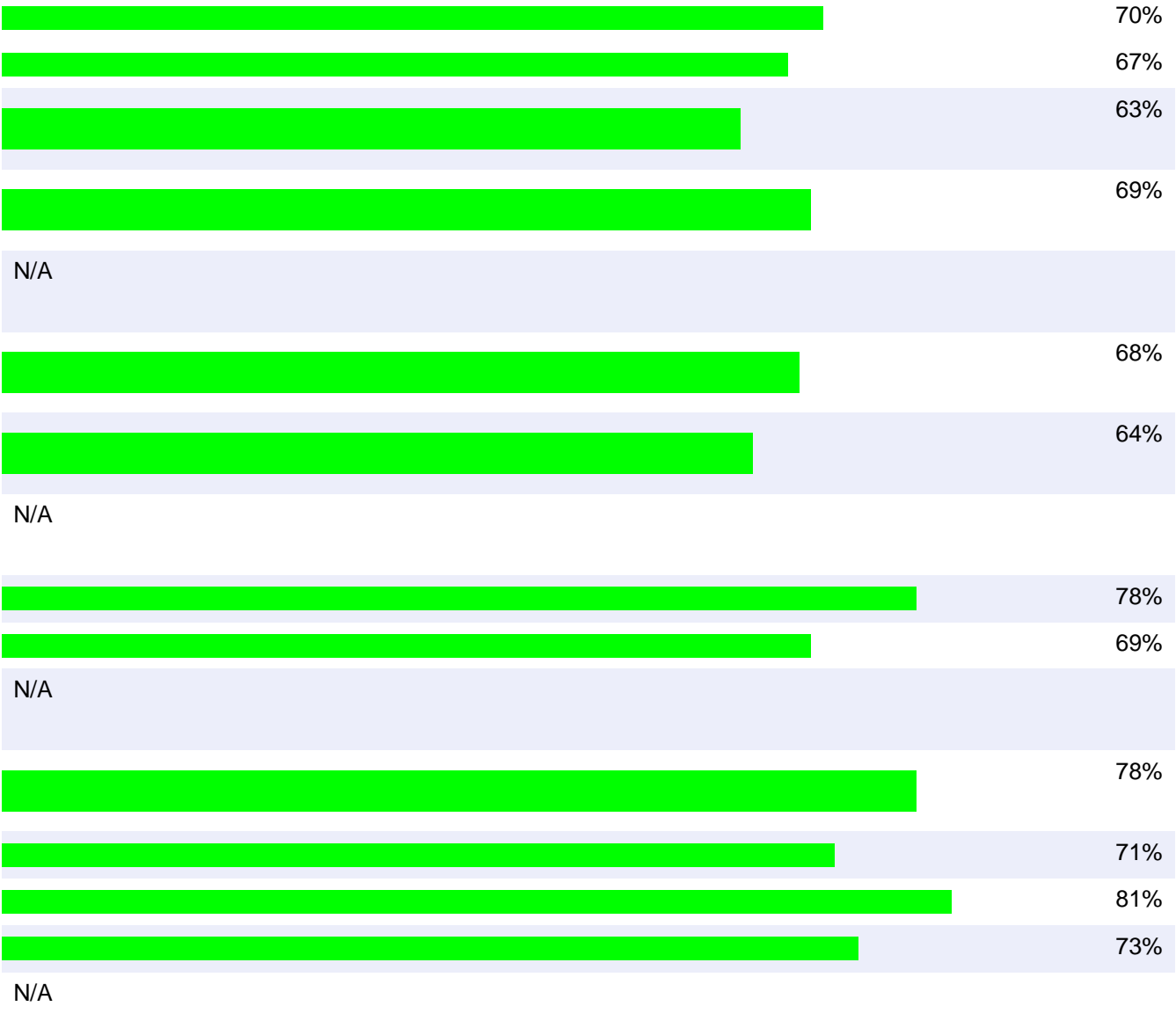
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

ST LUKES HOSPITAL	DULUTH	MN
RIVERVIEW HOSPITAL	CROOKSTON	MN
RAINY LAKE MEDICAL CENTER	INTERNATIONAL FALLS	MN
GRAND ITASCA CLINIC AND HOSPITAL	GRAND RAPIDS	MN
PERHAM MEMORIAL HOSPITAL & HOME	PERHAM	MN
UNIVERSITY MEDICAL CENTER-MESABI/ MESABA CLINICS	HIBBING	MN
ELY BLOOMENSON COMMUNITY HOSPITAL	ELY	MN
COOK COUNTY NORTHSORE HOSPITAL	GRAND MARAIS	MN
ESSENTIA HEALTH FOSSTON	FOSSTON	MN
LIFECARE MEDICAL CENTER	ROSEAU	MN
MERCY HOSPITAL & HEALTH CARE CENTER	MOOSE LAKE	MN
CUYUNA REGIONAL MEDICAL CENTER	CROSBY	MN
TRI COUNTY HOSPITAL	WADENA	MN
LAKEWOOD HEALTH CENTER	BAUDETTE	MN
ST FRANCIS HEALTHCARE CAMPUS	BRECKENRIDGE	MN
COOK HOSPITAL	COOK	MN

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



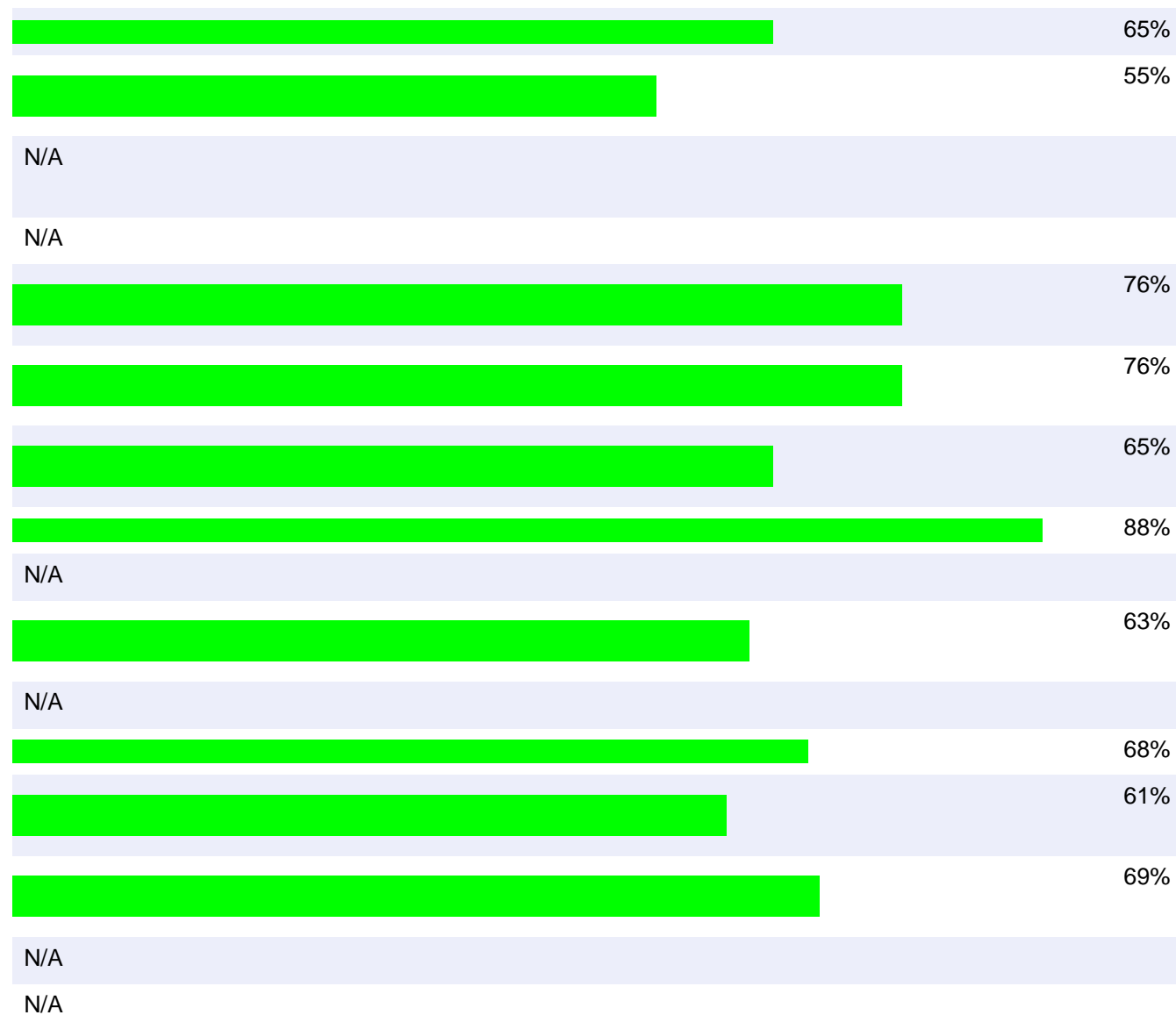
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

RED LAKE HOSPITAL	REDLAKE	MN
SANFORD MEDICAL CENTER THIEF RIVER FALLS	THIEF RIVER FALLS	MN
PRAIRIE RIDGE HOSPITAL AND HEALTH SERVICES	ELBOW LAKE	MN
CLEARWATER HEALTH SERVICES	BAGLEY	MN
ST JOSEPHS AREA HEALTH SERVICES	PARK RAPIDS	MN
LAKE REGION HEALTHCARE CORPORATION	FERGUS FALLS	MN
VIRGINIA REGIONAL MEDICAL CENTER	VIRGINIA	MN
BIGFORK VALLEY HOSPITAL	BIGFORK	MN
NORTH VALLEY HEALTH CENTER	WARREN	MN
NORTH COUNTRY REGIONAL HOSPITAL	BEMIDJI	MN
BRIDGES MEDICAL SERVICES	ADA	MN
ESSENTIA HEALTH DULUTH	DULUTH	MN
ESSENTIA HEALTH ST MARY'S MEDICAL CENTER	DULUTH	MN
ESSENTIA HEALTH ST JOSEPH'S MEDICAL CENTER	BRAINERD	MN
LAKE VIEW MEMORIAL HOSPITAL	TWO HARBORS	MN
KITTSOON MEMORIAL HOSPITAL	HALLOCK	MN

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

ST MARYS REGIONAL HEALTH CENTER	DETROIT LAKES	MN
COMMUNITY MEMORIAL HOSPITAL	CLOQUET	MN
LAKEWOOD HEALTH SYSTEM	STAPLES	MN
RIVERWOOD HEALTHCARE CENTER	AITKIN	MN
MAHNOMEN HEALTH CENTER	MAHNOMEN	MN
PORTER, VALPARAISO HOSPITAL	VALPARAISO	IN
LAPORTE HOSPITAL AND HEALTH SERVICES	LA PORTE	IN
ST CATHERINE HOSPITAL INC	EAST CHICAGO	IN
PINNACLE HOSPITAL	CROWN POINT	IN
FRANCISCAN ST ANTHONY HEALTH - CROWN POINT	CROWN POINT	IN
COMMUNITY HOSPITAL	MUNSTER	IN
SURGICAL HOSPITAL OF MUNSTER	MUNSTER	IN
FRANCISCAN ST MARGARET HEALTH - DYER	DYER	IN
JASPER COUNTY HOSPITAL	RENSSELAER	IN
FRANCISCAN ST ANTHONY HEALTH - MICHIGAN CITY	MICHIGAN CITY	IN
METHODIST HOSPITALS, INC	GARY	IN
FRANCISCAN PHYSICIANS HOSPITAL LLC	MUNSTER	IN

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

FRANCISCAN ST MARGARET HEALTH - HAMMOND	HAMMOND	IN
ST MARY MEDICAL CENTER INC	HOBART	IN
EARL K LONG MEDICAL CENTER	BATON ROUGE	LA
GREATER BATON ROUGE SURGICAL HOSPITAL	BATON ROUGE	LA
BATON ROUGE GENERAL MEDICAL CENTER	BATON ROUGE	LA
SURGICAL SPECIALTY CENTER OF BATON ROUGE	BATON ROUGE	LA
VILLA FELICIANA MEDICAL COMPLEX	JACKSON	LA
WEST FELICIANA PARISH HOSPITAL CAH	SAINT FRANCISVILLE	LA
POINTE COUPEE GENERAL HOSPITAL	NEW ROADS	LA
ST ELIZABETH HOSPITAL	GONZALES	LA
LANE REGIONAL MEDICAL CENTER	ZACHARY	LA
OCHSNER MEDICAL CENTER-BATON ROUGE	BATON ROUGE	LA
THE NEUROMEDICAL CENTER HOSPITAL	BATON ROUGE	LA
OUR LADY OF THE LAKE REGIONAL MEDICAL CENTER	BATON ROUGE	LA

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

ST JAMES PARISH HOSPITAL	LUTCHER	LA
WOMAN'S HOSPITAL	BATON ROUGE	LA
BILOXI REGIONAL MEDICAL CENTER	BILOXI	MS
HANCOCK MEDICAL CENTER	BAY SAINT LOUIS	MS
SINGING RIVER HOSPITAL	PASCAGOULA	MS
MEMORIAL HOSPITAL AT GULFPORT	GULFPORT	MS
JOHN D ARCHBOLD MEMORIAL HOSPITAL	THOMASVILLE	GA
MEMORIAL HOSPITAL AND MANOR	BAINBRIDGE	GA
CRISP REGIONAL HOSPITAL	CORDELE	GA
PHOEBE PUTNEY MEMORIAL HOSPITAL	ALBANY	GA
SOUTH GEORGIA MEDICAL CENTER	VALDOSTA	GA
MITCHELL COUNTY HOSPITAL	CAMILLA	GA
GRADY GENERAL HOSPITAL	CAIRO	GA
TIFT REGIONAL MEDICAL CENTER	TIFTON	GA
COFFEE REGIONAL MEDICAL CENTER	DOUGLAS	GA
DORMINY MEDICAL CENTER	FITZGERALD	GA
PALMYRA MEDICAL CENTERS	ALBANY	GA
IRWIN COUNTY HOSPITAL	OCILLA	GA
LOUIS SMITH MEMORIAL HOSPITAL	LAKELAND	GA

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

DONALSONVILLE HOSPITAL INC	DONALSONVILLE	GA
BERRIEN COUNTY HOSPITAL	NASHVILLE	GA
SMITH NORTHVIEW HOSPITAL	VALDOSTA	GA
PIONEER COMMUNITY HOSPITAL OF EARLY	BLAKELY	GA
PHOEBE WORTH MEDICAL CENTER	SYLVESTER	GA
MEMORIAL HOSPITAL OF ADEL INC	ADEL	GA
PHOEBE SUMTER MEDICAL CENTER	AMERICUS	GA
COLQUITT REGIONAL MEDICAL CENTER	MOULTRIE	GA
TURNING POINT HOSPITAL	MOULTRIE	GA
WEST SHORE MEDICAL CENTER	MANISTEE	MI
NORTHERN MICHIGAN REGIONAL HOSPITAL	PETOSKEY	MI
CHARLEVOIX AREA HOSPITAL	CHARLEVOIX	MI
MERCY HEALTH PARTNERS, MERCY CAMPUS	MUSKEGON	MI
MERCY HEALTH PARTNERS, HACKLEY CAMPUS	MUSKEGON	MI
MECOSTA COUNTY MEDICAL CENTER	BIG RAPIDS	MI
SPECTRUM HEALTH - REED CITY CAMPUS	REED CITY	MI

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

MEMORIAL MEDICAL CENTER OF WEST MICHIGAN	LUDINGTON	MI
MERCY HOSPITAL - CADILLAC	CADILLAC	MI
SPECTRUM HEALTH GERBER MEMORIAL	FREMONT	MI
MUNSON MEDICAL CENTER	TRAVERSE CITY	MI
LEE MEMORIAL HOSPITAL	FORT MYERS	FL
PHYSICIANS REGIONAL MEDICAL CENTER - PINE RIDGE	NAPLES	FL
LEHIGH REGIONAL MEDICAL CENTER	LEHIGH ACRES	FL
NAPLES COMMUNITY HOSPITAL	NAPLES	FL
CAPE CORAL HOSPITAL	CAPE CORAL	FL
GULF COAST MEDICAL CENTER LEE MEM HEALTH SYSTEM	FORT MYERS	FL
MERITUS MEDICAL CENTER	HAGERSTOWN	MD
FREDERICK MEMORIAL HOSPITAL	FREDERICK	MD
SHADY GROVE ADVENTIST HOSPITAL	ROCKVILLE	MD
WESTERN MARYLAND REGIONAL MEDICAL CENTER	CUMBERLAND	MD
HENRY FORD WEST BLOOMFIELD HOSPITAL	W BLOOMFIELD	MI
POH MEDICAL CENTER	PONTIAC	MI

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



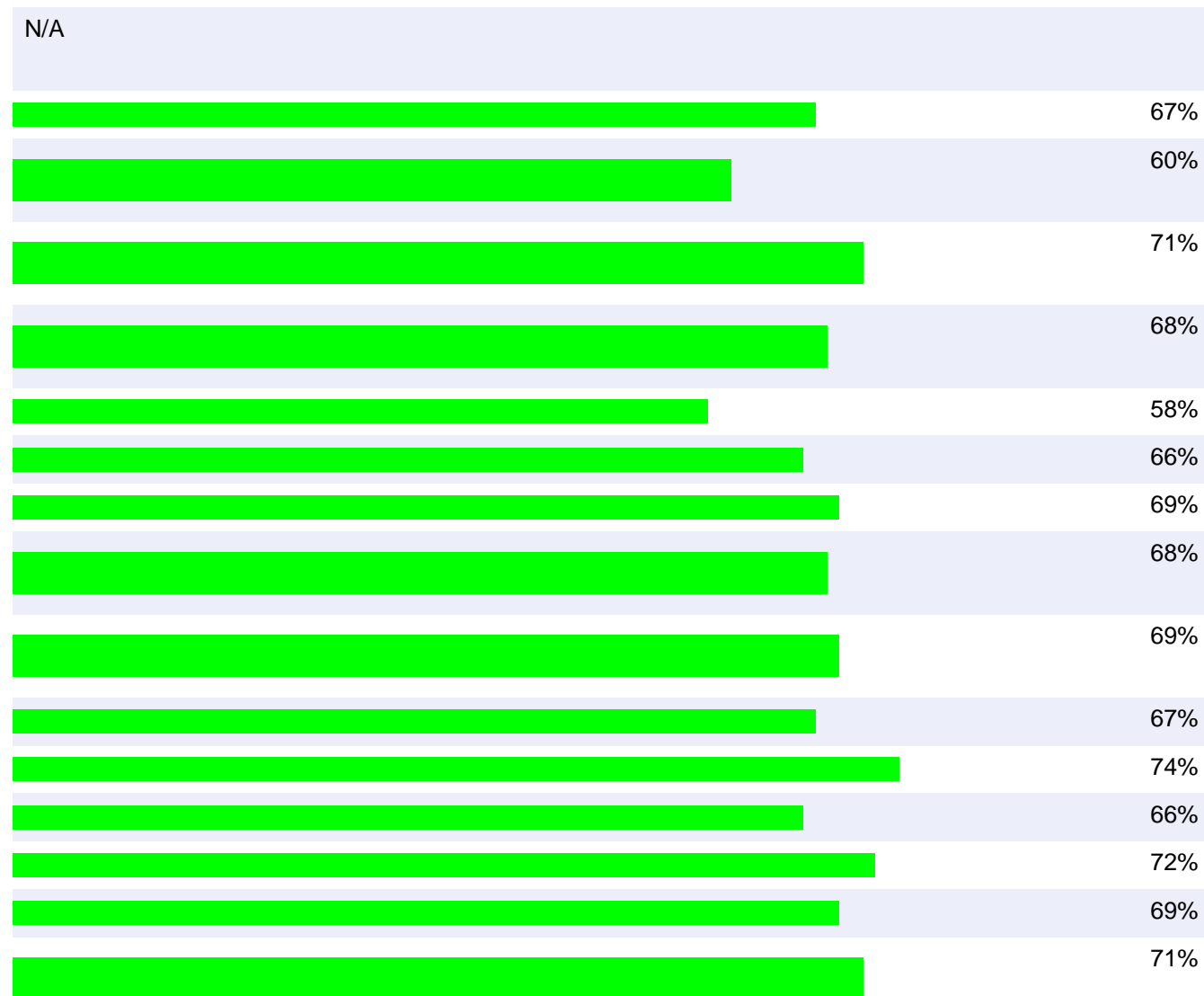
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

STRAITH HOSPITAL FOR SPECIAL SURGERY	SOUTHFIELD	MI
OAKLAND REGIONAL HOSPITAL	SOUTHFIELD	MI
BOTSFORD HOSPITAL	FARMINGTON HILLS	MI
CRITTENTON HOSPITAL MEDICAL CENTER	ROCHESTER	MI
PROVIDENCE HOSPITAL AND MEDICAL CENTERS	SOUTHFIELD	MI
DOCTOR'S HOSPITAL OF MICHIGAN	PONTIAC	MI
ST JOSEPH MERCY OAKLAND	PONTIAC	MI
WILLIAM BEAUMONT HOSPITAL	ROYAL OAK	MI
HURON VALLEY-SINAI HOSPITAL	COMMERCE TOWNSHIP	MI
WILLIAM BEAUMONT HOSPITAL-TROY	TROY	MI
JACKSON MEDICAL CENTER	JACKSON	AL
GROVE HILL MEMORIAL HOSPITAL	GROVE HILL	AL
SPRINGHILL MEDICAL CENTER	MOBILE	AL
ATMORE COMMUNITY HOSPITAL	ATMORE	AL
MOBILE INFIRMARY	MOBILE	AL
UNIV OF SOUTH ALABAMA MEDICAL CENTER	MOBILE	AL

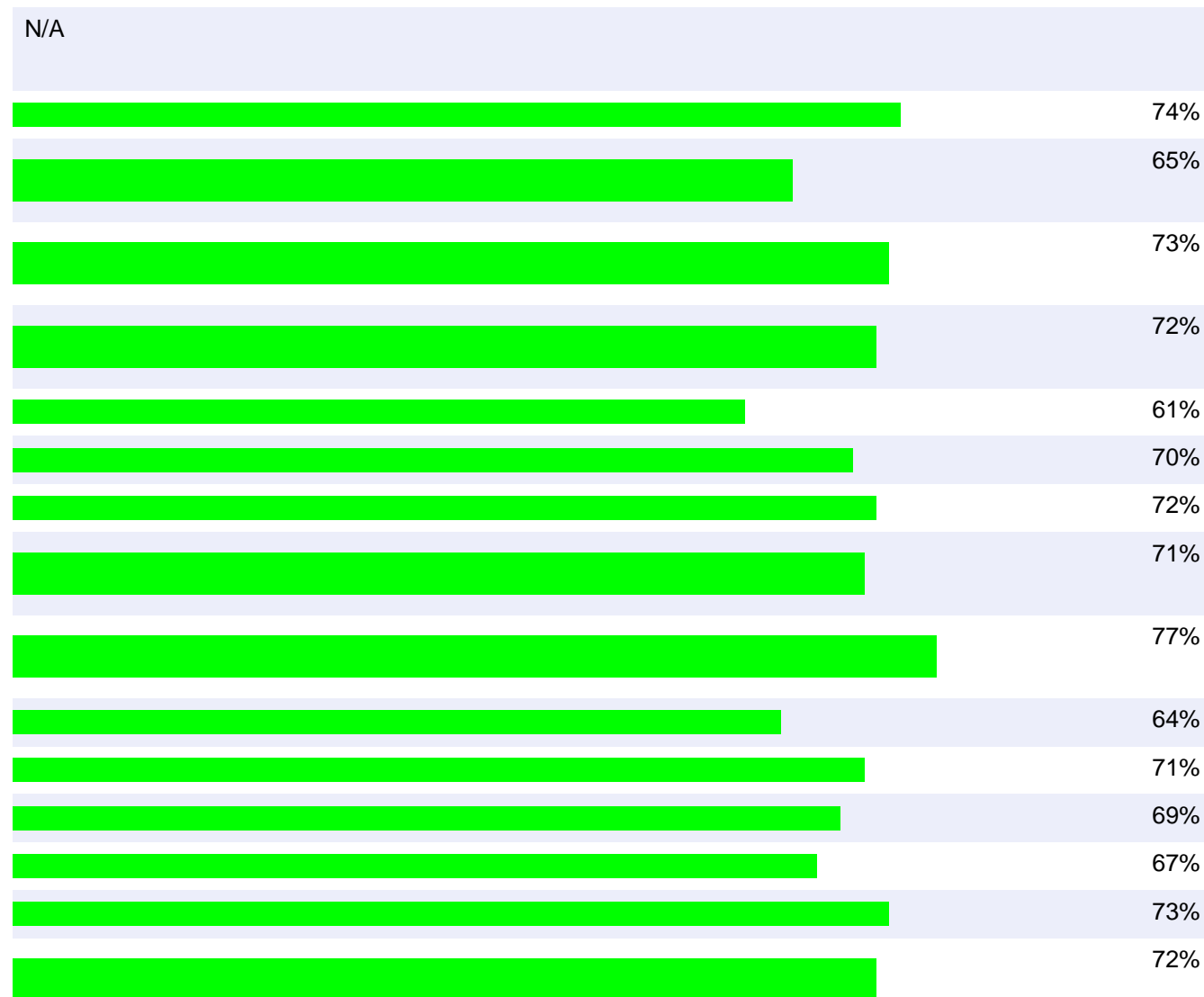
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



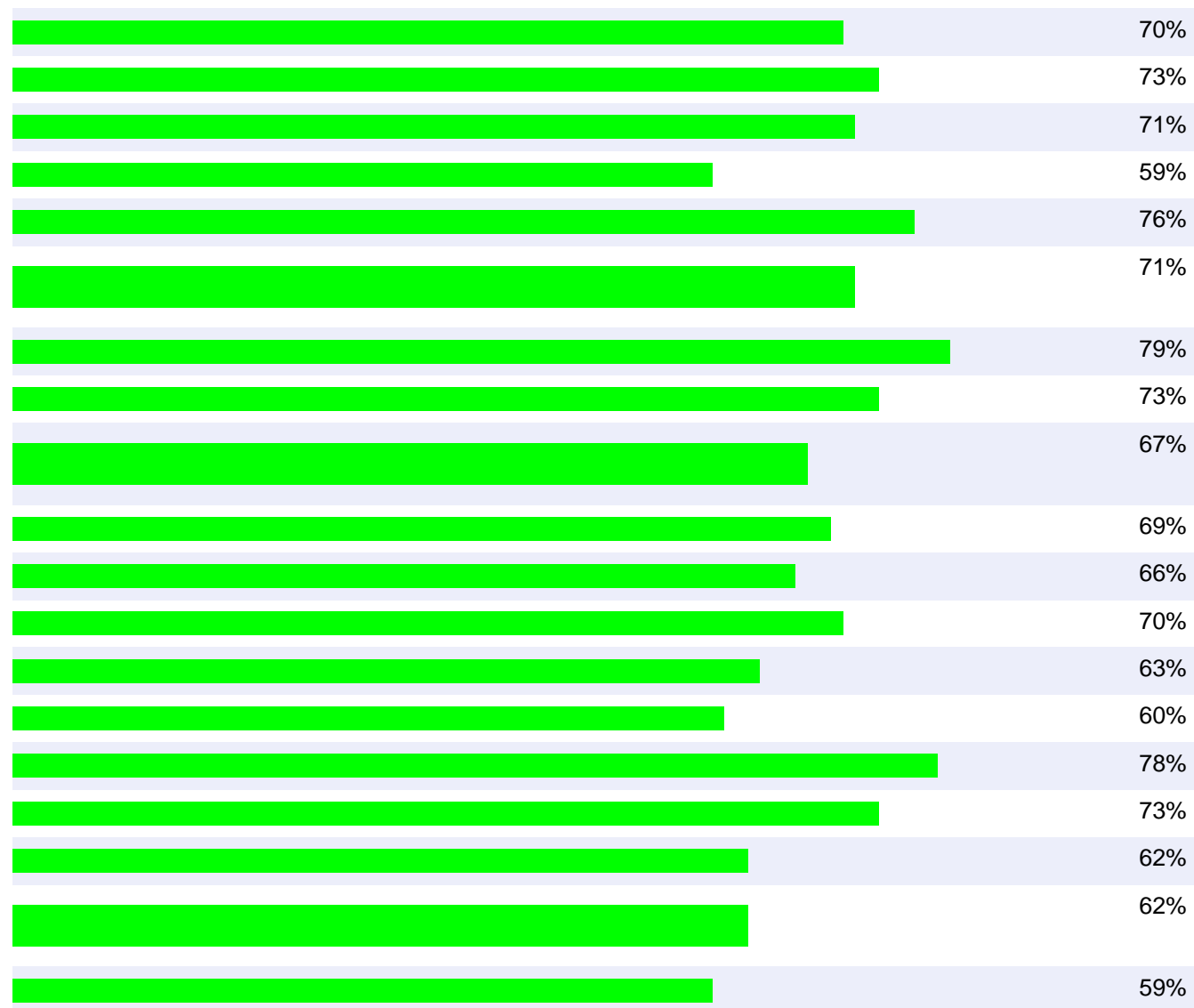
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

MONROE COUNTY HOSPITAL	MONROEVILLE	AL
EVERGREEN MEDICAL CENTER	EVERGREEN	AL
PROVIDENCE HOSPITAL	MOBILE	AL
INFIRMARY WEST	MOBILE	AL
WASHINGTON COUNTY HOSPITAL	CHATOM	AL
D W MCMILLAN MEMORIAL HOSPITAL	BREWTON	AL
THOMAS HOSPITAL	FAIRHOPE	AL
NORTH BALDWIN INFIRMARY	BAY MINETTE	AL
SOUTH BALDWIN REGIONAL MEDICAL CENTER	FOLEY	AL
ROANOKE CHOWAN HOSPITAL	AHOSKIE	NC
ALBEMARLE HOSPITAL AUTHORITY	ELIZABETH CITY	NC
WILSON MEDICAL CENTER	WILSON	NC
MARIA PARHAM HOSPITAL	HENDERSON	NC
NASH GENERAL HOSPITAL	ROCKY MOUNT	NC
THE OUTER BANKS HOSPITAL, INC	NAGS HEAD	NC
CHOWAN HOSPITAL	EDENTON	NC
LENOIR MEMORIAL HOSPITAL	KINSTON	NC
HALIFAX REGIONAL MEDICAL CENTER INC	ROANOKE RAPIDS	NC
CAROLINA EAST MEDICAL CENTER	NEW BERN	NC

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

HERITAGE HOSPITAL	TARBORO	NC
WASHINGTON COUNTY HOSP INC	PLYMOUTH	NC
BERTIE MEMORIAL HOSPITAL	WINDSOR	NC
CARTERET GENERAL HOSPITAL	MOREHEAD CITY	NC
MARTIN GENERAL HOSPITAL	WILLIAMSTON	NC
PITT COUNTY MEMORIAL HOSPITAL	GREENVILLE	NC
PUNGO DISTRICT HOSPITAL	BELHAVEN	NC
BEAUFORT COUNTY MEDICAL CENTER	WASHINGTON	NC
TACOMA GENERAL ALLENMORE HOSPITAL	TACOMA	WA
ST ANTHONY HOSPITAL	GIG HARBOR	WA
SAINT CLARE HOSPITAL	LAKEWOOD	WA
ST JOSEPH MEDICAL CENTER	TACOMA	WA
AUBURN REGIONAL MEDICAL CENTER	AUBURN	WA
GOOD SAMARITAN HOSPITAL & REHAB CENTER	PUYALLUP	WA
ST FRANCIS COMMUNITY HOSPITAL	FEDERAL WAY	WA
HILLCREST BAPTIST MEDICAL CENTER	WACO	TX
HAMILTON GENERAL HOSPITAL	HAMILTON	TX
METROPLEX HOSPITAL	KILLEEN	TX

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

STEPHENS MEMORIAL HOSPITAL	BRECKENRIDGE	TX
PARKVIEW REGIONAL HOSPITAL	MEXIA	TX
HILL REGIONAL HOSPITAL	HILLSBORO	TX
EASTLAND MEMORIAL HOSPITAL	EASTLAND	TX
GOODALL WITCHER HOSPITAL	CLIFTON	TX
LAKE WHITNEY MEDICAL CENTER	WHITNEY	TX
CENTRAL TEXAS HOSPITAL	CAMERON	TX
SCOTT & WHITE MEMORIAL HOSPITAL	TEMPLE	TX
LIMESTONE MEDICAL CENTER	GROESBECK	TX
PROVIDENCE HEALTH CENTER	WACO	TX
KINGS DAUGHTERS HOSPITAL- SCOTT & WHITE HEALTHCARE	TEMPLE	TX
FALLS COMMUNITY HOSPITAL AND CLINIC	MARLIN	TX
CORYELL MEMORIAL HEALTHCARE SYSTEM	GATESVILLE	TX
COMANCHE COUNTY MEDICAL CENTER	COMANCHE	TX
GLEN ROSE MEDICAL CENTER	GLEN ROSE	TX
TEXAS HEALTH HARRIS METHODIST HOSPITAL STEPHENVILLE	STEPHENVILLE	TX
ATHENS-LIMESTONE HOSPITAL	ATHENS	AL

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

NORTHEAST ALABAMA REGIONAL MED CENTER	ANNISTON	AL
STRINGFELLOW MEMORIAL HOSPITAL	ANNISTON	AL
COOSA VALLEY MEDICAL CENTER	SYLACAUGA	AL
HIGHLANDS MEDICAL CENTER	SCOTTSBORO	AL
HUNTSVILLE HOSPITAL	HUNTSVILLE	AL
RUSSELL HOSPITAL	ALEXANDER CITY	AL
RUSSELLVILLE HOSPITAL	RUSSELLVILLE	AL
DECATUR GENERAL HOSPITAL	DECATUR	AL
PARKWAY MEDICAL CENTER	DECATUR	AL
CLAY COUNTY HOSPITAL	ASHLAND	AL
RED BAY HOSPITAL	RED BAY	AL
WEDOWEE HOSPITAL	WEDOWEE	AL
SHOALS HOSPITAL	MUSCLE SHOALS	AL
HELEN KELLER MEMORIAL HOSPITAL	SHEFFIELD	AL
GADSDEN REGIONAL MEDICAL CENTER	GADSDEN	AL
RIVERVIEW REGIONAL MEDICAL CENTER	GADSDEN	AL
MARSHALL MEDICAL CENTER NORTH	GUNTERSVILLE	AL

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

MARSHALL MEDICAL CENTER SOUTH	BOAZ	AL
CULLMAN REGIONAL MEDICAL CENTER	CULLMAN	AL
CITIZENS BAPTIST MEDICAL CENTER	TALLADEGA	AL
ELIZA COFFEE MEMORIAL HOSPITAL	FLORENCE	AL
HARTSELLE MEDICAL CENTER	HARTSELLE	AL
JACKSONVILLE MEDICAL CENTER	JACKSONVILLE	AL
LAKE MARTIN COMMUNITY HOSPITAL	DADEVILLE	AL
DEKALB REGIONAL MEDICAL CENTER	FORT PAYNE	AL
CRESTWOOD MEDICAL CENTER	HUNTSVILLE	AL
CHEROKEE MEDICAL CENTER	CENTRE	AL
LAWRENCE MEDICAL CENTER	MOULTON	AL
PARKVIEW WHITLEY HOSPITAL	COLUMBIA CITY	IN
PARKVIEW NOBLE HOSPITAL	KENDALLVILLE	IN
PARKVIEW HUNTINGTON HOSPITAL	HUNTINGTON	IN
PARKVIEW HOSPITAL	FORT WAYNE	IN
DUPONT HOSPITAL LLC	FORT WAYNE	IN
ST JOSEPH HOSPITAL	FORT WAYNE	IN
THE ORTHOPAEDIC HOSPITAL OF	FT WAYNE	IN

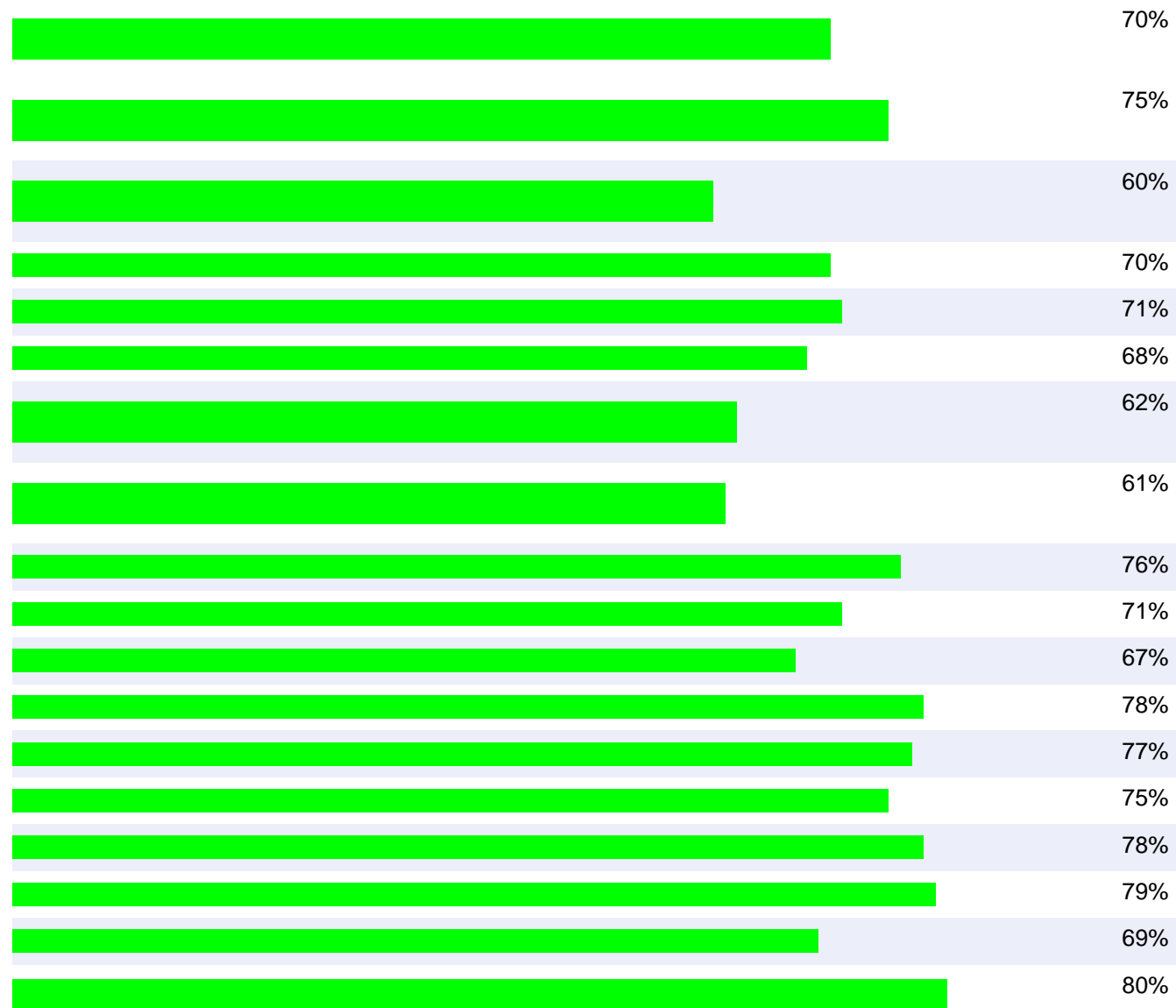
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

LUTHERAN HEALTH NETWORK

LUTHERAN HOSPITAL OF INDIANA	FORT WAYNE	IN
PARKVIEW LAGRANGE HOSPITAL	LAGRANGE	IN
WABASH COUNTY HOSPITAL	WABASH	IN
CAMERON MEMORIAL COMMUNITY HOSPITAL INC	ANGOLA	IN
ORTHOPAEDIC HOSPITAL AT PARKVIEW NORTH LLC	FORT WAYNE	IN
ADAMS MEMORIAL HOSPITAL	DECATUR	IN
JAY COUNTY HOSPITAL	PORTLAND	IN
BLUFFTON REGIONAL MEDICAL CENTER	BLUFFTON	IN
DEKALB MEMORIAL HOSPITAL INC	AUBURN	IN
COLUMBIA ST MARY'S HOSPITAL OZAUKEE, INC	MEQUON	WI
COLUMBIA CENTER	MEQUON	WI
MERCY WALWORTH HOSPITAL & MEDICAL CENTER	LAKE GENEVA	WI
COMMUNITY MEM HSPTL	MENOMONEE FALLS	WI
ST JOSEPHS COM HSPTL WEST BEND	WEST BEND	WI
AURORA MEDICAL CENTER	SUMMIT	WI

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

OCONOMOWOC MEM HSPTL	OCONOMOWOC	WI
UNITED HSPTL SYS	KENOSHA	WI
AURORA MED CENTER- WASHINGTON COUNTY	HARTFORD	WI
WHEATON FRANCISCAN HEALTHCARE- ALL SAINTS	RACINE	WI
AURORA LAKELAND MED CTR	ELKHORN	WI
AURORA MEMORIAL HSPTL BURLINGTON	BURLINGTON	WI
WHEATON FRANCISCAN HEALTHCARE- ELMBROOK MEMORIAL	BROOKFIELD	WI
WAUKESHA MEMORIAL HOSPITAL	WAUKESHA	WI
AURORA MED CTR KENOSHA	KENOSHA	WI
BORGESS MEDICAL CENTER	KALAMAZOO	MI
THREE RIVERS HEALTH	THREE RIVERS	MI
BRONSON METHODIST HOSPITAL	KALAMAZOO	MI
COMMUNITY HOSPITAL	WATERVLIET	MI
SOUTH HAVEN COMMUNITY HOSPITAL	SOUTH HAVEN	MI
BRONSON VICKSBURG HOSPITAL	VICKSBURG	MI
STURGIS HOSPITAL	STURGIS	MI
BRONSON LAKEVIEW HOSPITAL	PAW PAW	MI

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

ALLEGAN GENERAL HOSPITAL	ALLEGAN	MI
OAKLAWN HOSPITAL	MARSHALL	MI
BORGESS-LEE MEMORIAL HOSPITAL	DOWAGIAC	MI
PENNOCK HOSPITAL	HASTINGS	MI
BATTLE CREEK HEALTH SYSTEM	BATTLE CREEK	MI
LAKELAND HOSPITAL, ST JOSEPH	ST JOSEPH	MI
JACKSON PURCHASE MEDICAL CENTER	MAYFIELD	KY
TWIN LAKES REGIONAL MEDICAL CENTER	LEITCHFIELD	KY
OHIO COUNTY HOSPITAL	HARTFORD	KY
MUHLENBERG COMMUNITY HOSPITAL	GREENVILLE	KY
CALDWELL MEDICAL CENTER	PRINCETON	KY
WESTLAKE REGIONAL HOSPITAL	COLUMBIA	KY
METHODIST HOSPITAL UNION COUNTY	MORGANFIELD	KY
LOURDES HOSPITAL	PADUCAH	KY
TAYLOR REGIONAL HOSPITAL	CAMPBELLSVILLE	KY
PARKWAY REGIONAL HOSPITAL	FULTON	KY
MONROE COUNTY MEDICAL CENTER	TOMPKINSVILLE	KY

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

TRIGG COUNTY HOSPITAL	CADIZ	KY
MARSHALL COUNTY HOSPITAL	BENTON	KY
WESTERN BAPTIST HOSPITAL	PADUCAH	KY
THE MEDICAL CENTER AT FRANKLIN	FRANKLIN	KY
THE MEDICAL CENTER AT SCOTTSVILLE	SCOTTSVILLE	KY
T J SAMSON COMMUNITY HOSPITAL	GLASGOW	KY
SPRING VIEW HOSPITAL	LEBANON	KY
LOGAN MEMORIAL HOSPITAL	RUSSELLVILLE	KY
HARDIN MEMORIAL HOSPITAL	ELIZABETHTOWN	KY
THE MEDICAL CENTER AT BOWLING GREEN	BOWLING GREEN	KY
BRECKINRIDGE MEMORIAL HOSPITAL	HARDINSBURG	KY
MURRAY-CALLOWAY COUNTY HOSPITAL	MURRAY	KY
CAVERNA MEMORIAL HOSPITAL	HORSE CAVE	KY
GREENVIEW REGIONAL HOSPITAL	BOWLING GREEN	KY
REGIONAL MEDICAL CENTER OF HOPKINS COUNTY	MADISONVILLE	KY
METHODIST HOSPITAL	HENDERSON	KY
CUMBERLAND COUNTY HOSPITAL	BURKESVILLE	KY
RUSSELL COUNTY HOSPITAL	RUSSELL	KY

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	SPRINGS	
JENNIE STUART MEDICAL CENTER	HOPKINSVILLE	KY
JANE TODD CRAWFORD HOSPITAL	GREENSBURG	KY
CRITTENDEN HEALTH SYSTEM	MARION	KY
LIVINGSTON HOSPITAL AND HEALTHCARE	SALEM	KY
WYTHE COUNTY COMMUNITY HOSPITAL	WYTHEVILLE	VA
TWIN COUNTY REGIONAL HOSPITAL	GALAX	VA
LEE REGIONAL MEDICAL CENTER	PENNINGTON GAP	VA
CLINCH VALLEY MEDICAL CENTER	RICHLANDS	VA
MEMORIAL HOSPITAL OF MARTINSVILLE & HENRY COUNTY	MARTINSVILLE	VA
JOHNSTON MEMORIAL HOSPITAL	ABINGDON	VA
MOUNTAIN VIEW REGIONAL MEDICAL CENTER	NORTON	VA
PIONEER HEALTH SERVICES OF PATRICK COUNTY, INC	STUART	VA
SMYTH COUNTY COMMUNITY HOSPITAL	MARION	VA
SOUTHWESTERN VIRGINIA MENTAL HEALTH INSTITUTE	MARION	VA
RUSSELL COUNTY MEDICAL	LEBANON	VA

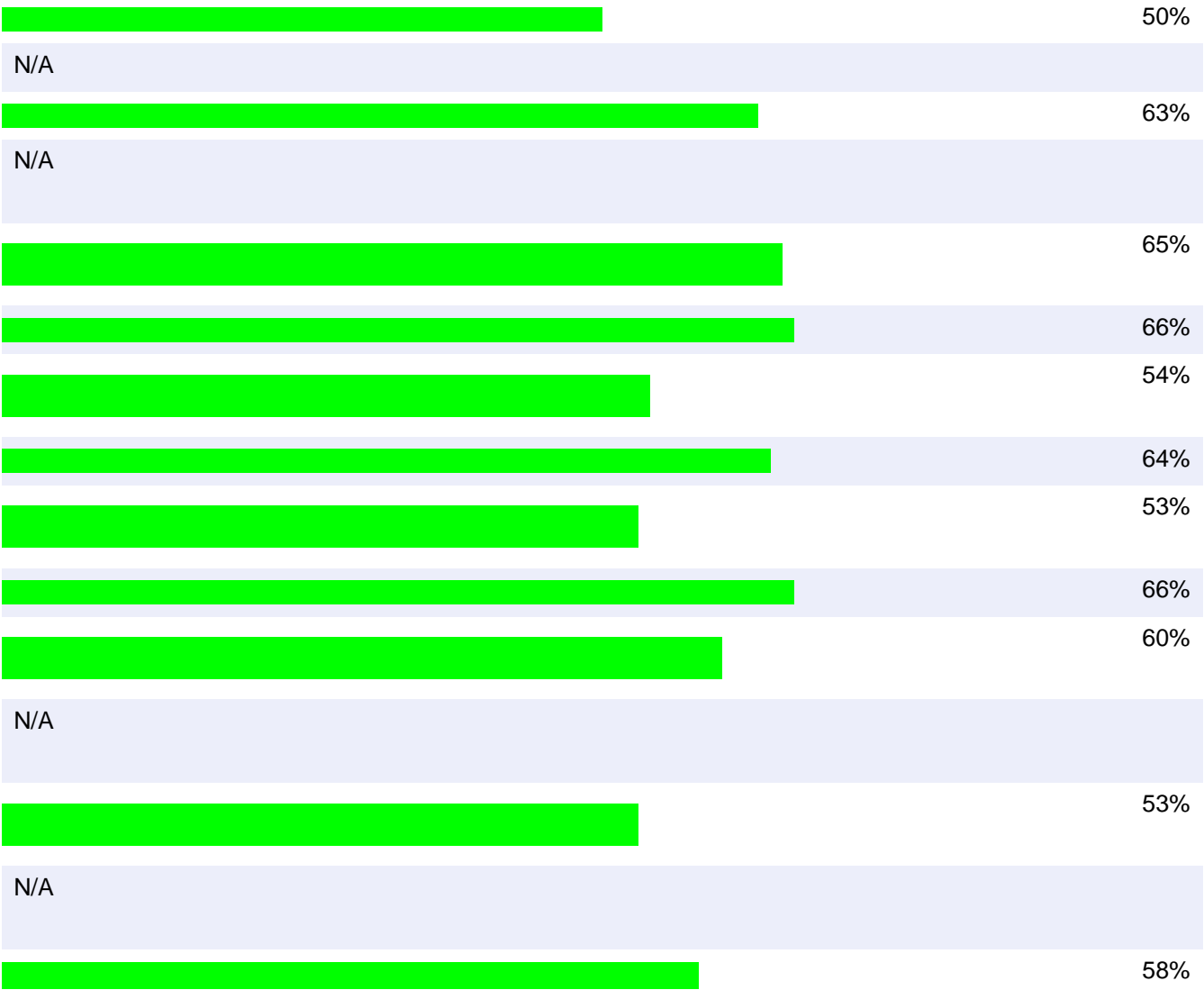
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

CENTER

DICKENSON COMMUNITY HOSPITAL	CLINTWOOD	VA
BUCHANAN GENERAL HOSPITAL	GRUNDY	VA
CARILION TAZEWELL COMMUNITY HOSPITAL	TAZEWELL	VA
SUGAR LAND SURGICAL HOSPITAL LLP	SUGAR LAND	TX
METHODIST SUGAR LAND HOSPITAL	SUGAR LAND	TX
MEMORIAL HERMANN SURGICAL HOSPITAL KINGWOOD	KINGWOOD	TX
CLEAR LAKE REGIONAL MEDICAL CENTER	WEBSTER	TX
CHRISTUS ST JOHN HOSPITAL	NASSAU BAY	TX
HOUSTON PHYSICIANS' HOSPITAL	WEBSTER	TX
OAKBEND MEDICAL CENTER	RICHMOND	TX
TOMBALL REGIONAL HOSPITAL	TOMBALL	TX
KINGWOOD MEDICAL CENTER	KINGWOOD	TX
MEMORIAL HERMANN KATY HOSPITAL	KATY	TX
SAN JACINTO METHODIST HOSPITAL	BAYTOWN	TX
HOUSTON NORTHWEST MEDICAL CENTER	HOUSTON	TX

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

METHODIST WILLOWBROOK HOSPITAL	HOUSTON	TX
PATIENTS MEDICAL CENTER, LTD	PASADENA	TX
MEMORIAL HERMANN SUGAR LAND HOSPITAL	SUGAR LAND	TX
TOPS SURGICAL SPECIALTY HOSPITAL	HOUSTON	TX
MEMORIAL HERMANN NORTHEAST	HUMBLE	TX
WEST HOUSTON MEDICAL CENTER	HOUSTON	TX
CLEVELAND REGIONAL MEDICAL CTR	CLEVELAND	TX
CHRISTUS ST CATHERINE HOSPITAL	KATY	TX
DOCTORS DIAGNOSTIC HOSPITAL	CLEVELAND	TX
ST LUKE'S SUGAR LAND HOSPITAL	SUGAR LAND	TX
CYPRESS FAIRBANKS MEDICAL CENTER	HOUSTON	TX
FORT WASHINGTON HOSPITAL	FORT WASHINGTON	MD
SAINT MARY'S HOSPITAL	LEONARDTOWN	MD
LAUREL REGIONAL MEDICAL CENTER	LAUREL	MD
GARRETT COUNTY MEMORIAL HOSPITAL	OAKLAND	MD
DOCTORS' COMMUNITY HOSPITAL	LANHAM	MD

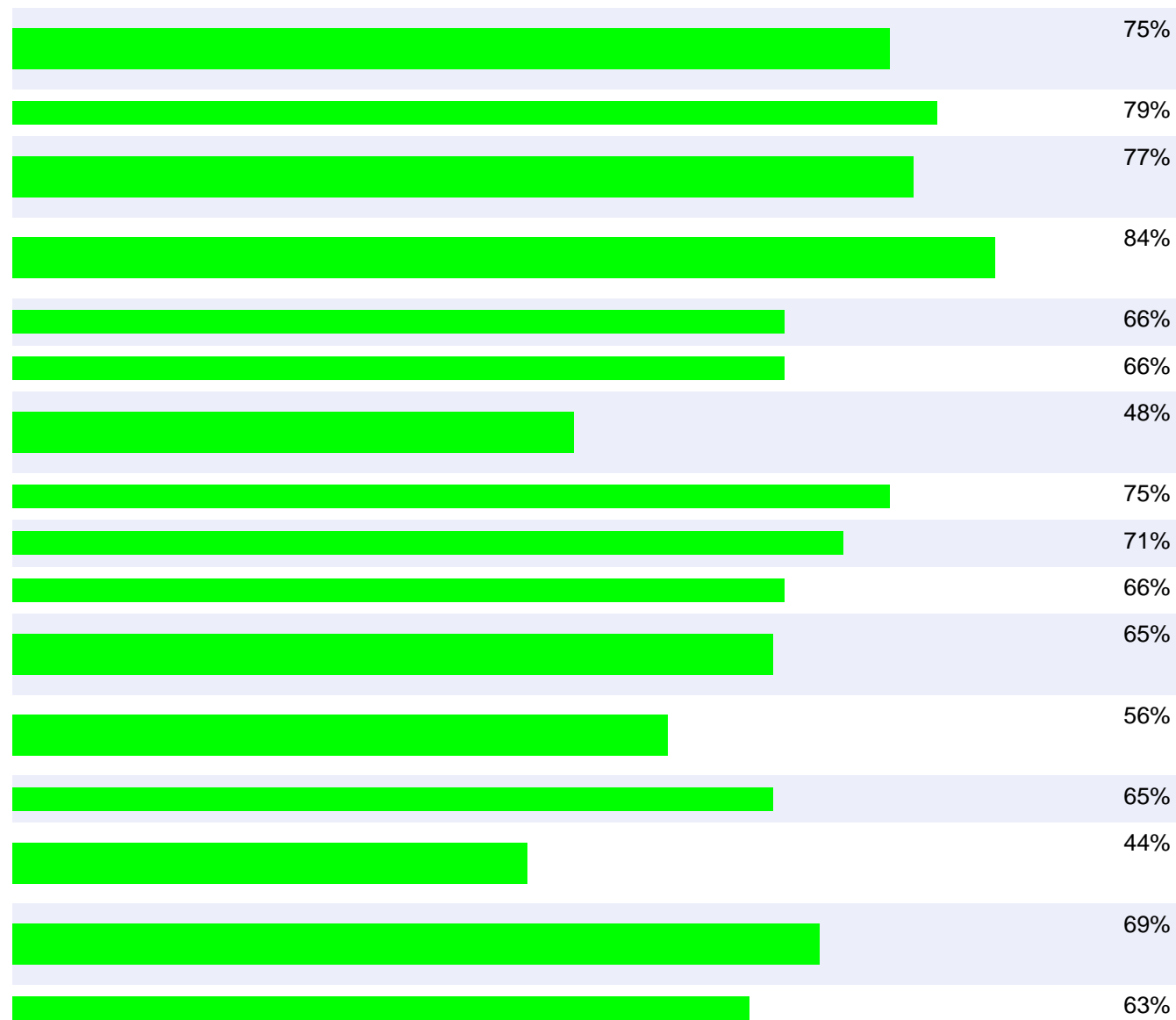
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

CIVISTA MEDICAL CENTER	LA PLATA	MD
PRINCE GEORGES HOSPITAL CENTER	CHEVERLY	MD
MEMORIAL HOSPITAL & MEDICAL CENTER OF CUMBERLAND	CUMBERLAND	MD
HOLY CROSS HOSPITAL	SILVER SPRING	MD
MONTGOMERY GENERAL HOSPITAL INC	OLNEY	MD
SOUTHERN MARYLAND HOSPITAL CENTER	CLINTON	MD
WASHINGTON ADVENTIST HOSPITAL	TAKOMA PARK	MD
SUBURBAN HOSPITAL	BETHESDA	MD
ST FRANCIS HOSPITAL	WILMINGTON	DE
NANTICOKE MEMORIAL HOSPITAL	SEAFORD	DE
BEEBE MEDICAL CENTER	LEWES	DE
CHRISTIANA CARE HEALTH SERVICES, INC.	NEWARK	DE
BAYHEALTH - KENT GENERAL HOSPITAL	DOVER	DE
PARKER ADVENTIST HOSPITAL	PARKER	CO
ROSE MEDICAL CENTER	DENVER	CO
NATIONAL JEWISH HEALTH	DENVER	CO

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

EXEMPLA LUTHERAN MEDICAL CENTER	WHEAT RIDGE	CO
CENTURA HEALTH-ST ANTHONY NORTH HOSPITAL	WESTMINSTER	CO
DENVER HEALTH MEDICAL CENTER	DENVER	CO
BOULDER COMMUNITY HOSPITAL	BOULDER	CO
NORTH SUBURBAN MEDICAL CENTER	THORNTON	CO
PLATTE VALLEY MEDICAL CENTER	BRIGHTON	CO
CENTURA HEALTH-ST ANTHONY CENTRAL HOSPITAL	DENVER	CO
LONGMONT UNITED HOSPITAL	LONGMONT	CO
CENTURA HEALTH-AVISTA ADVENTIST HOSPITAL	LOUISVILLE	CO
EXEMPLA GOOD SAMARITAN MEDICAL CENTER LLC	LAFAYETTE	CO
MEDICAL CENTER OF AURORA, THE	AURORA	CO
CENTURA HEALTH-LITTLETON ADVENTIST HOSPITAL	LITTLETON	CO
CENTURA HEALTH-PORTER ADVENTIST HOSPITAL	DENVER	CO
SWEDISH MEDICAL CENTER	ENGLEWOOD	CO
EXEMPLA SAINT JOSEPH HOSPITAL	DENVER	CO
PRESBYTERIAN/ST LUKE'S MEDICAL	DENVER	CO

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

CENTER

OHIO VALLEY MEDICAL CENTER	WHEELING	WV
WILLIAMSON MEMORIAL HOSPITAL	WILLIAMSON	WV
WHEELING HOSPITAL	WHEELING	WV
BECKLEY ARH HOSPITAL	BECKLEY	WV
RALEIGH GENERAL HOSPITAL	BECKLEY	WV
GRANT MEMORIAL HOSPITAL	PETERSBURG	WV
MORGAN CTY WAR MEMORIAL	BERKELEY SPRINGS	WV
CITY HOSPITAL	MARTINSBURG	WV
GRAFTON CITY HOSPITAL	GRAFTON	WV
STONEWALL JACKSON MEM HOSP	WESTON	WV
BLUEFIELD REGIONAL MEDICAL CENTER	BLUEFIELD	WV
PRESTON MEMORIAL HOSPITAL	KINGWOOD	WV
CHARLESTON SURGICAL HOSPITAL	CHARLESTON	WV
ST FRANCIS HOSPITAL	CHARLESTON	WV
MINNIE HAMILTON HEALTH CARE CENTER	GRANTSVILLE	WV
BRAXTON COUNTY MEMORIAL HOSPITAL	GASSAWAY	WV
FAIRMONT GENERAL HOSPITAL	FAIRMONT	WV
BOONE MEMORIAL HOSPITAL	MADISON	WV

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

JACKSON GENERAL HOSPITAL	RIPLEY	WV
CHARLESTON AREA MEDICAL CENTER	CHARLESTON	WV
CAMDEN CLARK MEMORIAL HOSPITAL	PARKERSBURG	WV
ST JOSEPHS HEALTHCARE SYSTEM	PARKERSBURG	WV
WELCH COMMUNITY HOSPITAL	WELCH	WV
MONTGOMERY GENERAL HOSPITAL, INC	MONTGOMERY	WV
WETZEL COUNTY HOSPITAL	NEW MARTINSVILLE	WV
BROADDUS HOSPITAL ASSOCIATION, INC	PHILIPPI	WV
SUMMERS COUNTY ARH HOSPITAL	HINTON	WV
PLATEAU MEDICAL CENTER	OAK HILL	WV
ST JOSEPH HOSPITAL	BUCKHANNON	WV
PRINCETON COMMUNITY HOSPITAL	PRINCETON	WV
ST MARY'S MEDICAL CENTER	HUNTINGTON	WV
CABELL-HUNTINGTON HOSPITAL INC	HUNTINGTON	WV
POTOMAC VALLEY HOSPITAL	KEYSER	WV
MONONGALIA COUNTY GENERAL HOSPITAL	MORGANTOWN	WV

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



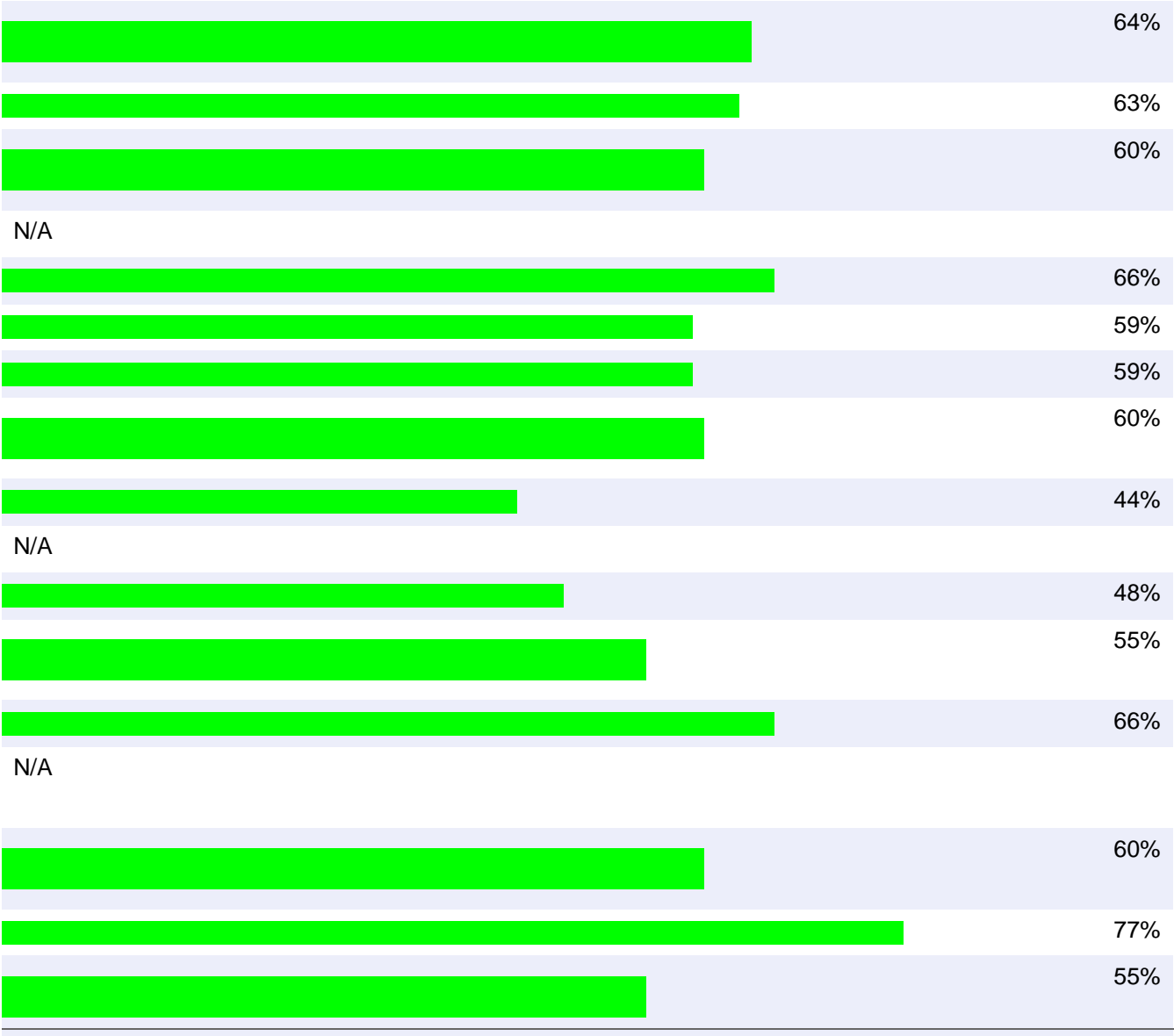
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

WEST VIRGINIA UNIVERSITY HOSPITALS	MORGANTOWN	WV
DAVIS MEMORIAL HOSPITAL	ELKINS	WV
GREENBRIER VALLEY MEDICAL CENTER	RONCEVERTE	WV
SISTERSVILLE GENERAL HOSPITAL	SISTERSVILLE	WV
PLEASANT VALLEY HOSPITAL	POINT PLEASANT	WV
JEFFERSON MEMORIAL HOSPITAL	RANSON	WV
CAMC TEAYS VALLEY HOSPITAL	HURRICANE	WV
THOMAS MEMORIAL HOSPITAL	SOUTH CHARLESTON	WV
WEIRTON MEDICAL CENTER	WEIRTON	WV
POCAHONTAS MEMORIAL HOSPITAL	BUCKEYE	WV
HAMPSHIRE MEMORIAL HOSPITAL	ROMNEY	WV
LOGAN REGIONAL MEDICAL CENTER	LOGAN	WV
REYNOLDS MEMORIAL HOSPITAL	GLEN DALE	WV
WEBSTER COUNTY MEMORIAL HOSPITAL	WEBSTER SPRINGS	WV
SUMMERSVILLE REGIONAL MEDICAL CENTER	SUMMERSVILLE	WV
ROANE GENERAL HOSPITAL	SPENCER	WV
KENDALL REGIONAL MEDICAL CENTER	MIAMI	FL

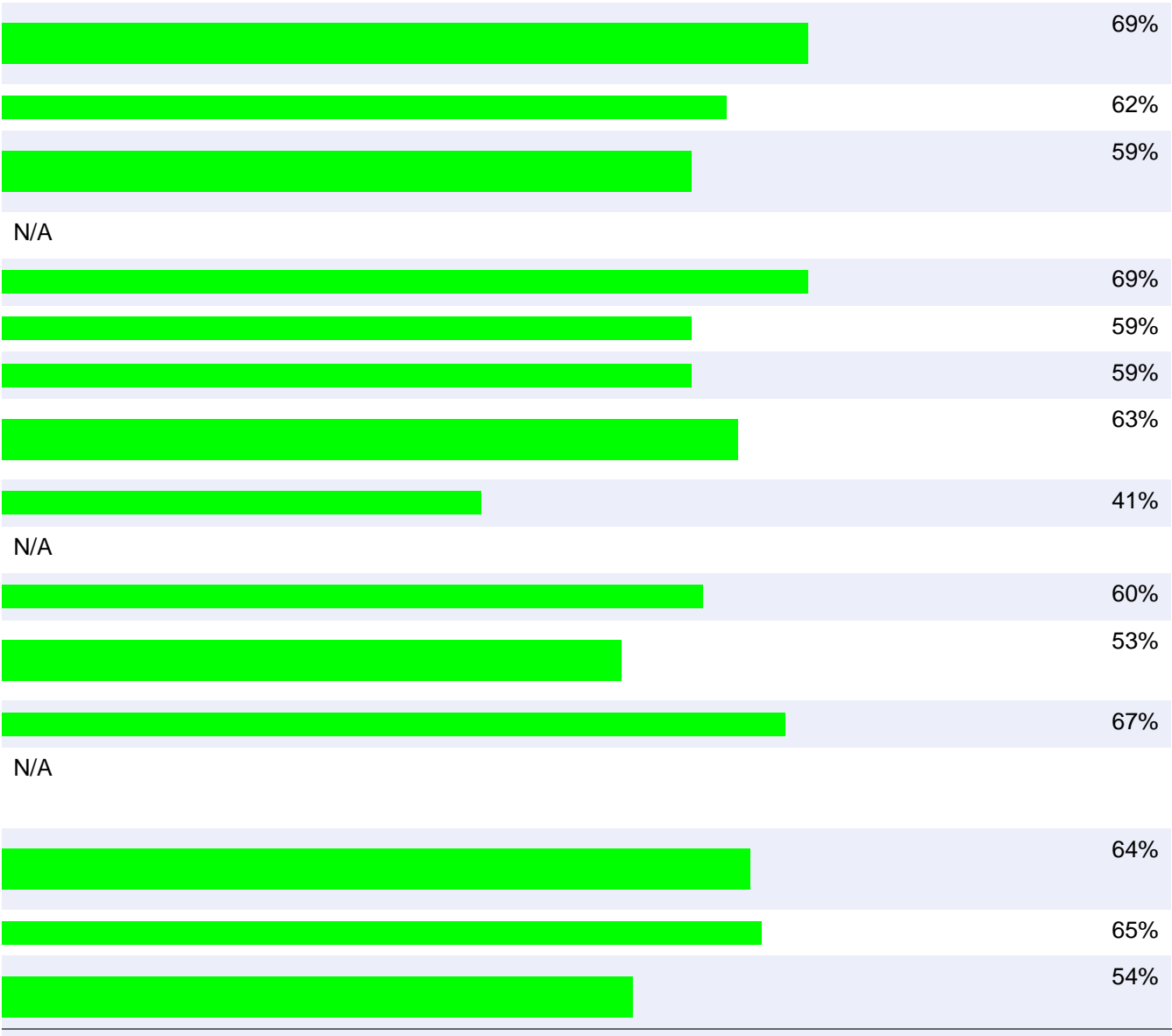
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

CENTER		
WESTCHESTER GENERAL HOSPITAL	MIAMI	FL
METROPOLITAN HOSPITAL OF MIAMI	MIAMI	FL
LARKIN COMMUNITY HOSPITAL	SOUTH MIAMI	FL
MERCY HOSPITAL INC	MIAMI	FL
FISHERMEN'S HOSPITAL	MARATHON	FL
LOWER KEYS MEDICAL CENTER	KEY WEST	FL
UNIVERSITY OF MIAMI HOSPITAL	MIAMI	FL
ANNE BATES LEACH EYE HOSPITAL	MIAMI	FL
MARINERS HOSPITAL	TAVERNIER	FL
CORAL GABLES HOSPITAL	CORAL GABLES	FL
PALM SPRINGS GENERAL HOSPITAL	HIALEAH	FL
JACKSON HEALTH SYSTEM	MIAMI	FL
DOCTORS HOSPITAL INC	CORAL GABLES	FL
MOUNT SINAI MEDICAL CENTER	MIAMI BEACH	FL
AVENTURA HOSPITAL AND MEDICAL CENTER	AVENTURA	FL
HIALEAH HOSPITAL	HIALEAH	FL
DOUGLAS GARDENS HOSPITAL	MIAMI	FL
PALMETTO GENERAL HOSPITAL	HIALEAH	FL
NORTH SHORE MEDICAL CENTER	MIAMI	FL
CROOK COUNTY MEDICAL	SUNDANCE	WY

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

SERVICES DISTRICT		
PLATTE COUNTY MEMORIAL HOSPITAL	WHEATLAND	WY
LANDER REGIONAL HOSPITAL	LANDER	WY
NIOBRARA HEALTH & LIFE CENTER	LUSK	WY
WASHAKIE MEDICAL CENTER	WORLAND	WY
MEMORIAL HOSPITAL OF CONVERSE COUNTY	DOUGLAS	WY
MEMORIAL HOSPITAL SWEETWATER COUNTY	ROCK SPRINGS	WY
COMMUNITY HOSPITAL	TORRINGTON	WY
NORTH BIG HORN HOSPITAL DISTRICT	LOVELL	WY
SOUTH BIG HORN COUNTY CRITICAL ACCESS HOSPITAL	BASIN	WY
WYOMING MEDICAL CENTER	CASPER	WY
WEST PARK HOSPITAL DISTRICT	CODY	WY
CHEYENNE REGIONAL MEDICAL CENTER	CHEYENNE	WY
SHERIDAN MEMORIAL HOSPITAL	SHERIDAN	WY
JOHNSON COUNTY HEALTHCARE CENTER	BUFFALO	WY
CAMPBELL COUNTY MEMORIAL HOSPITAL	GILLETTE	WY

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

ST JOHNS MEDICAL CENTER	JACKSON	WY
IVINSON MEMORIAL HOSPITAL	LARAMIE	WY
WESTON COUNTY HEALTH SERVICES	NEWCASTLE	WY
POWELL VALLEY HOSPITAL	POWELL	WY
EVANSTON REGIONAL HOSPITAL	EVANSTON	WY
RIVERTON MEMORIAL HOSPITAL	RIVERTON	WY
HOT SPRINGS COUNTY MEMORIAL HOSPITAL	THERMOPOLIS	WY
SOUTH LINCOLN MEDICAL CENTER - CAH	KEMMERER	WY
STAR VALLEY MEDICAL CENTER	AFTON	WY
MOUNTAIN VIEW REGIONAL HOSPITAL	CASPER	WY
KIMBALL HEALTH SERVICES	KIMBALL	NE
MEMORIAL HEALTH CENTER	SIDNEY	NE
MORRILL COUNTY COMMUNITY HOSPITAL	BRIDGEPORT	NE
GORDON MEMORIAL HOSPITAL DISTRICT	GORDON	NE
OGALLALA COMMUNITY HOSPITAL	OGALLALA	NE
TRI-COUNTY AREA HOSPITAL DISTRICT	LEXINGTON	NE

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



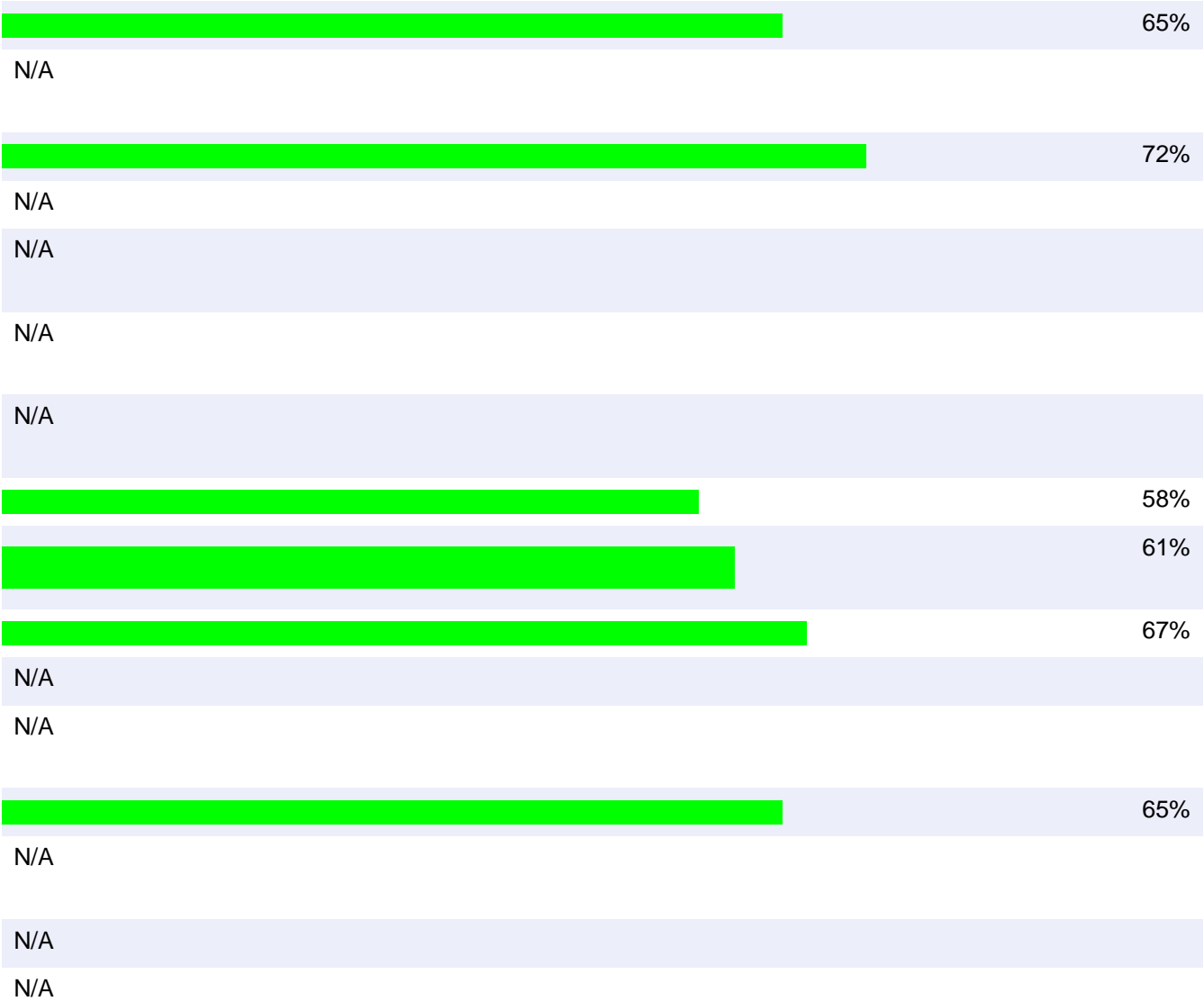
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

COMMUNITY HOSPITAL	MCCOOK	NE
PERKINS COUNTY HEALTH SERVICES	GRANT	NE
ST FRANCIS MEDICAL CENTER	GRAND ISLAND	NE
DUNDY COUNTY HOSPITAL	BENKELMAN	NE
FRANKLIN COUNTY MEMORIAL HOSPITAL	FRANKLIN	NE
CHADRON COMMUNITY HOSPITAL AND HEALTH SERVICES	CHADRON	NE
GOTHENBURG MEMORIAL HOSPITAL	GOTHENBURG	NE
REGIONAL WEST MEDICAL CENTER	SCOTTSBLUFF	NE
GREAT PLAINS REGIONAL MEDICAL CENTER	NORTH PLATTE	NE
TRI VALLEY HEALTH SYSTEM	CAMBRIDGE	NE
VALLEY COUNTY HEALTH SYSTEM	ORD	NE
HOWARD COUNTY MEDICAL CENTER	ST PAUL	NE
BOX BUTTE GENERAL HOSPITAL	ALLIANCE	NE
GARDEN COUNTY HEALTH SERVICES	OSHKOSH	NE
COZAD COMMUNITY HOSPITAL	COZAD	NE
KEARNEY COUNTY HEALTH SERVICES HOSPITAL	MINDEN	NE

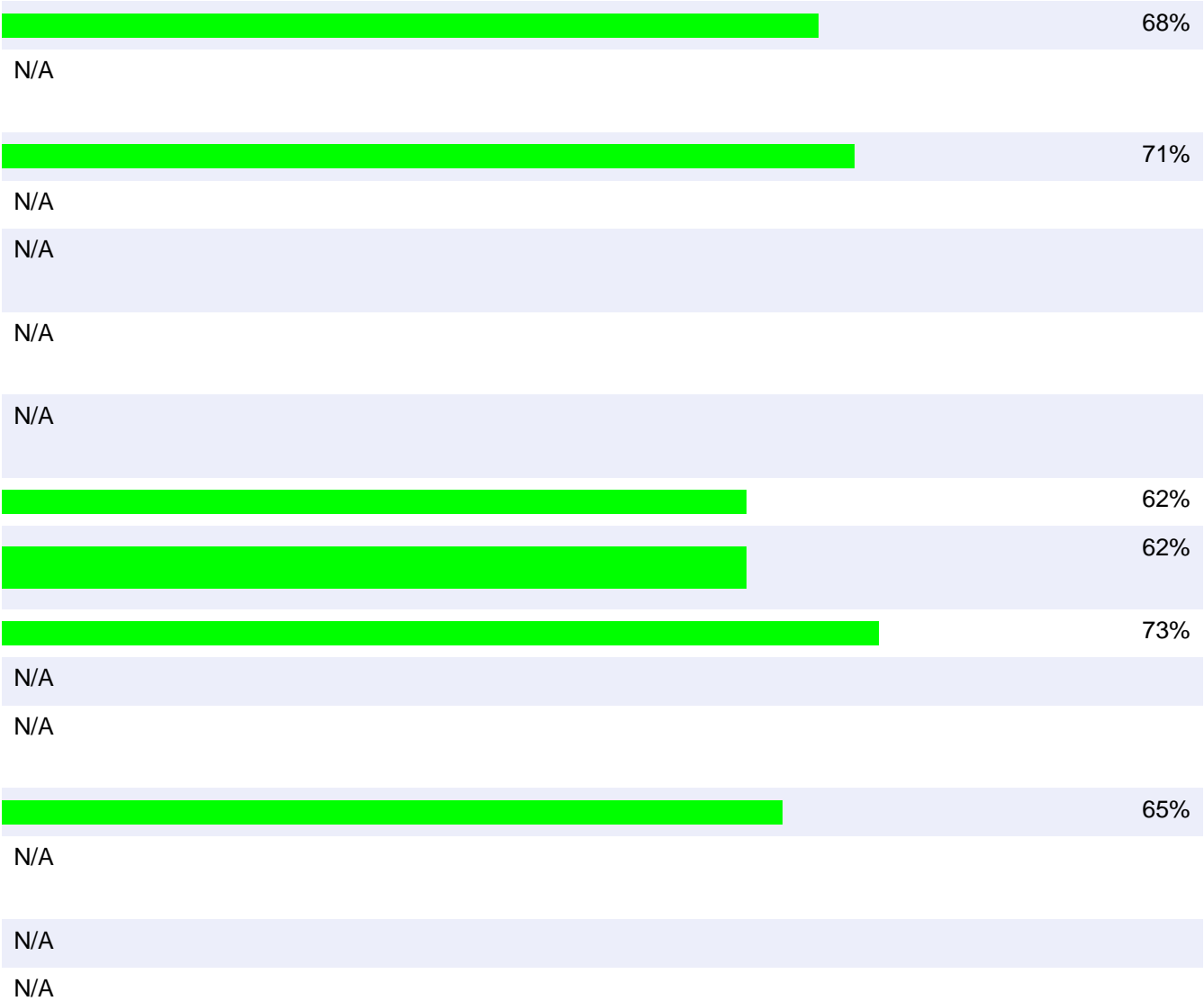
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

CALLAWAY DISTRICT HOSPITAL	CALLAWAY	NE
GOOD SAMARITAN HOSPITAL	KEARNEY	NE
JENNIE M MELHAM MEMORIAL MEDICAL CENTER	BROKEN BOW	NE
CHASE COUNTY COMMUNITY HOSPITAL	IMPERIAL	NE
HARLAN COUNTY HEALTH SYSTEM	ALMA	NE
LITZENBERG MEMORIAL COUNTY HOSPITAL	CENTRAL CITY	NE
PHELPS MEMORIAL HEALTH CENTER	HOLDREGE	NE
ST MARY MEDICAL CENTER	GALESBURG	IL
GALESBURG COTTAGE HOSPITAL	GALESBURG	IL
PEKIN MEMORIAL HOSPITAL	PEKIN	IL
HOPEDALE MEDICAL COMPLEX	HOPEDALE	IL
BROMENN HEALTHCARE	NORMAL	IL
ADVOCATE EUREKA HOSPITAL	EUREKA	IL
MASON DISTRICT HOSPITAL	HAVANA	IL
MERCER COUNTY HOSPITAL	ALEDO	IL
GRAHAM HOSPITAL ASSOCIATION	CANTON	IL
SAINT FRANCIS MEDICAL CENTER	PEORIA	IL
ST JOSEPH MEDICAL CENTER	BLOOMINGTON	IL
METHODIST MEDICAL CENTER OF	PEORIA	IL

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

ILLINOIS		
PROCTOR HOSPITAL	PEORIA	IL
OSF HOLY FAMILY MEDICAL CENTER	MONMOUTH	IL
TRINITY ROCK ISLAND	ROCK ISLAND	IL
GENESIS MEDICAL CENTER ILLINI CAMPUS	SILVIS	IL
MC DONOUGH DISTRICT HOSPITAL	MACOMB	IL
KEWANEE HOSPITAL	KEWANEE	IL
HAMMOND HENRY HOSPITAL	GENESEO	IL
LAC/HARBOR-UCLA MED CENTER	TORRANCE	CA
SANTA MONICA - UCLA MED CTR & ORTHOPAEDIC HOSPITAL	SANTA MONICA	CA
TORRANCE MEMORIAL MEDICAL CENTER	TORRANCE	CA
CEDARS-SINAI MEDICAL CENTER	LOS ANGELES	CA
CATALINA ISLAND MEDICAL CENTER	AVALON	CA
KAISER FOUNDATION HOSPITAL - HARBOR CITY	HARBOR CITY	CA
MEMORIAL HOSPITAL OF GARDENA	GARDENA	CA
PROVIDENCE LITTLE COMPANY OF MARY MED CTR TORRANCE	TORRANCE	CA
OLYMPIA MEDICAL CENTER	LOS ANGELES	CA

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

CENTINELA HOSPITAL MEDICAL CENTER	INGLEWOOD	CA
MARINA DEL REY HOSPITAL	MARINA DEL REY	CA
RONALD REAGAN UCLA MEDICAL CENTER	LOS ANGELES	CA
SAINT JOHN'S HEALTH CENTER	SANTA MONICA	CA
PROVIDENCE LITTLE CO OF MARY MED CTR SAN PEDRO	SAN PEDRO	CA
BROTMAN MEDICAL CENTER	CULVER CITY	CA
SAINT FRANCIS MEDICAL CENTER	LYNWOOD	CA
THOREK MEMORIAL HOSPITAL	CHICAGO	IL
MERCY HOSPITAL AND MEDICAL CENTER	CHICAGO	IL
PROVIDENT HOSPITAL OF CHICAGO	CHICAGO	IL
ST MARY & ELIZABETH MED CTR-DIVISION CAMPUS	CHICAGO	IL
JOHN H STROGER JR HOSPITAL	CHICAGO	IL
NORTHWESTERN MEMORIAL HOSPITAL	CHICAGO	IL
RUSH UNIVERSITY MEDICAL CENTER	CHICAGO	IL
UNIVERSITY OF ILLINOIS HOSPITAL	CHICAGO	IL
OAKWOOD HERITAGE HOSPITAL	TAYLOR	MI

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



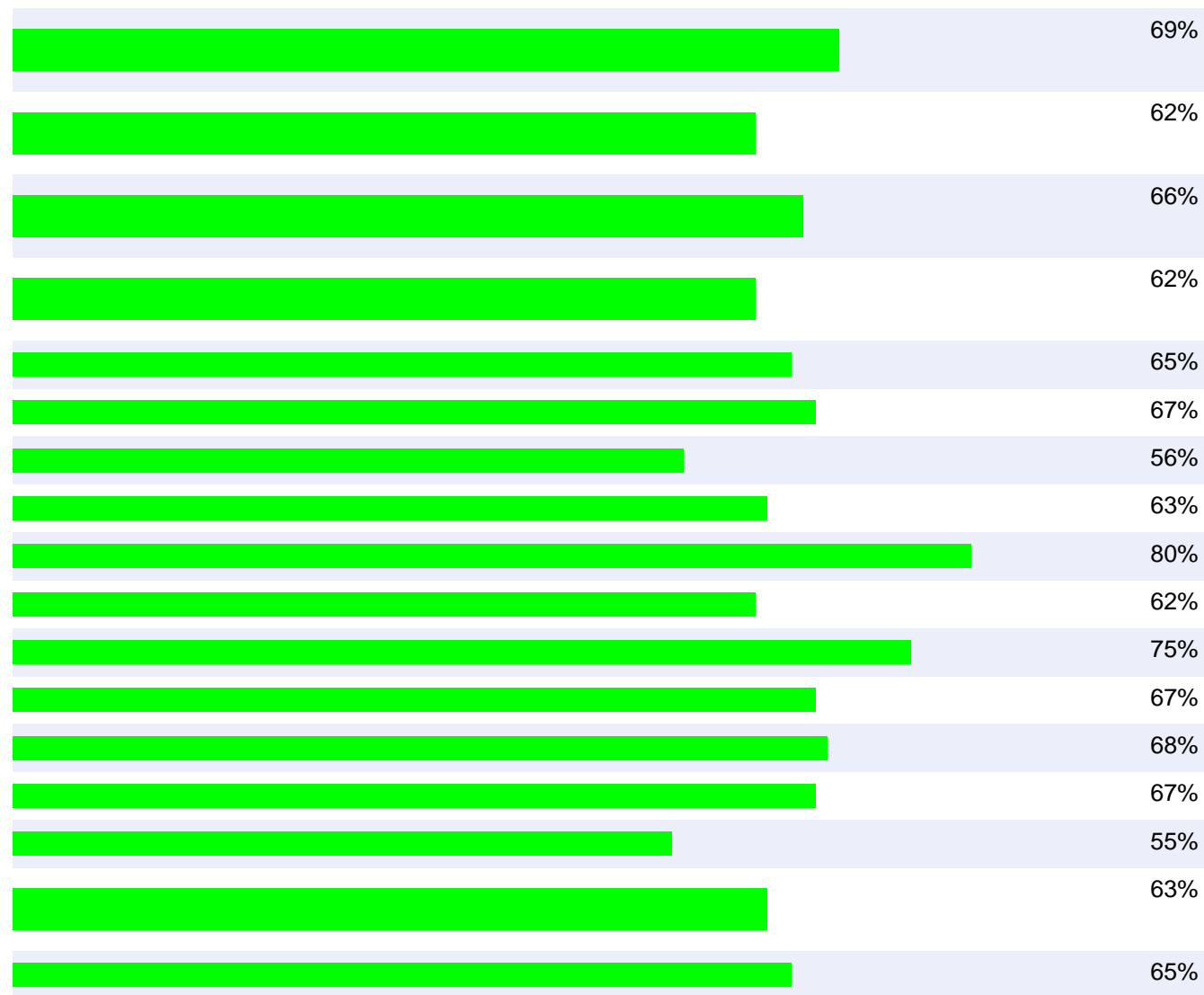
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

BEAUMONT HOSPITAL, GROSSE POINTE	GROSSE POINTE	MI
ST JOHN HOSPITAL AND MEDICAL CENTER	DETROIT	MI
OAKWOOD HOSPITAL AND MEDICAL CENTER	DEARBORN	MI
DETROIT RECEIVING HOSPITAL & UNIV HEALTH CENTER	DETROIT	MI
HARPER UNIVERSITY HOSPITAL	DETROIT	MI
HENRY FORD HOSPITAL	DETROIT	MI
SINAI-GRACE HOSPITAL	DETROIT	MI
SSM DEPAUL HEALTH CENTER	BRIDGETON	MO
ST LUKES HOSPITAL	CHESTERFIELD	MO
ST ANTHONY'S MEDICAL CENTER	SAINT LOUIS	MO
ST JOHNS MERCY MEDICAL CENTER	SAINT LOUIS	MO
ST LOUIS UNIVERSITY HOSPITAL	SAINT LOUIS	MO
CHRISTIAN HOSPITAL NORTHEAST	SAINT LOUIS	MO
BARNES JEWISH HOSPITAL	SAINT LOUIS	MO
FOREST PARK HOSPITAL	SAINT LOUIS	MO
SSM ST MARYS HEALTH CENTER	RICHMOND HEIGHTS	MO
ST ALEXIUS HOSPITAL	SAINT LOUIS	MO
CHRISTIAN HOSPITAL NORTHWEST	FLORISSANT	MO

Patient Experience

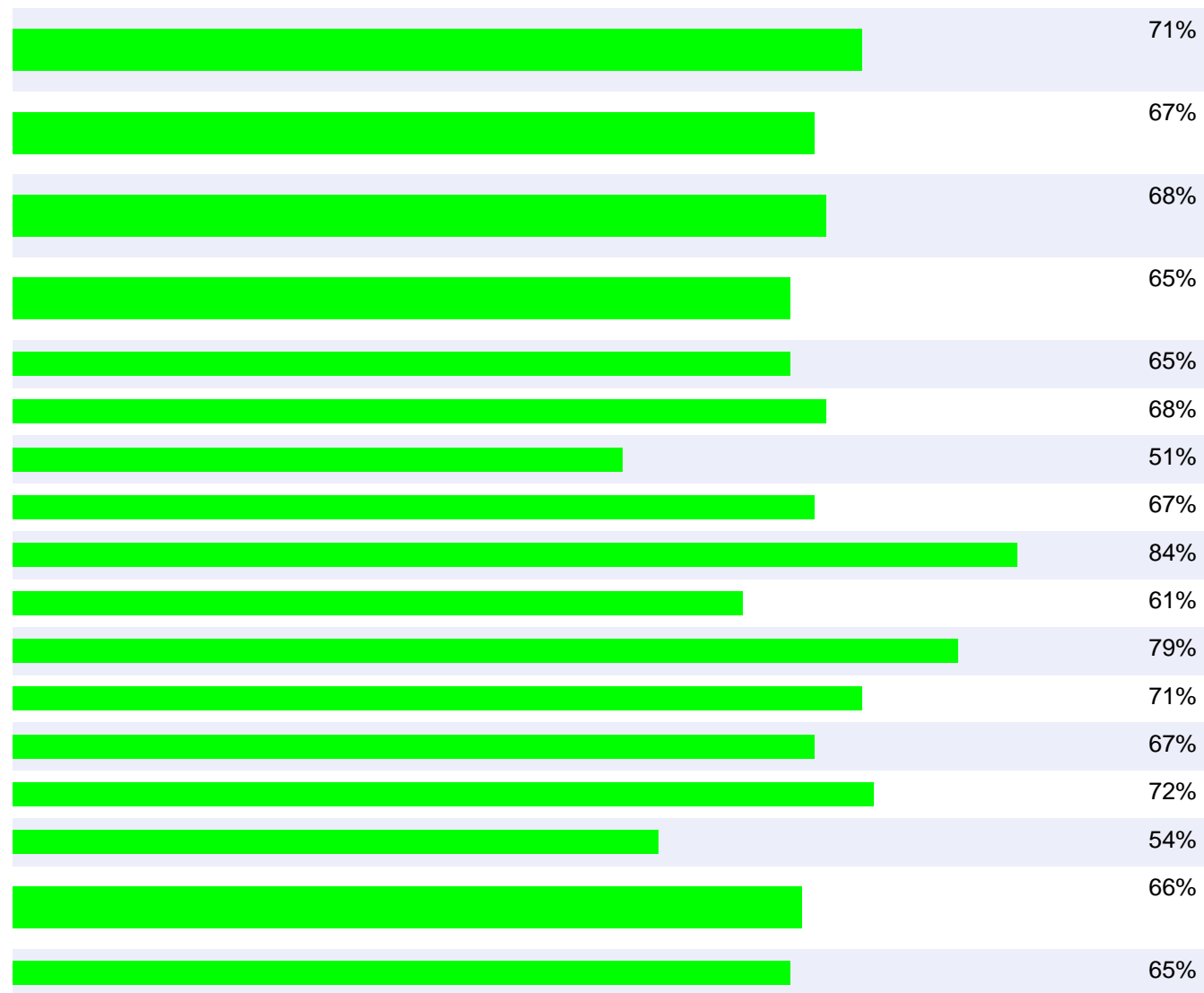
Based on Survey of Patients' Hospital Experiences (HCAHPS)



N/A

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



N/A

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

DES PERES HOSPITAL	SAINT LOUIS	MO
MISSOURI BAPTIST MEDICAL CENTER	TOWN AND COUNTRY	MO
BARNES-JEWISH WEST COUNTY HOSPITAL	CREVE COEUR	MO
AUBURN MEMORIAL HOSPITAL	AUBURN	NY
CANTON-POTSDAM HOSPITAL	POTSDAM	NY
EDWARD JOHN NOBLE HOSPITAL OF GOUVERNEUR	GOUVERNEUR	NY
NEWARK-WAYNE COMMUNITY HOSPITAL	NEWARK	NY
ROME MEMORIAL HOSPITAL, INC	ROME	NY
OSWEGO HOSPITAL	OSWEGO	NY
ONEIDA HEALTHCARE CENTER	ONEIDA	NY
LEWIS COUNTY GENERAL HOSPITAL	LOWVILLE	NY
CLAXTON-HEPBURN MEDICAL CENTER	OGDENSBURG	NY
ST JOSEPH'S HOSPITAL HEALTH CENTER	SYRACUSE	NY
CLIFTON SPRINGS HOSPITAL AND CLINIC	CLIFTON SPRINGS	NY
CROUSE HOSPITAL	SYRACUSE	NY
UNIVERSITY HOSPITAL S U N Y HEALTH SCIENCE CENTER	SYRACUSE	NY

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

RIVER HOSPITAL, INC	ALEXANDRIA BAY	NY
COMMUNITY-GENERAL HOSPITAL OF GREATER SYRACUSE	SYRACUSE	NY
CARTHAGE AREA HOSPITAL, INC	CARTHAGE	NY
MASSENA MEMORIAL HOSPITAL	MASSENA	NY
SAMARITAN MEDICAL CENTER	WATERTOWN	NY
GENEVA GENERAL HOSPITAL	GENEVA	NY
SOLDIERS AND SAILORS MEMORIAL HOSPITAL OF YATES	PENN YAN	NY
FAXTON-ST LUKE'S HEALTHCARE	UTICA	NY
ST ELIZABETH MEDICAL CENTER	UTICA	NY
LITTLE FALLS HOSPITAL	LITTLE FALLS	NY
COMMUNITY MEMORIAL HOSPITAL, INC	HAMILTON	NY
VIA CHRISTI HOSPITALS WICHITA INC	WICHITA	KS
KANSAS MEDICAL CENTER LLC	ANDOVER	KS
SUSAN B ALLEN MEMORIAL HOSPITAL	EL DORADO	KS
KANSAS SPINE HOSPITAL LLC	WICHITA	KS
KANSAS HEART HOSPITAL	WICHITA	KS
KANSAS SURGERY & RECOVERY CENTER	WICHITA	KS

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

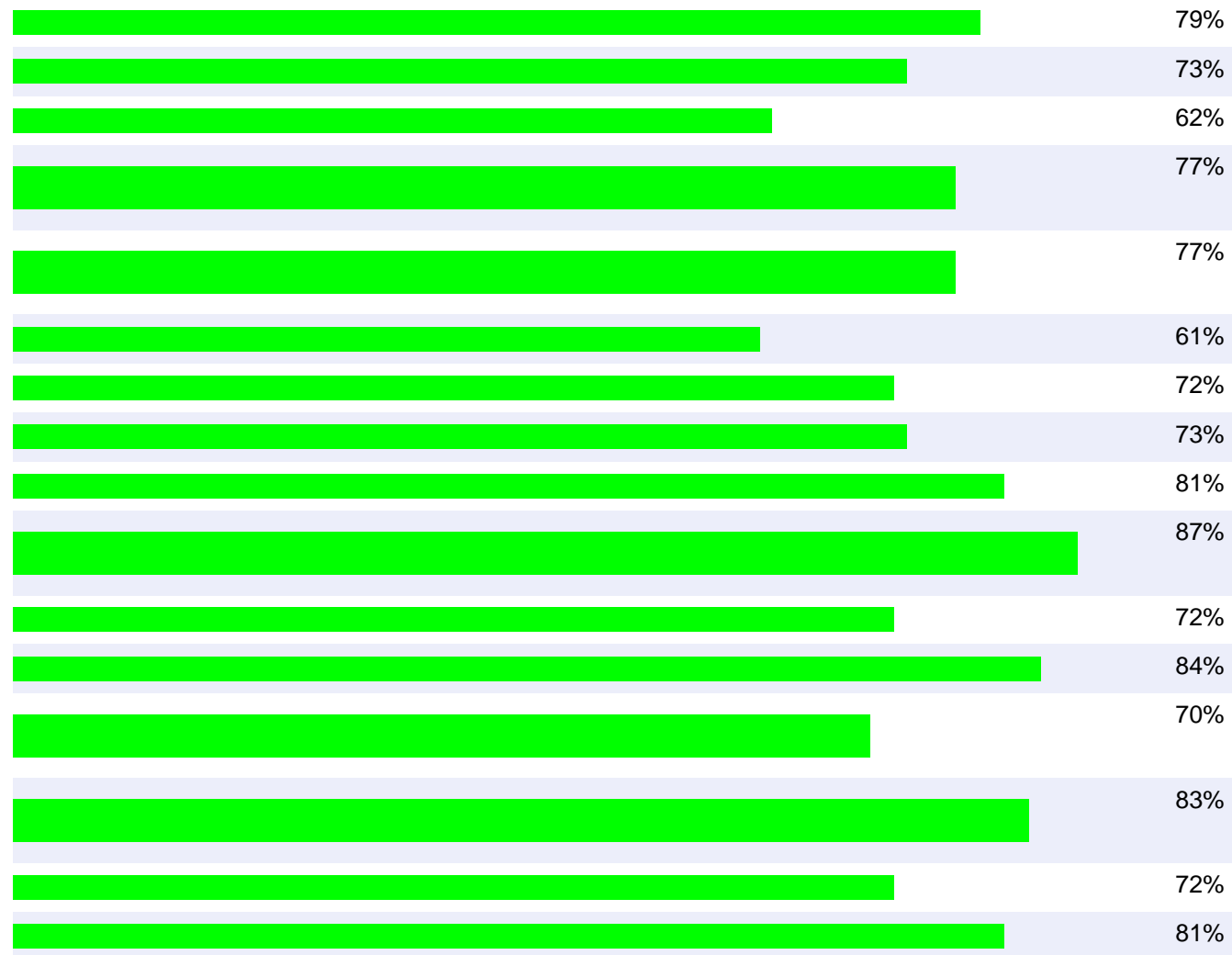
Based on Survey of Patients' Hospital Experiences (HCAHPS)

VIA CHRISTI HOSPITAL WICHITA ST TERESA INC	WICHITA	KS
NEWTON MEDICAL CENTER	NEWTON	KS
GALICHIA HEART HOSPITAL LLC	WICHITA	KS
WESLEY MEDICAL CENTER	WICHITA	KS
INDIANA UNIVERSITY HEALTH WEST HOSPITAL	AVON	IN
ST VINCENT HOSPITAL & HEALTH SERVICES	INDIANAPOLIS	IN
COMMUNITY HOSPITAL EAST	INDIANAPOLIS	IN
MAJOR HOSPITAL	SHELBYVILLE	IN
HANCOCK REGIONAL HOSPITAL	GREENFIELD	IN
ST VINCENT CARMEL HOSPITAL INC	CARMEL	IN
ST VINCENT HEART CENTER OF INDIANA LLC	INDIANAPOLIS	IN
COMMUNITY HOSPITAL NORTH	INDIANAPOLIS	IN
INDIANA HEART HOSPITAL, THE	INDIANAPOLIS	IN
WILLIAM N WISHARD MEMORIAL HOSPITAL	INDIANAPOLIS	IN
INDIANA UNIVERSITY HEALTH NORTH HOSPITAL	CARMEL	IN
JOHNSON MEMORIAL HOSPITAL	FRANKLIN	IN
HENDRICKS REGIONAL HEALTH	DANVILLE	IN

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

RIVERVIEW HOSPITAL	NOBLESVILLE	IN
ST FRANCIS HOSPITAL AND HEALTH CENTERS	BEECH GROVE	IN
ST FRANCIS HOSPITAL MOORESVILLE	MOORESVILLE	IN
ST FRANCIS HOSPITAL AND HEALTH CENTERS-INDIANAPOLIS	INDIANAPOLIS	IN
COMMUNITY HOSPITAL SOUTH	INDIANAPOLIS	IN
WESTVIEW HOSPITAL	INDIANAPOLIS	IN
INDIANA ORTHOPAEDIC HOSPITAL LLC	INDIANAPOLIS	IN
INDIANA UNIVERSITY HEALTH	INDIANAPOLIS	IN
WILLIS KNIGHTON BOSSIER HEALTH CENTER	BOSSIER CITY	LA
GREEN CLINIC SURGICAL HOSPITAL	RUSTON	LA
AVOYELLES HOSPITAL	MARKSVILLE	LA
NORTHERN LOUISIANA MEDICAL CENTER	RUSTON	LA
SABINE MEDICAL CENTER	MANY	LA
JACKSON PARISH HOSPITAL	JONESBORO	LA
BIENVILLE MEDICAL CENTER	ARCADIA	LA
MOREHOUSE GENERAL HOSPITAL	BASTROP	LA
TRI-WARD GENERAL HOSPITAL	BERNICE	LA

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

GLENWOOD REGIONAL MEDICAL CENTER	WEST MONROE	LA
E A CONWAY MEDICAL CENTER	MONROE	LA
OUACHITA COMMUNITY HOSPITAL	WEST MONROE	LA
OAKDALE COMMUNITY HOSPITAL	OAKDALE	LA
NATCHITOCHES REGIONAL MEDICAL CENTER	NATCHITOCHES	LA
MINDEN MEDICAL CENTER	MINDEN	LA
P & S SURGICAL HOSPITAL	MONROE	LA
MONROE SURGICAL HOSPITAL	MONROE	LA
WEST CARROLL MEMORIAL HOSPITAL	OAK GROVE	LA
FRANKLIN MEDICAL CENTER	WINNSBORO	LA
CHRISTUS ST FRANCES CABRINI HOSPITAL	ALEXANDRIA	LA
RAPIDES REGIONAL MEDICAL CENTER	ALEXANDRIA	LA
HUEY P LONG MEDICAL CENTER	PINEVILLE	LA
HARDTNER MEDICAL CENTER	OLLA	LA
SPRINGHILL MEDICAL CENTER	SPRINGHILL	LA
EAST CARROLL PARISH HOSPITAL	LAKE PROVIDENCE	LA
WILLIS KNIGHTON MEDICAL CENTER	SHREVEPORT	LA

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

SPECIALISTS HOSPITAL SHREVEPORT	SHREVEPORT	LA
WINN PARISH MEDICAL CENTER	WINNFIELD	LA
CITIZENS MEDICAL CENTER	COLUMBIA	LA
CALDWELL MEMORIAL HOSPITAL	COLUMBIA	LA
LSU HEALTH SCIENCES CENTER - SHREVEPORT	SHREVEPORT	LA
CHRISTUS SCHUMPERT HEALTH SYSTEM	SHREVEPORT	LA
RICHARDSON MEDICAL CENTER	RAYVILLE	LA
DESOTO REGIONAL HEALTH SYSTEM	MANSFIELD	LA
RICHLAND PARISH HOSPITAL-DELHI	DELHI	LA
HOMER MEMORIAL HOSPITAL	HOMER	LA
ST FRANCIS MEDICAL CENTER	MONROE	LA
LASALLE GENERAL HOSPITAL	JENA	LA
ALLEN MEMORIAL HOSPITAL	WATERLOO	IA
SARTORI MEMORIAL HOSPITAL	CEDAR FALLS	IA
COVENANT MEDICAL CENTER	WATERLOO	IA
MERCY HOSPITAL OF FRANCISCAN SISTERS-OELWEIN	OELWEIN	IA
VAN BUREN COUNTY HOSPITAL	KEOSAUQUA	IA
BUCHANAN COUNTY HEALTH	INDEPENDENCE	IA

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

CENTER

MERCY HOSPITAL	IOWA CITY	IA
WAVERLY HEALTH CENTER	WAVERLY	IA
UNIVERSITY OF IOWA HOSPITAL & CLINICS	IOWA CITY	IA
ST LUKES HOSPITAL	CEDAR RAPIDS	IA
FORT MADISON COMMUNITY HOSPITAL	FORT MADISON	IA
HENRY COUNTY HEALTH CENTER	MOUNT PLEASANT	IA
MERCY MEDICAL CENTER - CEDAR RAPIDS	CEDAR RAPIDS	IA
JONES REGIONAL MEDICAL CENTER	ANAMOSA	IA
KEOKUK AREA HOSPITAL	KEOKUK	IA
MARENGO MEMORIAL HOSPITAL	MARENGO	IA
WASHINGTON COUNTY HOSPITAL	WASHINGTON	IA
GREAT RIVER MEDICAL CENTER	WEST BURLINGTON	IA
GRUNDY COUNTY MEMORIAL HOSPITAL	GRUNDY CENTER	IA
RICE MEMORIAL HOSPITAL	WILLMAR	MN
HUTCHINSON AREA HEALTH CARE	HUTCHINSON	MN
PAYNESVILLE AREA HOSPITAL	PAYNESVILLE	MN

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

ESSENTIA HEALTH SANDSTONE	SANDSTONE	MN
ST CLOUD HOSPITAL	SAINT CLOUD	MN
CENTRACARE HEALTH SYSTEM - MELROSE HOSPITAL	MELROSE	MN
CHIPPEWA COUNTY HOSPITAL	MONTEVIDEO	MN
APPLETON MUNICIPAL HOSPITAL	APPLETON	MN
ST MICHAELS HOSPITAL & NURSING HOME	SAUK CENTRE	MN
RENVILLE COUNTY HOSPITAL AND CLINICS	OLIVIA	MN
MILLE LACS HEALTH SYSTEM	ONAMIA	MN
WHEATON COMMUNITY HOSPITAL	WHEATON	MN
MUNICIPAL HOSPITAL AND GRANITE MANOR	GRANITE FALLS	MN
STEVENS COMMUNITY MEDICAL CENTER	MORRIS	MN
MADISON HOSPITAL	MADISON	MN
LAKESIDE MEDICAL CENTER	PINE CITY	MN
ST GABRIELS HOSPITAL	LITTLE FALLS	MN
GLACIAL RIDGE HOSPITAL	GLENWOOD	MN
KANABEC HOSPITAL	MORA	MN
MEEKER MEMORIAL HOSPITAL	LITCHFIELD	MN
CENTRACARE HEALTH SYSTEM -	LONG PRAIRIE	MN

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A

73%

N/A

67%

N/A

N/A

N/A

67%

N/A

N/A

N/A

N/A

N/A

77%

N/A

65%

75%

N/A

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A



N/A



N/A

N/A

N/A



N/A

N/A

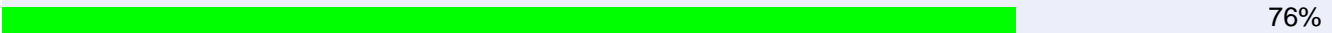
N/A

N/A

N/A



N/A



N/A

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

LONG PRAIRIE

HOLY TRINITY HOSPITAL	GRACEVILLE	MN
-----------------------	------------	----

DOUGLAS COUNTY HOSPITAL	ALEXANDRIA	MN
-------------------------	------------	----

JOHNSON MEMORIAL HOSPITAL	DAWSON	MN
---------------------------	--------	----

ORTONVILLE AREA HEALTH SERVICES	ORTONVILLE	MN
---------------------------------	------------	----

SWIFT COUNTY BENSON HOSPITAL	BENSON	MN
------------------------------	--------	----

ALBANY AREA HOSPITAL	ALBANY	MN
----------------------	--------	----

GLENCOE REGIONAL HEALTH SERVICES	GLENCOE	MN
----------------------------------	---------	----

PARRISH MEDICAL CENTER	TITUSVILLE	FL
------------------------	------------	----

HOLMES REGIONAL MEDICAL CENTER	MELBOURNE	FL
--------------------------------	-----------	----

WUESTHOFF MEDICAL CENTER ROCKLEDGE	ROCKLEDGE	FL
---------------------------------------	-----------	----

WUESTHOFF MEDICAL CENTER - MELBOURNE	MELBOURNE	FL
---	-----------	----

CAPE CANAVERAL HOSPITAL	COCOA BEACH	FL
-------------------------	-------------	----

ORLANDO REGIONAL HEALTHCARE	ORLANDO	FL
-----------------------------	---------	----

LAC+USC MEDICAL CENTER	LOS ANGELES	CA
------------------------	-------------	----

WHITE MEMORIAL MEDICAL CENTER	LOS ANGELES	CA
-------------------------------	-------------	----

EAST LOS ANGELES DOCTORS HOSPITAL	LOS ANGELES	CA
--------------------------------------	-------------	----

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

LOS ANGELES COMMUNITY HOSPITAL	LOS ANGELES	CA
USC UNIVERSITY HOSPITAL	LOS ANGELES	CA
HOLLYWOOD COMMUNITY HOSPITAL OF HOLLYWOOD	HOLLYWOOD	CA
COMMUNITY AND MISSION HOSPITAL OF HUNTINGTON PARK	HUNTINGTON PARK	CA
BEVERLY HOSPITAL	MONTEBELLO	CA
LOS ANGELES METROPOLITAN MEDICAL CTR	LOS ANGELES	CA
KAISER FOUNDATION HOSPITAL - LOS ANGELES	LOS ANGELES	CA
USC KENNETH NORRIS JR CANCER HOSPITAL	LOS ANGELES	CA
MIRACLE MILE MEDICAL CENTER	LOS ANGELES	CA
ROLLING PLAINS MEMORIAL HOSPITAL	SWEETWATER	TX
LLANO MEMORIAL HEALTHCARE SYSTEM	LLANO	TX
ABILENE REGIONAL MEDICAL CENTER	ABILENE	TX
COGDELL MEMORIAL HOSPITAL	SNYDER	TX
HAMLIN MEMORIAL HOSPITAL	HAMLIN	TX
COLEMAN COUNTY MEDICAL	COLEMAN	TX

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



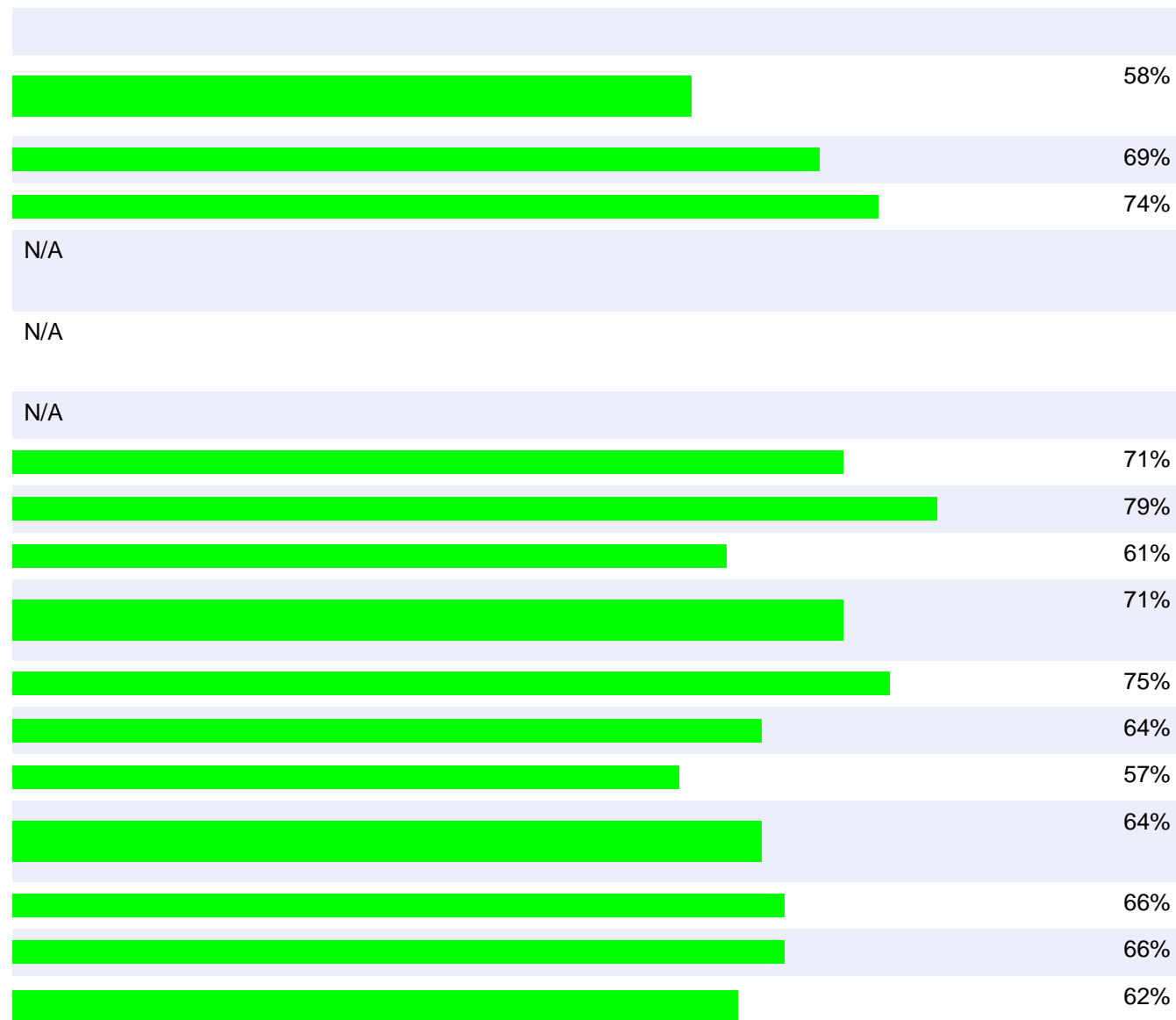
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

CENTER		
BROWNWOOD REGIONAL MEDICAL CENTER	BROWNWOOD	TX
SHANNON MEDICAL CENTER	SAN ANGELO	TX
HENDRICK MEDICAL CENTER	ABILENE	TX
MITCHELL COUNTY HOSPITAL DISTRICT	COLORADO CITY	TX
FISHER COUNTY HOSPITAL DISTRICT	ROTAN	TX
NORTH RUNNELS HOSPITAL	WINTERS	TX
STAMFORD MEMORIAL HOSPITAL	STAMFORD	TX
ANSON GENERAL HOSPITAL	ANSON	TX
REAGAN MEMORIAL HOSPITAL	BIG LAKE	TX
SAN ANGELO COMMUNITY MEDICAL CENTER	SAN ANGELO	TX
WOOSTER COMMUNITY HOSPITAL	WOOSTER	OH
ROBINSON MEMORIAL HOSPITAL	RAVENNA	OH
SALEM COMMUNITY HOSPITAL	SALEM	OH
SUMMA WADSWORTH-RITTMAN HOSPITAL	WADSWORTH	OH
UNION HOSPITAL	DOVER	OH
AKRON GENERAL MEDICAL CENTER	AKRON	OH
SUMMA HEALTH SYSTEMS	AKRON	OH

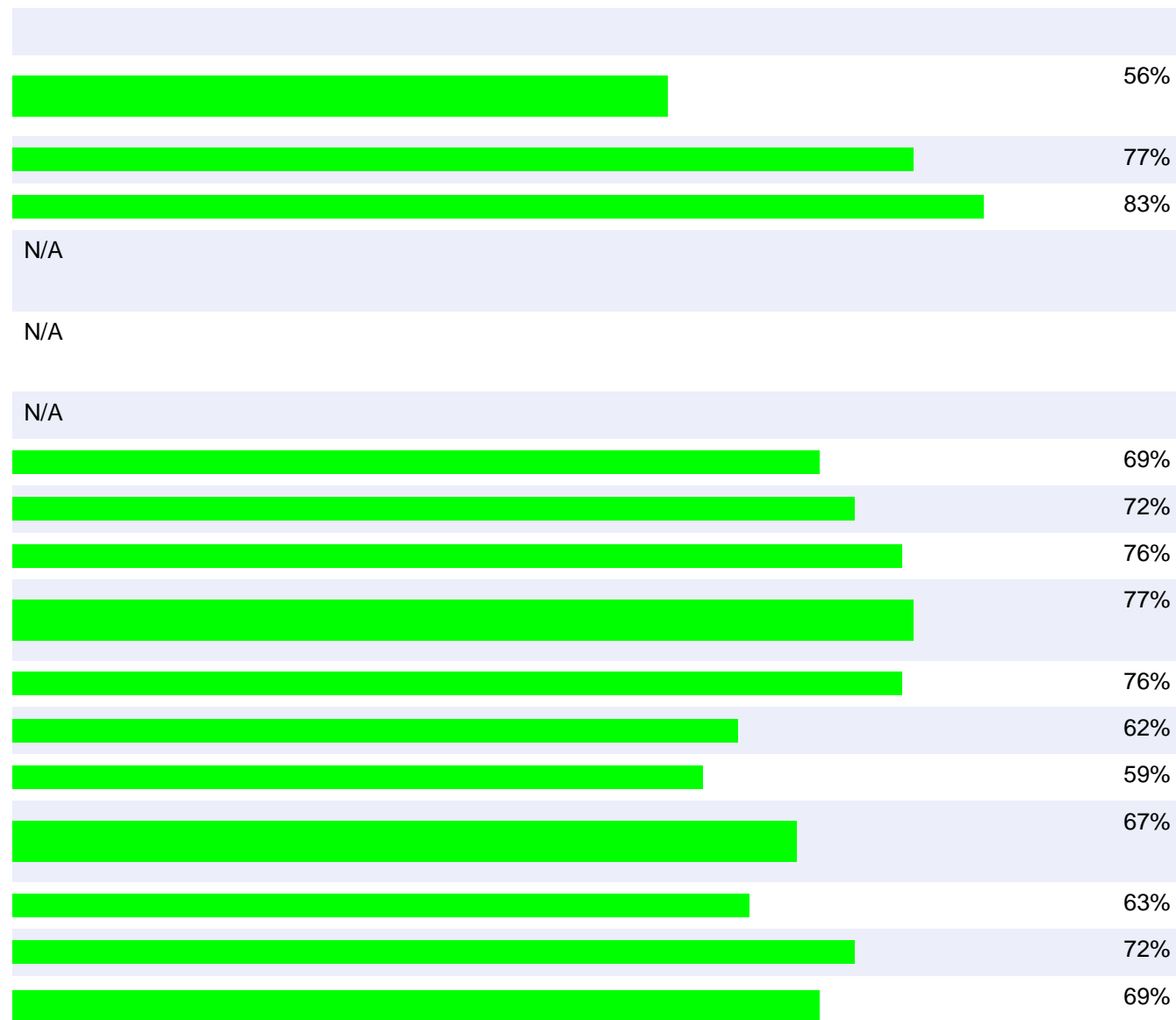
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

HOSPITALS

EAST LIVERPOOL CITY HOSPITAL	EAST LIVERPOOL	OH
EDWIN SHAW REHABILITATION INSTITUTE	CUYAHOGA FALLS	OH
AULTMAN HOSPITAL	CANTON	OH
MERCY MEDICAL CENTER	CANTON	OH
ALLIANCE COMMUNITY HOSPITAL	ALLIANCE	OH
SUMMA BARBERTON HOSPITAL	BARBERTON	OH
CRYSTAL CLINIC ORTHOPAEDIC CENTER	AKRON	OH
JOEL POMERENE MEMORIAL HOSPITAL	MILLERSBURG	OH
DUNLAP MEMORIAL HOSPITAL	ORRVILLE	OH
MEDINA HOSPITAL	MEDINA	OH
ST ELIZABETH BOARDMAN HEALTH CENTER	YOUNGSTOWN	OH
ST ELIZABETH HEALTH CENTER	YOUNGSTOWN	OH
SURGICAL HOSPITAL AT SOUTHWOODS	YOUNGSTOWN	OH
AFFINITY MEDICAL CENTER	MASSILLON	OH
ST JOSEPH HEALTH CENTER	WARREN	OH
TRUMBULL MEMORIAL HOSPITAL	WARREN	OH
NORTHSIDE MEDICAL CENTER	YOUNGSTOWN	OH

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

LODI COMMUNITY HOSPITAL	LODI	OH
SUMMA WESTERN RESERVE HOSPITAL	CUYAHOGA FALLS	OH
ANDALUSIA REGIONAL HOSPITAL	ANDALUSIA	AL
BAPTIST MEDICAL CENTER EAST	MONTGOMERY	AL
COMMUNITY HOSPITAL INC	TALLASSEE	AL
BAPTIST MEDICAL CENTER SOUTH	MONTGOMERY	AL
BRYAN W WHITFIELD MEM HOSP INC	DEMOPOLIS	AL
JACKSON HOSPITAL & CLINIC INC	MONTGOMERY	AL
CRENSHAW COMMUNITY HOSPITAL	LUVERNE	AL
MEDICAL CENTER ENTERPRISE	ENTERPRISE	AL
PRATTVILLE BAPTIST HOSPITAL	PRATTVILLE	AL
GEORGIANA HOSPITAL	GEORGIANA	AL
L V STABLER MEMORIAL HOSPITAL	GREENVILLE	AL
VAUGHAN REG MED CENTER PARKWAY CAMPUS	SELMA	AL
MIZELL MEMORIAL HOSPITAL	OPP	AL
ELMORE COMMUNITY HOSPITAL	WETUMPKA	AL
HALE COUNTY HOSPITAL	GREENSBORO	AL
SOUTHWEST ALABAMA MEDICAL CENTER	THOMASVILLE	AL
TROY REGIONAL MEDICAL CENTER	TROY	AL

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

J PAUL JONES HOSPITAL	CAMDEN	AL
WIREGRASS MEDICAL CENTER	GENEVA	AL
MEDICAL CENTER BARBOUR	EUFAULA	AL
SUMMIT HOSPITAL	PHENIX CITY	AL
BULLOCK COUNTY HOSPITAL	UNION SPRINGS	AL
EAST ALABAMA MEDICAL CENTER AND SNF	OPELIKA	AL
G H LANIER MEMORIAL HOSPITAL	VALLEY	AL
DALE MEDICAL CENTER	OZARK	AL
FLOWERS HOSPITAL	DOTHAN	AL
SOUTHEAST ALABAMA MEDICAL CENTER	DOTHAN	AL
FLORALA MEMORIAL HOSPITAL	FLORALA	AL
RANDOLPH MEDICAL CENTER	ROANOKE	AL
ELBA GENERAL HOSPITAL	ELBA	AL
ASHE MEMORIAL HOSPITAL	JEFFERSON	NC
LEXINGTON MEMORIAL HOSPITAL INC	LEXINGTON	NC
ALLEGHANY COUNTY MEMORIAL HOSPITAL	SPARTA	NC
THOMASVILLE MEDICAL CENTER	THOMASVILLE	NC
HUGH CHATHAM MEMORIAL HOSPITAL	ELKIN	NC

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

ALAMANCE REGIONAL MEDICAL CENTER	BURLINGTON	NC
STOKES-REYNOLDS MEMORIAL HOSPITAL	DANBURY	NC
PERSON MEMORIAL HOSPITAL	ROXBORO	NC
MOREHEAD MEMORIAL HOSPITAL	EDEN	NC
RANDOLPH HOSPITAL	ASHEBORO	NC
WILKES REGIONAL MEDICAL CENTER	NORTH WILKESBORO	NC
YADKIN VALLEY COMMUNITY HOSPITAL	YADKINVILLE	NC
NORTH CAROLINA BAPTIST HOSPITAL	WINSTON-SALEM	NC
MEDICAL PARK HOSPITAL	WINSTON-SALEM	NC
FORSYTH MEMORIAL HOSPITAL	WINSTON-SALEM	NC
NORTHERN HOSPITAL OF SURRY COUNTY	MOUNT AIRY	NC
DAVIE COUNTY HOSPITAL	MOCKSVILLE	NC
MOSES H CONE MEMORIAL HOSPITAL, THE	GREENSBORO	NC
HIGH POINT REGIONAL HOSPITAL	HIGH POINT	NC
PARK PLACE SURGICAL HOSPITAL	LAFAYETTE	LA
BYRD REGIONAL HOSPITAL	LEESVILLE	LA

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

UNIVERSITY MEDICAL CENTER	LAFAYETTE	LA
OUR LADY OF LOURDES REGIONAL MEDICAL CENTER, INC	LAFAYETTE	LA
LAFAYETTE GENERAL MEDICAL CENTER	LAFAYETTE	LA
LAFAYETTE GENERAL SURGICAL HOSPITAL	LAFAYETTE	LA
MERCY REGIONAL MEDICAL CENTER	VILLE PLATTE	LA
DAUTERIVE HOSPITAL	NEW IBERIA	LA
IBERIA GENERAL HOSPITAL AND MEDICAL CENTER	NEW IBERIA	LA
DOCTORS HOSPITAL AT DEER CREEK LLC	LEESVILLE	LA
BEAUREGARD MEMORIAL HOSPITAL	DERIDDER	LA
SAVOY MEDICAL CENTER	MAMOU	LA
WOMEN AND CHILDREN'S HOSPITAL AT LAKE CHARLES	LAKE CHARLES	LA
W O MOSS REGIONAL MEDICAL CENTER	LAKE CHARLES	LA
CHRISTUS ST PATRICK HOSPITAL	LAKE CHARLES	LA
LAKE CHARLES MEMORIAL HOSPITAL	LAKE CHARLES	LA
HEART HOSPITAL OF LAFAYETTE	LAFAYETTE	LA

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

WEST CALCASIEU CAMERON HOSPITAL	SULPHUR	LA
SOUTH CAMERON MEMORIAL HOSPITAL	CAMERON	LA
JENNINGS AMERICAN LEGION HOSPITAL	JENNINGS	LA
ABROM KAPLAN MEMORIAL HOSPITAL	KAPLAN	LA
ALLEN PARISH HOSPITAL	KINDER	LA
LAFAYETTE SURGICAL SPECIALTY HOSPITAL	LAFAYETTE	LA
AMERICAN LEGION HOSPITAL	CROWLEY	LA
ABBEVILLE GENERAL HOSPITAL	ABBEVILLE	LA
OPELOUSAS GENERAL HEALTH SYSTEM	OPELOUSAS	LA
THE REGIONAL MEDICAL CENTER OF ACADIANA	LAFAYETTE	LA
FLORIDA HOSPITAL WATERMAN	TAVARES	FL
SHANDS HOSPITAL AT THE UNIVERSITY OF FLORIDA	GAINESVILLE	FL
LEESBURG REGIONAL MEDICAL CENTER	LEESBURG	FL
NORTH FLORIDA REGIONAL MEDICAL CENTER	GAINESVILLE	FL

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

MUNROE REGIONAL MEDICAL CENTER	OCALA	FL
SOUTH LAKE HOSPITAL	CLERMONT	FL
OCALA REGIONAL MEDICAL CENTER	OCALA	FL
TRI COUNTY HOSPITAL - WILLISTON	WILLISTON	FL
PASCO REGIONAL MEDICAL CENTER	DADE CITY	FL
OAK HILL HOSPITAL	BROOKSVILLE	FL
CITRUS MEMORIAL HOSPITAL	INVERNESS	FL
VILLAGES REGIONAL HOSPITAL THE	THE VILLAGES	FL
SEVEN RIVERS REGIONAL MEDICAL CENTER	CRYSTAL RIVER	FL
BROOKSVILLE REGIONAL HOSPITAL	BROOKSVILLE	FL
S W WASHINGTON MEDICAL CENTER	VANCOUVER	WA
ISLAND HOSPITAL	ANACORTES	WA
HARRISON MEDICAL CENTER	BREMERTON	WA
JEFFERSON HEALTHCARE HOSPITAL	PORT TOWNSEND	WA
PEACHEALTH ST JOHN MEDICAL CENTER	LONGVIEW	WA
OLYMPIC MEDICAL CENTER	PORT ANGELES	WA
SKAGIT VALLEY HOSPITAL	MOUNT VERNON	WA

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

MASON GENERAL HOSPITAL	SHELTON	WA
CASCADE VALLEY HOSPITAL	ARLINGTON	WA
LEGACY SALMON CREEK MEDICAL CENTER	VANCOUVER	WA
PROVIDENCE ST PETER HOSPITAL	OLYMPIA	WA
MARK REED HOSPITAL	MCCLEARY	WA
GRAYS HARBOR COMMUNITY HOSPITAL	ABERDEEN	WA
OCEAN BEACH HOSPITAL	ILWACO	WA
WHIDBEY GENERAL HOSPITAL	COUPEVILLE	WA
PEACEHEALTH ST JOSEPH MEDICAL CENTER	BELLINGHAM	WA
PROVIDENCE CENTRALIA HOSPITAL	CENTRALIA	WA
CAPITAL MEDICAL CENTER	OLYMPIA	WA
VALLEY GENERAL HOSPITAL	MONROE	WA
ENUMCLAW REGIONAL HOSPITAL ASSOCIATION	ENUMCLAW	WA
UNITED GENERAL HOSPITAL	SEDRO WOOLLEY	WA
CUERO COMMUNITY HOSPITAL	CUERO	TX
YOAKUM COMMUNITY HOSPITAL	YOAKUM	TX
CHRISTUS SPOHN HOSPITAL BEEVILLE	BEEVILLE	TX
MEMORIAL MEDICAL CENTER	PORT LAVACA	TX

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

CITIZENS MEDICAL CENTER	VICTORIA	TX
DETAR HOSPITAL NAVARRO	VICTORIA	TX
CHRISTUS SPOHN HOSPITAL KLEBERG	KINGSVILLE	TX
CHRISTUS SPOHN HOSPITAL ALICE	ALICE	TX
NORTH BAY HOSPITAL	ARANSAS PASS	TX
CORPUS CHRISTI MEDICAL CENTER,THE	CORPUS CHRISTI	TX
LAVACA MEDICAL CENTER	HALLETTSVILLE	TX
CHRISTUS SPOHN HOSPITAL CORPUS CHRISTI	CORPUS CHRISTI	TX
SOUTH TEXAS SURGICAL HOSPITAL	CORPUS CHRISTI	TX
HALIFAX HEALTH MEDICAL CENTER	DAYTONA BEACH	FL
PUTNAM COMMUNITY MEDICAL CENTER	PALATKA	FL
BERT FISH MEDICAL CENTER	NEW SMYRNA BEACH	FL
FLORIDA HOSPITAL FLAGLER	PALM COAST	FL
FLORIDA HOSPITAL MEMORIAL MEDICAL CENTER	DAYTONA BEACH	FL
LAKE CITY MEDICAL CENTER	LAKE CITY	FL
SHANDS LAKE SHORE REGIONAL MEDICAL CENTER	LAKE CITY	FL

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

FLORIDA HOSPITAL FISH MEMORIAL	ORANGE CITY	FL
FLORIDA HOSPITAL DELAND	DELAND	FL
WOMEN AND INFANTS HOSPITAL OF RHODE ISLAND	PROVIDENCE	RI
RHODE ISLAND HOSPITAL	PROVIDENCE	RI
ROGER WILLIAMS MEDICAL CENTER	PROVIDENCE	RI
ST JOSEPH HEALTH SERVICES OF RI	NORTH PROVIDENCE	RI
WESTERLY HOSPITAL	WESTERLY	RI
MEMORIAL HOSPITAL OF RHODE ISLAND	PAWTUCKET	RI
KENT COUNTY MEMORIAL HOSPITAL	WARWICK	RI
LANDMARK MEDICAL CENTER, INC	WOONSOCKET	RI
SOUTH COUNTY HOSPITAL INC	WAKEFIELD	RI
MIRIAM HOSPITAL	PROVIDENCE	RI
NEWPORT HOSPITAL	NEWPORT	RI
SAINT ELIZABETH REGIONAL MEDICAL CENTER	LINCOLN	NE
BEATRICE COMMUNITY HOSPITAL & HEALTH CENTER, INC	BEATRICE	NE
COMMUNITY MEDICAL CENTER, INC	FALLS CITY	NE
COMMUNITY MEMORIAL HOSPITAL	SYRACUSE	NE

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



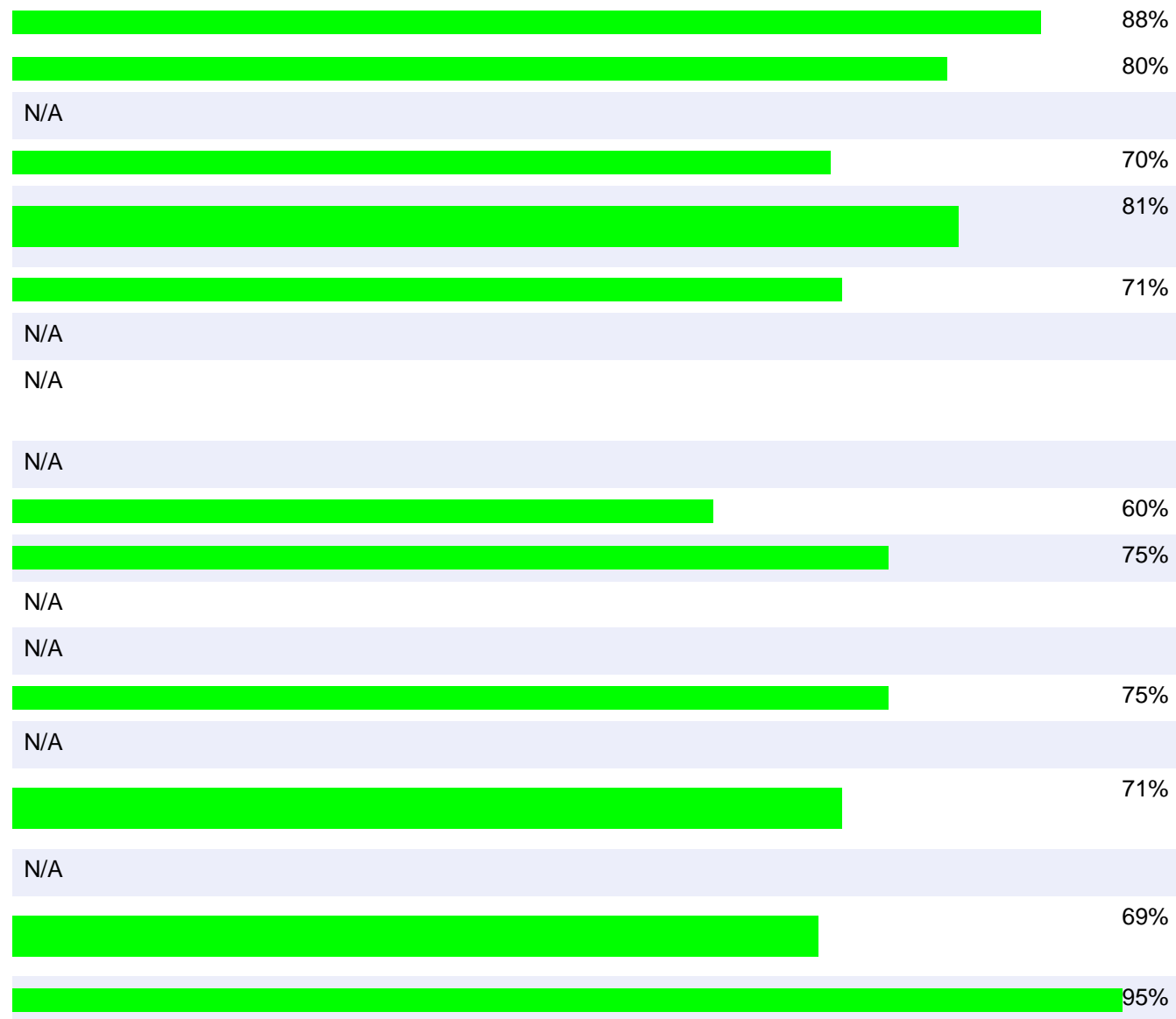
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

NEMAHA COUNTY HOSPITAL	AUBURN	NE
NEBRASKA HEART HOSPITAL, LLC	LINCOLN	NE
JOHNSON COUNTY HOSPITAL	TECUMSEH	NE
AVERA ST ANTHONY'S HOSPITAL	O' NEILL	NE
ALEGENT HEALTH MEMORIAL HOSPITAL	SCHUYLER	NE
AVERA CREIGHTON HOSPITAL	CREIGHTON	NE
YORK GENERAL HOSPITAL	YORK	NE
BUTLER COUNTY HEALTH CARE CENTER	DAVID CITY	NE
TILDEN COMMUNITY HOSPITAL	TILDEN	NE
FAITH REGIONAL HEALTH SERVICES	NORFOLK	NE
ST FRANCIS MEMORIAL HOSPITAL	WEST POINT	NE
PROVIDENCE MEDICAL CENTER	WAYNE	NE
CHERRY COUNTY HOSPITAL	VALENTINE	NE
PENDER COMMUNITY HOSPITAL	PENDER	NE
BROWN COUNTY HOSPITAL	AINSWORTH	NE
THE NEBRASKA METHODIST HOSPITAL	OMAHA	NE
BOONE COUNTY HEALTH CENTER	ALBION	NE
ALEGENT HEALTH BERGAN MERCY MEDICAL CENTER	OMAHA	NE
MIDWEST SURGICAL HOSPITAL LLC	OMAHA	NE

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

MEMORIAL COMMUNITY HOSPITAL	BLAIR	NE
SAUNDERS MEDICAL CENTER	WAHOO	NE
CREIGHTON UNIVERSITY MEDICAL CENTER - SAINT JOSEPH	OMAHA	NE
MARY LANNING MEMORIAL HOSPITAL	HASTINGS	NE
LINCOLN SURGICAL HOSPITAL	LINCOLN	NE
BRYANLGH MEDICAL CENTER	LINCOLN	NE
THE NEBRASKA MEDICAL CENTER	OMAHA	NE
COLUMBUS COMMUNITY HOSPITAL	COLUMBUS	NE
NIOBRARA VALLEY HOSPITAL	LYNCH	NE
ALEGENT HEALTH IMMANUEL MEDICAL CENTER	OMAHA	NE
PLAINVIEW PUBLIC HOSPITAL	PLAINVIEW	NE
ALEGENT HEALTH MIDLANDS HOSPITAL	PAPILLION	NE
NEBRASKA ORTHOPAEDIC HOSPITAL	OMAHA	NE
MEMORIAL HEALTH CARE SYSTEMS	SEWARD	NE
ROCK COUNTY HOSPITAL	BASSETT	NE
OAKLAND MERCY HOSPITAL	OAKLAND	NE
MEMORIAL HOSPITAL	AURORA	NE
ALEGENT HEALTH LAKESIDE	OMAHA	NE

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

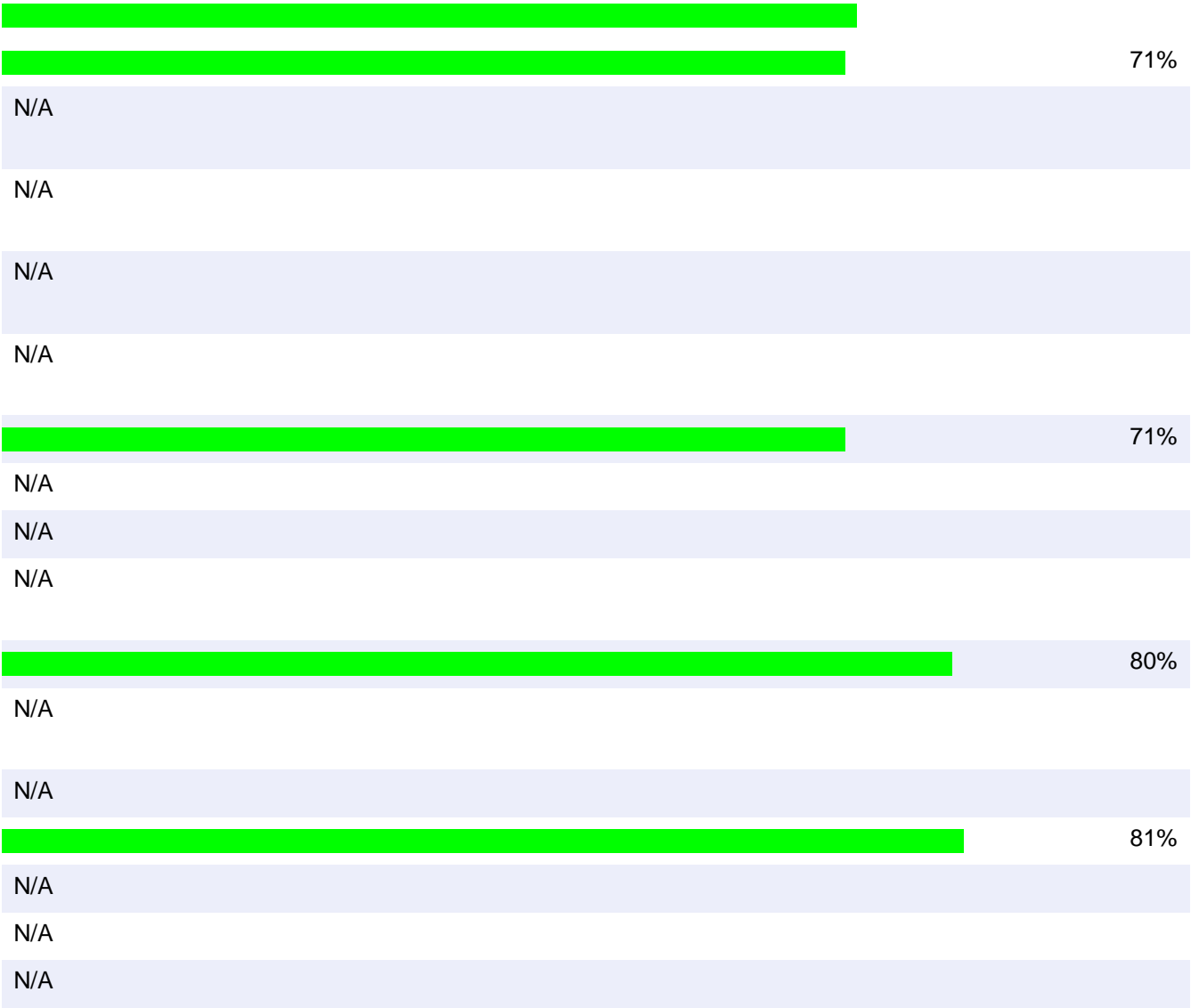
Based on Survey of Patients' Hospital Experiences (HCAHPS)

HOSPITAL

FREMONT AREA MEDICAL CENTER	FREMONT	NE
HENDERSON HEALTH CARE SERVICES	HENDERSON	NE
JEFFERSON COMMUNITY HEALTH CENTER	FAIRBURY	NE
WEBSTER COUNTY COMMUNITY HOSPITAL	RED CLOUD	NE
ANNIE JEFFREY MEMORIAL COUNTY HEALTH CENTER	OSCEOLA	NE
OSMOND GENERAL HOSPITAL	OSMOND	NE
FILLMORE COUNTY HOSPITAL	GENEVA	NE
BELLEVUE MEDICAL CENTER	BELLEVUE	NE
THAYER COUNTY HEALTH SERVICES	HEBRON	NE
CRETE AREA MEDICAL CENTER	CRETE	NE
PAWNEE COUNTY MEMORIAL HOSPITAL	PAWNEE CITY	NE
ST MARY'S COMMUNITY HOSPITAL	NEBRASKA CITY	NE
BRODSTONE MEMORIAL HOSP	SUPERIOR	NE
ANTELOPE MEMORIAL HOSPITAL	NELIGH	NE
WEST HOLT MEMORIAL HOSPITAL	ATKINSON	NE
WARREN MEMORIAL HOSPITAL	FRIEND	NE

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



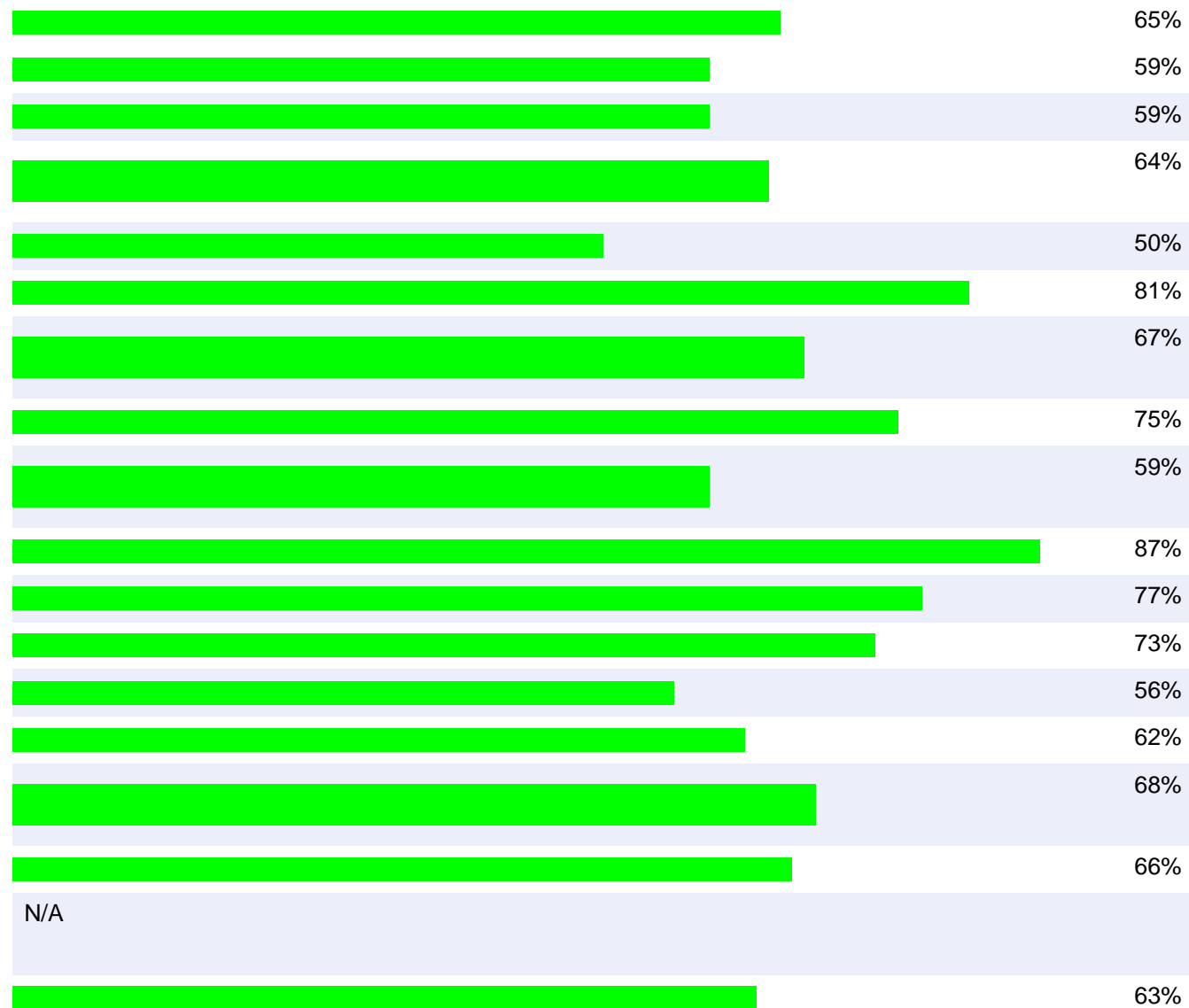
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

ATLANTA MEDICAL CENTER	ATLANTA	GA
SOUTH FULTON MEDICAL CENTER	EAST POINT	GA
DEKALB MEDICAL CENTER	DECATUR	GA
DEKALB MEDICAL CENTER AT HILLANDALE	LITHONIA	GA
GRADY MEMORIAL HOSPITAL	ATLANTA	GA
PIEDMONT HOSPITAL	ATLANTA	GA
EMORY UNIVERSITY HOSPITAL MIDTOWN	ATLANTA	GA
EMORY UNIVERSITY HOSPITAL	ATLANTA	GA
WESLEY WOODS GERIATRIC HOSPITAL	ATLANTA	GA
NORTHWEST SURGICAL HOSPITAL	OKLAHOMA CITY	OK
NORTHSIDE HOSPITAL	ATLANTA	GA
NORTHSIDE HOSPITAL FORSYTH	CUMMING	GA
MERCY MEMORIAL HEALTH CENTER	ARDMORE	OK
GRADY MEMORIAL HOSPITAL	CHICKASHA	OK
INTEGRIS BASS BAPTIST HEALTH CENTER	ENID	OK
PAULS VALLEY GENERAL HOSPITAL	PAULS VALLEY	OK
PHYSICIANS' HOSPITAL IN ANADARKO	ANADARKO	OK
MERCY HOSPITAL EL RENO	EL RENO	OK

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

O U MEDICAL CENTER	OKLAHOMA CITY	OK
ST ANTHONY HOSPITAL	OKLAHOMA CITY	OK
UNITY HEALTH CENTER	SHAWNEE	OK
LOGAN MEDICAL CENTER	GUTHRIE	OK
INTEGRIS SEMINOLE MEDICAL CENTER	SEMINOLE	OK
NORMAN REGIONAL HEALTH SYSTEM	NORMAN	OK
SUMMIT MEDICAL CENTER	EDMOND	OK
STILLWATER MEDICAL CENTER	STILLWATER	OK
KINGFISHER REGIONAL HOSPITAL	KINGFISHER	OK
HOLDENVILLE GENERAL HOSPITAL	HOLDENVILLE	OK
MCBRIDE CLINIC ORTHOPEDIC HOSPITAL, L L C	OKLAHOMA CITY	OK
PURCELL MUNICIPAL HOSPITAL	PURCELL	OK
PRAGUE COMMUNITY HOSPITAL	PRAGUE	OK
OKLAHOMA CENTER FOR ORTHOPAEDIC & MULTI-SP	OKLAHOMA CITY	OK
COMMUNITY HOSPITAL	OKLAHOMA CITY	OK
DEACONESS HOSPITAL	OKLAHOMA CITY	OK
OKLAHOMA HEART HOSPITAL	OKLAHOMA CITY	OK
MIDWEST REGIONAL MEDICAL CENTER	MIDWEST CITY	OK

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



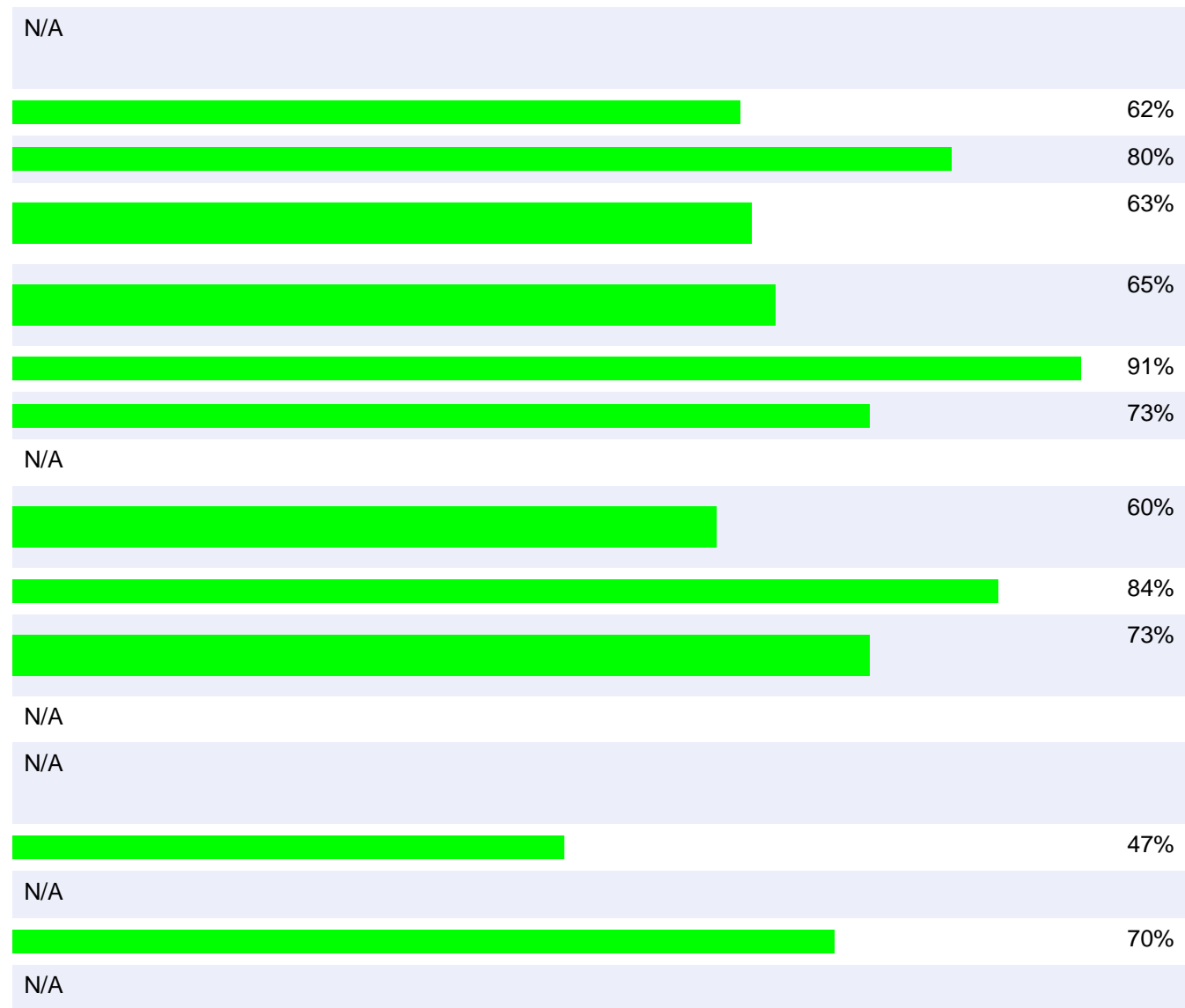
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

OKLAHOMA HEART HOSPITAL SOUTH	OKLAHOMA CITY	OK
ORTHOPEDIC HOSPITAL	OKLAHOMA CITY	OK
SURGICAL HOSPITAL OF OKLAHOMA	OKLAHOMA CITY	OK
INTEGRIS SOUTHWEST MEDICAL CENTER	OKLAHOMA CITY	OK
INTEGRIS CANADIAN VALLEY HOSPITAL	YUKON	OK
OKLAHOMA SPINE HOSPITAL	OKLAHOMA CITY	OK
MERCY HEALTH CENTER, INC	OKLAHOMA CITY	OK
LINDSAY MUNICIPAL HOSPITAL	LINDSAY	OK
MEDICAL CENTER OF SOUTHEASTERN OKLAHOMA	DURANT	OK
LAKESIDE WOMEN'S HOSPITAL	OKLAHOMA CITY	OK
INTEGRIS BAPTIST MEDICAL CENTER	OKLAHOMA CITY	OK
LIVINGSTON HEALTHCARE	LIVINGSTON	MT
FRANCES MAHON DEACONESS HOSPITAL	GLASGOW	MT
NORTHERN MONTANA HOSPITAL	HAVRE	MT
PONDERA MEDICAL CENTER	CONRAD	MT
ST JOHN'S LUTHERAN HOSPITAL	LIBBY	MT
STILLWATER COMMUNITY HOSPITAL	COLUMBUS	MT

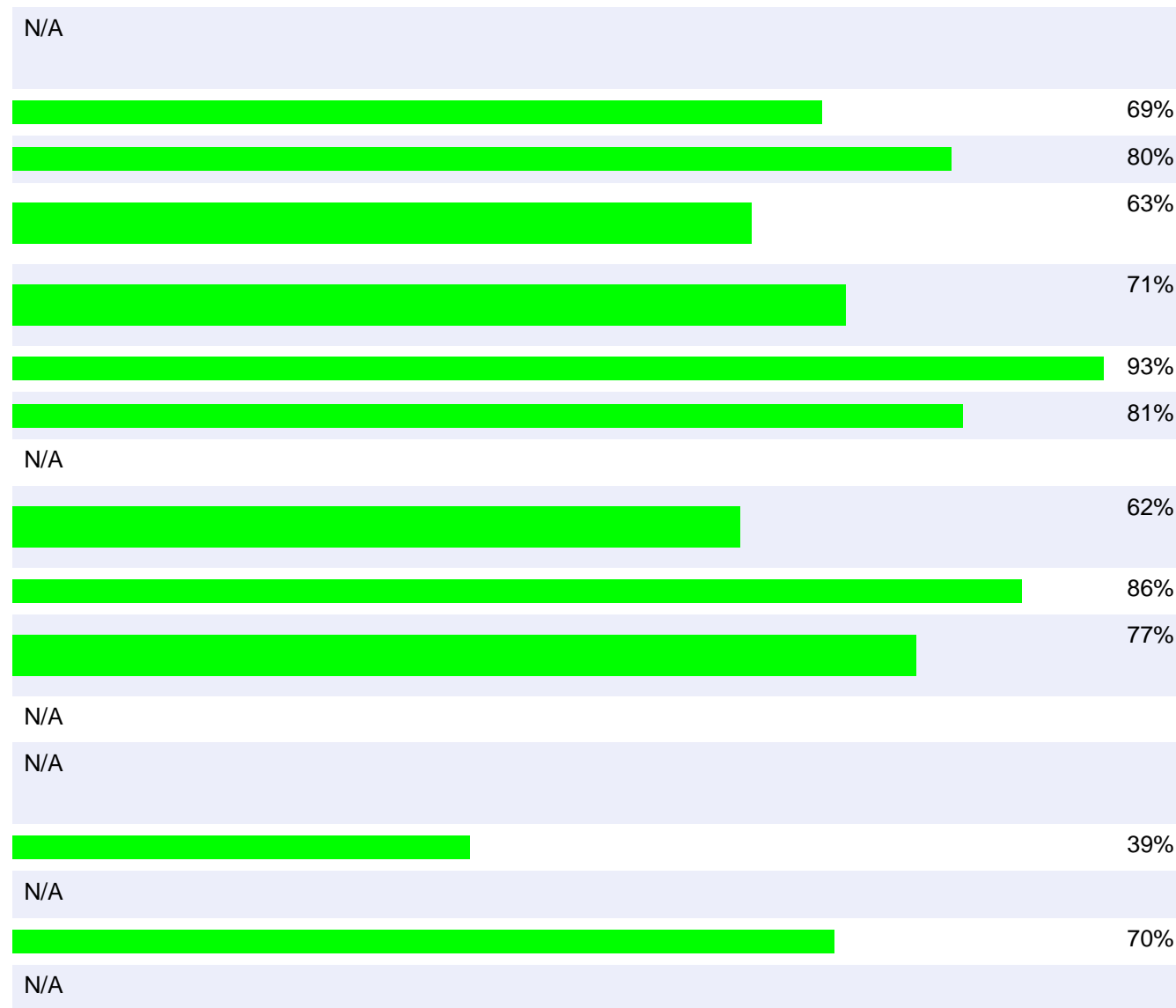
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

ROUNDUP MEMORIAL HEALTHCARE	ROUNDUP	MT
P H S INDIAN HOSPITAL AT BROWNING - BLACKFEET	BROWNING	MT
GLENDIVE MEDICAL CENTER	GLENDIVE	MT
MARCUS DALY MEMORIAL HOSPITAL - CAH	HAMILTON	MT
MARIAS MEDICAL CENTER	SHELBY	MT
ST PETER'S HOSPITAL	HELENA	MT
BENEFIS HOSPITALS INC	GREAT FALLS	MT
TETON MEDICAL CENTER	CHOTEAU	MT
MCCONE COUNTY HEALTH CENTER	CIRCLE	MT
DANIELS MEMORIAL HOSPITAL	SCOBEE	MT
SIDNEY HEALTH CENTER	SIDNEY	MT
CENTRAL MONTANA MEDICAL CENTER	LEWISTOWN	MT
ST PATRICK HOSPITAL AND HEALTH SCIENCES CENTER	MISSOULA	MT
MOUNTAINVIEW MEDICAL CENTER	WHITE SULPHUR SPRING	MT
GARFIELD COUNTY HEALTH CENTER	JORDAN	MT
COMMUNITY HOSPITAL OF ANACONDA	ANACONDA	MT

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



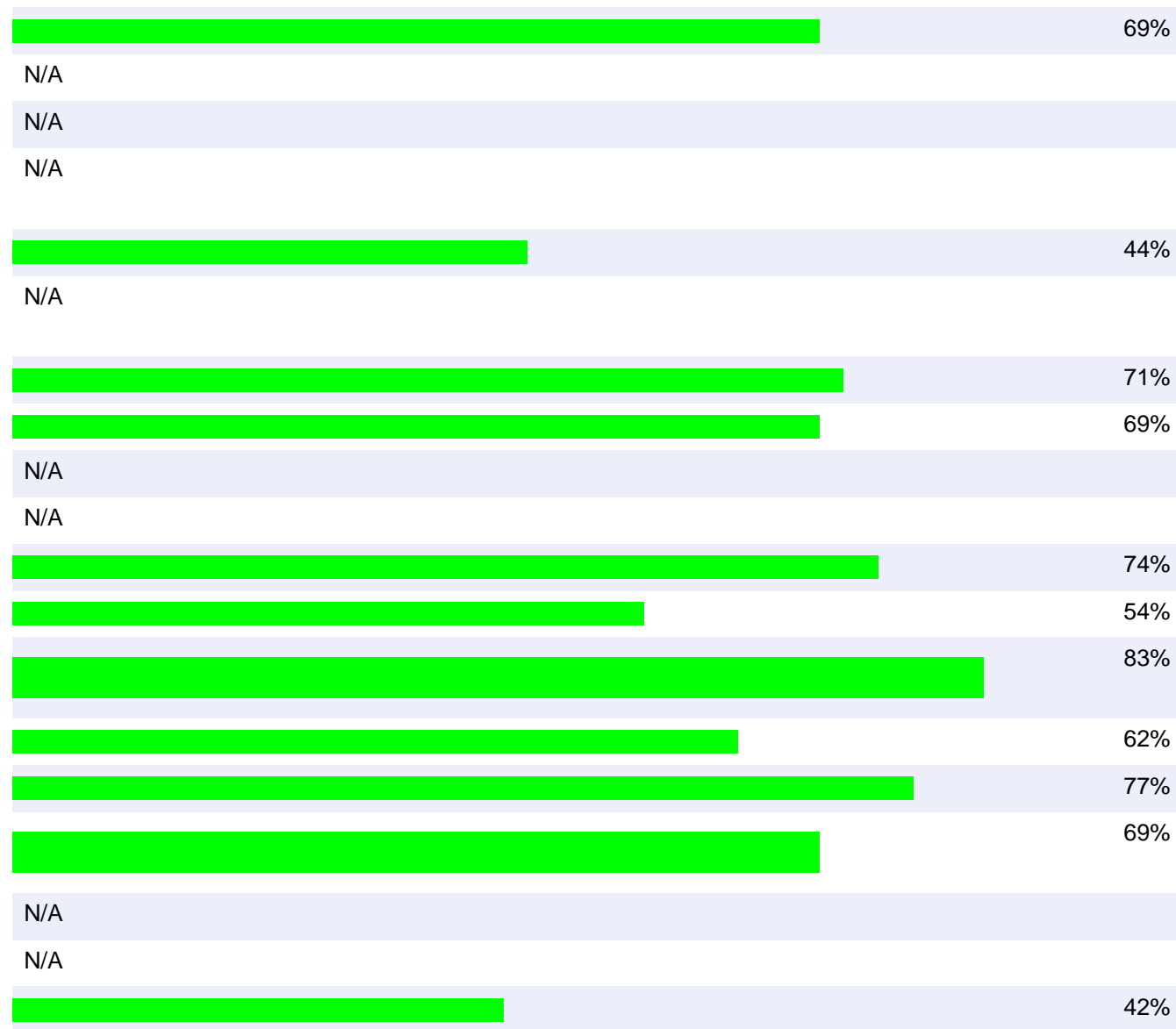
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

BOZEMAN DEACONESS HOSPITAL	BOZEMAN	MT
MISSOURI RIVER MEDICAL CENTER	FORT BENTON	MT
PRAIRIE COMMUNITY HOSPITAL	TERRY	MT
P H S INDIAN HOSPITAL CROW / NORTHERN CHEYENNE	CROW AGENCY	MT
TRINITY HOSPITAL	WOLF POINT	MT
PHILLIPS COUNTY MEDICAL CENTER	MALTA	MT
BILLINGS CLINIC HOSPITAL	BILLINGS	MT
ST VINCENT HEALTHCARE	BILLINGS	MT
BIG HORN CO MEMORIAL HOSPITAL	HARDIN	MT
ST LUKE COMMUNITY HOSPITAL	RONAN	MT
BARRETT MEMORIAL HOSPITAL	DILLON	MT
ST JAMES HEALTHCARE	BUTTE	MT
GREAT FALLS CLINIC MEDICAL CENTER	GREAT FALLS	MT
COMMUNITY MEDICAL CENTER INC	MISSOULA	MT
HEALTH CENTER NORTHWEST	KALISPELL	MT
KALISPELL REGIONAL MEDICAL CENTER	KALISPELL	MT
LIBERTY COUNTY HOSPITAL	CHESTER	MT
SHERIDAN MEMORIAL HOSPITAL	PLENTYWOOD	MT
POPLAR COMMUNITY HOSPITAL	POPLAR	MT

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

DAHL MEMORIAL HEALTHCARE ASSOC	EKALAKA	MT
ROOSEVELT MEDICAL CENTER	CULBERTSON	MT
CLARK FORK VALLEY HOSPITAL	PLAINS	MT
RUBY VALLEY HOSPITAL	SHERIDAN	MT
NORTH VALLEY HOSPITAL	WHITEFISH	MT
NORTHERN ROCKIES MEDICAL CENTER	CUT BANK	MT
ST JOSEPH MEDICAL CENTER	POLSON	MT
PIONEER MEDICAL CENTER	BIG TIMBER	MT
HEALTH CENTRAL	OCOEE	FL
FLORIDA HOSPITAL	ORLANDO	FL
CENTRAL FLORIDA REGIONAL HOSPITAL	SANFORD	FL
ST CLOUD REGIONAL MEDICAL CENTER	SAINT CLOUD	FL
OSCEOLA REGIONAL MEDICAL CENTER	KISSIMMEE	FL
KAISER FOUNDATION HOSPITAL-SANTA CLARA	SANTA CLARA	CA
REGIONAL MEDICAL CENTER OF SAN JOSE	SAN JOSE	CA
GOOD SAMARITAN HOSPITAL	SAN JOSE	CA

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A

N/A



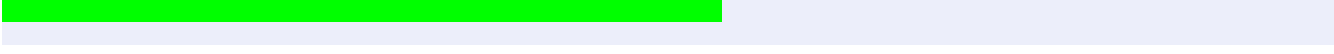
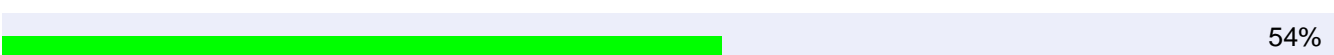
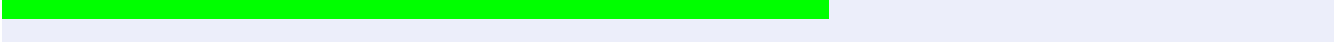
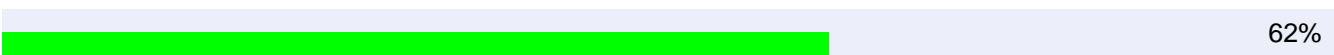
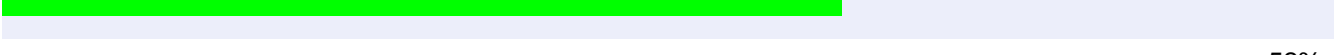
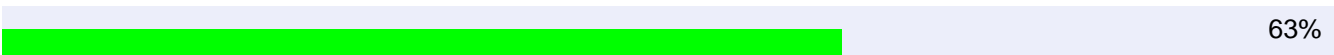
N/A



N/A



N/A



Patient Experience

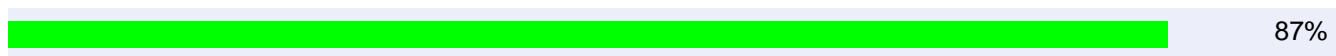
Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A

N/A



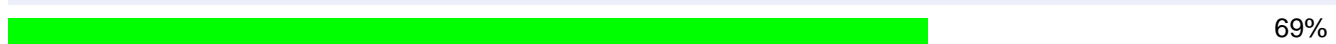
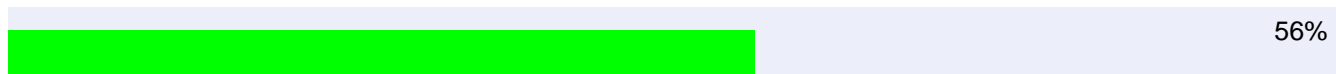
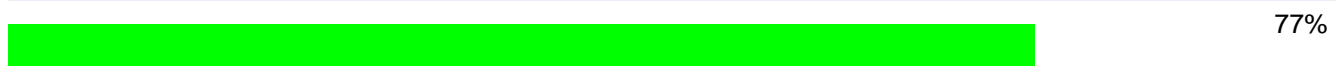
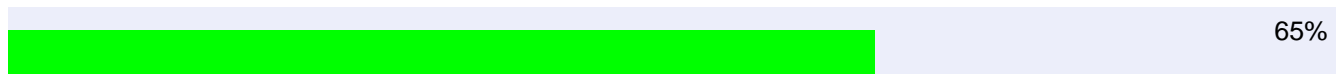
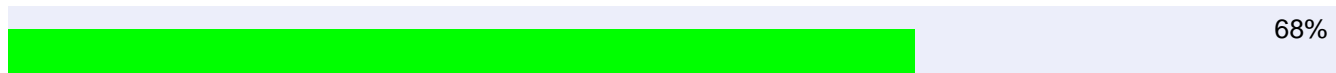
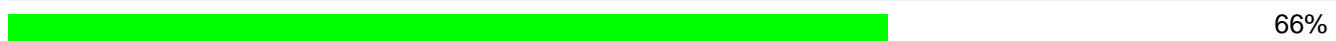
N/A



N/A



N/A



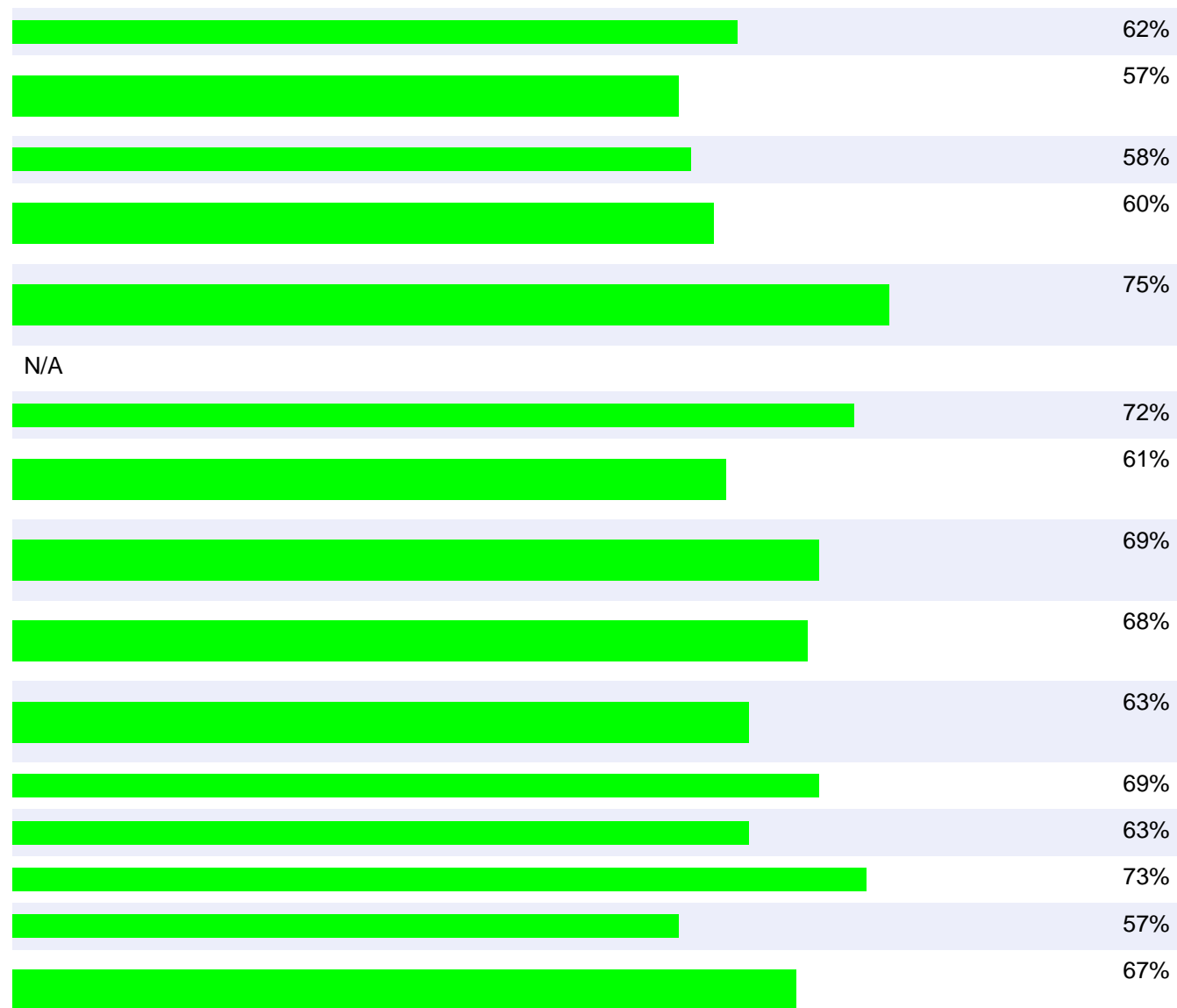
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

SAINT LOUISE REGIONAL HOSPITAL	GILROY	CA
SANTA CLARA VALLEY MEDICAL CENTER	SAN JOSE	CA
O'CONNOR HOSPITAL	SAN JOSE	CA
KAISER FOUNDATION HOSPITAL-SAN JOSE	SAN JOSE	CA
MEMORIAL HERMANN BAPTIST BEAUMONT HOSPITAL	BEAUMONT	TX
BAYSIDE COMMUNITY HOSPITAL	ANAHUAC	TX
TYLER COUNTY HOSPITAL	WOODVILLE	TX
CHRISTUS JASPER MEMORIAL HOSPITAL	JASPER	TX
UNIVERSITY OF TEXAS MEDICAL BRANCH GAL	GALVESTON	TX
THE MEDICAL CENTER OF SOUTHEAST TEXAS	PORT ARTHUR	TX
MEMORIAL HERMANN BAPTIST ORANGE HOSPITAL	ORANGE	TX
CHRISTUS HOSPITAL	BEAUMONT	TX
MAINLAND MEDICAL CENTER	TEXAS CITY	TX
RENAISSANCE HOSPITAL GROVES	GROVES	TX
MARYLAND GENERAL HOSPITAL	BALTIMORE	MD
UNIVERSITY OF MARYLAND MEDICAL CENTER	BALTIMORE	MD

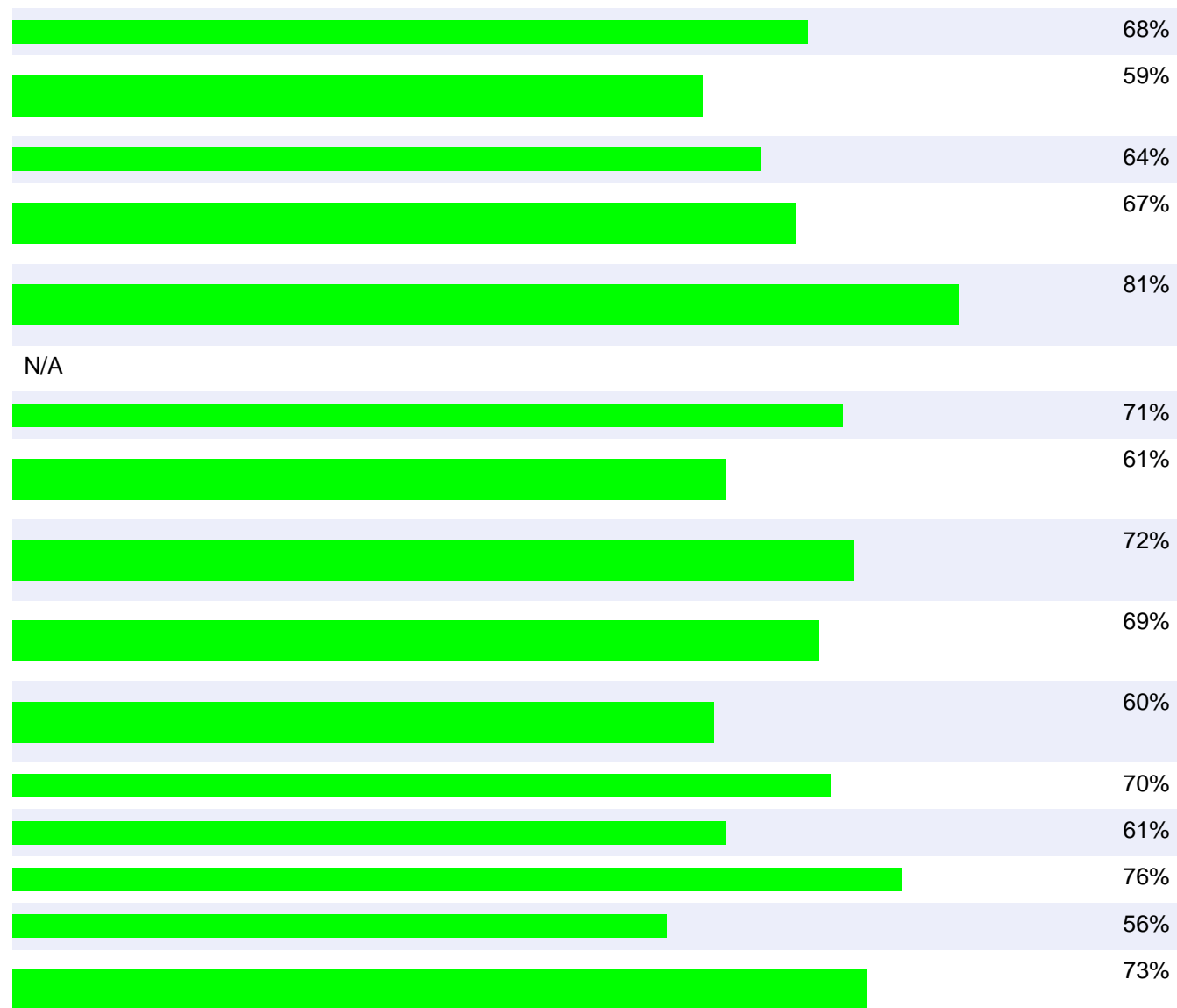
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

MERCY MEDICAL CENTER INC	BALTIMORE	MD
SAINT JOSEPH MEDICAL CENTER	TOWSON	MD
HARBOR HOSPITAL	BROOKLYN	MD
BON SECOURS HOSPITAL	BALTIMORE	MD
SAINT AGNES HOSPITAL	BALTIMORE	MD
UNION HOSPITAL OF CECIL COUNTY	ELKTON	MD
NORTHWEST HOSPITAL CENTER	RANDALLSTOWN	MD
CALVERT MEMORIAL HOSPITAL	PRINCE FREDERICK	MD
PENINSULA REGIONAL MEDICAL CENTER	SALISBURY	MD
JOHNS HOPKINS BAYVIEW MEDICAL CENTER	BALTIMORE	MD
UNION MEMORIAL HOSPITAL	BALTIMORE	MD
SINAI HOSPITAL OF BALTIMORE	BALTIMORE	MD
ATLANTIC GENERAL HOSPITAL	BERLIN	MD
HOWARD COUNTY GENERAL HOSPITAL	COLUMBIA	MD
CHESTER RIVER HOSPITAL CENTER	CHESTERTOWN	MD
BALTIMORE WASHINGTON MEDICAL CENTER	GLEN BURNIE	MD
MEMORIAL HOSPITAL AT EASTON	EASTON	MD
CARROLL HOSPITAL CENTER	WESTMINSTER	MD

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



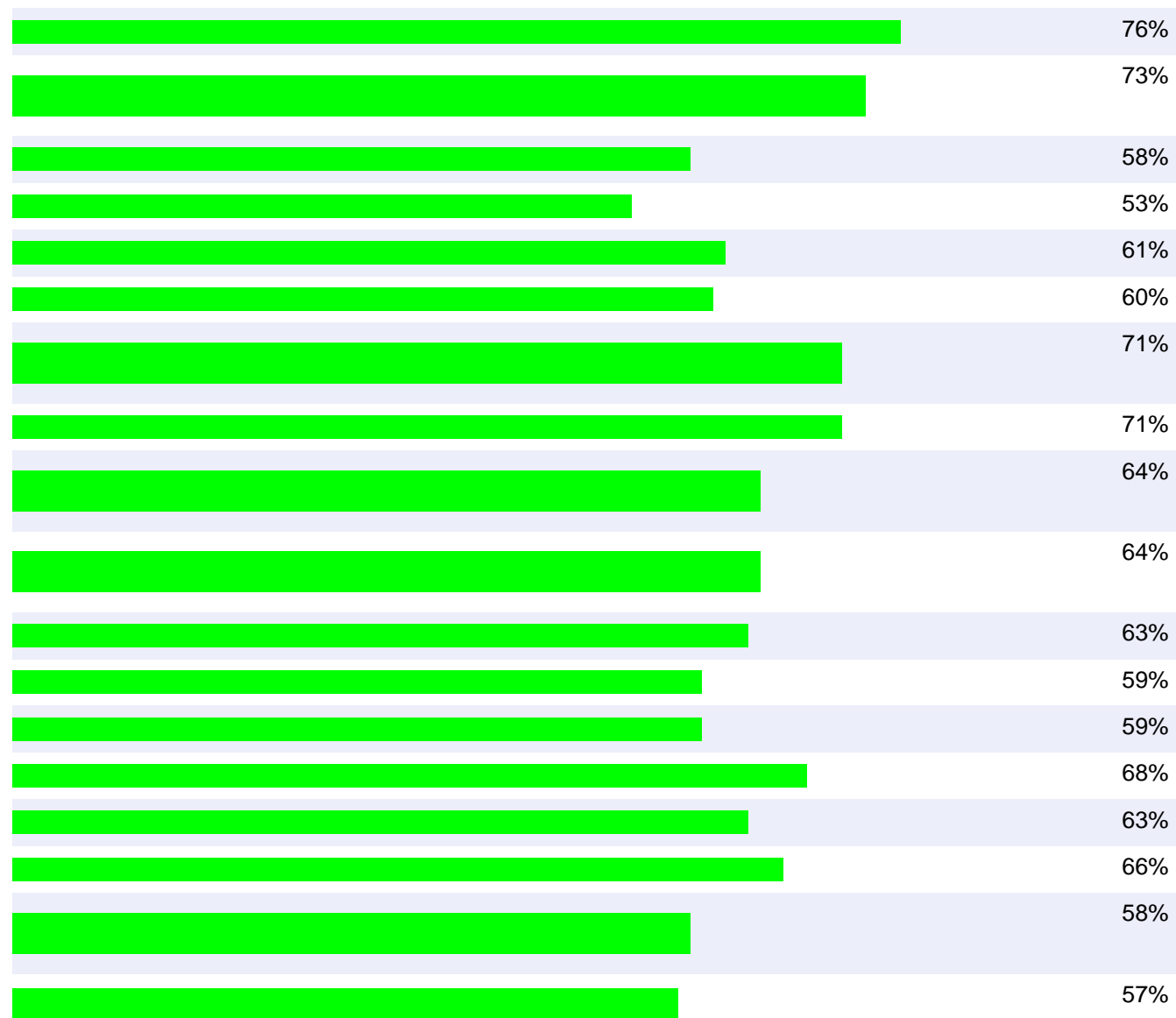
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

THE JOHNS HOPKINS HOSPITAL	BALTIMORE	MD
EDWARD MCCREADY MEMORIAL HOSPITAL	CRISFIELD	MD
ALLE KISKI MEDICAL CENTER	NATRONA	PA
UPMC MERCY	PITTSBURGH	PA
ALLEGHENY GENERAL HOSPITAL	PITTSBURGH	PA
UPMC PASSAVANT	PITTSBURGH	PA
JEFFERSON REGIONAL MEDICAL CENTER	PITTSBURGH	PA
ST CLAIR MEMORIAL HOSPITAL	PITTSBURGH	PA
WESTERN PENNSYLVANIA HOSPITAL	PITTSBURGH	PA
MAGEE WOMENS HOSPITAL OF UPMC HEALTH SYSTEM	PITTSBURGH	PA
UPMC PRESBYTERIAN SHADYSIDE	PITTSBURGH	PA
UPMC MCKEESPORT	MC KEESPORT	PA
HERITAGE VALLEY BEAVER	BEAVER	PA
HERITAGE VALLEY SEWICKLEY	SEWICKLEY	PA
OHIO VALLEY GENERAL HOSPITAL	MCKEES ROCKS	PA
UPMC ST MARGARET	PITTSBURGH	PA
EXCELA HEALTH WESTMORELAND REGIONAL HOSPITAL	GREENSBURG	PA
WESTERN PENNSYLVANIA HOSP	MONROEVILLE	PA

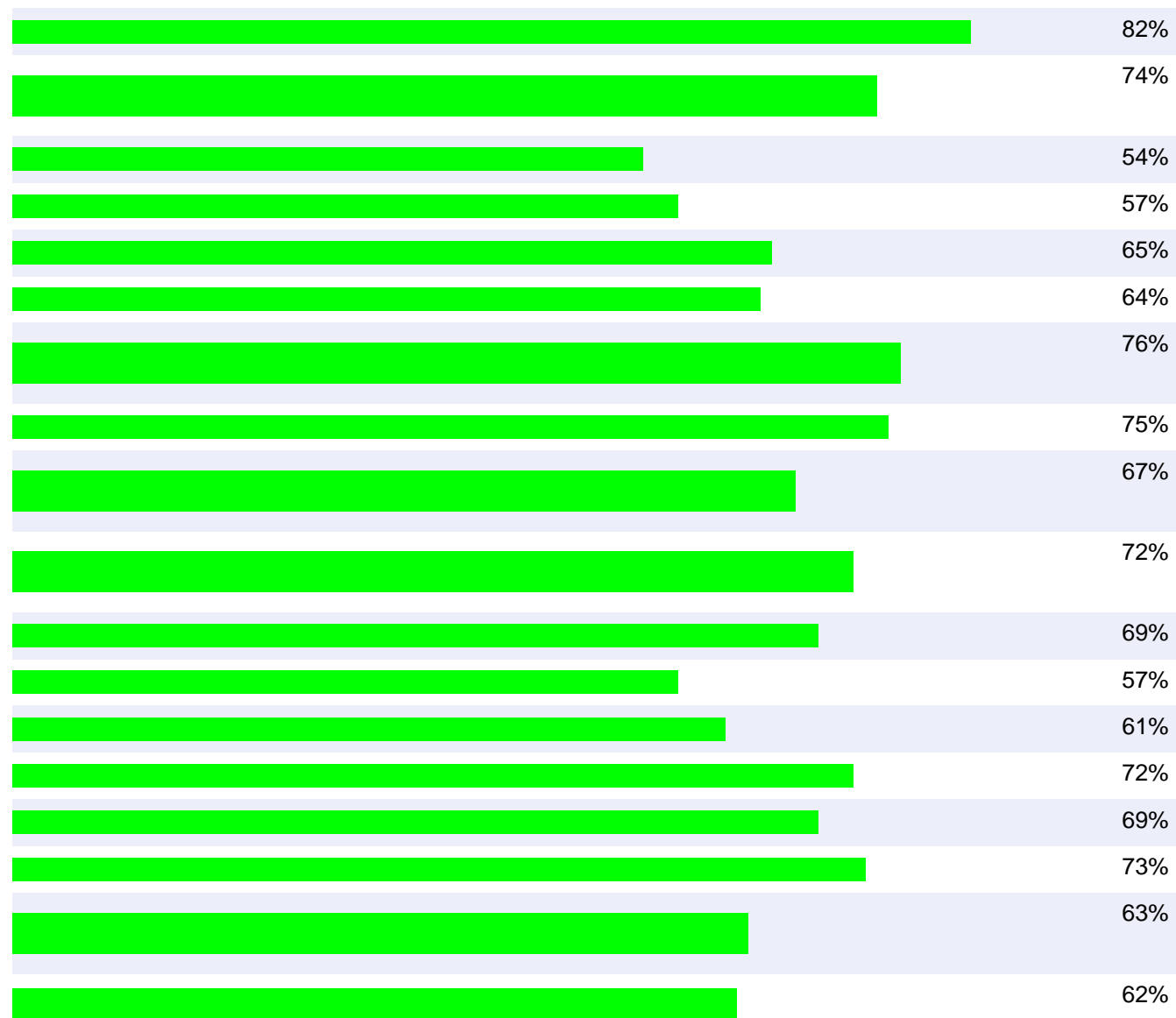
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

FORBES REGIONAL CAMPUS

WING MEMORIAL HOSPITAL AND MEDICAL CENTER	PALMER	MA
BERKSHIRE MEDICAL CENTER INC	PITTSFIELD	MA
FAIRVIEW HOSPITAL	GREAT BARRINGTON	MA
HOLYOKE MEDICAL CENTER	HOLYOKE	MA
NOBLE HOSPITAL	WESTFIELD	MA
COOLEY DICKINSON HOSPITAL INC, THE	NORTHAMPTON	MA
NORTH ADAMS REGIONAL HOSPITAL	NORTH ADAMS	MA
MERCY MEDICAL CENTER	SPRINGFIELD	MA
BAYSTATE FRANKLIN MEDICAL CENTER	GREENFIELD	MA
BAYSTATE MEDICAL CENTER	SPRINGFIELD	MA
BAYSTATE MARY LANE HOSPITAL	WARE	MA
COLUMBIA ST MARYS HSPTL MILW (COL & MILW CAMPUS)	MILWAUKEE	WI
MIDWEST ORTHOPEDIC SPECIALTY HOSPITAL, LLC	FRANKLIN	WI
WHEATON FRANCISCAN HEALTHCARE- FRANKLIN, INC	FRANKLIN	WI
AURORA WEST ALLIS MEDICAL	WEST ALLIS	WI

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



N/A

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

CENTER

WHEATON FRANCISCAN, INC- ST JOSEPH	MILWAUKEE	WI
------------------------------------	-----------	----

WHEATON FRANCISCAN HEALTHCARE- ST FRANCIS	MILWAUKEE	WI
---	-----------	----

AURORA ST LUKES MEDICAL CENTER	MILWAUKEE	WI
--------------------------------	-----------	----

FROEDTERT MEM LUTHERAN HSPTL	MILWAUKEE	WI
------------------------------	-----------	----

ORTHOPAEDIC HSPTL OF WI	GLENDALE	WI
-------------------------	----------	----

SAN FRANCISCO GENERAL HOSPITAL	SAN FRANCISCO	CA
--------------------------------	---------------	----

NOVATO COMMUNITY HOSPITAL	NOVATO	CA
---------------------------	--------	----

UCSF MEDICAL CENTER	SAN FRANCISCO	CA
---------------------	---------------	----

ALAMEDA COUNTY MEDICAL CENTER	OAKLAND	CA
-------------------------------	---------	----

KAISER FOUNDATION HOSPITAL	SAN RAFAEL	CA
----------------------------	------------	----

CALIFORNIA PACIFIC MEDICAL CTR- DAVIES CAMPUS HOSP	SAN FRANCISCO	CA
--	---------------	----

CALIFORNIA PACIFIC MEDICAL CTR- PACIFIC CAMPUS HOSP	SAN FRANCISCO	CA
---	---------------	----

CALIFORNIA PACIFIC MEDICAL CTR - ST. LUKE'S CAMPUS	SAN FRANCISCO	CA
--	---------------	----

ST MARY'S MEDICAL CENTER	SAN FRANCISCO	CA
--------------------------	---------------	----

LAGUNA HONDA HOSPITAL &	SAN FRANCISCO	CA
-------------------------	---------------	----

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

REHABILITATION CENTER

SAINT FRANCIS MEMORIAL HOSPITAL	SAN FRANCISCO	CA
---------------------------------	---------------	----

KAISER FOUNDATION HOSPITAL - SAN FRANCISCO	SAN FRANCISCO	CA
--	---------------	----

MARIN GENERAL HOSPITAL	GREENBRAE	CA
------------------------	-----------	----

CHINESE HOSPITAL	SAN FRANCISCO	CA
------------------	---------------	----

OZARKS MEDICAL CENTER	WEST PLAINS	MO
-----------------------	-------------	----

COX MEDICAL CENTER	SPRINGFIELD	MO
--------------------	-------------	----

CITIZENS MEMORIAL HOSPITAL	BOLIVAR	MO
----------------------------	---------	----

SKAGGS COMMUNITY HEALTH CENTER	BRANSON	MO
--------------------------------	---------	----

FREEMAN HEALTH SYSTEM - FREEMAN WEST	JOPLIN	MO
--------------------------------------	--------	----

COX MONETT HOSPITAL	MONETT	MO
---------------------	--------	----

MCCUNE - BROOKS HOSPITAL	CARTHAGE	MO
--------------------------	----------	----

FREEMAN NEOSHO HOSPITAL	NEOSHO	MO
-------------------------	--------	----

ST JOHNS HOSPITAL-LEBANON	LEBANON	MO
---------------------------	---------	----

SAC-OSAGE HOSPITAL	OSCEOLA	MO
--------------------	---------	----

NEVADA REGIONAL MEDICAL CENTER	NEVADA	MO
--------------------------------	--------	----

ST JOHNS HOSPITAL - AURORA	AURORA	MO
----------------------------	--------	----

BARTON COUNTY MEMORIAL	LAMAR	MO
------------------------	-------	----

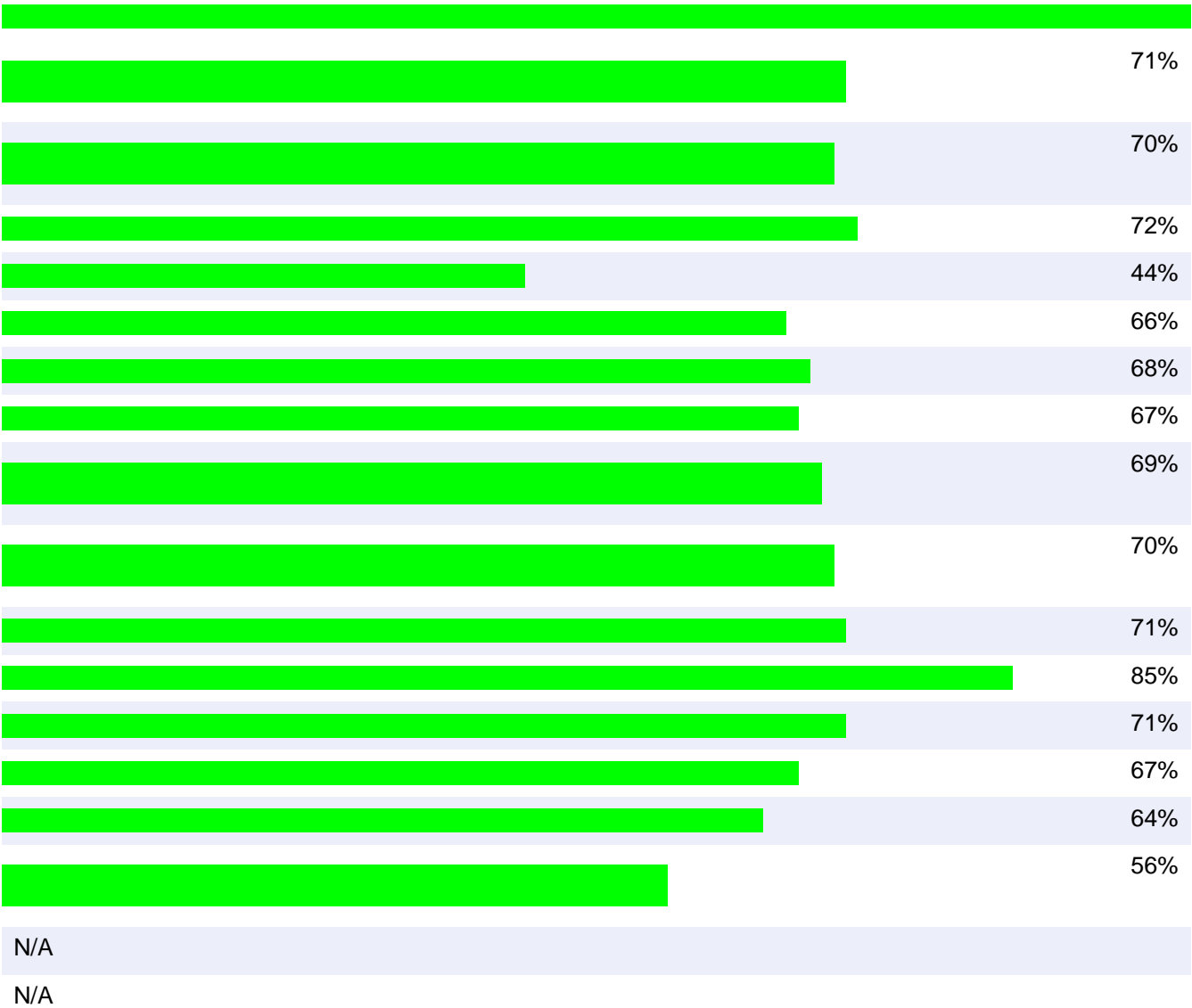
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

HOSPITAL

ST JOHN'S REGIONAL MEDICAL CENTER	JOPLIN	MO
-----------------------------------	--------	----

ST JOHN'S REGIONAL HEALTH CENTER	SPRINGFIELD	MO
----------------------------------	-------------	----

OZARKS COMMUNITY HOSPITAL	SPRINGFIELD	MO
---------------------------	-------------	----

ST JOHNS HOSPITAL - CASSVILLE	CASSVILLE	MO
-------------------------------	-----------	----

ST FRANCIS HOSPITAL	MOUNTAIN VIEW	MO
---------------------	---------------	----

TEXAS COUNTY MEMORIAL HOSPITAL	HOUSTON	MO
--------------------------------	---------	----

INSTITUTE FOR ORTHOPEDIC SURGERY	LIMA	OH
----------------------------------	------	----

ST RITA'S MEDICAL CENTER	LIMA	OH
--------------------------	------	----

VAN WERT COUNTY HOSPITAL	VAN WERT	OH
--------------------------	----------	----

MERCY ST VINCENT MEDICAL CENTER	TOLEDO	OH
---------------------------------	--------	----

SAMARITAN HOSPITAL - PEOPLES HOSPITAL	ASHLAND	OH
---------------------------------------	---------	----

TOLEDO HOSPITAL THE	TOLEDO	OH
---------------------	--------	----

WYANDOT MEMORIAL HOSPITAL	UPPER SANDUSKY	OH
---------------------------	----------------	----

MEMORIAL HOSPITAL	FREMONT	OH
-------------------	---------	----

FULTON COUNTY HEALTH CENTER	WAUSEON	OH
-----------------------------	---------	----

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

MEDCENTRAL HEALTH SYSTEM SHELBY HOSPITAL	SHELBY	OH
WOOD COUNTY HOSPITAL	BOWLING GREEN	OH
BLUFFTON HOSPITAL	BLUFFTON	OH
UNIVERSITY OF TOLEDO MEDICAL CENTER	TOLEDO	OH
JOINT TOWNSHIP DISTRICT MEMORIAL HOSPITAL	SAINT MARYS	OH
PAULDING COUNTY HOSPITAL	PAULDING	OH
MERCY ST ANNE HOSPITAL	TOLEDO	OH
BLANCHARD VALLEY HOSPITAL	FINDLAY	OH
FOSTORIA COMMUNITY HOSPITAL	FOSTORIA	OH
MERCY TIFFIN HOSPITAL	TIFFIN	OH
PHYSICIAN'S CHOICE HOSPITAL - FREMONT, LLC	FREMONT	OH
GALION COMMUNITY HOSPITAL	GALION	OH
BELLEVUE HOSPITAL	BELLEVUE	OH
MEDCENTRAL HEALTH SYSTEM	MANSFIELD	OH
FIRELANDS REGIONAL MEDICAL CENTER	SANDUSKY	OH
BUCYRUS COMMUNITY HOSPITAL	BUCYRUS	OH
HENRY COUNTY HOSPITAL, INC	NAPOLEON	OH
COMMUNITY HOSPITALS AND	BRYAN	OH

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

WELLNESS CENTERS

FISHER TITUS MEMORIAL HOSPITAL	NORWALK	OH
HARDIN MEMORIAL HOSPITAL	KENTON	OH
MERCER COUNTY JOINT TOWNSHIP COMMUNITY HOSPITAL	COLDWATER	OH
BAY PARK COMMUNITY HOSPITAL	OREGON	OH
MERCY ST CHARLES HOSPITAL	OREGON	OH
H B MAGRUDER MEMORIAL HOSPITAL	PORT CLINTON	OH
MERCY HOSPITAL OF DEFIANCE	DEFIANCE	OH
DEFIANCE REGIONAL MEDICAL CENTER	DEFIANCE	OH
FLOWER HOSPITAL	SYLVANIA	OH
ST LUKE'S HOSPITAL	MAUMEE	OH
MORROW COUNTY HOSPITAL	MOUNT GILEAD	OH
MERCY HOSPITAL OF WILLARD	WILLARD	OH
LIMA MEMORIAL HEALTH SYSTEM	LIMA	OH
WELLMONT HOLSTON VALLEY MEDICAL CENTER	KINGSPORT	TN
WOODS MEMORIAL HOSPITAL	ETOWAH	TN
SKYRIDGE MEDICAL CENTER	CLEVELAND	TN
INDIAN PATH MEDICAL CENTER	KINGSPORT	TN
JOHNSON CITY MEDICAL CENTER	JOHNSON CITY	TN

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



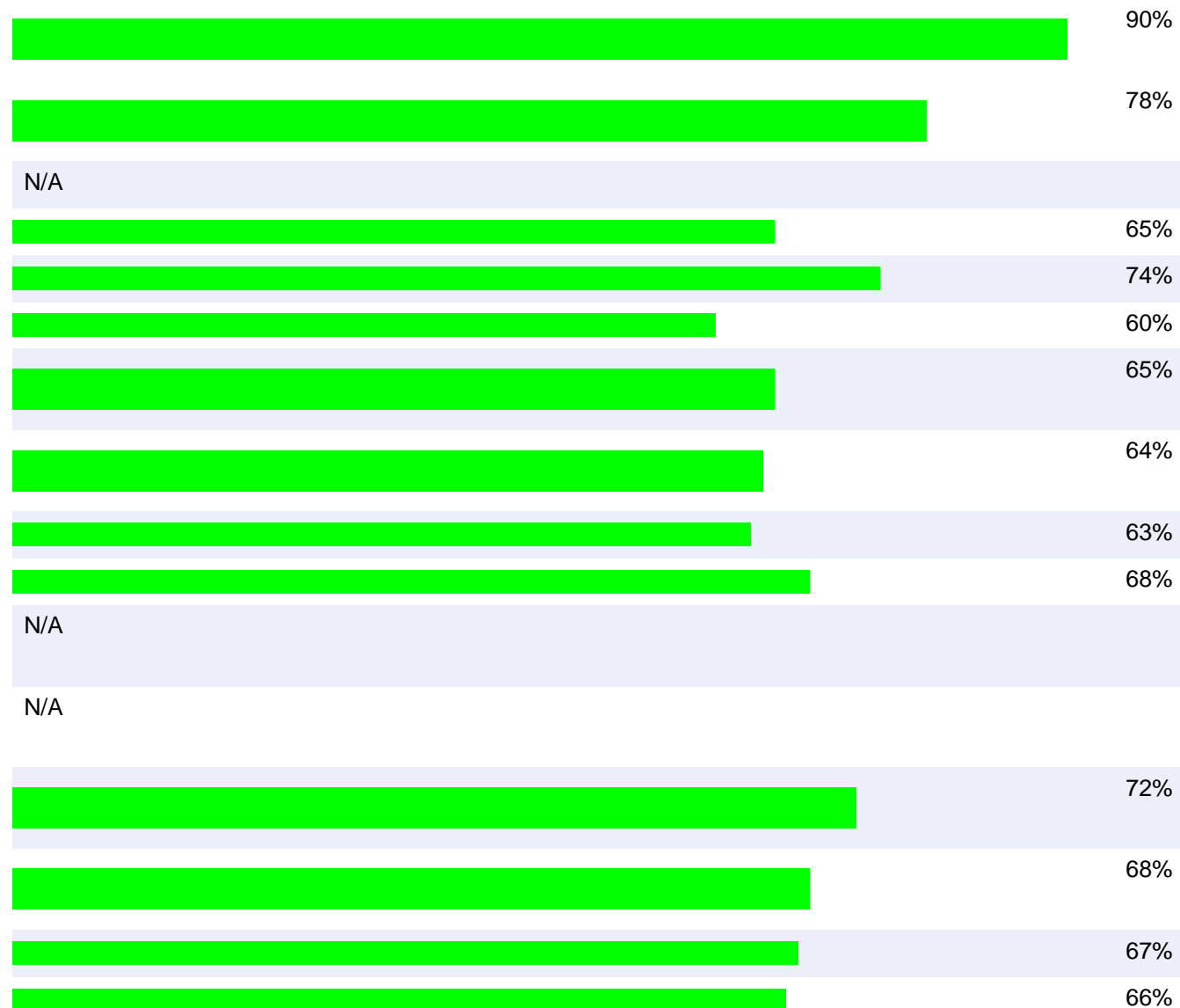
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

JOHNSON CITY SPECIALTY HOSPITAL	JOHNSON CITY	TN
MEMORIAL HEALTHCARE SYSTEM, INC	CHATTANOOGA	TN
COPPER BASIN MEDICAL CENTER	COPPERHILL	TN
LAKEWAY REGIONAL HOSPITAL	MORRISTOWN	TN
SYCAMORE SHOALS HOSPITAL	ELIZABETHTON	TN
SCOTT COUNTY HOSPITAL	ONEIDA	TN
MORRISTOWN HAMBLÉN HOSPITAL ASSOCIATION	MORRISTOWN	TN
BAPTIST HOSPITAL OF COCKE COUNTY	NEWPORT	TN
CLAIBORNE COUNTY HOSPITAL	TAZEWELL	TN
TAKOMA REGIONAL HOSPITAL	GREENEVILLE	TN
HEALTHSOUTH CHATTANOOGA REHAB HOSPITAL	CHATTANOOGA	TN
WELLMONT HANCOCK COUNTY HOSPITAL	SNEEDVILLE	TN
UNICOI COUNTY MEMORIAL HOSPITAL	ERWIN	TN
ATHENS REGIONAL MEDICAL CENTER	ATHENS	TN
RHEA MEDICAL CENTER	DAYTON	TN
ERLANGER MEDICAL CENTER	CHATTANOOGA	TN

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

JELICO COMMUNITY HOSPITAL	JELICO	TN
LAUGHLIN MEMORIAL HOSPITAL, INC	GREENEVILLE	TN
GRANDVIEW MEDICAL CENTER	JASPER	TN
WELLMONT BRISTOL REGIONAL MEDICAL CENTER	BRISTOL	TN
FRANKLIN WOODS COMMUNITY HOSPITAL	JOHNSON CITY	TN
PARKRIDGE MEDICAL CENTER	CHATTANOOGA	TN
ST MARY'S MEDICAL CENTER OF CAMPBELL COUNTY	LA FOLLETTE	TN
WELLMONT HAWKINS COUNTY MEMORIAL HOSPITAL	ROGERSVILLE	TN
VALLEY MEDICAL CENTER	RENTON	WA
PROVIDENCE REGIONAL MEDICAL CENTER EVERETT	EVERETT	WA
SWEDISH EDMONDS HOSPITAL	EDMONDS	WA
OVERLAKE HOSPITAL MEDICAL CENTER	BELLEVUE	WA
SNOQUALMIE VALLEY HOSPITAL	SNOQUALMIE	WA
EVERGREEN HOSPITAL MEDICAL CENTER	KIRKLAND	WA
SCENIC MOUNTAIN MEDICAL CENTER	BIG SPRING	TX

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

PECOS COUNTY MEMORIAL HOSPITAL	FORT STOCKTON	TX
BASIN HEALTHCARE CENTER, LLC	ODESSA	TX
ALLEGIANCE HOSPITAL OF MIDLAND-PERMIAN BASIN	MIDLAND	TX
PERMIAN REGIONAL MEDICAL CENTER ANDREWS COUNTY HO	ANDREWS	TX
ODESSA REGIONAL HOSPITAL	ODESSA	TX
MEDICAL CENTER HOSPITAL	ODESSA	TX
MCCAMEY HOSPITAL	MCCAMEY	TX
MIDLAND MEMORIAL HOSPITAL	MIDLAND	TX
BIG BEND REGIONAL MEDICAL CENTER	ALPINE	TX
WARD MEMORIAL HOSPITAL	MONAHANS	TX
SOUTHERN VIRGINIA REGIONAL MEDICAL CENTER	EMPORIA	VA
SOUTHSIDE COMMUNITY HOSPITAL, INC	FARMVILLE	VA
COMMUNITY MEMORIAL HEALTHCENTER, INC	SOUTH HILL	VA
HALIFAX REGIONAL HOSPITAL	HALIFAX	VA
MARTHA JEFFERSON HOSPITAL	CHARLOTTESVILLE	VA
DANVILLE REGIONAL MEDICAL	DANVILLE	VA

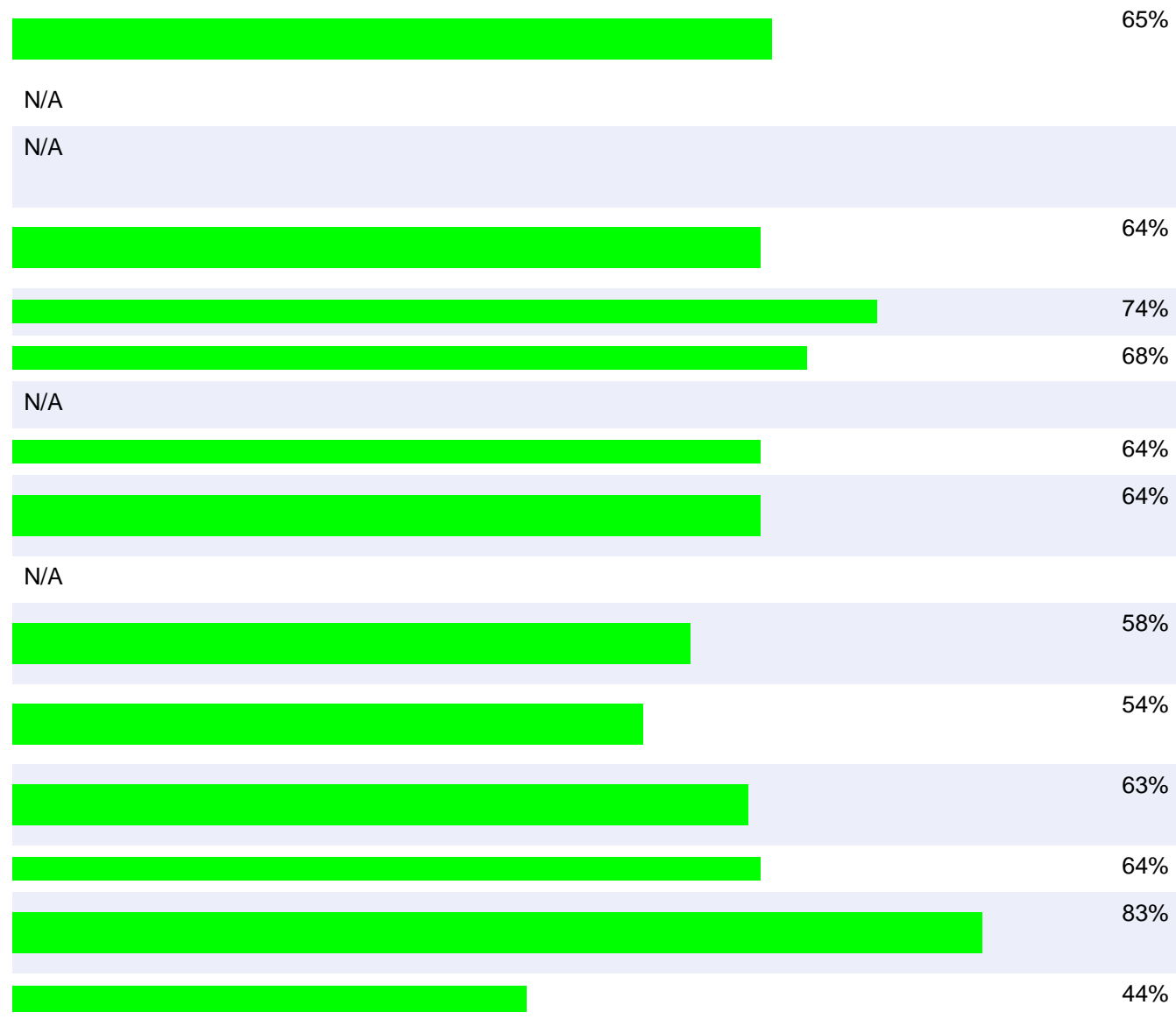
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

CENTER

CENTRA HEALTH	LYNCHBURG	VA
BEAR RIVER VALLEY HOSPITAL	TREMONTON	UT
DIXIE REGIONAL MEDICAL CENTER	ST GEORGE	UT
SANPETE VALLEY HOSPITAL - CAH	MOUNT PLEASANT	UT
GUNNISON VALLEY HOSPITAL	GUNNISON	UT
VALLEY VIEW MEDICAL CENTER	CEDAR CITY	UT
CENTRAL VALLEY MEDICAL CENTER - CAH	NEPHI	UT
CASTLEVIEW HOSPITAL	PRICE	UT
KANE COUNTY HOSPITAL	KANAB	UT
HEBER VALLEY MEDICAL CENTER	HEBER	UT
PARK CITY MEDICAL CENTER	PARK CITY	UT
GARFIELD MEMORIAL HOSPITAL	PANGUITCH	UT
BLUE MOUNTAIN HOSPITAL	BLANDING	UT
CACHE VALLEY SPECIALITY HOSPITAL	NORTH LOGAN	UT
LOGAN REGIONAL HOSPITAL	LOGAN	UT
UINTAH BASIN MEDICAL CENTER	ROOSEVELT	UT
BRIGHAM CITY COMMUNITY HOSPITAL	BRIGHAM CITY	UT
FILLMORE COMMUNITY MEDICAL	FILLMORE	UT

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

CENTER - CAH		
ASHLEY REGIONAL MEDICAL CENTER	VERNAL	UT
MOUNTAIN WEST MEDICAL CENTER	TOOELE	UT
DELTA COMMUNITY MEDICAL CENTER - CAH	DELTA	UT
SEVIER VALLEY MEDICAL CENTER	RICHFIELD	UT
UH GEauga MEDICAL CENTER	CHARDON	OH
HILLCREST HOSPITAL	MAYFIELD HEIGHTS	OH
EMH REGIONAL MEDICAL CENTER	ELYRIA	OH
UHHS MEMORIAL HOSPITAL OF GENEVA	GENEVA	OH
GLENBEIGH	ROCK CREEK	OH
UHHS RICHMOND HEIGHTS HOSPITAL	RICHMOND HEIGHTS	OH
UNIVERSITY HOSPITALS CONNEAUT MEDICAL CENTER	CONNEAUT	OH
UHHS BEDFORD MEDICAL CENTER	BEDFORD	OH
PARMA COMMUNITY GENERAL HOSPITAL	PARMA	OH
ALLEN COMMUNITY HOSPITAL	OBERLIN	OH
SOUTHWEST GENERAL HEALTH CENTER	MIDDLEBURG HEIGHTS	OH

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

ST JOHN MEDICAL CENTER	WESTLAKE	OH
LAKE HEALTH	CONCORD	OH
COMMUNITY REGIONAL MEDICAL CENTER	LORAIN	OH
AMHERST HOSPITAL	AMHERST	OH
ASHTABULA COUNTY MEDICAL CENTER	ASHTABULA	OH
GOOD SAMARITAN HOSPITAL	BALTIMORE	MD
ANNE ARUNDEL MEDICAL CENTER	ANNAPOLIS	MD
HARFORD MEMORIAL HOSPITAL	HAVRE DE GRACE	MD
UPPER CHESAPEAKE MEDICAL CENTER	BEL AIR	MD
FRANKLIN SQUARE HOSPITAL CENTER	BALTIMORE	MD
GREATER BALTIMORE MEDICAL CENTER	BALTIMORE	MD
TEXAS HEALTH PRESBYTERIAN HOSPITAL ROCKWALL	ROCKWALL	TX
BAYLOR REGIONAL MEDICAL CENTER AT PLANO	PLANO	TX
THE HEART HOSPITAL BAYLOR PLANO	PLANO	TX
THE HOSPITAL AT CRAIG RANCH	MC KINNEY	TX
WASHINGTON COUNTY REGIONAL	SANDERSVILLE	GA

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

MEDICAL CENTER

FAIRVIEW PARK HOSPITAL	DUBLIN	GA
EMANUEL MEDICAL CENTER	SWAINSBORO	GA
DODGE COUNTY HOSPITAL	EASTMAN	GA
OCONEE REGIONAL MEDICAL CENTER	MILLEDGEVILLE	GA
FLINT RIVER HOSPITAL	MONTEZUMA	GA
JEFFERSON HOSPITAL	LOUISVILLE	GA
MEDICAL CENTER OF CENTRAL GEORGIA	MACON	GA
COLISEUM NORTHSIDE HOSPITAL	MACON	GA
COLISEUM MEDICAL CENTER	MACON	GA
TAYLOR REGIONAL HOSPITAL	HAWKINSVILLE	GA
PEACH REGIONAL MEDICAL CENTER	FORT VALLEY	GA
HOUSTON MEDICAL CENTER	WARNER ROBINS	GA
BLECKLEY MEMORIAL HOSPITAL	COCHRAN	GA
PERRY HOSPITAL	PERRY	GA
MONROE COUNTY HOSPITAL	FORSYTH	GA
ST EDWARD MERCY MEDICAL CENTER	FORT SMITH	AR
MERCY MEDICAL CENTER	ROGERS	AR
MENA REGIONAL HEALTH SYSTEM	MENA	AR

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

WASHINGTON REGIONAL MED CTR AT NORTH HILLS	FAYETTEVILLE	AR
SUMMIT MEDICAL CENTER	VAN BUREN	AR
JOHN ED CHAMBERS MEM HOSP, INC	DANVILLE	AR
SILOAM SPRINGS MEMORIAL HOSPITAL	SILOAM SPRINGS	AR
PHYSICIANS' SPECIALTY HOSPITAL	FAYETTEVILLE	AR
MERCY HOSPITAL SCOTT COUNTY	WALDRON	AR
MERCY HOSPITAL TURNER MEMORIAL	OZARK	AR
BOONEVILLE COMMUNITY HOSPITAL	BOONEVILLE	AR
NW ARKANSAS HOSPITALS, LLC	SPRINGDALE	AR
JOHNSON REGIONAL MEDICAL CENTER	CLARKSVILLE	AR
OZARKS COMMUNITY HOSPITAL OF GRAVETTE	GRAVETTE	AR
NORTH LOGAN MERCY HOSPITAL	PARIS	AR
ST MARYS REGIONAL MEDICAL CENTER	RUSSELLVILLE	AR
GILBERT HOSPITAL	GILBERT	AZ
BANNER BAYWOOD MEDICAL CENTER	MESA	AZ

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

SCOTTSDALE HEALTHCARE-SHEA MEDICAL CENTER	SCOTTSDALE	AZ
SCOTTSDALE HEALTHCARE- THOMPSON PEAK HOSPITAL	SCOTTSDALE	AZ
MOUNTAIN VISTA MEDICAL CENTER, LP	MESA	AZ
BANNER DESERT MEDICAL CENTER	MESA	AZ
MAYO CLINIC HOSPITAL	PHOENIX	AZ
BANNER GATEWAY MEDICAL CENTER	GILBERT	AZ
ARIZONA ORTHOPEDIC SURGICAL HOSPITAL	CHANDLER	AZ
MERCY GILBERT MEDICAL CENTER	GILBERT	AZ
ARIZONA SPINE AND JOINT HOSPITAL	MESA	AZ
BANNER HEART HOSPITAL	MESA	AZ
SCOTTSDALE HEALTHCARE- OSBORN MEDICAL CENTER	SCOTTSDALE	AZ
ARIZONA REGIONAL MEDICAL CENTER	MESA	AZ
CHANDLER REGIONAL MEDICAL CENTER	CHANDLER	AZ
BAPTIST HEALTH MEDICAL CENTER- LITTLE ROCK	LITTLE ROCK	AR

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

BAPTIST HEALTH MEDICAL CENTER NORTH LITTLE ROCK	NORTH LITTLE ROCK	AR
ARKANSAS HEART HOSPITAL	LITTLE ROCK	AR
WHITE COUNTY MEDICAL CENTER	SEARCY	AR
NATIONAL PARK MEDICAL CENTER	HOT SPRINGS	AR
CONWAY REGIONAL MEDICAL CENTER	CONWAY	AR
HOT SPRING COUNTY MEDICAL CENTER	MALVERN	AR
SPARKS REGIONAL MEDICAL CENTER	FORT SMITH	AR
HEALTHPARK HOSPITAL	HOT SPRINGS	AR
ST VINCENT INFIRMARY MEDICAL CENTER	LITTLE ROCK	AR
ST VINCENT MEDICAL CENTER/NORTH	SHERWOOD	AR
ST JOSEPHS MERCY HEALTH CENTER INC	HOT SPRINGS	AR
LEO N LEVI NATIONAL ARTHRITIS HOSPITAL	HOT SPRINGS	AR
UAMS MEDICAL CENTER	LITTLE ROCK	AR
OZARK HEALTH	CLINTON	AR
ARKANSAS SURGICAL HOSPITAL	NO LITTLE ROCK	AR
SALINE MEMORIAL HOSPITAL	BENTON	AR

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

BAPTIST HEALTH MEDICAL CENTER HEBER SPINGS	HEBER SPRINGS	AR
ST ANTHONY'S HEALTHCARE CENTER	MORRILTON	AR
NORTH METRO MEDICAL CENTER	JACKSONVILLE	AR
BAPTIST HOSPITAL NORTHEAST	LA GRANGE	KY
FLAGET MEMORIAL HOSPITAL (MEMBER OF SAINT JOSEPH H	BARDSTOWN	KY
NEW HORIZONS MEDICAL CENTER	OWENTON	KY
UNIVERSITY OF LOUISVILLE HOSPITAL	LOUISVILLE	KY
JEWISH HOSPITAL & ST MARY'S HEALTHCARE	LOUISVILLE	KY
NORTON HOSPITALS, INC	LOUISVILLE	KY
JEWISH HOSPITAL - SHELBYVILLE	SHELBYVILLE	KY
OWENSBORO MEDICAL HEALTH SYSTEM	OWENSBORO	KY
CARROLL COUNTY HOSPITAL	CARROLLTON	KY
GEORGETOWN COMMUNITY HOSPITAL	GEORGETOWN	KY
FRANKFORT REGIONAL MEDICAL CENTER	FRANKFORT	KY
BAPTIST HOSPITAL EAST	LOUISVILLE	KY
PROVIDENCE PORTLAND MEDICAL	PORTLAND	OR

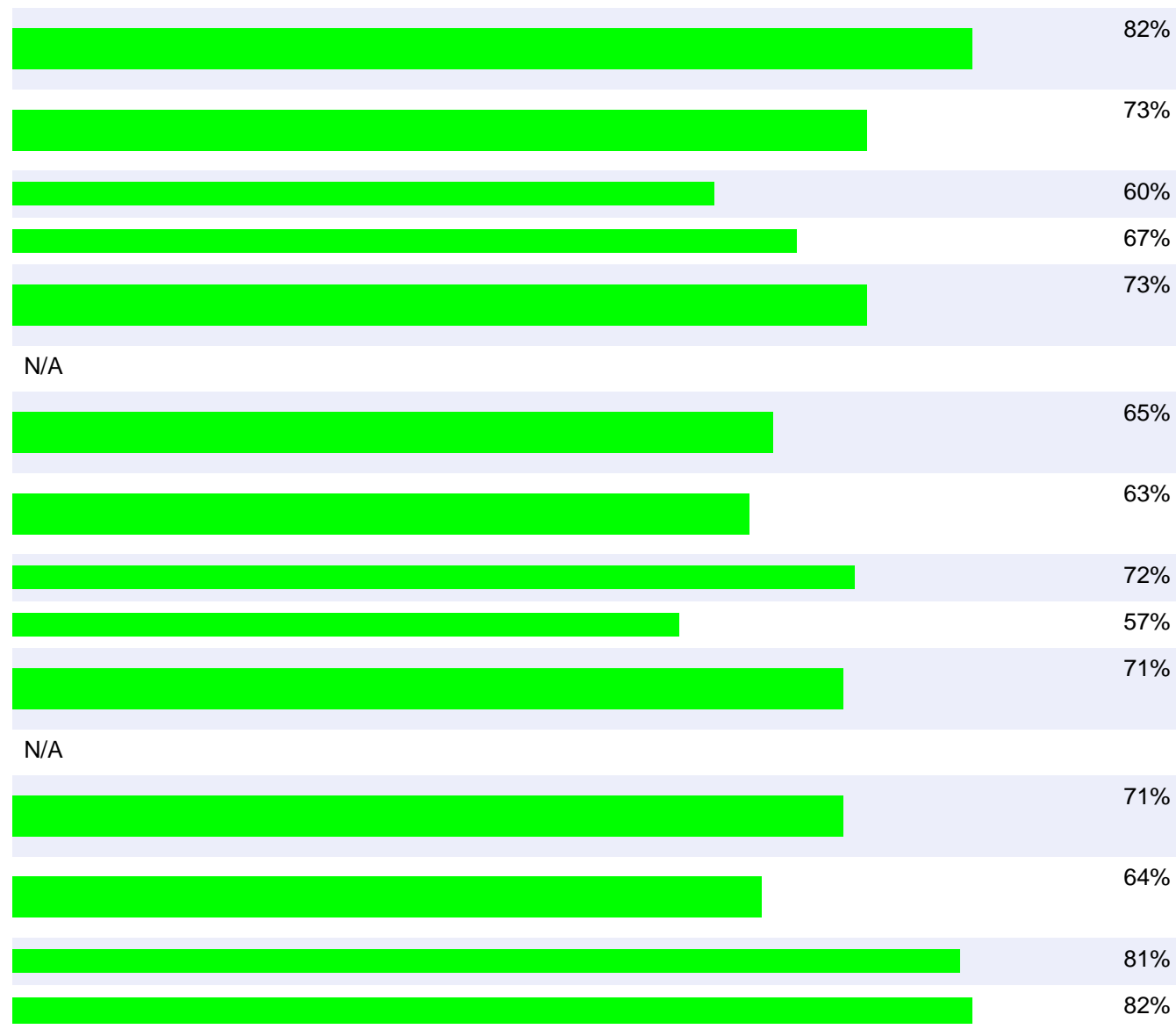
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

CENTER

PROVIDENCE ST VINCENT MEDICAL CENTER PORTLAND OR

ADVENTIST MEDICAL CENTER PORTLAND OR

COLUMBIA MEMORIAL HOSPITAL ASTORIA OR

LEGACY EMANUEL MEDICAL CENTER PORTLAND OR

LEGACY GOOD SAMARITAN MEDICAL CENTER PORTLAND OR

WILLAMETTE VALLEY MEDICAL CENTER MCMINNVILLE OR

OHSU HOSPITAL AND CLINICS PORTLAND OR

PROVIDENCE MILWAUKIE HOSPITAL MILWAUKIE OR

PROVIDENCE NEWBERG MEDICAL CENTER NEWBERG OR

SALEM HOSPITAL SALEM OR

WEST VALLEY HOSPITAL DALLAS OR

PROVIDENCE WILLAMETTE FALLS MEDICAL CENTER OREGON CITY OR

LEGACY MOUNT HOOD MEDICAL CENTER GRESHAM OR

TUALITY COMMUNITY HOSPITAL HILLSBORO OR

LEGACY MERIDIAN PARK MEDICAL CENTER TUALATIN OR

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

PROVIDENCE SEASIDE HOSPITAL	SEASIDE	OR
SANTIAM MEMORIAL HOSPITAL	STAYTON	OR
KAISER SUNNYSIDE MEDICAL CENTER	CLACKAMAS	OR
TILLAMOOK COUNTY GENERAL HOSPITAL	TILLAMOOK	OR
SILVERTON HOSPITAL NETWORK	SILVERTON	OR
WEST JEFFERSON MEDICAL CENTER	MARRERO	LA
TECHE REGIONAL MEDICAL CENTER	MORGAN CITY	LA
EAST JEFFERSON GENERAL HOSPITAL	METAIRIE	LA
OCHSNER MEDICAL CENTER-KENNER LLC	KENNER	LA
DOCTORS' HOSPITAL OF SLIDELL	SLIDELL	LA
OCHSNER FOUNDATION HOSPITAL	NEW ORLEANS	LA
OCHSNER BAPTIST MEDICAL CENTER LLC	NEW ORLEANS	LA
TOURO INFIRMARY	NEW ORLEANS	LA
CHARITY HOSPITAL & MED CENTER OF LA AT NO	NEW ORLEANS	LA
TULANE MEDICAL CENTER	NEW ORLEANS	LA
UNIVERSITY OF NEW MEXICO HOSPITAL	ALBUQUERQUE	NM

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

CIBOLA GENERAL HOSPITAL	GRANTS	NM
NORTHERN NAVAJO MEDICAL CENTER	SHIPROCK	NM
UNION COUNTY GENERAL HOSPITAL	CLAYTON	NM
ALTA VISTA REGIONAL HOSPITAL	LAS VEGAS	NM
PHYSICIANS MEDICAL CENTER OF SANTA FE	SANTA FE	NM
MESCALERO PHS INDIAN HOSPITAL	MESCALERO	NM
ACOMA CANONCITO LAGUNA PHS HOSPITAL	SAN FIDEL	NM
SAN JUAN REGIONAL MEDICAL CENTER	FARMINGTON	NM
LOS ALAMOS MEDICAL CENTER	LOS ALAMOS	NM
GALLUP INDIAN MEDICAL CENTER	GALLUP	NM
HEART HOSPITAL OF NEW MEXICO	ALBUQUERQUE	NM
PRESBYTERIAN HOSPITAL	ALBUQUERQUE	NM
LOVELACE WESTSIDE HOSPITAL	ALBUQUERQUE	NM
LOVELACE WOMEN'S HOSPITAL	ALBUQUERQUE	NM
LOVELACE MEDICAL CENTER	ALBUQUERQUE	NM
ESPANOLA HOSPITAL	ESPANOLA	NM
ZUNI INDIAN HOSPITAL	ZUNI	NM
CROWNPOINT PHS INDIAN	CROWNPOINT	NM

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

HOSPITAL

REHOBOTH MCKINLEY CHRISTIAN HEALTH SER	GALLUP	NM
---	--------	----

ST VINCENT HOSPITAL	SANTA FE	NM
---------------------	----------	----

SANTA FE PHS INDIAN HOSPITAL	SANTA FE	NM
------------------------------	----------	----

SANFORD CANBY MEDICAL CENTER	CANBY	MN
------------------------------	-------	----

NEW ULM MEDICAL CENTER	NEW ULM	MN
------------------------	---------	----

FAIRMONT MEDICAL CENTER	FAIRMONT	MN
-------------------------	----------	----

TYLER HEALTHCARE CENTER	TYLER	MN
-------------------------	-------	----

MAYO CLINIC - SAINT MARYS HOSPITAL	ROCHESTER	MN
---------------------------------------	-----------	----

CANNON FALLS MED CTR MAYO	CANNON FALLS	MN
---------------------------	--------------	----

MAYO CLINIC - METHODIST HOSPITAL	ROCHESTER	MN
-------------------------------------	-----------	----

SANFORD WESTBROOK MEDICAL CENTER	WESTBROOK	MN
-------------------------------------	-----------	----

HENDRICKS COMMUNITY HOSPITAL	HENDRICKS	MN
------------------------------	-----------	----

SANFORD LUVERNE MEDICAL CENTER	LUVERNE	MN
-----------------------------------	---------	----

DISTRICT ONE HOSPITAL	FARIBAULT	MN
-----------------------	-----------	----

SANFORD WORTHINGTON MEDICAL CENTER	WORTHINGTON	MN
---------------------------------------	-------------	----

NAEVE HOSPITAL	ALBERT LEA	MN
----------------	------------	----

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

ST JAMES MEDICAL CENTER - MAYO HEALTH SYSTEM	ST JAMES	MN
AUSTIN MEDICAL CENTER	AUSTIN	MN
OWATONNA HOSPITAL	OWATONNA	MN
WINONA HEALTH SERVICES	WINONA	MN
UNITED HOSPITAL DISTRICT	BLUE EARTH	MN
OLMSTED MEDICAL CENTER	ROCHESTER	MN
AVERA MARSHALL REGIONAL MEDICAL CTR	MARSHALL	MN
IMMANUEL-ST JOSEPHS-MAYO HEALTH SYSTEM	MANKATO	MN
SANFORD TRACY	TRACY	MN
REDWOOD AREA HOSPITAL	REDWOOD FALLS	MN
MADELIA COMMUNITY HOSPITAL	MADELIA	MN
NORTHFIELD HOSPITAL	NORTHFIELD	MN
MINNESOTA VALLEY HEALTH CENTER INC	LE SUEUR	MN
SPRINGFIELD MEDICAL CENTER MAYO HEALTH SYSTEM	SPRINGFIELD	MN
SLEEPY EYE MUNICIPAL HOSPITAL	SLEEPY EYE	MN
PIPESTONE COUNTY MEDICAL CENTER ASHTON CC	PIPESTONE	MN
WINDOM AREA HOSPITAL	WINDOM	MN

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

WASECA MEDICAL CENTER-MAYO HEALTH SYSTEM	WASECA	MN
MURRAY COUNTY MEMORIAL HOSPITAL	SLAYTON	MN
SANFORD JACKSON MEDICAL CENTER	JACKSON	MN
RIVER'S EDGE HOSPITAL & CLINIC	ST PETER	MN
SIBLEY MEDICAL CENTER	ARLINGTON	MN
STURDY MEMORIAL HOSPITAL	ATTLEBORO	MA
NANTUCKET COTTAGE HOSPITAL	NANTUCKET	MA
UMASS MEMORIAL MEDICAL CENTER INC	WORCESTER	MA
ST VINCENT HOSPITAL	WORCESTER	MA
METROWEST MEDICAL CENTER	FRAMINGHAM	MA
GOOD SAMARITAN MEDICAL CENTER, A CARITAS FAMILY HO	BROCKTON	MA
MILFORD REGIONAL MEDICAL CENTER	MILFORD	MA
MARLBOROUGH HOSPITAL	MARLBOROUGH	MA
FALMOUTH HOSPITAL	FALMOUTH	MA
SAINT ANNE'S HOSPITAL, A CARITAS FAMILY HOSPITAL	FALL RIVER	MA
SOUTHCOAST HOSPITAL GROUP, INC	FALL RIVER	MA

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

MARTHA'S VINEYARD HOSPITAL INC	OAK BLUFFS	MA
JORDAN HOSPITAL INC	PLYMOUTH	MA
HARRINGTON MEMORIAL HOSPITAL	SOUTHBRIDGE	MA
CAPE COD HOSPITAL	HYANNIS	MA
NORWOOD HOSPITAL, A CARITAS FAMILY HOSPITAL	NORWOOD	MA
ADCARE HOSPITAL OF WORCESTER INC	WORCESTER	MA
MORTON HOSPITAL & MEDICAL CENTER	TAUNTON	MA
SIGNATURE HEALTHCARE BROCKTON HOSPITAL	BROCKTON	MA
PULLMAN MEMORIAL HOSPITAL	PULLMAN	WA
DEACONESS MEDICAL CENTER	SPOKANE	WA
PROVIDENCE SACRED HEART MEDICAL CENTER	SPOKANE	WA
PROVIDENCE HOLY FAMILY HOSPITAL	SPOKANE	WA
OTHELLO COMMUNITY HOSPITAL	OTHELLO	WA
SKYLINE HOSPITAL	WHITE SALMON	WA
PROVIDENCE ST MARY MEDICAL CENTER	WALLA WALLA	WA
WALLA WALLA GENERAL HOSPITAL	WALLA WALLA	WA

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

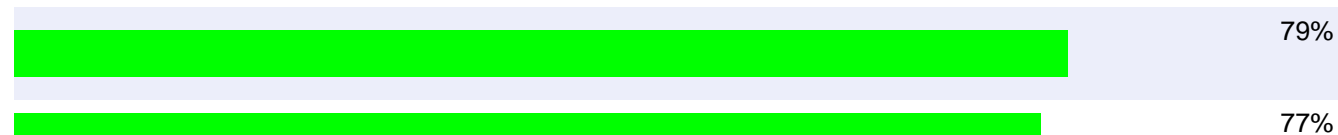


N/A



N/A

N/A



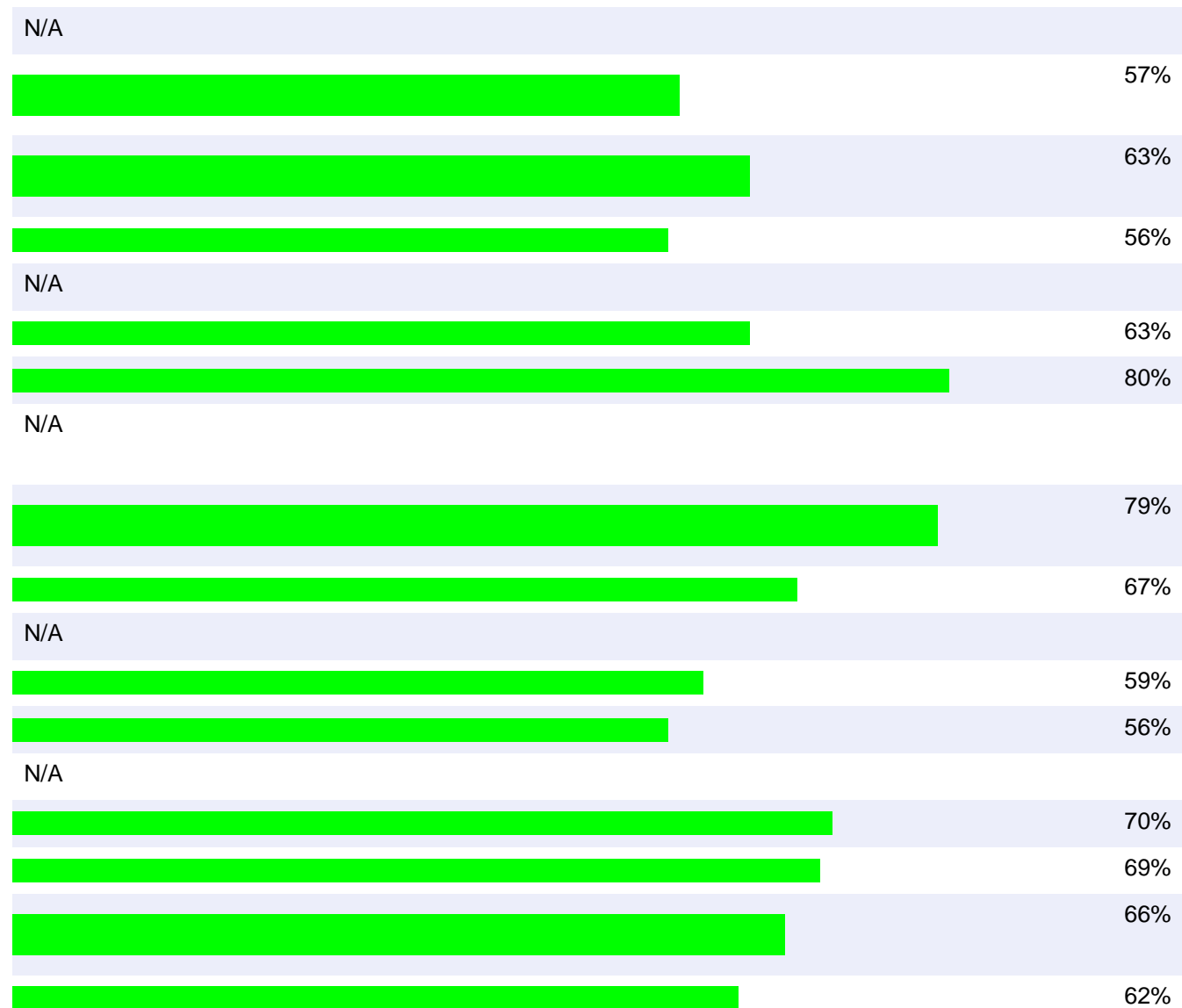
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

LOURDES MEDICAL CENTER	PASCO	WA
YAKIMA REGIONAL MEDICAL AND CARDIAC CENTER	YAKIMA	WA
YAKIMA VALLEY MEMORIAL HOSPITAL	YAKIMA	WA
KENNEWICK GENERAL HOSPITAL	KENNEWICK	WA
COULEE COMMUNITY HOSPITAL	GRAND COULEE	WA
CENTRAL WASHINGTON HOSPITAL	WENATCHEE	WA
WENATCHEE VALLEY HOSPITAL	WENATCHEE	WA
LAKE CHELAN COMMUNITY HOSPITAL	CHELAN	WA
PROVIDENCE MOUNT CARMEL HOSPITAL	COLVILLE	WA
LINCOLN HOSPITAL	DAVENPORT	WA
TRI-STATE MEMORIAL HOSPITAL	CLARKSTON	WA
SAMARITAN HOSPITAL	MOSES LAKE	WA
KLICKITAT VALLEY HOSPITAL	GOLDENDALE	WA
PROSSER MEMORIAL HOSPITAL	PROSSER	WA
SUNNYSIDE COMMUNITY HOSPITAL	SUNNYSIDE	WA
TOPPENISH COMMUNITY HOSPITAL	TOPPENISH	WA
VALLEY HOSPITAL & MEDICAL CENTER	SPOKANE	WA
PROVIDENCE ST JOSEPH HOSPITAL	CHEWELAH	WA

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



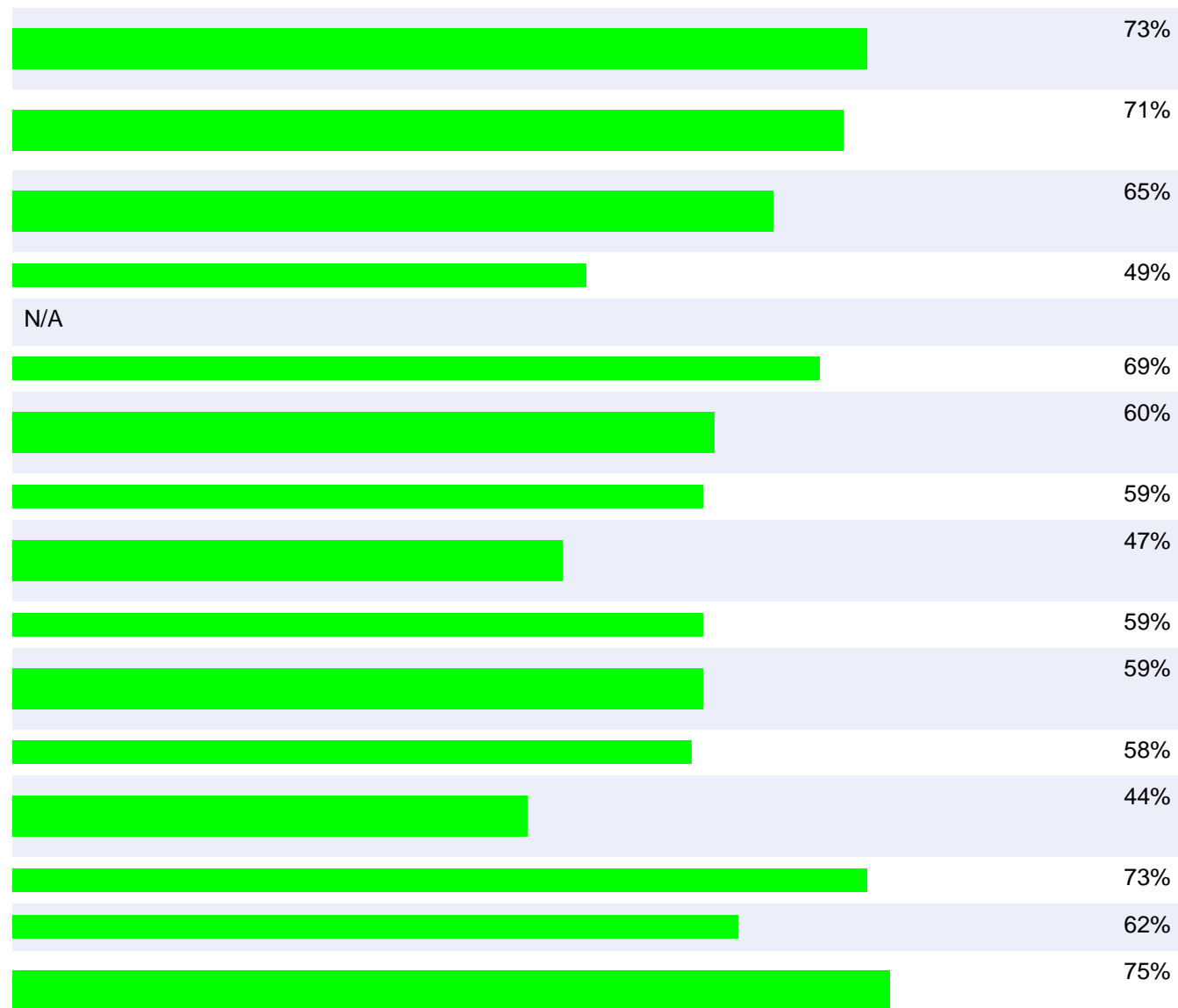
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

KADLEC REGIONAL MEDICAL CENTER	RICHLAND	WA
KITTITAS VALLEY COMMUNITY HOSPITAL	ELLENSBURG	WA
ALTA BATES SUMMIT MEDICAL CENTER - ALTA BATES CAMP	BERKELEY	CA
ALAMEDA HOSPITAL	ALAMEDA	CA
LAUREL GROVE HOSPITAL	CASTRO VALLEY	CA
EDEN MEDICAL CENTER	CASTRO VALLEY	CA
ALTA BATES SUMMIT MEDICAL CENTER	OAKLAND	CA
SAN LEANDRO HOSPITAL	SAN LEANDRO	CA
KAISER FOUNDATION HOSPITAL OAKLAND/RICHMOND	OAKLAND	CA
ST ROSE HOSPITAL	HAYWARD	CA
KAISER FOUNDATION HOSPITAL FREMONT/HAYWARD	HAYWARD	CA
WASHINGTON HOSPITAL	FREMONT	CA
DOCTORS MEDICAL CENTER-SAN PABLO	SAN PABLO	CA
SMITHVILLE REGIONAL HOSPITAL	SMITHVILLE	TX
LAKESIDE HOSPITAL AT BASTROP	BASTROP	TX
SETON MEDICAL CENTER WILLIAMSON	ROUND ROCK	TX

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

SETON MEDICAL CENTER AUSTIN	AUSTIN	TX
SETON MEDICAL CENTER HAYS	KYLE	TX
SETON NORTHWEST HOSPITAL	AUSTIN	TX
UNIVERSITY MEDICAL CENTER AT BRACKENRIDGE	AUSTIN	TX
SETON SOUTHWEST HOSPITAL	AUSTIN	TX
THE HOSPITAL AT WESTLAKE MEDICAL CENTER	AUSTIN	TX
ROUND ROCK MEDICAL CENTER	ROUND ROCK	TX
NORTHWEST HILLS SURGICAL HOSPITAL	AUSTIN	TX
AUSTIN SURGICAL HOSPITAL	AUSTIN	TX
JOHNS COMMUNITY HOSPITAL	TAYLOR	TX
HEART HOSPITAL OF AUSTIN	AUSTIN	TX
ST DAVID'S SOUTH AUSTIN MEDICAL CENTER	AUSTIN	TX
ST DAVIDS HOSPITAL	AUSTIN	TX
SCOTT & WHITE HOSPITAL-ROUND ROCK	ROUND ROCK	TX
CEDAR PARK REGIONAL MEDICAL CENTER	CEDAR PARK	TX
ROLLINS BROOK COMMUNITY HOSPITAL	LAMPASAS	TX

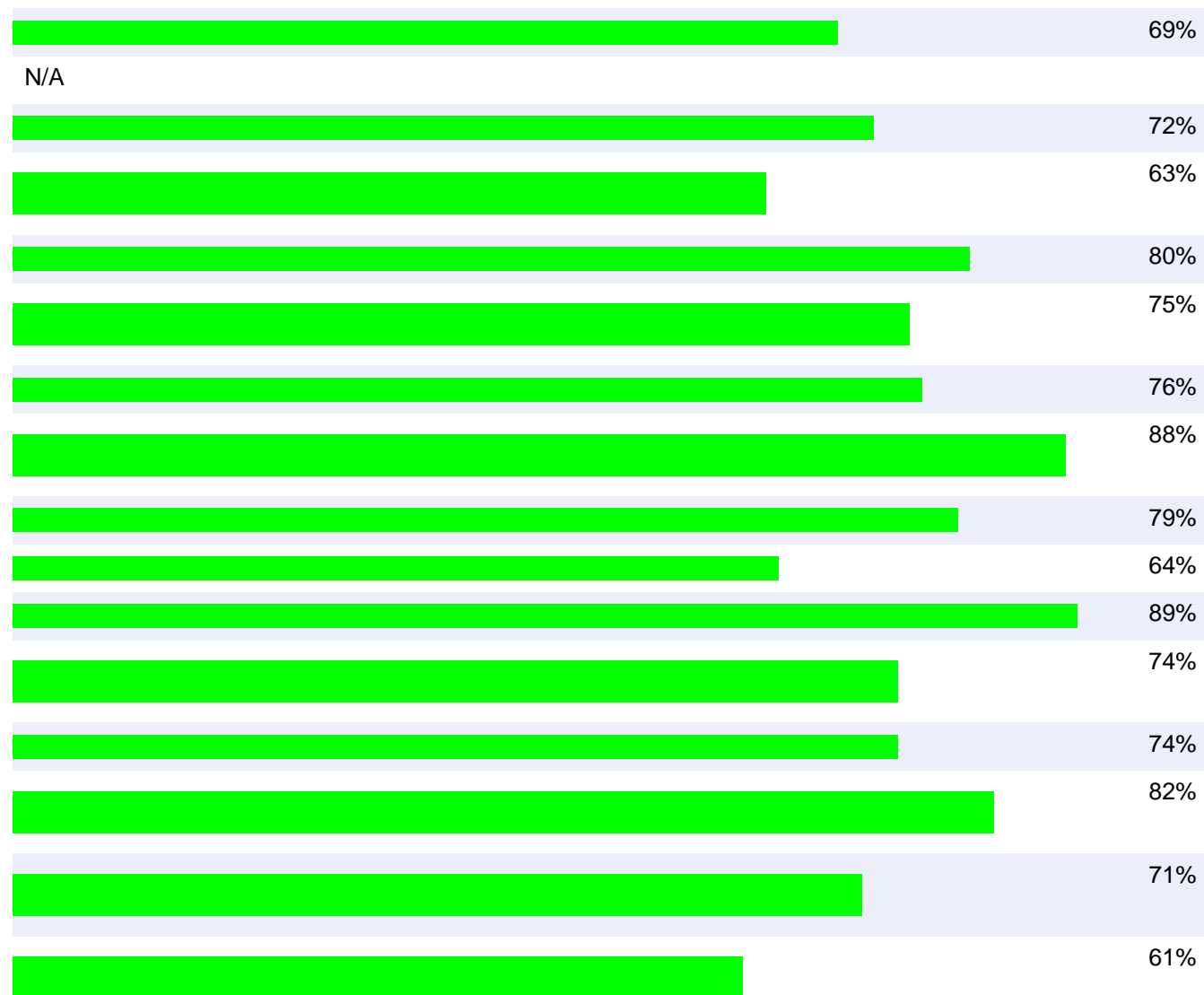
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

SETON HIGHLAND LAKES	BURNET	TX
CENTRAL TEXAS MEDICAL CENTER	SAN MARCOS	TX
NORTH AUSTIN MEDICAL CENTER	AUSTIN	TX
WEST CHESTER MEDICAL CENTER	WEST CHESTER	OH
BROWN COUNTY HOSPITAL	GEORGETOWN	OH
MERCY FRANCISCAN HOSPITAL WESTERN HILLS	CINCINNATI	OH
ATRIUM MEDICAL CENTER	FRANKLIN	OH
EVENDALE MEDICAL CENTER	CINCINNATI	OH
UNIVERSITY POINTE SURGICAL HOSPITAL	WEST CHESTER	OH
MCCULLOUGH-HYDE MEMORIAL HOSPITAL	OXFORD	OH
DEACONESS HOSPITAL	CINCINNATI	OH
BETHESDA NORTH HOSPITAL	CINCINNATI	OH
UNIVERSITY HOSPITAL, INC	CINCINNATI	OH
CHRIST HOSPITAL	CINCINNATI	OH
MERCY HOSPITAL ANDERSON	CINCINNATI	OH
JEWISH HOSPITAL, LLC	CINCINNATI	OH
MERCY HOSPITAL CLERMONT	BATAVIA	OH
MERCY FRANCISCAN HOSPITAL - MT AIRY	CINCINNATI	OH
GOOD SAMARITAN HOSPITAL	CINCINNATI	OH

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

FORT HAMILTON HUGHES MEMORIAL HOSPITAL	HAMILTON	OH
MERCY HOSPITAL FAIRFIELD	FAIRFIELD	OH
BUTLER COUNTY MEDICAL CENTER	HAMILTON	OH
MARY GREELEY MEDICAL CENTER	AMES	IA
IOWA METHODIST MEDICAL CENTER	DES MOINES	IA
MERCY MEDICAL CENTER-DES MOINES	DES MOINES	IA
IOWA LUTHERAN HOSPITAL	DES MOINES	IA
BROADLAWNS MEDICAL CENTER	DES MOINES	IA
KOSSUTH REGIONAL HEALTH CENTER	ALGONA	IA
STORY COUNTY HOSPITAL	NEVADA	IA
GREENE COUNTY MEDICAL CENTER	JEFFERSON	IA
BOONE COUNTY HOSPITAL	BOONE	IA
MADISON COUNTY MEMORIAL HOSPITAL	WINTERSET	IA
DALLAS COUNTY HOSPITAL	PERRY	IA
WRIGHT MEDICAL CENTER	CLARION	IA
TRINITY REGIONAL MEDICAL CENTER	FORT DODGE	IA
VAN DIEST MEDICAL CENTER	WEBSTER CITY	IA
FRANKLIN HOSPITAL	VALLEY STREAM	NY

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



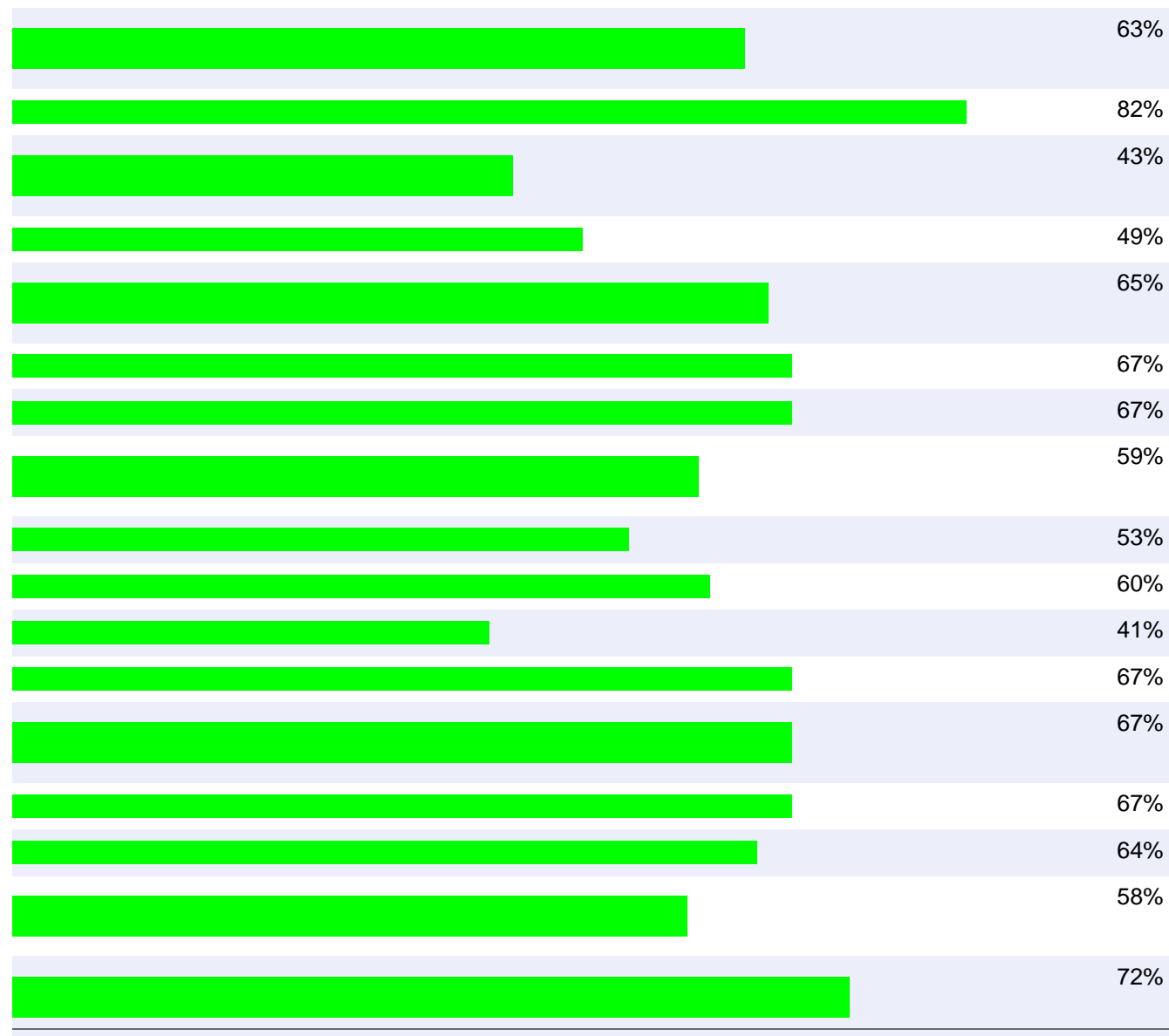
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

NORTH SHORE UNIVERSITY HOSPITAL	MANHASSET	NY
ST FRANCIS HOSPITAL, ROSLYN	ROSLYN	NY
NASSAU UNIVERSITY MEDICAL CENTER	EAST MEADOW	NY
ST JOSEPH HOSPITAL	BETHPAGE	NY
SOUTH NASSAU COMMUNITIES HOSPITAL	OCEANSIDE	NY
WINTHROP-UNIVERSITY HOSPITAL	MINEOLA	NY
GLEN COVE HOSPITAL	GLEN COVE	NY
MERCY MEDICAL CENTER	ROCKVILLE CENTRE	NY
PLAINVIEW HOSPITAL	PLAINVIEW	NY
SOUTHAMPTON HOSPITAL	SOUTHAMPTON	NY
LONG BEACH MEDICAL CENTER	LONG BEACH	NY
EMMA L BIXBY MEDICAL CENTER	ADRIAN	MI
COMMUNITY HEALTH CENTER OF BRANCH COUNTY	COLDWATER	MI
EDWARD W SPARROW HOSPITAL	LANSING	MI
HERRICK MEMORIAL HOSPITAL	TECUMSEH	MI
HILLSDALE COMMUNITY HEALTH CENTER	HILLSDALE	MI
HAYES GREEN BEACH MEMORIAL HOSPITAL	CHARLOTTE	MI

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

HOSPITAL		
SAINT JOSEPH MERCY LIVINGSTON HOSPITAL	HOWELL	MI
EATON RAPIDS MEDICAL CENTER	EATON RAPIDS	MI
ALLEGIANCE HEALTH	JACKSON	MI
SAINT MARY'S STANDISH COMMUNITY HOSPITAL	STANDISH	MI
INGHAM REGIONAL MEDICAL CENTER	LANSING	MI
ALBANY MEDICAL CENTER / SOUTH CLINICAL CAMPUS	ALBANY	NY
ELLIS HOSPITAL	SCHENECTADY	NY
COBLESKILL REGIONAL HOSPITAL	COBLESKILL	NY
ALBANY MEDICAL CENTER HOSPITAL	ALBANY	NY
SAMARITAN HOSPITAL	TROY	NY
SETON HEALTH SYSTEM-ST MARY'S CAMPUS	TROY	NY
SUNNYVIEW HOSPITAL AND REHABILITATION CENTER	SCHENECTADY	NY
ALBANY MEMORIAL HOSPITAL	ALBANY	NY
ALICE HYDE MEDICAL CENTER	MALONE	NY
ST PETER'S HOSPITAL	ALBANY	NY

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



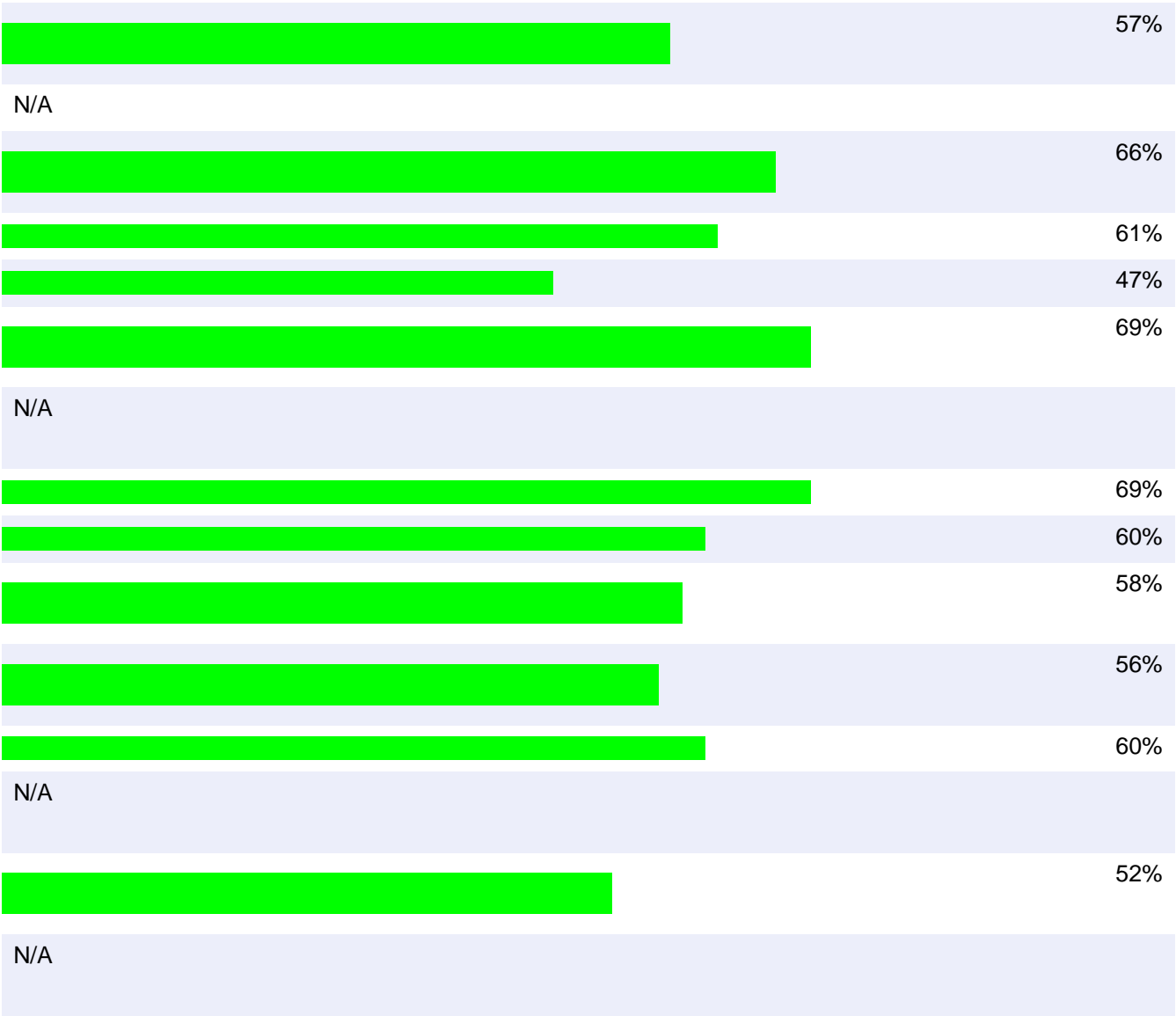
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

CHAMPLAIN VALLEY PHYSICIANS HOSPITAL MEDICAL CTR	PLATTSBURGH	NY
MOSES-LUDINGTON HOSPITAL	TICONDEROGA	NY
SARATOGA HOSPITAL	SARATOGA SPRINGS	NY
NATHAN LITTAUER HOSPITAL	GLOVERSVILLE	NY
COLUMBIA MEMORIAL HOSPITAL	HUDSON	NY
ST MARY'S HOSPITAL AT AMSTERDAM	AMSTERDAM	NY
ELIZABETHTOWN COMMUNITY HOSPITAL	ELIZABETHTOWN	NY
ADIRONDACK MEDICAL CENTER	SARANAC LAKE	NY
GLENS FALLS HOSPITAL	GLENS FALLS	NY
CARONDELET HOLY CROSS HOSPITAL	NOGALES	AZ
UNIVERSITY PHYSICIANS HEALTHCARE HOSPITAL AT KINO	TUCSON	AZ
TUCSON MEDICAL CENTER	TUCSON	AZ
SOUTHEAST ARIZONA MEDICAL CENTER	DOUGLAS	AZ
CASA GRANDE REGIONAL MEDICAL CENTER	CASA GRANDE	AZ
SELLS INDIAN HEALTH SERVICE HOSPITAL	SELLS	AZ

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

NORTHERN COCHISE COMMUNITY HOSPITAL	WILLCOX	AZ
COPPER QUEEN COMMUNITY HOSPITAL	BISBEE	AZ
SIERRA VISTA REGIONAL HEALTH CENTER INC	SIERRA VISTA	AZ
BENSON HOSPITAL	BENSON	AZ
UNIVERSITY MEDICAL CENTER	TUCSON	AZ
CARONDELET HEART AND VASCULAR INSTITUTE	TUCSON	AZ
NORTHWEST MEDICAL CENTER	TUCSON	AZ
CARONDELET ST MARYS HOSPITAL	TUCSON	AZ
CARONDELET ST JOSEPHS HOSPITAL	TUCSON	AZ
ORO VALLEY HOSPITAL	ORO VALLEY	AZ
PRESBYTERIAN INTERCOMMUNITY HOSPITAL	WHITTIER	CA
DOWNEY REGIONAL MEDICAL CENTER	DOWNEY	CA
MERCY MEDICAL CENTER REDDING	REDDING	CA
PATIENTS' HOSPITAL OF REDDING	REDDING	CA
SHASTA REGIONAL MEDICAL CENTER	REDDING	CA
BANNER LASSEN MEDICAL CENTER	SUSANVILLE	CA

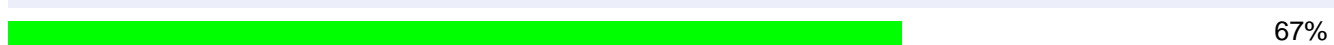
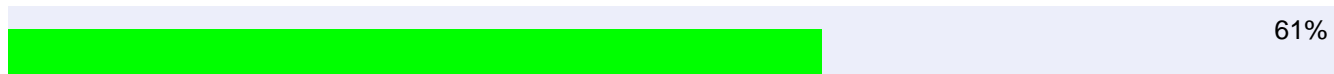
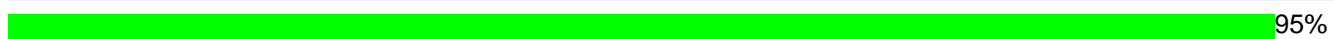
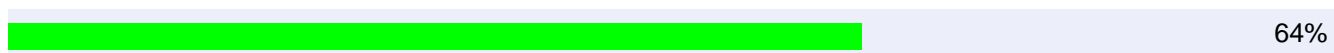
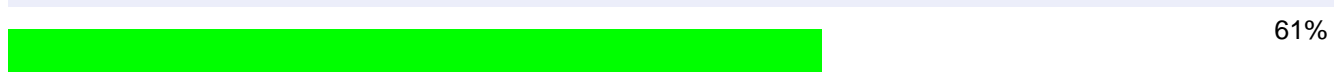
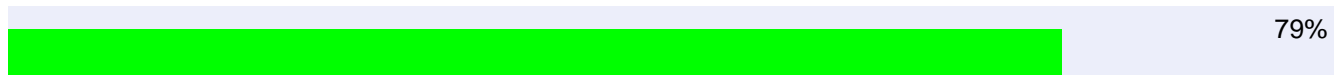
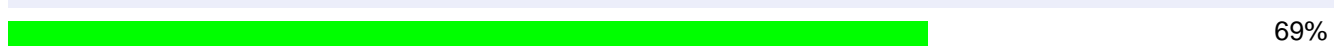
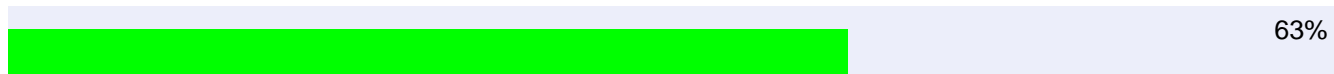
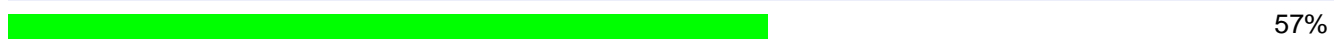
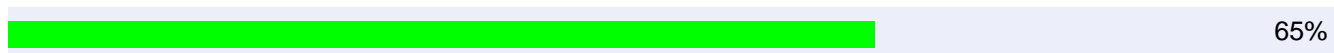
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A



N/A



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

SIERRA NEVADA MEMORIAL HOSPITAL	GRASS VALLEY	CA
SURPRISE VALLEY COMMUNITY HOSPITAL	CEDARVILLE	CA
PLUMAS DISTRICT HOSPITAL	QUINCY	CA
ENLOE MEDICAL CENTER	CHICO	CA
MAYERS MEMORIAL HOSPITAL	FALL RIVER MILLS	CA
COLUSA REGIONAL MEDICAL CENTER	COLUSA	CA
ST ELIZABETH COMMUNITY HOSPITAL	RED BLUFF	CA
OROVILLE HOSPITAL	OROVILLE	CA
BARTON MEMORIAL HOSPITAL	SOUTH LAKE TAHOE	CA
TAHOE FOREST HOSPITAL	TRUCKEE	CA
MARSHALL MEDICAL CENTER (1-RH)	PLACERVILLE	CA
TRINITY HOSPITAL	WEAVERVILLE	CA
WOODLAND MEMORIAL HOSPITAL	WOODLAND	CA
RIDEOUT MEMORIAL HOSPITAL	MARYSVILLE	CA
SUTTER SURGICAL HOSPITAL - NORTH VALLEY	YUBA CITY	CA
SUTTER DAVIS HOSPITAL	DAVIS	CA
EASTERN PLUMAS HOSPITAL - PORTOLA CAMPUS	PORTOLA	CA

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



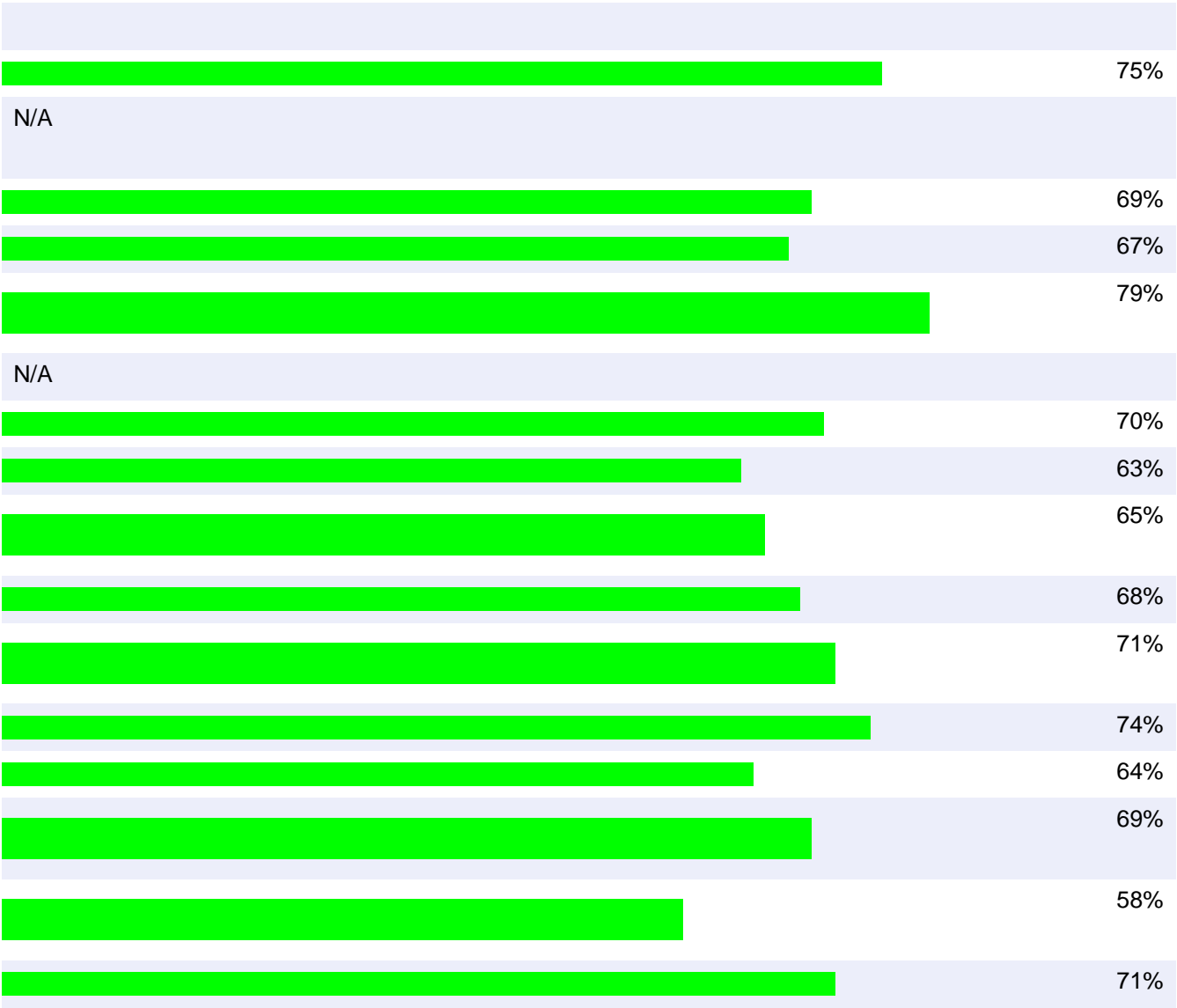
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

PORTOLA CAMPUS		
FAIRCHILD MEDICAL CENTER	YREKA	CA
BIGGS GRIDLEY MEMORIAL HOSPITAL	GRIDLEY	CA
FEATHER RIVER HOSPITAL	PARADISE	CA
SUTTER AUBURN FAITH HOSPITAL	AUBURN	CA
MERCY MEDICAL CENTER MT SHASTA	MOUNT SHASTA	CA
GLENN MEDICAL CENTER	WILLOWS	CA
THE FAUQUIER HOSPITAL, INC	WARRENTON	VA
ROCKINGHAM MEMORIAL HOSPITAL	HARRISONBURG	VA
CARILION STONEWALL JACKSON HOSPITAL	LEXINGTON	VA
SHENANDOAH MEMORIAL HOSPITAL	WOODSTOCK	VA
CARILION FRANKLIN MEMORIAL HOSPITAL	ROCKY MOUNT	VA
WINCHESTER MEDICAL CENTER INC	WINCHESTER	VA
BEDFORD MEMORIAL HOSPITAL	BEDFORD	VA
CARILION NEW RIVER VALLEY MEDICAL CENTER	CHRISTIANSBURG	VA
MARY WASHINGTON HOSPITAL, INC	FREDERICKSBURG	VA
STAFFORD HOSPITAL CENTER	STAFFORD	VA

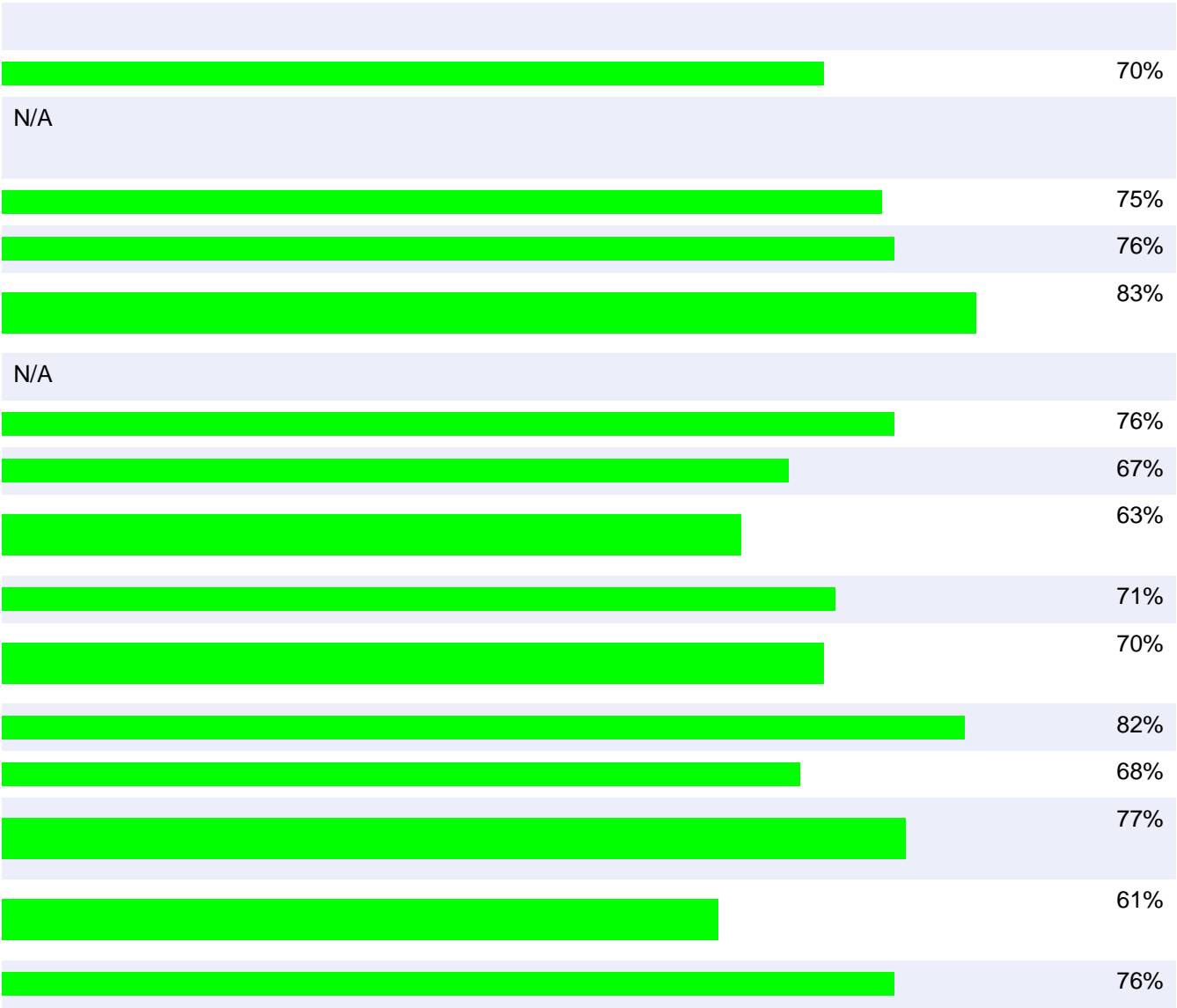
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

PAGE MEMORIAL HOSPITAL, INC	LURAY	VA
LEWIS-GALE MEDICAL CENTER, LLC	SALEM	VA
CULPEPER REGIONAL HOSPITAL	CULPEPER	VA
SPOTSYLVANIA REGIONAL MEDICAL CENTER	FREDERICKSBURG	VA
BATH COUNTY COMMUNITY HOSPITAL	HOT SPRINGS	VA
ALLEGHANY REGIONAL HOSPITAL	LOW MOOR	VA
CARILION GILES MEMORIAL HOSPITAL	PEARISBURG	VA
AUGUSTA HEALTH	FISHERSVILLE	VA
MONTGOMERY REGIONAL HOSPITAL	BLACKSBURG	VA
CARILION MEDICAL CENTER	ROANOKE	VA
PULASKI COMMUNITY HOSPITAL	PULASKI	VA
ASHLAND COMMUNITY HOSPITAL	ASHLAND	OR
SACRED HEART MEDICAL CENTER - RIVERBEND	SPRINGFIELD	OR
CURRY GENERAL HOSPITAL	GOLD BEACH	OR
SAMARITAN LEBANON COMMUNITY HOSPITAL	LEBANON	OR
SAMARITAN PACIFIC COMMUNITIES HOSPITAL	NEWPORT	OR

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

BAY AREA HOSPITAL	COOS BAY	OR
LOWER UMPQUA HOSPITAL DISTRICT	REEDSPORT	OR
SKY LAKES MEDICAL CENTER	KLAMATH FALLS	OR
ST ANTHONY HOSPITAL	PENDLETON	OR
MID-COLUMBIA MEDICAL CENTER	THE DALLES	OR
SOUTHERN COOS HOSPITAL & HEALTH CENTER	BANDON	OR
ST CHARLES MEDICAL CENTER - BEND	BEND	OR
PROVIDENCE HOOD RIVER MEMORIAL HOSPITAL	HOOD RIVER	OR
COQUILLE VALLEY HOSPITAL DISTRICT	COQUILLE	OR
WALLOWA MEMORIAL HOSPITAL	ENTERPRISE	OR
PIONEER MEMORIAL HOSPITAL	PRINEVILLE	OR
MOUNTAIN VIEW HOSPITAL DISTRICT	MADRAS	OR
THREE RIVERS COMMUNITY HOSPITAL	GRANTS PASS	OR
ST ALPHONSUS MEDICAL CENTER - BAKER CITY, INC	BAKER CITY	OR
ST CHARLES MEDICAL CENTER - REDMOND	REDMOND	OR

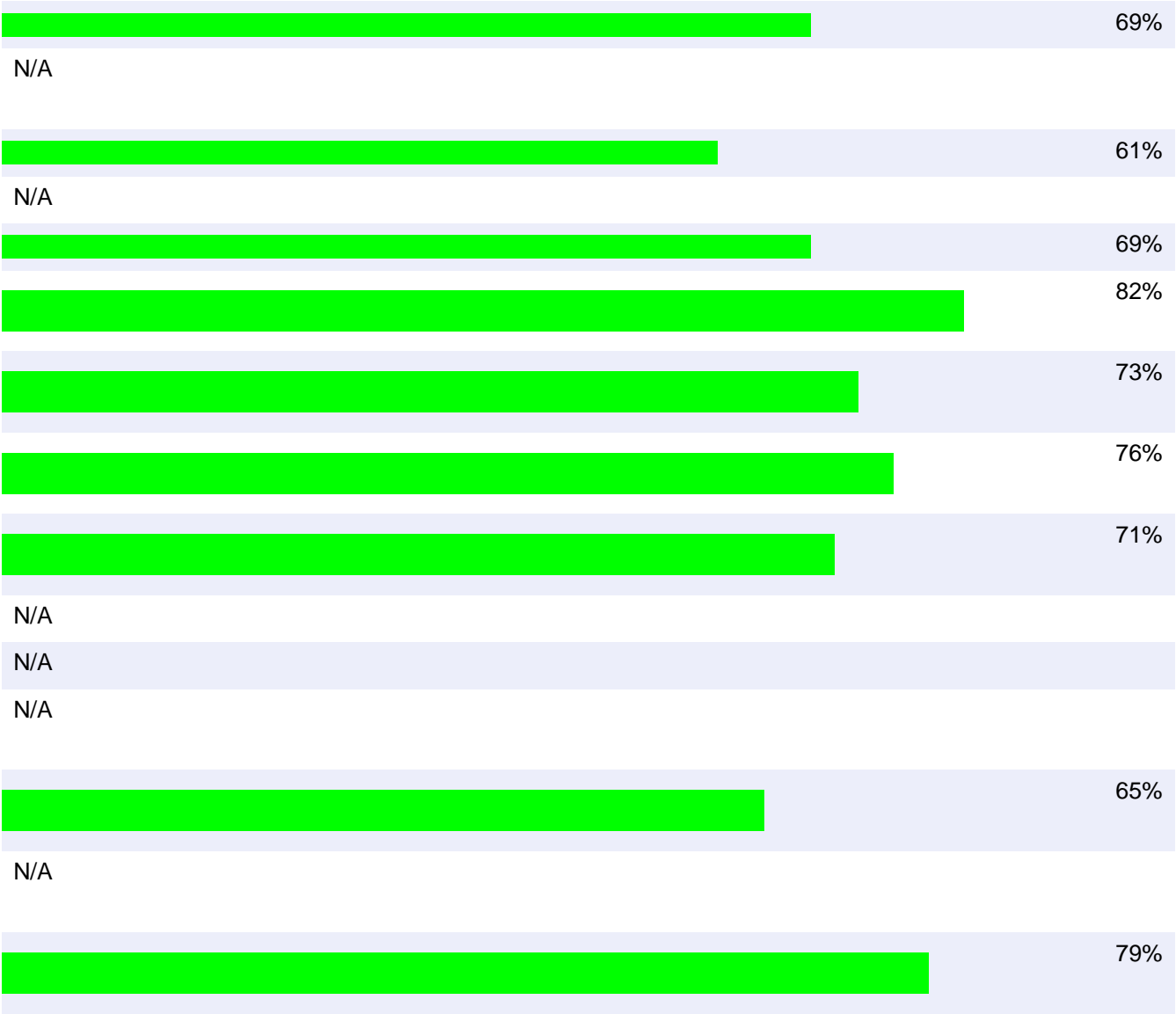
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

HARNEY DISTRICT HOSPITAL	BURNS	OR
BLUE MOUNTAIN HOSPITAL	JOHN DAY	OR
GOOD SHEPHERD MEDICAL CENTER	HERMISTON	OR
PIONEER MEMORIAL HOSPITAL	HEPPNER	OR
MERCY MEDICAL CENTER	ROSEBURG	OR
SACRED HEART MEDICAL CENTER - UNIVERSITY DISTRICT	EUGENE	OR
MCKENZIE-WILLAMETTE MEDICAL CENTER	SPRINGFIELD	OR
PROVIDENCE MEDFORD MEDICAL CENTER	MEDFORD	OR
GOOD SAMARITAN REGIONAL MEDICAL CENTER	CORVALLIS	OR
ROGUE VALLEY MEDICAL CENTER	MEDFORD	OR
SAMARITAN ALBANY GENERAL HOSPITAL	ALBANY	OR
ST ALPHONSUS MEDICAL CENTER - ONTARIO, INC	ONTARIO	OR
COTTAGE GROVE COMMUNITY HOSPITAL	COTTAGE GROVE	OR
LAKE DISTRICT HOSPITAL	LAKEVIEW	OR
GRANDE RONDE HOSPITAL	LA GRANDE	OR
SAMARITAN NORTH LINCOLN	LINCOLN CITY	OR

Patient Experience

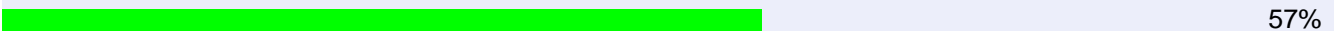
Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A



N/A

N/A



N/A

N/A



Patient Experience

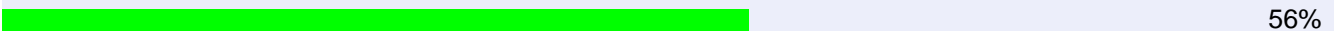
Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A



N/A

N/A



N/A

N/A



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

HOSPITAL

PEACE HARBOR HOSPITAL	FLORENCE	OR
CLOVIS COMMUNITY MEDICAL CENTER	CLOVIS	CA
FRESNO SURGICAL HOSPITAL	FRESNO	CA
FRESNO HEART AND SURGICAL HOSPITAL	FRESNO	CA
KAISER FOUNDATION HOSPITAL - FRESNO	FRESNO	CA
SAINT AGNES MEDICAL CENTER	FRESNO	CA
COMMUNITY REGIONAL MEDICAL CENTER	FRESNO	CA
HANFORD COMMUNITY MEDICAL CENTER	HANFORD	CA
CENTRAL VALLEY GENERAL HOSPITAL	HANFORD	CA
KAWEAH DELTA MEDICAL CENTER	VISALIA	CA
SIERRA KINGS DISTRICT HOSPITAL	REEDLEY	CA
MADERA COMMUNITY HOSPITAL	MADERA	CA
TULARE REGIONAL MEDICAL CENTER	TULARE	CA
SIERRA VIEW DISTRICT HOSPITAL	PORTERVILLE	CA
KINGSBURG MEDICAL CENTER	KINGSBURG	CA

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



N/A

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



N/A

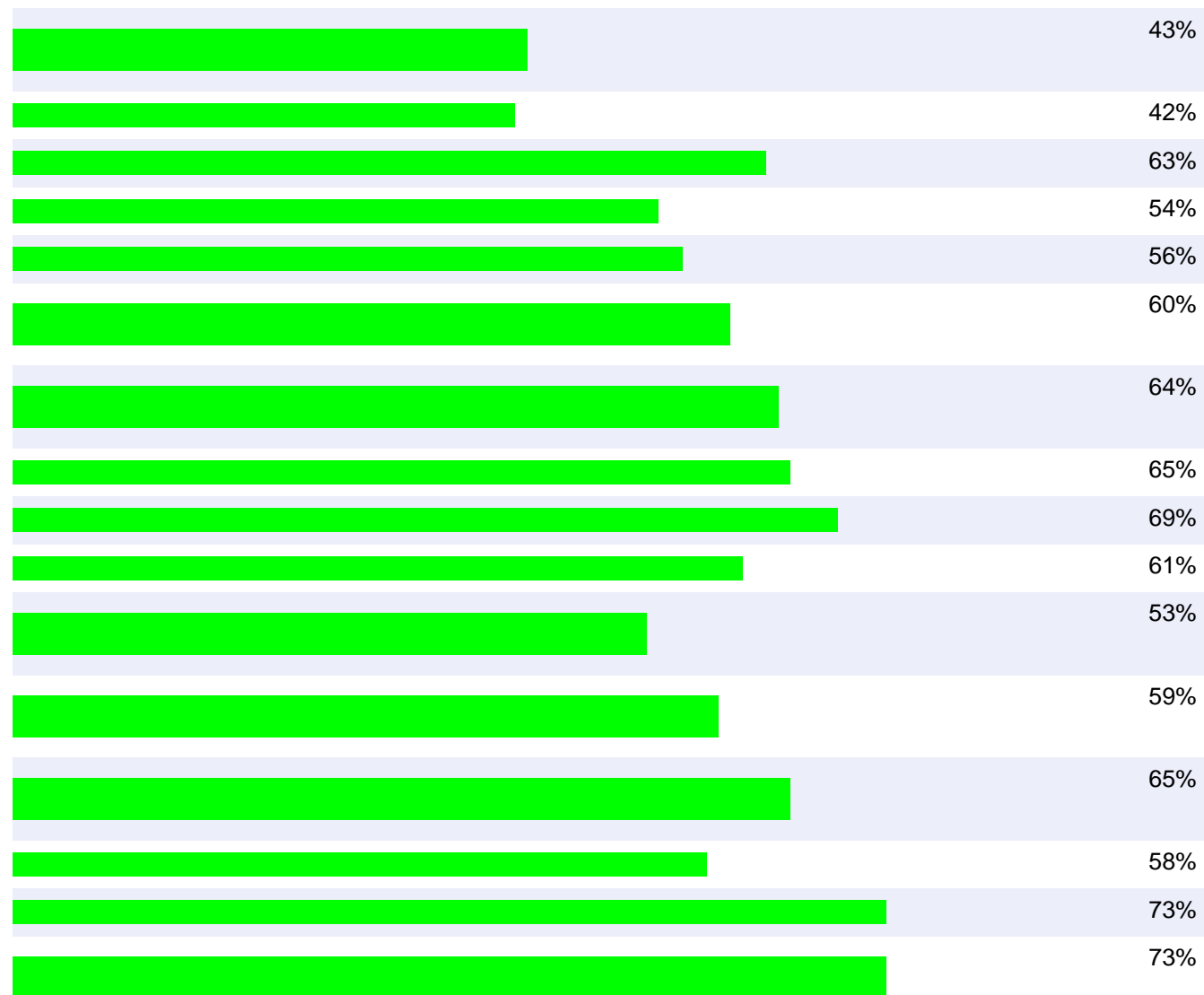
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

COALINGA REGIONAL MEDICAL CENTER	COALINGA	CA
CORCORAN DISTRICT HOSPITAL	CORCORAN	CA
BOCA RATON REGIONAL HOSPITAL	BOCA RATON	FL
WEST BOCA MEDICAL CENTER	BOCA RATON	FL
DELRAY MEDICAL CENTER	DELRAY BEACH	FL
PALM BEACH GARDENS MEDICAL CENTER	PALM BEACH GARDENS	FL
GOOD SAMARITAN MEDICAL CENTER	WEST PALM BEACH	FL
BETHESDA MEMORIAL HOSPITAL	BOYNTON BEACH	FL
JUPITER MEDICAL CENTER	JUPITER	FL
PALMS WEST HOSPITAL	LOXAHATCHEE	FL
WELLINGTON REGIONAL MEDICAL CENTER	WELLINGTON	FL
ST MARY'S MEDICAL CENTER	WEST PALM BEACH	FL
COLUMBIA HOSPITAL	WEST PALM BEACH	FL
JFK MEDICAL CENTER	ATLANTIS	FL
LAKESIDE MEDICAL CENTER	BELLE GLADE	FL
LAC/RANCHO LOS AMIGOS NATIONAL REHABILITATION CTR	DOWNEY	CA

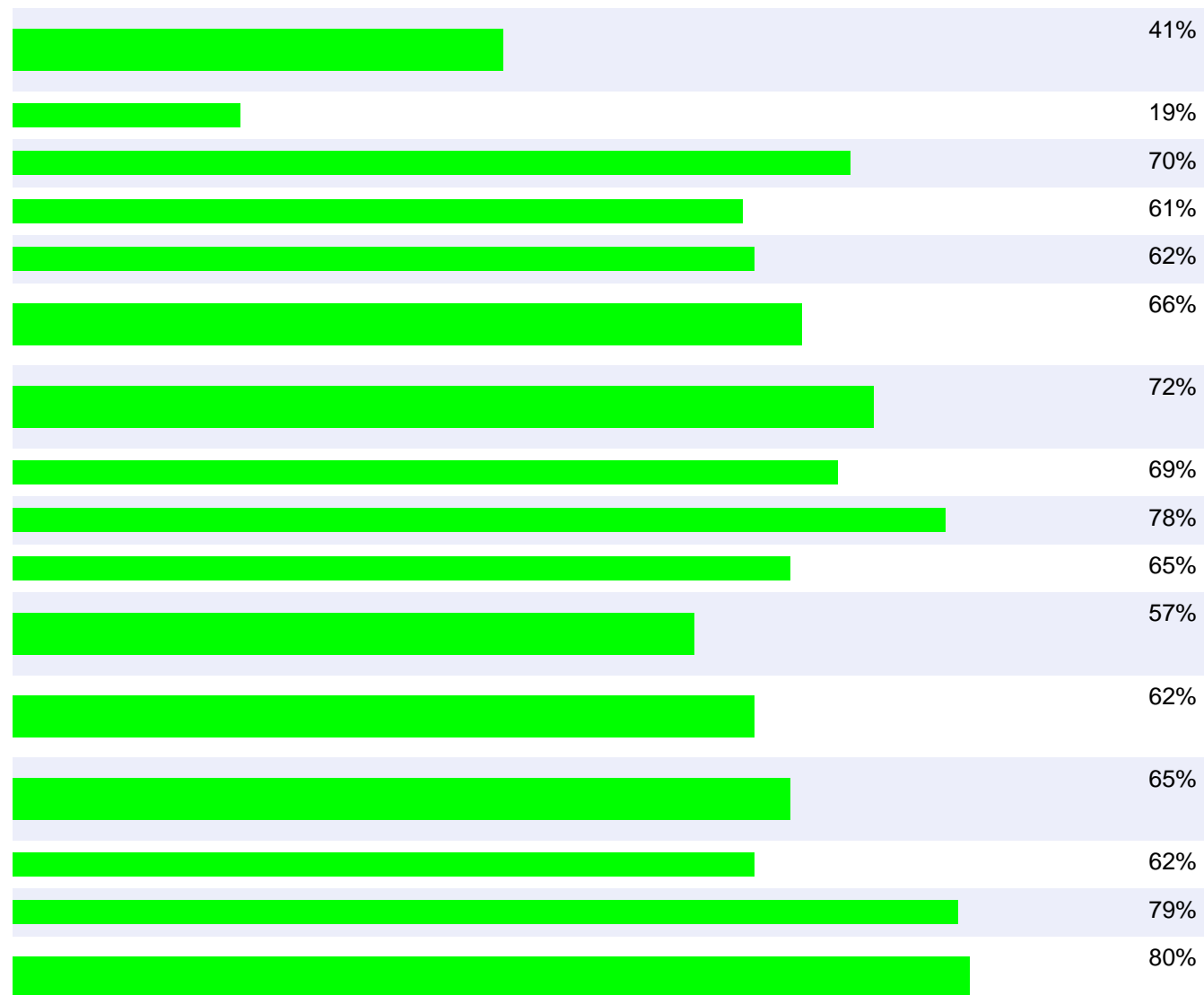
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

KAISER FOUNDATION HOSPITAL - DOWNEY	DOWNEY	CA
ST MARY MEDICAL CENTER	LONG BEACH	CA
COMMUNITY HOSPITAL OF LONG BEACH	LONG BEACH	CA
PACIFIC HOSPITAL OF LONG BEACH	LONG BEACH	CA
LAKEWOOD REGIONAL MEDICAL CENTER	LAKEWOOD	CA
LOS ALAMITOS MEDICAL CENTER	LOS ALAMITOS	CA
TRI-CITY REGIONAL MEDICAL CENTER	HAWAIIAN GARDENS	CA
COAST PLAZA HOSPITAL	NORWALK	CA
BELLFLOWER MEDICAL CENTER	BELLFLOWER	CA
LONG BEACH MEMORIAL MEDICAL CENTER	LONG BEACH	CA
WHITTIER HOSPITAL MEDICAL CENTER	WHITTIER	CA
MERCY MEDICAL CENTER-CLINTON	CLINTON	IA
CENTRAL COMMUNITY HOSPITAL	ELKADER	IA
GUTTENBERG MUNICIPAL HOSPITAL	GUTTENBERG	IA
TRINITY MUSCATINE	MUSCATINE	IA
WINNESHIEK MEDICAL CENTER	DECORAH	IA
GENESIS MEDICAL CENTER-DAVENPORT	DAVENPORT	IA

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

DAVENPORT		
PALMER LUTHERAN HEALTH CENTER	WEST UNION	IA
REGIONAL HEALTH SERVICES OF HOWARD COUNTY	CRESCO	IA
VETERANS MEMORIAL HOSPITAL	WAUKON	IA
THE FINLEY HOSPITAL	DUBUQUE	IA
MERCY MEDICAL CENTER-DUBUQUE	DUBUQUE	IA
JACKSON COUNTY REGIONAL HEALTH CENTER	MAQUOKETA	IA
GENESIS MEDICAL CENTER-DEWITT	DEWITT	IA
TRINITY BETTENDORF	BETTENDORF	IA
MERCY MEDICAL CENTER-DYERSVILLE	DYERSVILLE	IA
REGIONAL MEDICAL CENTER	MANCHESTER	IA
WAYNE MEMORIAL HOSPITAL	HONESDALE	PA
MEMORIAL HOSPITAL, INC TOWANDA	TOWANDA	PA
GEISINGER MEDICAL CENTER	DANVILLE	PA
MONTROSE GENERAL HOSPITAL	MONTROSE	PA
MARIAN COMMUNITY HOSPITAL	CARBONDALE	PA
SUNBURY COMMUNITY HOSPITAL	SUNBURY	PA

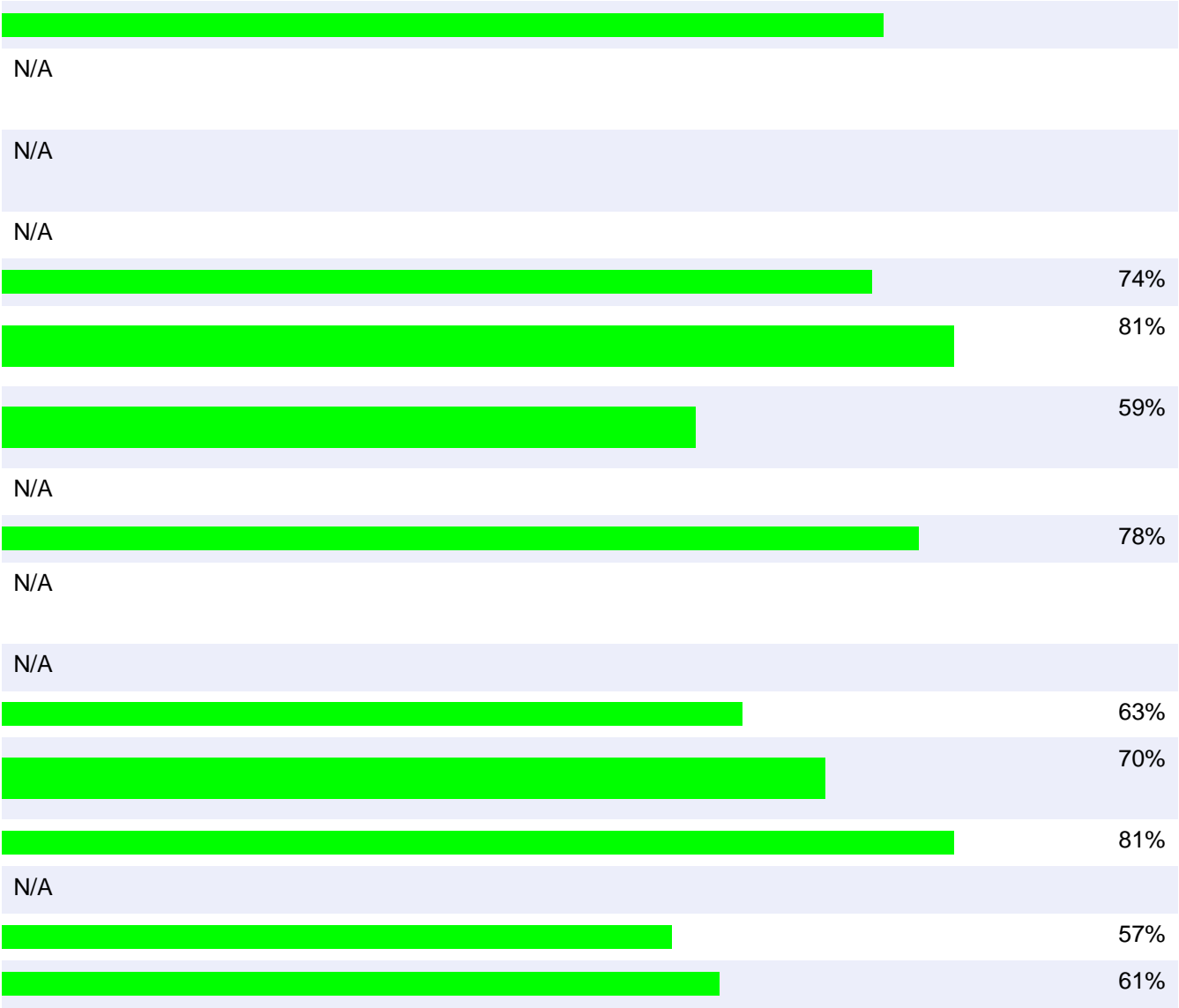
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

TROY COMMUNITY HOSPITAL	TROY	PA
WILLIAMSPORT HOSPITAL & MEDICAL CENTER	WILLIAMSPORT	PA
MOSES TAYLOR HOSPITAL	SCRANTON	PA
MERCY HOSPITAL SCRANTON	SCRANTON	PA
MID-VALLEY HOSPITAL	PECKVILLE	PA
BLOOMSBURG HOSPITAL	BLOOMSBURG	PA
JERSEY SHORE HOSPITAL	JERSEY SHORE	PA
POCONO MEDICAL CENTER	EAST STROUDSBURG	PA
HAZLETON GENERAL HOSPITAL	HAZLETON	PA
EVANGELICAL COMMUNITY HOSPITAL	LEWISBURG	PA
MUNCY VALLEY HOSPITAL	MUNCY	PA
SCHUYLKILL MEDICAL CENTER - EAST NORWEGIAN STREET	POTTSVILLE	PA
SCHUYLKILL MEDICAL CENTER - SOUTH JACKSON STREET	POTTSVILLE	PA
SHAMOKIN AREA COMMUNITY HOSPITAL	COAL TOWNSHIP	PA
ST LUKE'S MINERS MEMORIAL HOSPITAL	COALDALE	PA
SOLDIERS AND SAILORS MEMORIAL HOSPITAL	WELLSBORO	PA

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

BERWICK HOSPITAL CENTER	BERWICK	PA
GEISINGER WYOMING VALLEY MEDICAL CENTER	WILKES BARRE	PA
WILKES-BARRE GENERAL HOSPITAL	WILKES-BARRE	PA
MERCY TYLER HOSPITAL	TUNKHANNOCK	PA
SAINT CATHERINE MEDICAL CENTER FOUNTAIN SPRINGS	ASHLAND	PA
ROBERT PACKER HOSPITAL	SAYRE	PA
LOCK HAVEN HOSPITAL	LOCK HAVEN	PA
COMMUNITY MEDICAL CENTER	SCRANTON	PA
HANNIBAL REGIONAL HOSPITAL	HANNIBAL	MO
ST FRANCIS MEDICAL CENTER	CAPE GIRARDEAU	MO
SOUTHEAST MISSOURI HOSPITAL	CAPE GIRARDEAU	MO
LAKE REGIONAL HEALTH SYSTEM	OSAGE BEACH	MO
PEMISCOT MEMORIAL HOSPITAL	HAYTI	MO
PARKLAND HEALTH CENTER	FARMINGTON	MO
WASHINGTON COUNTY MEMORIAL HOSPITAL	POTOSI	MO
PHELPS COUNTY REGIONAL MEDICAL CENTER	ROLLA	MO
MISSOURI BAPTIST HOSPITAL SULLIVAN	SULLIVAN	MO
MISSOURI DELTA MEDICAL CENTER	SIKESTON	MO

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

HERMANN AREA DISTRICT HOSPITAL	HERMANN	MO
PERRY COUNTY MEMORIAL HOSPITAL	PERRYVILLE	MO
AUDRAIN MEDICAL CENTER	MEXICO	MO
MISSOURI SOUTHERN HEALTHCARE	DEXTER	MO
CAPITAL REGION MEDICAL CENTER	JEFFERSON CITY	MO
CALLAWAY COMMUNITY HOSPITAL	FULTON	MO
ADVANCED HEALTHCARE MEDICAL CENTER	ELLINGTON	MO
POPLAR BLUFF REGIONAL MEDICAL CENTER	POPLAR BLUFF	MO
SALEM MEMORIAL DISTRICT HOSPITAL	SALEM	MO
PIKE COUNTY MEMORIAL HOSPITAL	LOUISIANA	MO
MINERAL AREA REGIONAL MEDICAL CENTER	FARMINGTON	MO
ST MARYS HEALTH CENTER	JEFFERSON CITY	MO
BOONE HOSPITAL CENTER	COLUMBIA	MO
WOMEN'S AND CHILDREN'S HOSPITAL	COLUMBIA	MO
UNIVERSITY OF MISSOURI HEALTH CARE	COLUMBIA	MO
STE GENEVIEVE COUNTY	SAINTE	MO

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

MEMORIAL HOSPITAL	GENEVIEVE	
TWIN RIVERS REGIONAL MEDICAL CENTER	KENNETT	MO
RIPLEY COUNTY MEMORIAL HOSPITAL	DONIPHAN	MO
UNITY MEDICAL AND SURGICAL HOSPITAL	MISHAWAKA	IN
ELKHART GENERAL HOSPITAL	ELKHART	IN
SAINT JOSEPH REGIONAL MEDICAL CENTER	MISHAWAKA	IN
KOSCIUSKO COMMUNITY HOSPITAL	WARSAW	IN
IU HEALTH GOSHEN HOSPITAL	GOSHEN	IN
COMMUNITY HOSPITAL OF BREMEN INC	BREMEN	IN
WHITE COUNTY MEMORIAL HOSPITAL	MONTICELLO	IN
MEMORIAL HOSPITAL OF SOUTH BEND	SOUTH BEND	IN
MEMORIAL HOSPITAL	LOGANSPOUT	IN
STARKE MEMORIAL HOSPITAL	KNOX	IN
SAINT JOSEPH'S REGIONAL MEDICAL CENTER - PLYMOUTH	PLYMOUTH	IN
LINCOLN COUNTY MEDICAL CENTER	RUIDOSO	NM
ROOSEVELT GENERAL HOSPITAL	PORTALES	NM

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Based on Survey of Patients' Hospital Experiences (HCAHPS)



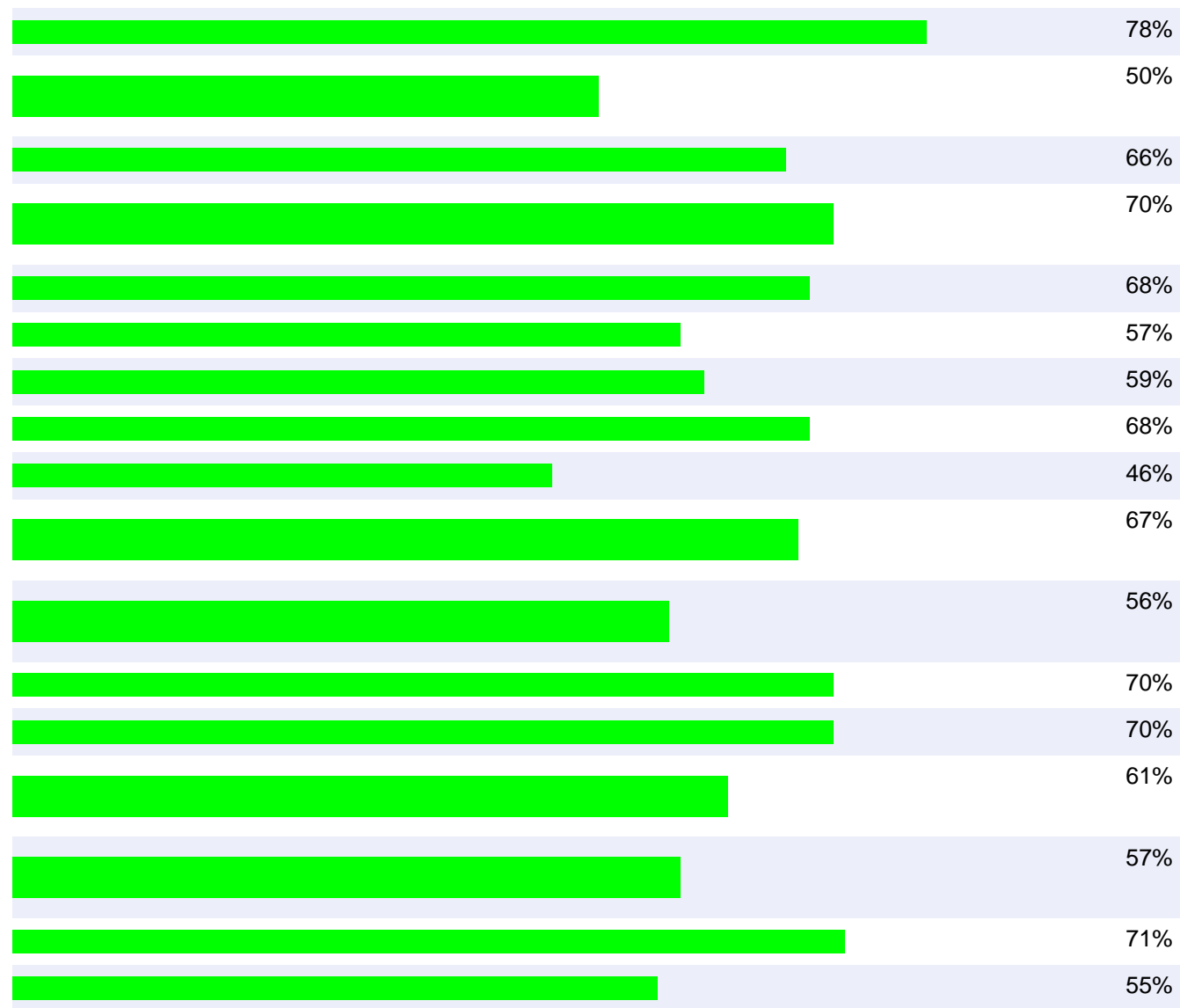
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

NOR LEA GENERAL HOSPITAL	LOVINGTON	NM
GERALD CHAMPION REGIONAL MEDICAL CENTE	ALAMOGORDO	NM
MINERS' COLFAX MEDICAL CENTER	RATON	NM
DR DAN C TRIGG MEMORIAL HOSPITAL	TUCUMCARI	NM
GUADALUPE COUNTY HOSPITAL	SANTA ROSA	NM
LEA REGIONAL MEDICAL CENTER	HOBBS	NM
MEMORIAL MEDICAL CENTER INC	LAS CRUCES	NM
GILA REGIONAL MEDICAL CENTER	SILVER CITY	NM
MIMBRES MEMORIAL HOSPITAL	DEMING	NM
MOUNTAIN VIEW REGIONAL MEDICAL CENTER	LAS CRUCES	NM
EASTERN NEW MEXICO MEDICAL CENTER	ROSWELL	NM
ROSWELL REGIONAL HOSPITAL	ROSWELL	NM
ARTESIA GENERAL HOSPITAL	ARTESIA	NM
HOLY CROSS HOSPITAL A DIV OF TAOS HEALTH SYSTEMS	TAOS	NM
PLAINS REGIONAL MEDICAL CENTER CLOVIS	CLOVIS	NM
SOCORRO GENERAL HOSPITAL	SOCORRO	NM
CARLSBAD MEDICAL CENTER	CARLSBAD	NM

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

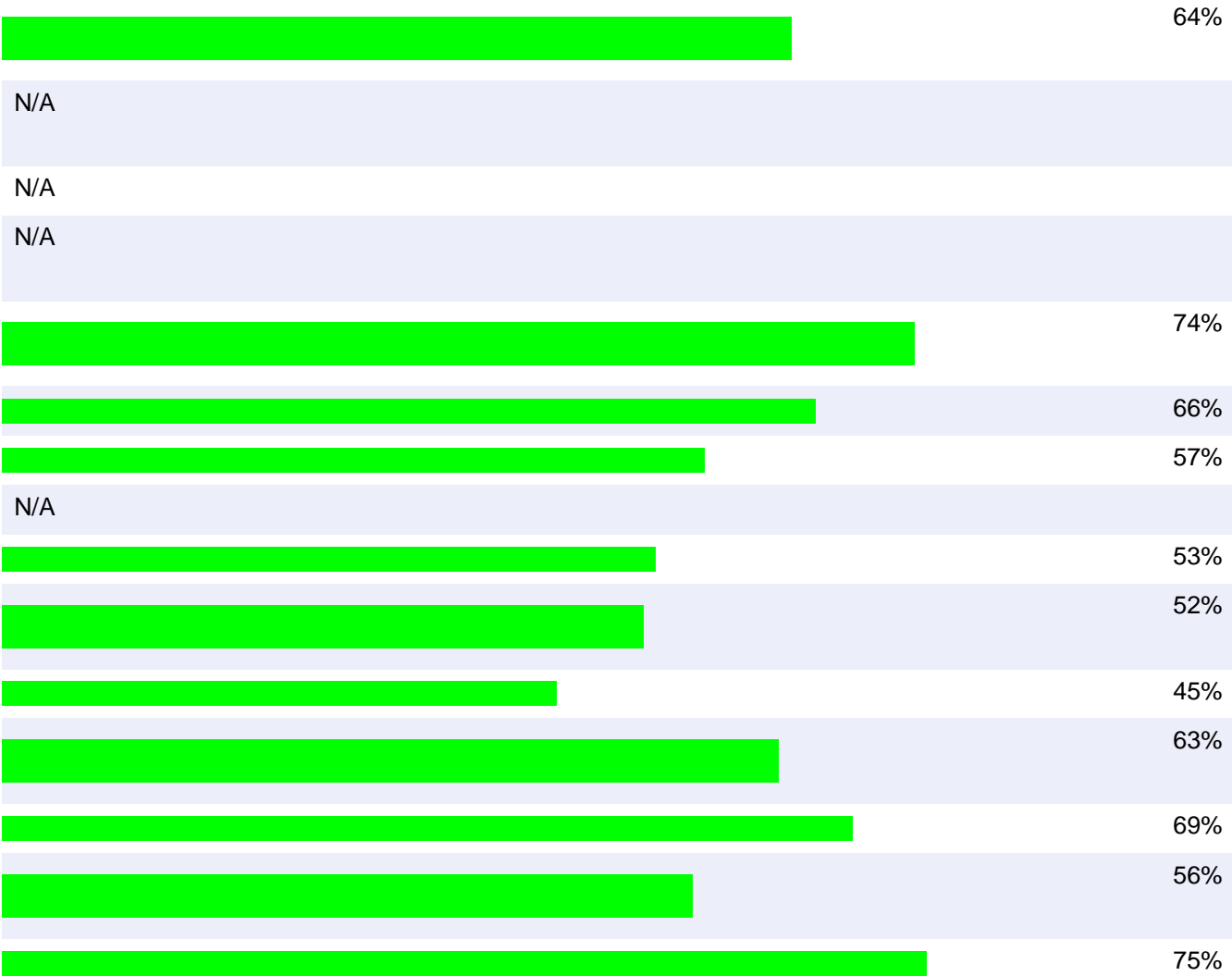
Based on Survey of Patients' Hospital Experiences (HCAHPS)

SIERRA VISTA HOSPITAL	T OR C	NM
GREAT PLAINS REGIONAL MEDICAL CENTER	ELK CITY	OK
FAIRVIEW REGIONAL MEDICAL CENTER	FAIRVIEW	OK
JEFFERSON COUNTY HOSPITAL	WAURIKA	OK
HEALDTON MERCY HOSPITAL CORPORATION	HEALDTON	OK
ST MARY'S REGIONAL MEDICAL CENTER	ENID	OK
DUNCAN REGIONAL HOSPITAL, INC	DUNCAN	OK
WOODWARD REGIONAL HOSPITAL	WOODWARD	OK
MERCY HEALTH LOVE COUNTY	MARIETTA	OK
MCCURTAIN MEMORIAL HOSPITAL	IDABEL	OK
PUSHMATAHA CTY-TN OF ANTLERS HOSP AUTH	ANTLERS	OK
CHOCTAW MEMORIAL HOSPITAL	HUGO	OK
INTEGRIS CLINTON REGIONAL HOSPITAL	CLINTON	OK
SHARE MEMORIAL HOSPITAL	ALVA	OK
MEMORIAL HOSPITAL & PHYSICIAN GROUP	FREDERICK	OK
PERRY MEMORIAL HOSPITAL	PERRY	OK

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

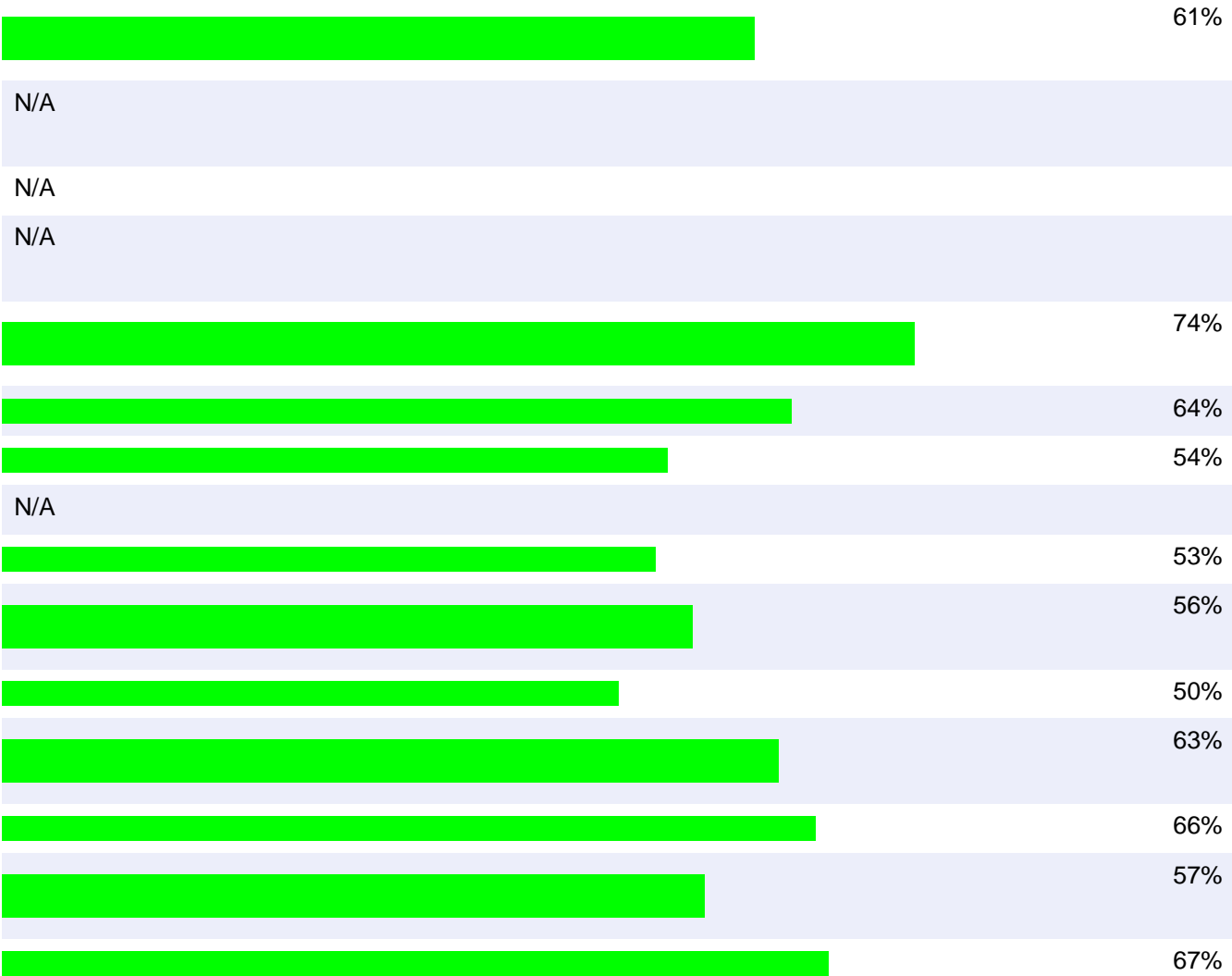
N/A



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

MEMORIAL HOSPITAL OF TEXAS COUNTY	GUYMON	OK
USPHS LAWTON INDIAN HOSPITAL	LAWTON	OK
COMANCHE COUNTY MEMORIAL HOSPITAL	LAWTON	OK
INTEGRIS BLACKWELL REGIONAL HOSPITAL	BLACKWELL	OK
JOHNSTON MEMORIAL HOSPITAL	TISHOMINGO	OK
VALLEY VIEW REGIONAL HOSPITAL	ADA	OK
CHICKASAW NATION MEDICAL CENTER	ADA	OK
JACKSON COUNTY MEMORIAL HOSPITAL	ALTUS	OK
SOUTHWESTERN MEDICAL CENTER	LAWTON	OK
CIMARRON MEMORIAL HOSPITAL	BOISE CITY	OK
ARBUCKLE MEMORIAL HOSPITAL	SULPHUR	OK
WATONGA MUNICIPAL HOSPITAL	WATONGA	OK
BEAVER COUNTY MEMORIAL HOSPITAL	BEAVER	OK
CARNEGIE TRI-COUNTY MUNICIPAL HOSPITAL	CARNEGIE	OK
HARMON MEMORIAL HOSPITAL	HOLLIS	OK
ELKVIEW GENERAL HOSPITAL	HOBART	OK

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

HARPER COUNTY COMMUNITY HOSPITAL	BUFFALO	OK
PONCA CITY MEDICAL CENTER	PONCA CITY	OK
WEATHERFORD REGIONAL HOSPITAL	WEATHERFORD	OK
QUARTZ MOUNTAIN MEDICAL CENTER	MANGUM	OK
INTEGRIS MARSHALL COUNTY MEDICAL CENTER	MADILL	OK
OKEENE MUNICIPAL HOSPITAL	OKEENE	OK
CORDELL MEMORIAL HOSPITAL	CORDELL	OK
ATOKA MEMORIAL HOSPITAL	ATOKA	OK
SEILING COMMUNITY HOSPITAL	SEILING	OK
MARY HURLEY HOSPITAL	COALGATE	OK
SAYRE MEMORIAL HOSPITAL, INC	SAYRE	OK
NEWMAN MEMORIAL HOSPITAL	SHATTUCK	OK
STRONG MEMORIAL HOSPITAL	ROCHESTER	NY
NICHOLAS H NOYES MEMORIAL HOSPITAL	DANSVILLE	NY
UNITED MEMORIAL MEDICAL CENTER	BATAVIA	NY
F F THOMPSON HOSPITAL	CANANDAIGUA	NY
HIGHLAND HOSPITAL	ROCHESTER	NY

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

JONES MEMORIAL HOSPITAL	WELLSVILLE	NY
LAKESIDE MEMORIAL HOSPITAL	BROCKPORT	NY
UNITY HOSPITAL OF ROCHESTER	ROCHESTER	NY
MONROE COMMUNITY HOSPITAL	ROCHESTER	NY
WYOMING COUNTY COMMUNITY HOSPITAL	WARSAW	NY
MEDINA MEMORIAL HOSPITAL	MEDINA	NY
ROCHESTER GENERAL HOSPITAL	ROCHESTER	NY
HENRY FORD MACOMB HOSPITAL	CLINTON TOWNSHIP	MI
SOUTHEAST MICHIGAN SURGICAL HOSPITAL	WARREN	MI
MOUNT CLEMENS REGIONAL MEDICAL CENTER	MOUNT CLEMENS	MI
ST JOHN MACOMB-OAKLAND HOSPITAL-MACOMB CENTER	WARREN	MI
ST DOMINIC-JACKSON MEMORIAL HOSPITAL	JACKSON	MS
SOUTHWEST MS REGIONAL MEDICAL CENTER	MCCOMB	MS
WESLEY MEDICAL CENTER	HATTIESBURG	MS
FORREST GENERAL HOSPITAL	HATTIESBURG	MS
WHITFIELD MEDICAL SURGICAL HOSPITAL	WHITFIELD	MS

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



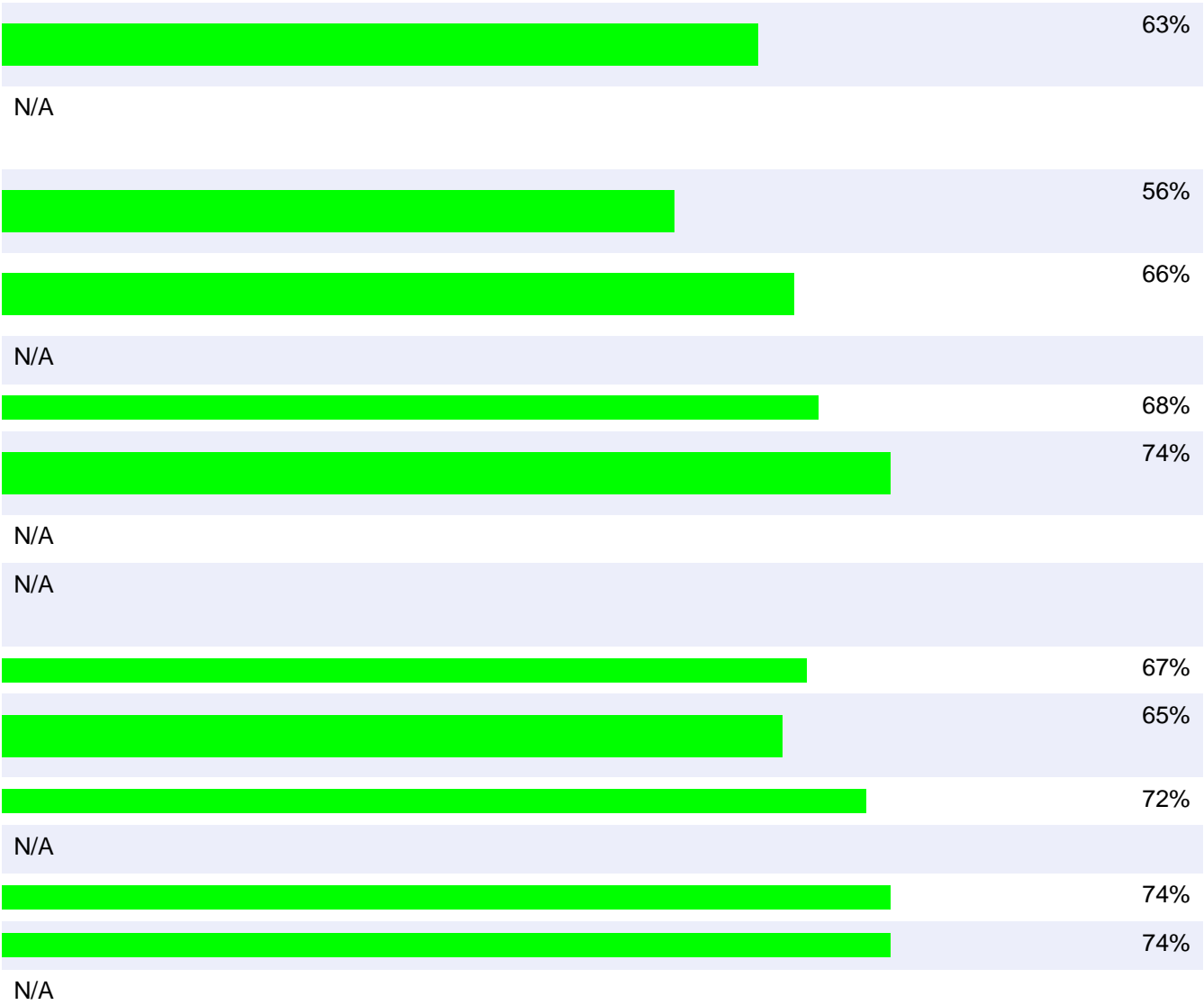
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

CENTRAL MISSISSIPPI MEDICAL CENTER	JACKSON	MS
PATIENTS CHOICE MEDICAL CTR OF CLAIBORNE CO, LLC	PORT GIBSON	MS
NATCHEZ REGIONAL MEDICAL CENTER	NATCHEZ	MS
NATCHEZ COMMUNITY HOSPITAL/SWING BED	NATCHEZ	MS
LACKEY MEMORIAL HOSPITAL	FOREST	MS
RUSH FOUNDATION HOSPITAL	MERIDIAN	MS
ANDERSON REGIONAL MEDICAL CENTER	MERIDIAN	MS
LAWRENCE COUNTY HOSPITAL CAH	MONTICELLO	MS
FIELD MEMORIAL COMMUNITY HOSPITAL	CENTREVILLE	MS
SOUTH CENTRAL REG MED CTR	LAUREL	MS
NESHOBA COUNTY GENERAL HOSPITAL	PHILADELPHIA	MS
RILEY HOSPITAL	MERIDIAN	MS
SCOTT REGIONAL HOSPITAL CAH	MORTON	MS
WAYNE GENERAL HOSPITAL	WAYNESBORO	MS
MARION GENERAL HOSPITAL	COLUMBIA	MS
COVINGTON COUNTY HOSPITAL CAH	COLLINS	MS

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

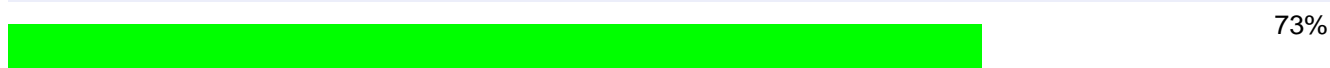


Patient Experience

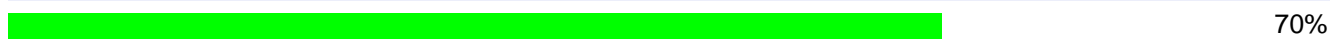
Based on Survey of Patients' Hospital Experiences (HCAHPS)



N/A



N/A



N/A

N/A



N/A



N/A

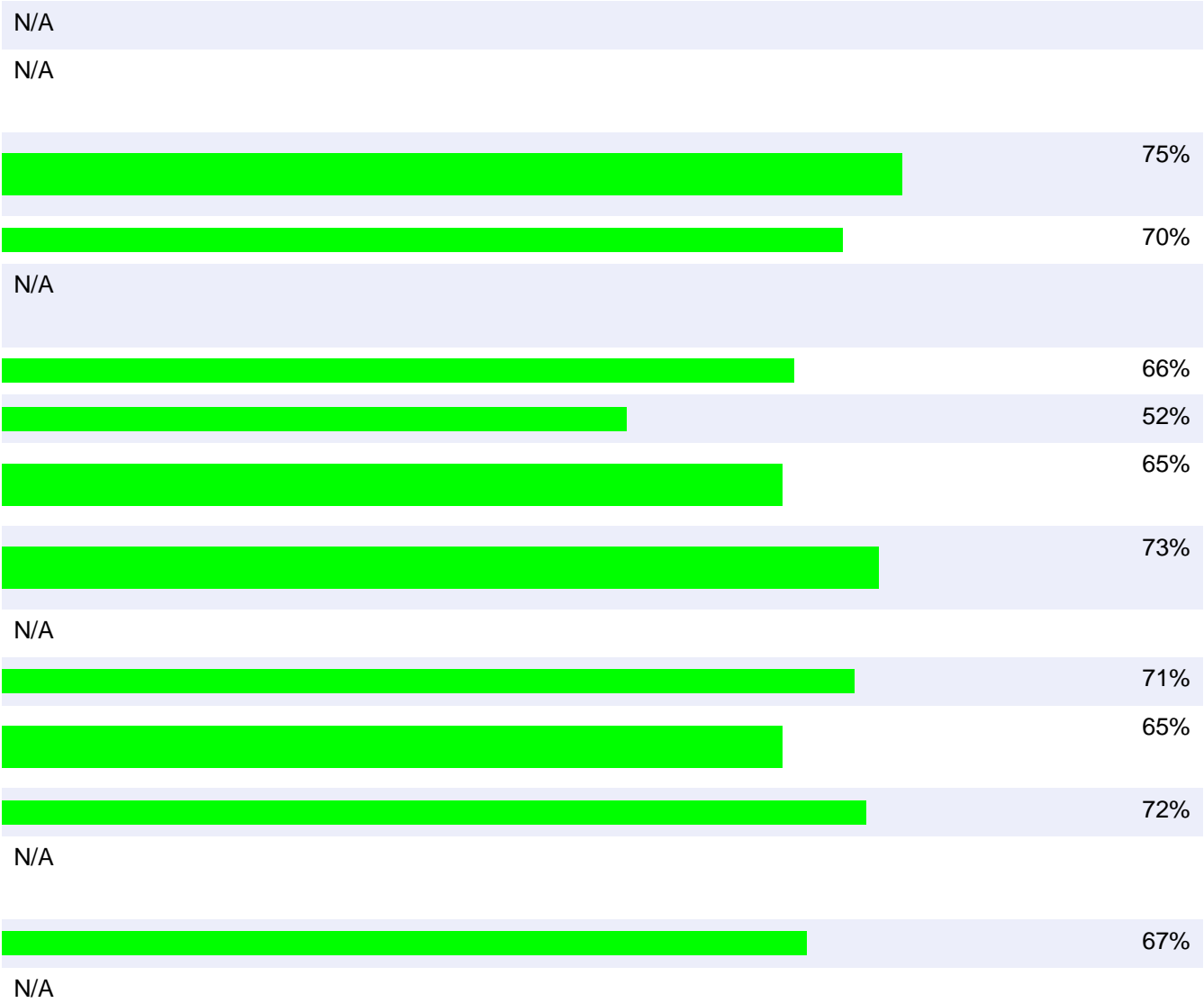
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

LAIRD HOSPITAL INC	UNION	MS
H C WATKINS MEMORIAL HOSPITAL INC	QUITMAN	MS
S PIKE HOSP ASSC DBA BEACHAM MEMORIAL	MAGNOLIA	MS
JEFFERSON COUNTY HOSPITAL	FAYETTE	MS
JEFFERSON DAVIS COMMUNITY HOSPITAL CAH	PRENTISS	MS
PEARL RIVER COUNTY HOSPITAL	POPLARVILLE	MS
HIGHLAND COMMUNITY HOSPITAL	PICAYUNE	MS
CROSSGATES RIVER OAKS HOSPITAL	BRANDON	MS
KING'S DAUGHTERS MEDICAL CENTER-BROOKHAVEN	BROOKHAVEN	MS
SIMPSON GENERAL HOSPITAL CAH	MENDENHALL	MS
MAGEE GENERAL HOSPITAL	MAGEE	MS
MADISON REGIONAL MEDICAL CENTER	CANTON	MS
GARDEN PARK MEDICAL CENTER	GULFPORT	MS
WALTHALL COUNTY GENERAL HOSPITAL CAH	TYLERTOWN	MS
RIVER REGION HEALTH SYSTEM	VICKSBURG	MS
STONE COUNTY HOSPITAL	WIGGINS	MS

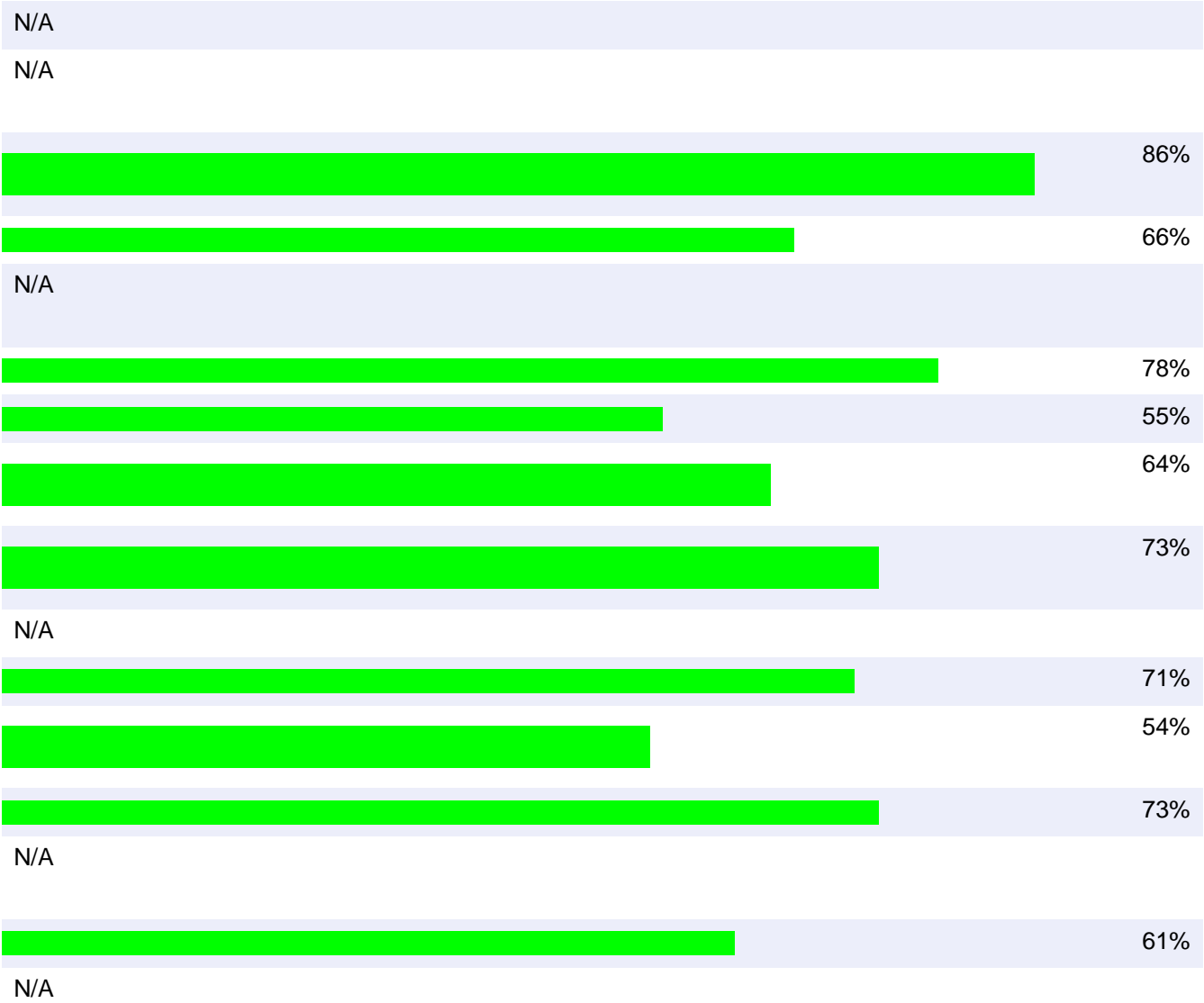
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

WOMAN'S HOSPITAL AT RIVER OAKS	JACKSON	MS
GEORGE COUNTY HOSPITAL	LUCEDALE	MS
MISSISSIPPI BAPTIST MEDICAL CENTER	JACKSON	MS
UNIVERSITY OF MISSISSIPPI MED CENTER	JACKSON	MS
BANNER GOOD SAMARITAN MEDICAL CENTER	PHOENIX	AZ
PHOENIX BAPTIST HOSPITAL	PHOENIX	AZ
ST LUKES MEDICAL CENTER	PHOENIX	AZ
PHOENIX INDIAN MEDICAL CENTER	PHOENIX	AZ
MARICOPA MEDICAL CENTER	PHOENIX	AZ
ST JOSEPH'S HOSPITAL AND MEDICAL CENTER	PHOENIX	AZ
ARIZONA HEART HOSPITAL	PHOENIX	AZ
SURGICAL SPECIALTY HOSPITAL OF ARIZONA	PHOENIX	AZ
BANNER THUNDERBIRD MEDICAL CENTER	GLENDALE	AZ
JOHN C LINCOLN NORTH MOUNTAIN HOSPITAL	PHOENIX	AZ
PARADISE VALLEY HOSPITAL	PHOENIX	AZ
CONCORD HOSPITAL	CONCORD	NH

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



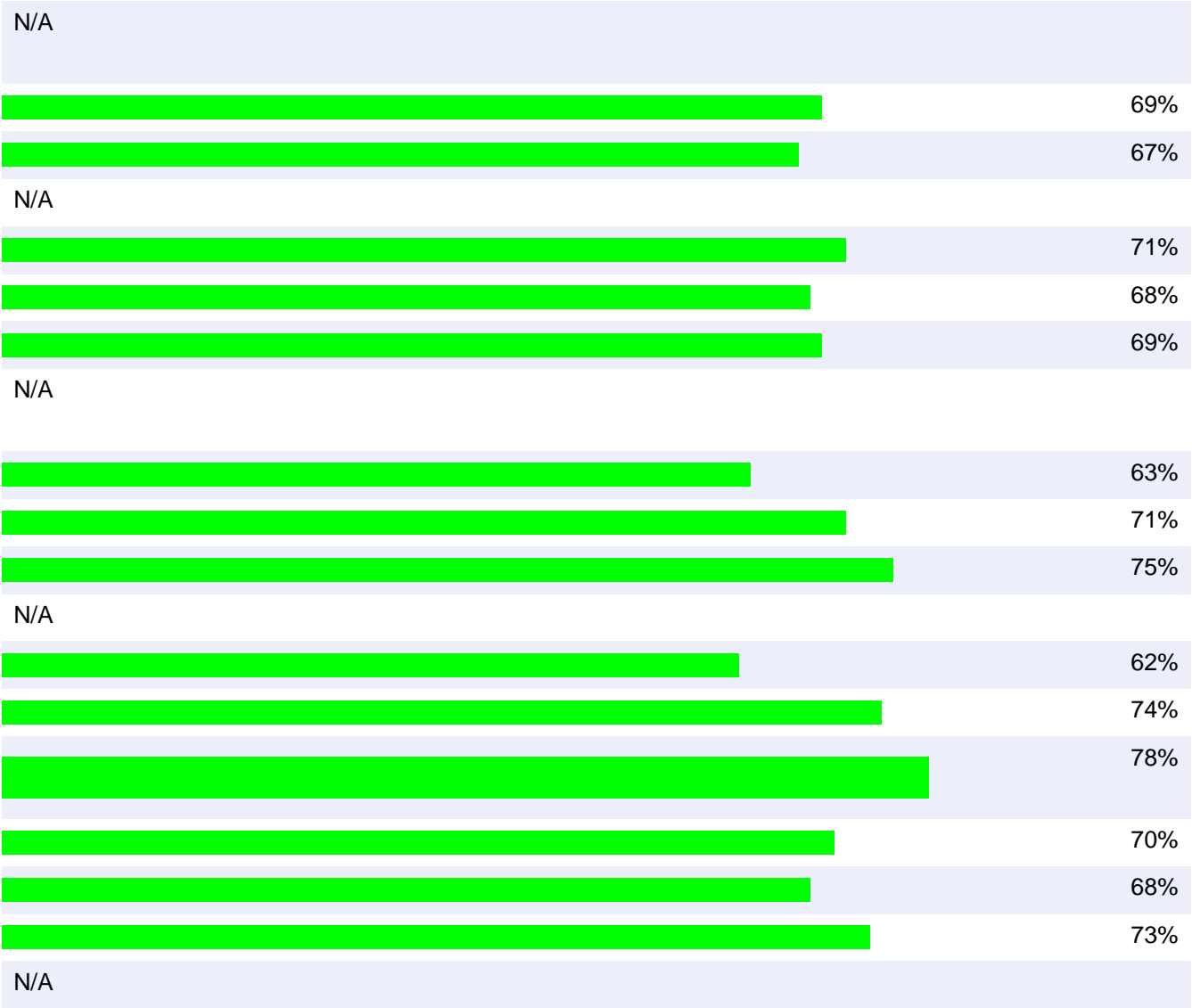
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

UPPER CONNECTICUT VALLEY HOSPITAL	COLEBROOK	NH
FRISBIE MEMORIAL HOSPITAL	ROCHESTER	NH
CHESHIRE MEDICAL CENTER	KEENE	NH
MEMORIAL HOSPITAL, THE	NORTH CONWAY	NH
PARKLAND MEDICAL CENTER	DERRY	NH
PORTSMOUTH REGIONAL HOSPITAL	PORTSMOUTH	NH
LITTLETON REGIONAL HOSPITAL	LITTLETON	NH
ALICE PECK DAY MEMORIAL HOSPITAL	LEBANON	NH
LAKES REGION GENERAL HOSPITAL	LACONIA	NH
NEW LONDON HOSPITAL	NEW LONDON	NH
SPEARE MEMORIAL HOSPITAL	PLYMOUTH	NH
VALLEY REGIONAL HOSPITAL	CLAREMONT	NH
HUGGINS HOSPITAL	WOLFEBORO	NH
SOUTHERN NH MEDICAL CENTER	NASHUA	NH
MARY HITCHCOCK MEMORIAL HOSPITAL	LEBANON	NH
CATHOLIC MEDICAL CENTER	MANCHESTER	NH
ELLIOT HOSPITAL	MANCHESTER	NH
WENTWORTH-DOUGLASS HOSPITAL	DOVER	NH
COTTAGE HOSPITAL	WOODSVILLE	NH

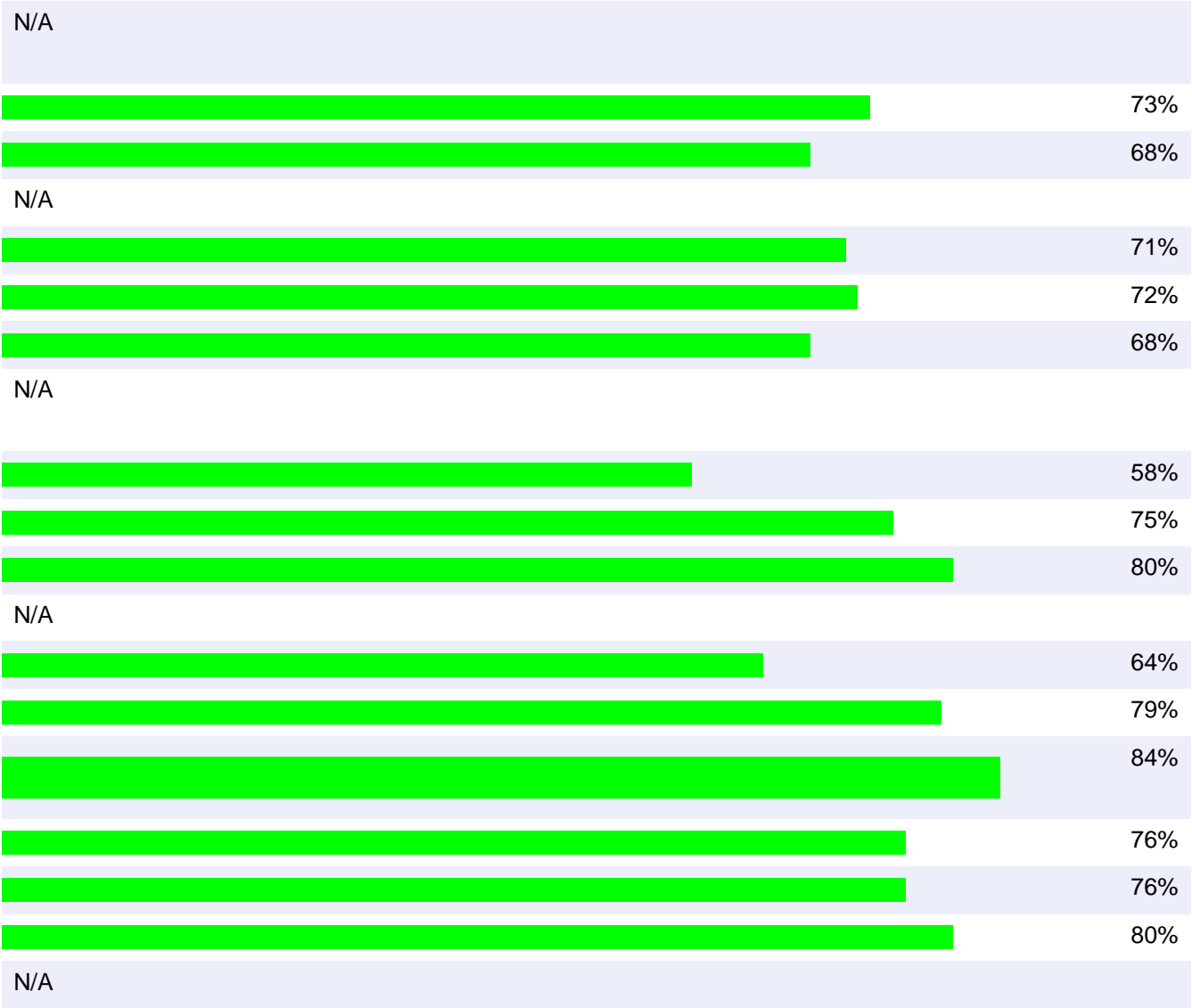
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

ANDROSCOGGIN VALLEY HOSPITAL	BERLIN	NH
EXETER HOSPITAL INC	EXETER	NH
WEEKS MEDICAL CENTER	LANCASTER	NH
ST JOSEPH HOSPITAL	NASHUA	NH
MONADNOCK COMMUNITY HOSPITAL	PETERBOROUGH	NH
FRANKLIN REGIONAL HOSPITAL	FRANKLIN	NH
ST MARYS HOSPITAL	PIERRE	SD
DAKOTA PLAINS SURGICAL CENTER LLP	ABERDEEN	SD
SIOUXLAND SURGERY CENTER LP	DAKOTA DUNES	SD
MADISON COMMUNITY HOSPITAL - CRITICAL ACCESS HOSP	MADISON	SD
AVERA MCKENNAN HOSPITAL & UNIVERSITY HEALTH CENTER	SIOUX FALLS	SD
SANFORD USD MEDICAL CENTER	SIOUX FALLS	SD
SIOUX FALLS SURGICAL HOSPITAL LLP	SIOUX FALLS	SD
PLATTE HEALTH CENTER - CRITICAL ACCESS HOSPITAL	PLATTE	SD
HURON REGIONAL MEDICAL CENTER	HURON	SD
PHS INDIAN HOSPITAL AT RAPID CITY - SIOUX SAN	RAPID CITY	SD

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

WAGNER COMMUNITY MEM HOSP - CRITICAL ACCESS HOSP	WAGNER	SD
AVERA DELLS AREA HEALTH CENTER - CAH	DELL RAPIDS	SD
MILBANK AREA HOSPITAL/AVERA HEALTH - CAH	MILBANK	SD
COMMUNITY MEMORIAL HOSPITAL - CRITICAL ACCESS HOSP	REDFIELD	SD
AVERA WESKOTA MEMORIAL MEDICAL CENTER - CAH	WESSINGTON SPRINGS	SD
LANDMANN-JUNGMAN MEMORIAL HOSPITAL - CAH	SCOTLAND	SD
AVERA ST LUKES	ABERDEEN	SD
SANFORD VERMILLION HOSPITAL	VERMILLION	SD
SPEARFISH REGIONAL SURGERY CENTER	SPEARFISH	SD
SPEARFISH REGIONAL HOSPITAL	SPEARFISH	SD
LEWIS AND CLARK SPECIALTY HOSPITAL	YANKTON	SD
AVERA SACRED HEART HOSPITAL	YANKTON	SD
CUSTER REGIONAL HOSPITAL - CRITICAL ACCESS HOSP	CUSTER	SD
BROOKINGS HOSPITAL	BROOKINGS	SD
RAPID CITY REGIONAL HOSPITAL	RAPID CITY	SD

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

SAME DAY SURGERY CENTER LLC	RAPID CITY	SD
STURGIS REGIONAL HOSPITAL	STURGIS	SD
BLACK HILLS SURGICAL HOSPITAL LLP	RAPID CITY	SD
LEAD - DEADWOOD REGIONAL HOSPITAL - CAH	DEADWOOD	SD
SANFORD MID-DAKOTA HOSPITAL - CAH	CHAMBERLAIN	SD
FALL RIVER HOSPITAL - CRITICAL ACCESS HOSPITAL	HOT SPRINGS	SD
PHS INDIAN HOSPITAL AT ROSEBUD	ROSEBUD	SD
AVERA GREGORY HEALTHCARE CENTER	GREGORY	SD
WINNER REGIONAL HEALTHCARE CENTER - CAH	WINNER	SD
MOBRIDGE REGIONAL HOSPITAL - CRITICAL ACCESS HOSP	MOBRIDGE	SD
AVERA HAND COUNTY MEMORIAL HOSPITAL AND CLINIC	MILLER	SD
AVERA DESMET MEMORIAL HOSPITAL - CAH	DE SMET	SD
PHS INDIAN HOSPITAL AT PINE RIDGE	PINE RIDGE	SD
PRAIRIE LAKES HOSPITAL	WATERTOWN	SD

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A



N/A



N/A



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A



N/A



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

AVERA ST BENEDICT HEALTH CENTER - CAH	PARKSTON	SD
HOLY INFANT HOSPITAL	HOVEN	SD
PHS INDIAN HOSPITAL AT EAGLE BUTTE	EAGLE BUTTE	SD
AVERA HEART HOSPITAL OF SOUTH DAKOTA LLC	SIOUX FALLS	SD
AVERA QUEEN OF PEACE	MITCHELL	SD
AVERA FLANDREAU MEDICAL CENTER HOSPITAL - CAH	FLANDREAU	SD
WILLIAMSON ARH HOSPITAL	SOUTH WILLIAMSON	KY
MIDDLESBORO APPALACHIAN REGIONAL HEALTHCARE HOSPIT	MIDDLESBORO	KY
ROCKCASTLE REG HOSPITAL & RESPIRATORY CARE CTR	MOUNT VERNON	KY
SAINT JOSEPH MARTIN	MARTIN	KY
KING'S DAUGHTERS' MEDICAL CENTER	ASHLAND	KY
SAINT JOSEPH HOSPITAL LONDON	LONDON	KY
PINEVILLE COMMUNITY HOSPITAL	PINEVILLE	KY
WAYNE COUNTY HOSPITAL	MONTICELLO	KY
EPHRAIM MCDOWELL FORT LOGAN HOSPITAL	STANFORD	KY

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



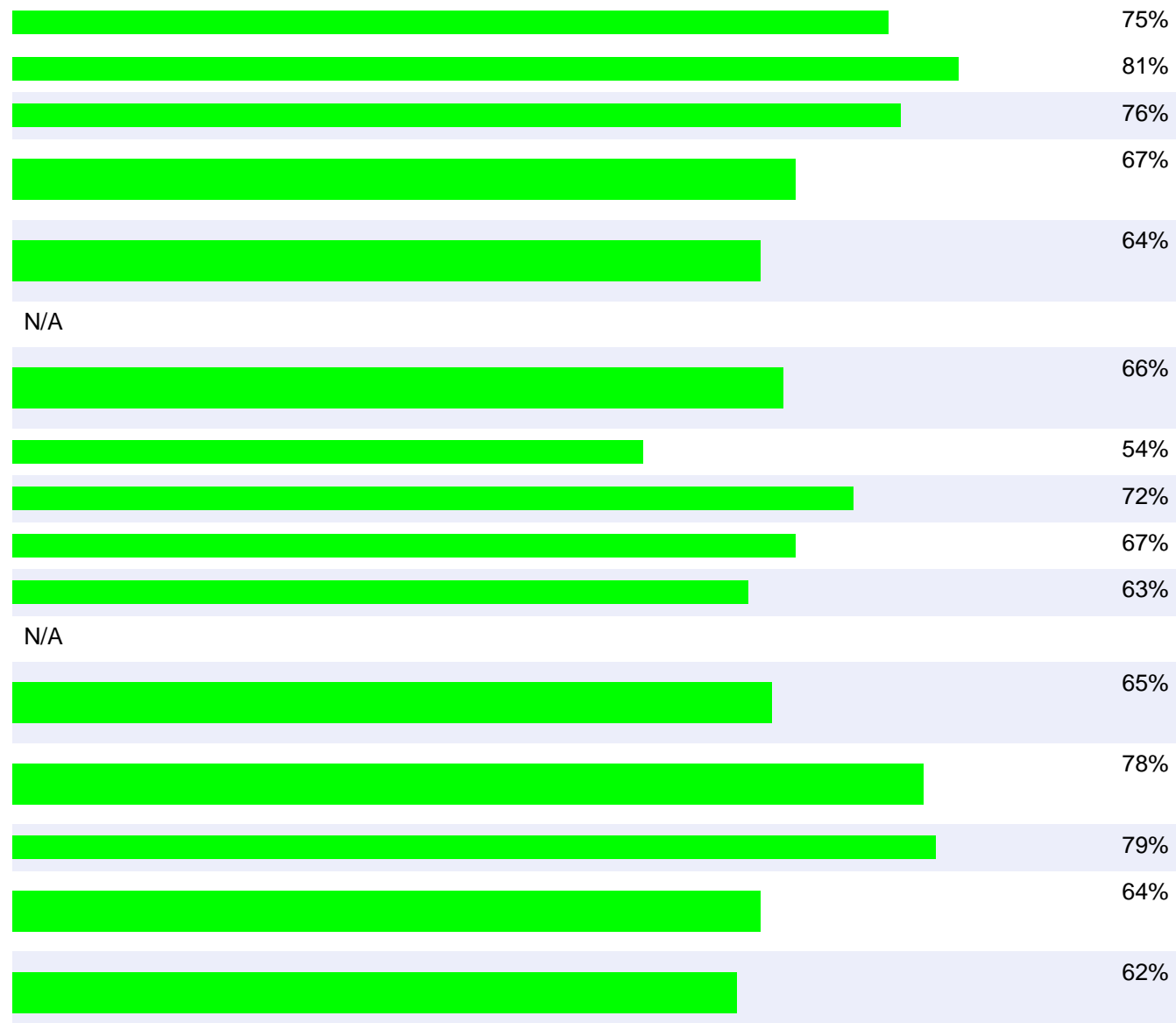
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

MCDOWELL ARH HOSPITAL	MC DOWELL	KY
CLINTON COUNTY HOSPITAL, INC	ALBANY	KY
PIKEVILLE MEDICAL CENTER	PIKEVILLE	KY
HAZARD ARH REGIONAL MEDICAL CENTER	HAZARD	KY
BAPTIST REGIONAL MEDICAL CENTER	CORBIN	KY
KNOX COUNTY HOSPITAL	BARBOURVILLE	KY
HARLAN APPALACHIAN REGIONAL HEALTHCARE HOSPITAL	HARLAN	KY
MEMORIAL HOSPITAL	MANCHESTER	KY
WHITESBURG ARH HOSPITAL	WHITESBURG	KY
THREE RIVERS MEDICAL CENTER	LOUISA	KY
KENTUCKY RIVER MEDICAL CENTER	JACKSON	KY
MARY BRECKINRIDGE HOSPITAL	HYDEN	KY
LAKE CUMBERLAND REGIONAL HOSPITAL	SOMERSET	KY
MARCUM AND WALLACE MEMORIAL HOSPITAL	IRVINE	KY
MORGAN COUNTY ARH HOSPITAL	WEST LIBERTY	KY
MEADOWVIEW REGIONAL MEDICAL CENTER	MAYSVILLE	KY
ST CLAIRE REGIONAL MEDICAL CENTER	MOREHEAD	KY

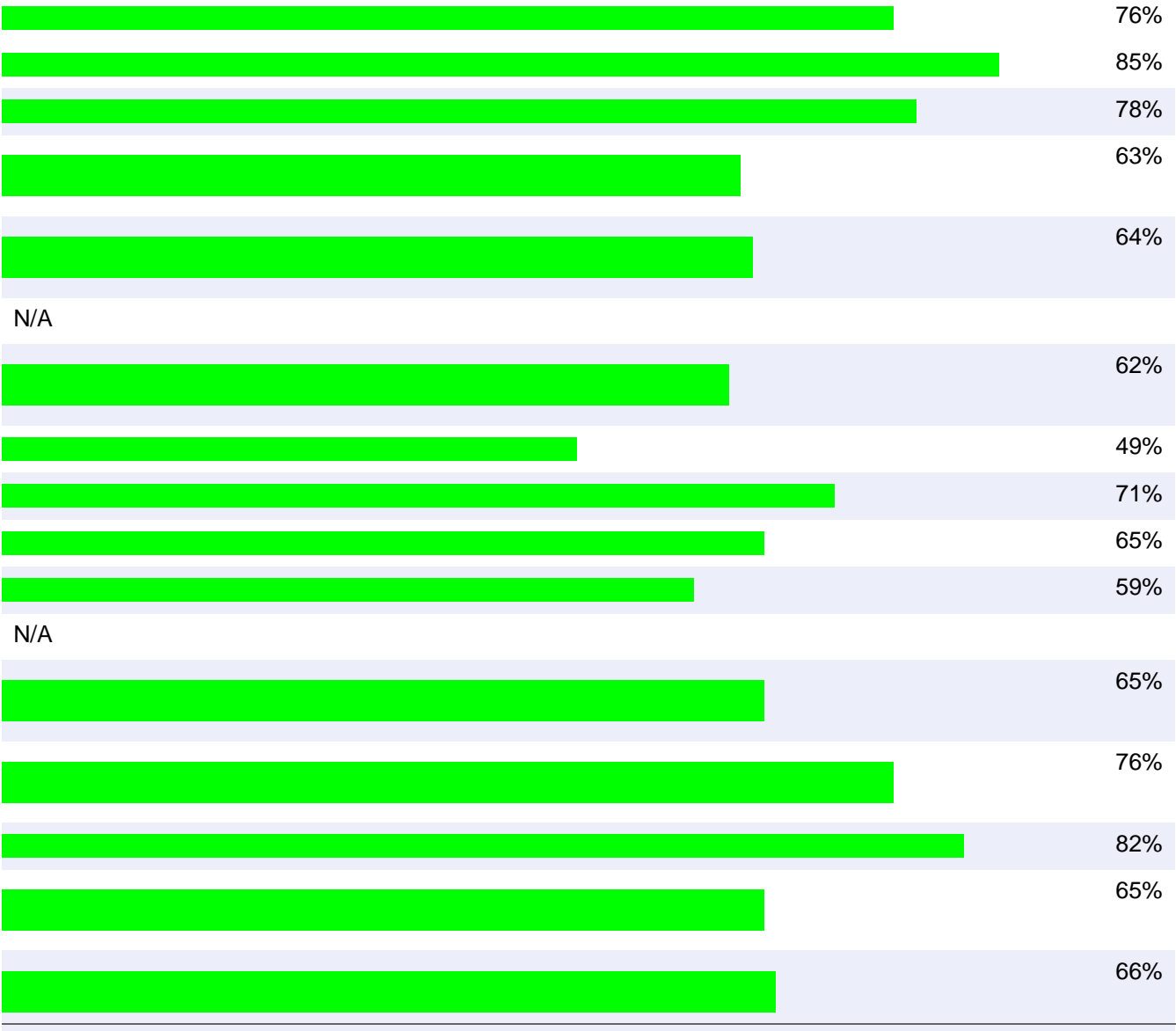
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

CENTER		
CASEY COUNTY HOSPITAL	LIBERTY	KY
PAUL B HALL REGIONAL MEDICAL CENTER	PAINTSVILLE	KY
OUR LADY OF BELLEFONTE HOSPITAL	ASHLAND	KY
FLEMING COUNTY HOSPITAL	FLEMINGSBURG	KY
HIGHLANDS REGIONAL MEDICAL CENTER	PRESTONSBURG	KY
CAYUGA MEDICAL CENTER AT ITHACA	ITHACA	NY
ST JAMES MERCY HOSPITAL	HORNELL	NY
CHENANGO MEMORIAL HOSPITAL, INC	NORWICH	NY
GNADEN HUETTEN MEMORIAL HOSPITAL	LEHIGHTON	PA
AURELIA OSBORN FOX MEMORIAL HOSPITAL	ONEONTA	NY
SCHUYLER HOSPITAL, INC	MONTOUR FALLS	NY
MARY IMOGENE BASSETT HOSPITAL	COOPERSTOWN	NY
ST JOSEPH'S HOSPITAL, INC	ELMIRA	NY
ARNOT OGDEN MEDICAL CENTER	ELMIRA	NY
O'CONNOR HOSPITAL	DELHI	NY

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

CORTLAND REGIONAL MEDICAL CENTER, INC	CORTLAND	NY
UNITED HEALTH SERVICES HOSPITALS, INC	JOHNSON CITY	NY
IRA DAVENPORT MEMORIAL HOSPITAL, INC	BATH	NY
OUR LADY OF LOURDES MEMORIAL HOSPITAL, INC	BINGHAMTON	NY
DELAWARE VALLEY HOSPITAL, INC	WALTON	NY
CORNING HOSPITAL	CORNING	NY
ST MARY'S HOSPITAL	MADISON	WI
UNIVERSITY OF WI HOSPITALS & CLINICS AUTHORITY	MADISON	WI
FRANCISCAN SKEMP SPARTA HSPTL	SPARTA	WI
FRANCISCAN SKEMP ARCADIA	ARCADIA	WI
MONROE CLINIC	MONROE	WI
MOUNDVIEW MEM HSPTL AND CLINICS	FRIENDSHIP	WI
SOUTHWEST HEALTH CENTER INC	PLATTEVILLE	WI
ST CLARE HSPTL HLTH SVCS	BARABOO	WI
PRAIRIE DU CHIEN MEM HSPTL	PRAIRIE DU CHIEN	WI
BELOIT MEM HSPTL	BELOIT	WI

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

TOMAH MEM HSPTL	TOMAH	WI
BOSCOBEL AREA HEALTH CARE	BOSCOBEL	WI
MERITER HSPTL	MADISON	WI
ST JOSEPHS COM HLTH SVCS	HILLSBORO	WI
REEDSBURG AREA MED CTR	REEDSBURG	WI
VERNON MEM HSPTL	VIROQUA	WI
SAUK PRAIRIE MEM HSPTL	PRAIRIE DU SAC	WI
RICHLAND HSPTL	RICHLAND CENTER	WI
GRANT REG HLTH CTR	LANCASTER	WI
DIVINE SAVIOR HLTHCARE	PORTAGE	WI
MERCY HLTH SYS CORP	JANESVILLE	WI
MEMORIAL HSPTL LAFAYETTE CTY	DARLINGTON	WI
GUNDERSEN LUTH MED CTR	LA CROSSE	WI
FRANCISCAN SKEMP LA CROSSE HSPTL	LA CROSSE	WI
MILE BLUFF MEDICAL CENTER, INC	MAUSTON	WI
STOUGHTON HSPTL	STOUGHTON	WI
EDGERTON HOSPITAL AND HEALTH SERVICES	EDGERTON	WI
UPLAND HILLS HLTH	DODGEVILLE	WI
CAPITAL HEALTH SYSTEM-MERCER CAMPUS	TRENTON	NJ

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



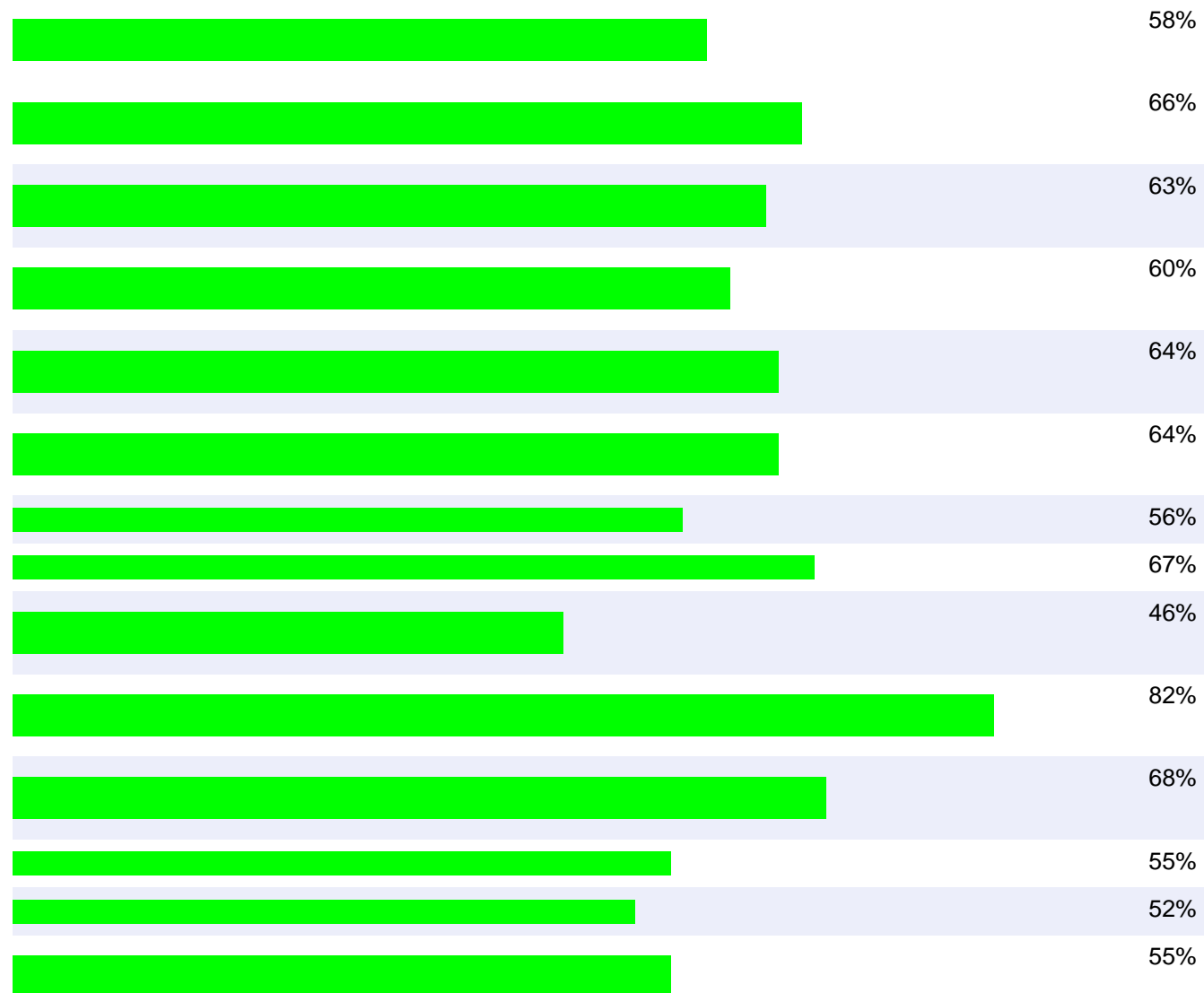
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

CAPITAL HEALTH SYSTEM-FULD CAMPUS	TRENTON	NJ
ATLANTICARE REGIONAL MEDICAL CENTER - CITY DIV	ATLANTIC CITY	NJ
CAPE REGIONAL MEDICAL CENTER INC	CAPE MAY COURT HOUSE	NJ
UNIVERSITY MEDICAL CENTER AT PRINCETON	PRINCETON	NJ
ROBERT WOOD JOHNSON UNIVERSITY HOSPITAL HAMILTON	HAMILTON	NJ
SOUTHERN OCEAN MEDICAL CENTER	MANAHAWKIN	NJ
ST FRANCIS MEDICAL CENTER	TRENTON	NJ
SHORE MEMORIAL HOSPITAL	SOMERS POINT	NJ
LOURDES MEDICAL CENTER OF BURLINGTON COUNTY	WILLINGBORO	NJ
DEBORAH HEART AND LUNG CENTER	BROWNS MILLS	NJ
VIRTUA MEMORIAL HOSPITAL OF BURLINGTON COUNTY	MOUNT HOLLY	NJ
EASTON HOSPITAL	EASTON	PA
MONTGOMERY HOSPITAL	NORRISTOWN	PA
POTTSTOWN MEMORIAL MEDICAL CENTER	POTTSTOWN	PA

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

ST JOSEPH MEDICAL CENTER	READING	PA
BRANDYWINE HOSPITAL	COATESVILLE	PA
LEHIGH VALLEY HOSPITAL	ALLENTOWN	PA
LEHIGH VALLEY HOSPITAL - MUHLENBERG	BETHLEHEM	PA
CHESTER COUNTY HOSPITAL	WEST CHESTER	PA
CROZER CHESTER MEDICAL CENTER	UPLAND	PA
MAIN LINE HOSPITAL BRYN MAWR CAMPUS	BRYN MAWR	PA
RIDDLE MEMORIAL HOSPITAL	MEDIA	PA
MAIN LINE HOSPITAL LANKENAU	WYNNEWOOD	PA
MAIN LINE HOSPITAL PAOLI	PAOLI	PA
COORDINATED HEALTH ORTHOPEDIC HOSPITAL	BETHLEHEM	PA
SACRED HEART HOSPITAL	ALLENTOWN	PA
PALMERTON HOSPITAL	PALMERTON	PA
JENNERSVILLE REGIONAL HOSPITAL	WEST GROVE	PA
SURGICAL SPECIALTY CENTER AT COORDINATED HEALTH	ALLENTOWN	PA
ST LUKE'S HOSPITAL BETHLEHEM	BETHLEHEM	PA
WESTFIELD HOSPITAL	ALLENTOWN	PA

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

PHOENIXVILLE HOSPITAL	PHOENIXVILLE	PA
READING HOSPITAL MEDICAL CENTER	READING	PA
UNITED HOSPITAL	SAINT PAUL	MN
UNIVERSITY OF MINNESOTA MEDICAL CENTER, FAIRVIEW	MINNEAPOLIS	MN
PHILLIPS EYE INSTITUTE	MINNEAPOLIS	MN
ABBOTT NORTHWESTERN HOSPITAL INC	MINNEAPOLIS	MN
HENNEPIN COUNTY MEDICAL CENTER	MINNEAPOLIS	MN
OHIO STATE UNIVERSITY HOSPITALS	COLUMBUS	OH
WOODS AT PARKSIDE, THE	COLUMBUS	OH
DOCTORS HOSPITAL	COLUMBUS	OH
DUBLIN METHODIST HOSPITAL	DUBLIN	OH
MOUNT CARMEL ST ANN'S HOSPITAL	WESTERVILLE	OH
MOUNT CARMEL HEALTH	COLUMBUS	OH
MOUNT CARMEL NEW ALBANY SURGICAL HOSPITAL	NEW ALBANY	OH
RIVERSIDE METHODIST HOSPITAL	COLUMBUS	OH
GRANT MEDICAL CENTER	COLUMBUS	OH

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



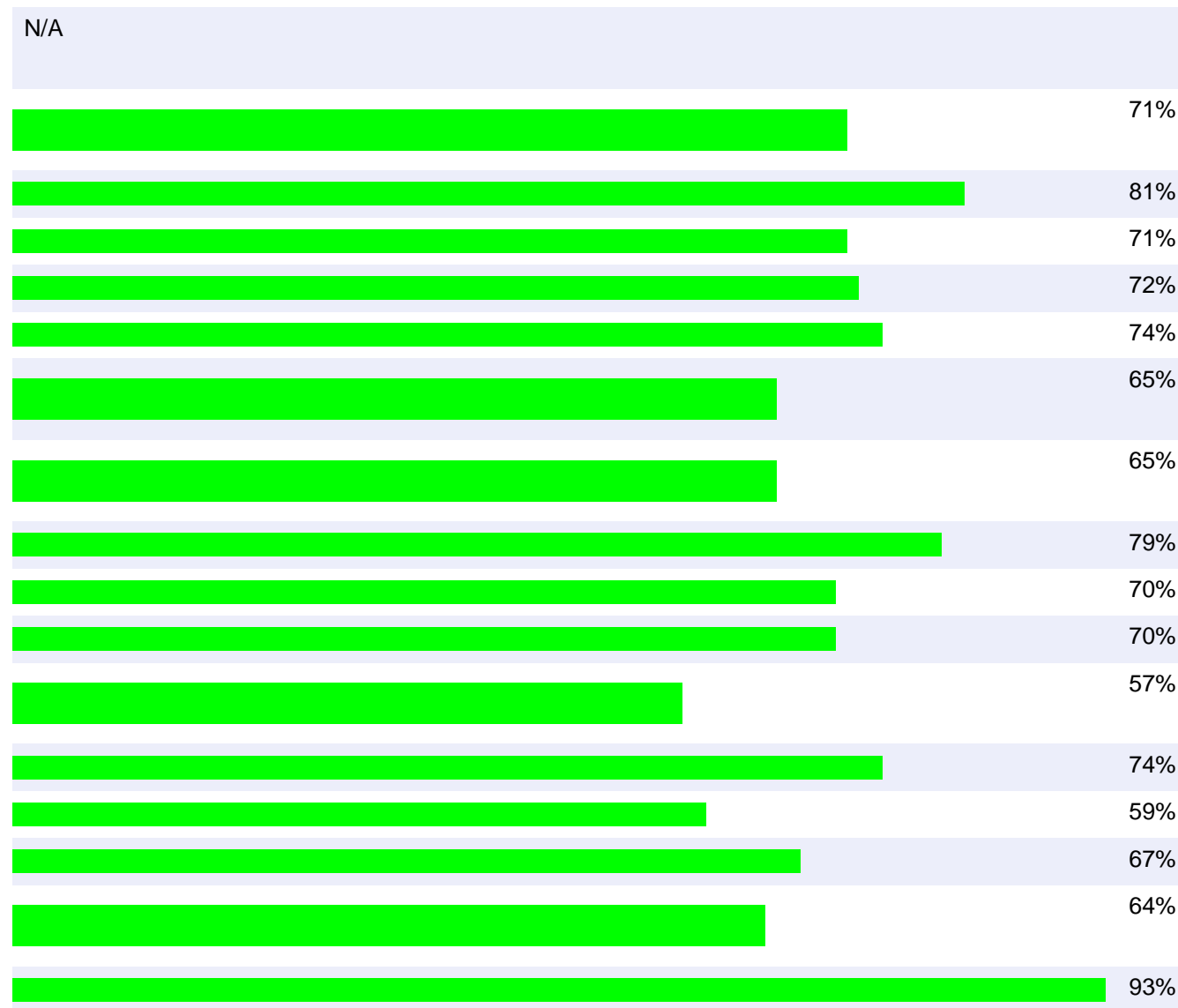
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

DILEY RIDGE MEDICAL CENTER	CANAL WINCHESTER	OH
STONES RIVER HOSPITAL AND DEKALB COMMUNITY HOSP	SMITHVILLE	TN
ST THOMAS HOSPITAL	NASHVILLE	TN
BAPTIST HOSPITAL	NASHVILLE	TN
SUMMIT MEDICAL CENTER	HERMITAGE	TN
VANDERBILT UNIVERSITY HOSPITAL	NASHVILLE	TN
HENDERSONVILLE MEDICAL CENTER	HENDERSONVILLE	TN
METRO NASHVILLE GENERAL HOSPITAL	NASHVILLE	TN
CENTENNIAL MEDICAL CENTER	NASHVILLE	TN
TROUSDALE MEDICAL CENTER	HARTSVILLE	TN
NORTHCREST MEDICAL CENTER	SPRINGFIELD	TN
MIDDLE TENNESSEE MEDICAL CENTER INC	MURFREESBORO	TN
WILLIAMSON MEDICAL CENTER	FRANKLIN	TN
UNIVERSITY MEDICAL CENTER	LEBANON	TN
HORIZON MEDICAL CENTER	DICKSON	TN
SUMNER REGIONAL MEDICAL CENTER	GALLATIN	TN
THE CENTER FOR SPINAL SURGERY	NASHVILLE	TN

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

STONES RIVER HOSPITAL & DEKALB COMMUNITY HOSPITAL	WOODBURY	TN
RIVERVIEW REGIONAL MEDICAL CENTER NORTH	CARTHAGE	TN
RIVERVIEW REGIONAL MEDICAL CENTER SOUTH	CARTHAGE	TN
STONECREST MEDICAL CENTER	SMYRNA	TN
SKYLINE MEDICAL CENTER	NASHVILLE	TN
SOUTHERN HILLS MEDICAL CTR	NASHVILLE	TN
CENTENNIAL MEDICAL CENTER OF ASHLAND CITY	ASHLAND CITY	TN
METRO HEALTH HOSPITAL	WYOMING	MI
SPECTRUM HEALTH - BUTTERWORTH CAMPUS	GRAND RAPIDS	MI
HOLLAND COMMUNITY HOSPITAL	HOLLAND	MI
IONIA COUNTY MEMORIAL HOSPITAL	IONIA	MI
SAINT MARY'S HEALTH CARE	GRAND RAPIDS	MI
SPECTRUM HEALTH UNITED MEMORIAL - UNITED CAMPUS	GREENVILLE	MI
ZEELAND COMMUNITY HOSPITAL	ZEELAND	MI
NORTH OTTAWA COMMUNITY HOSPITAL	GRAND HAVEN	MI
NEWTON-WELLESLEY HOSPITAL	NEWTON	MA

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

MOUNT AUBURN HOSPITAL	CAMBRIDGE	MA
CARNEY HOSPITAL, A CARITAS FAMILY HOSPITAL	BOSTON	MA
MASSACHUSETTS EYE AND EAR INFIRMARY	BOSTON	MA
DANA-FARBER CANCER INSTITUTE	BOSTON	MA
TUFTS MEDICAL CENTER	BOSTON	MA
BOSTON MEDICAL CENTER CORPORATION	BOSTON	MA
CAMBRIDGE HEALTH ALLIANCE	CAMBRIDGE	MA
BETH ISRAEL DEACONESS MEDICAL CENTER	BOSTON	MA
MILTON HOSPITAL INC	MILTON	MA
MASSACHUSETTS GENERAL HOSPITAL	BOSTON	MA
BRIGHAM AND WOMEN'S HOSPITAL	BOSTON	MA
NEW ENGLAND BAPTIST HOSPITAL	BOSTON	MA
QUINCY MEDICAL CENTER	QUINCY	MA
ST ELIZABETH'S MEDICAL CENTER, A CARITAS FAMILY HO	BRIGHTON	MA
FAULKNER HOSPITAL	BOSTON	MA
MEMORIAL HOSPITAL	BELLEVILLE	IL
ST ELIZABETH HOSPITAL	BELLEVILLE	IL

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

GOOD SAMARITAN REGIONAL HLTH CENTER	MOUNT VERNON	IL
CROSSROADS COMMUNITY HOSPITAL	MOUNT VERNON	IL
HARRISBURG MEDICAL CENTER	HARRISBURG	IL
WABASH GENERAL HOSPITAL	MOUNT CARMEL	IL
FERRELL HOSPITAL COMMUNITY FOUNDATIONS	ELDORADO	IL
RED BUD REGIONAL HOSPITAL	RED BUD	IL
FAYETTE COUNTY HOSPITAL	VANDALIA	IL
HARDIN COUNTY GENERAL HOSPITAL	ROSICLARE	IL
ANDERSON HOSPITAL	MARYVILLE	IL
TOUCHETTE REGIONAL HOSPITAL INC	CENTREVILLE	IL
PINCKNEYVILLE COMMUNITY HOSPITAL	PINCKNEYVILLE	IL
RICHLAND MEMORIAL HOSPITAL	OLNEY	IL
ST MARYS HOSPITAL	CENTRALIA	IL
SPARTA COMMUNITY HOSPITAL	SPARTA	IL
ALTON MEMORIAL HOSPITAL	ALTON	IL
SAINT ANTHONY'S HEALTH CENTER	ALTON	IL
JERSEY COMMUNITY HOSPITAL	JERSEYVILLE	IL

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

ST JOSEPHS HOSPITAL	BREESE	IL
MARSHALL BROWNING HOSPITAL	DU QUOIN	IL
CRAWFORD MEMORIAL HOSPITAL	ROBINSON	IL
SALEM TOWNSHIP HOSPITAL	SALEM	IL
MEMORIAL HOSPITAL OF CARBONDALE	CARBONDALE	IL
COMMUNITY MEMORIAL HOSPITAL	STAUNTON	IL
HAMILTON MEMORIAL HOSPITAL DISTRICT	MCLEANSBORO	IL
ST JOSEPH'S HOSPITAL	HIGHLAND	IL
CLAY COUNTY HOSPITAL	FLORA	IL
GREENVILLE REGIONAL HOSPITAL	GREENVILLE	IL
ST JOSEPH MEMORIAL HOSPITAL	MURPHYSBORO	IL
GATEWAY REGIONAL MEDICAL CENTER	GRANITE CITY	IL
MEMORIAL HOSPITAL	CHESTER	IL
UNION COUNTY HOSPITAL	ANNA	IL
FAIRFIELD MEMORIAL HOSPITAL	FAIRFIELD	IL
HERRIN HOSPITAL	HERRIN	IL
LAWRENCE COUNTY MEMORIAL HOSPITAL	LAWRENCEVILLE	IL
HEARTLAND REGIONAL MEDICAL CENTER	MARION	IL

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

ALVARADO HOSPITAL	SAN DIEGO	CA
SCRIPPS MERCY HOSPITAL	SAN DIEGO	CA
SHARP CORONADO HOSPITAL AND HLTHCR CTR	CORONADO	CA
GROSSMONT HOSPITAL	LA MESA	CA
PARADISE VALLEY HOSPITAL	NATIONAL CITY	CA
SHARP CHULA VISTA MEDICAL CENTER	CHULA VISTA	CA
KAISER FOUNDATION HOSPITAL - SAN DIEGO	SAN DIEGO	CA
UNIVERSITY OF CALIFORNIA SAN DIEGO MEDICAL CENTER	SAN DIEGO	CA
WILLIAM NEWTON HOSPITAL	WINFIELD	KS
MERCY HEALTH CENTER	FORT SCOTT	KS
WESTERN PLAINS MEDICAL COMPLEX	DODGE CITY	KS
VIA CHRISTI HOSPITAL PITTSBURG INC	PITTSBURG	KS
MEMORIAL HOSPITAL	MCPHERSON	KS
COFFEYVILLE REGIONAL MEDICAL CENTER	COFFEYVILLE	KS
MEMORIAL HOSPITAL	ABILENE	KS
ST CATHERINE HOSPITAL	GARDEN CITY	KS

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

WILSON MEDICAL CENTER	NEODESHA	KS
MERCY HOSPITAL OF KANSAS INDEPENDENCE	INDEPENDENCE	KS
NEWMAN REGIONAL HEALTH	EMPORIA	KS
MERCY HOSPITAL	MOUNDRIDGE	KS
KEARNY COUNTY HOSPITAL	LAKIN	KS
BOB WILSON MEMORIAL GRANT COUNTY HOSPITAL	ULYSSES	KS
HODGEMAN COUNTY HEALTH CENTER	JETMORE	KS
COFFEY COUNTY HOSPITAL	BURLINGTON	KS
ALLEN COUNTY HOSPITAL	IOLA	KS
WICHITA COUNTY HEALTH CENTER	LEOTI	KS
GREELEY COUNTY HEALTH SERVICES	TRIBUNE	KS
FREDONIA REGIONAL HOSPITAL	FREDONIA	KS
ST LUKE HOSPITAL & LIVING CENTER	MARION	KS
HAMILTON COUNTY HOSPITAL	SYRACUSE	KS
SUMNER REGIONAL MEDICAL CENTER	WELLINGTON	KS
NEOSHO MEMORIAL REGIONAL MEDICAL CENTER	CHANUTE	KS

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



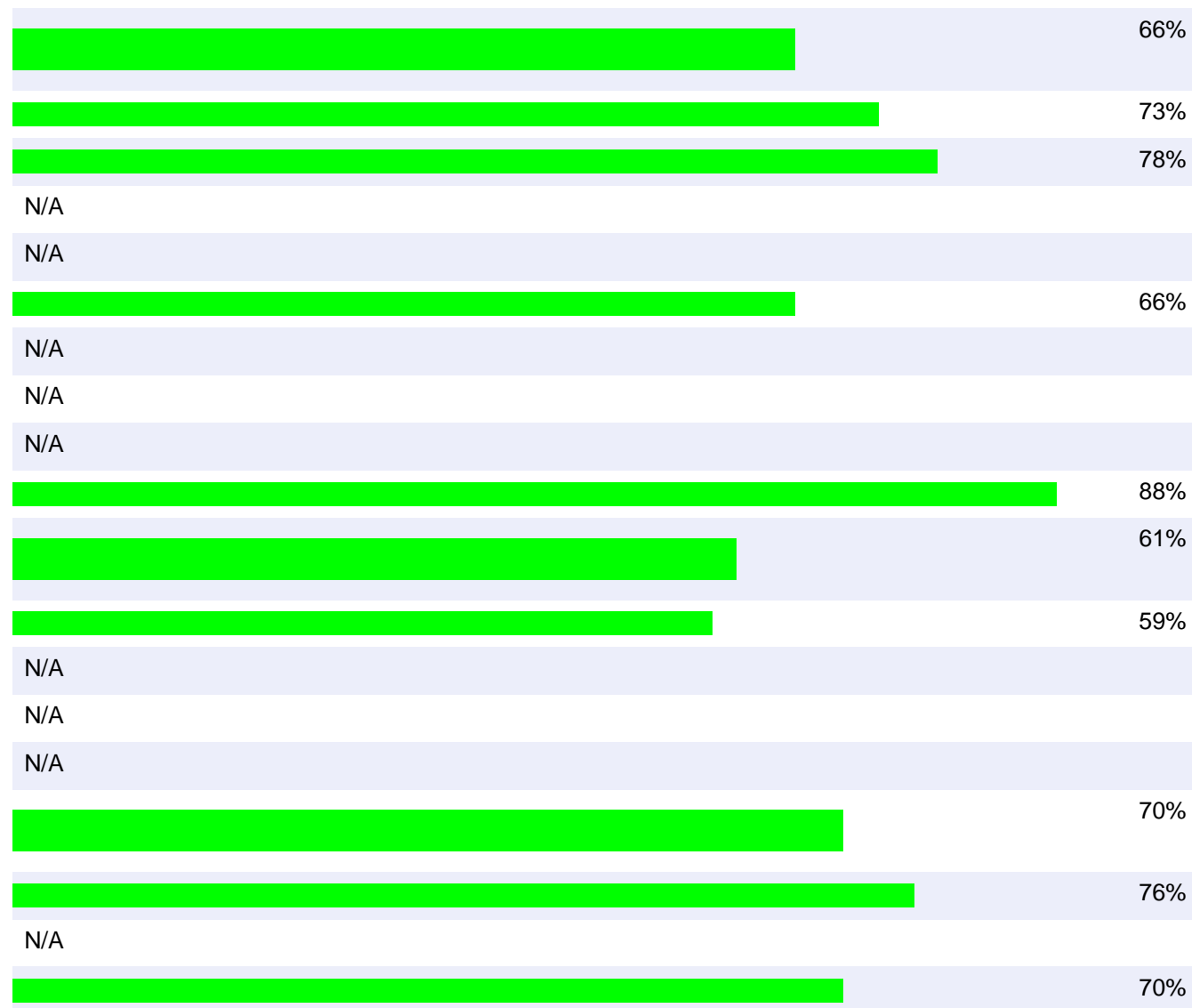
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

SOUTH CENTRAL KS REGIONAL MED CENTER	ARKANSAS CITY	KS
PRATT REGIONAL MEDICAL CENTER	PRATT	KS
KINGMAN COMMUNITY HOSPITAL	KINGMAN	KS
COMANCHE COUNTY HOSPITAL	COLDWATER	KS
GREENWOOD COUNTY HOSPITAL	EUREKA	KS
SOUTHWEST MEDICAL CENTER	LIBERAL	KS
ASHLAND HEALTH CENTER	ASHLAND	KS
CLARA BARTON HOSPITAL	HOISINGTON	KS
EDWARDS COUNTY HOSPITAL	KINSLEY	KS
SUMMIT SURGICAL LLC	HUTCHINSON	KS
PROMISE REGIONAL MEDICAL CENTER HUTCHINSON INC	HUTCHINSON	KS
MORTON COUNTY HOSPITAL	ELKHART	KS
GIRARD MEDICAL CENTER	GIRARD	KS
SEDAN CITY HOSPITAL	SEDAN	KS
MORRIS COUNTY HOSPITAL	COUNCIL GROVE	KS
CENTRAL KANSAS MEDICAL CENTER	GREAT BEND	KS
GREAT BEND REGIONAL HOSPITAL	GREAT BEND	KS
OSWEGO COMMUNITY HOSPITAL	OSWEGO	KS
LABETTE HEALTH	PARSONS	KS

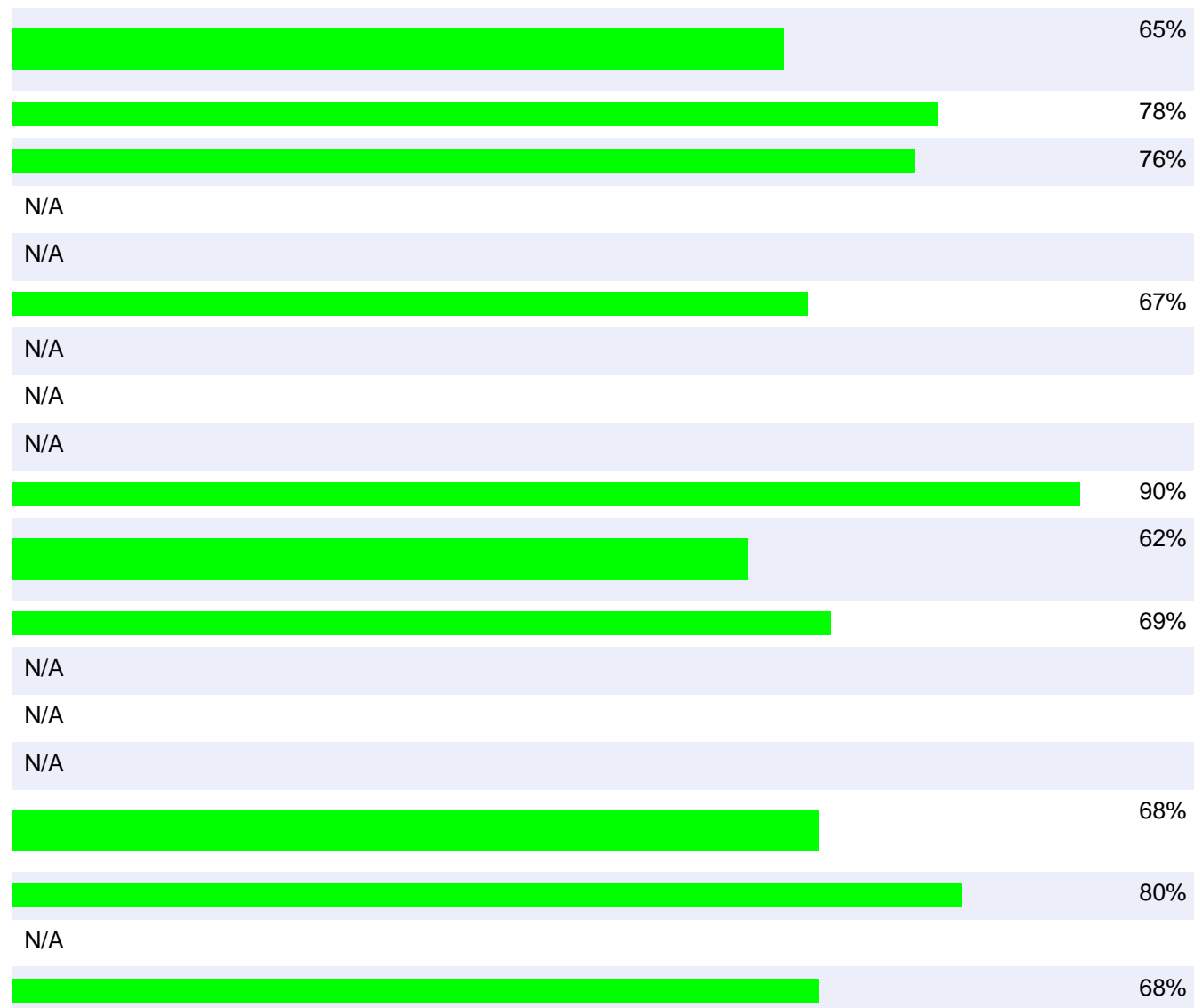
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

KIOWA DISTRICT HOSPITAL	KIOWA	KS
SCOTT COUNTY HOSPITAL	SCOTT CITY	KS
MEADE DISTRICT HOSPITAL	MEADE	KS
HARPER HOSPITAL DISTRICT NO 5	HARPER	KS
HILLSBORO COMMUNITY HOSPITAL	HILLSBORO	KS
BANNER DEL E WEBB MEDICAL CENTER	SUN CITY WEST	AZ
BANNER ESTRELLA MEDICAL CENTER	PHOENIX	AZ
ARROWHEAD HOSPITAL	GLENDALE	AZ
MARYVALE HOSPITAL	PHOENIX	AZ
JOHN C LINCOLN DEER VALLEY HOSPITAL	PHOENIX	AZ
WEST VALLEY HOSPITAL	GOODYEAR	AZ
BANNER BOSWELL MEDICAL CENTER	SUN CITY	AZ
SAN GABRIEL VALLEY MEDICAL CENTER	SAN GABRIEL	CA
EAST VALLEY HOSPITAL MEDICAL CENTER	GLENDORA	CA
DOCTORS HOSPITAL OF WEST COVINA, INC	WEST COVINA	CA
GREATER EL MONTE COMMUNITY HOSPITAL	SOUTH EL MONTE	CA

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A

N/A

N/A

N/A

N/A

63%

76%

62%

58%

68%

61%

61%

52%

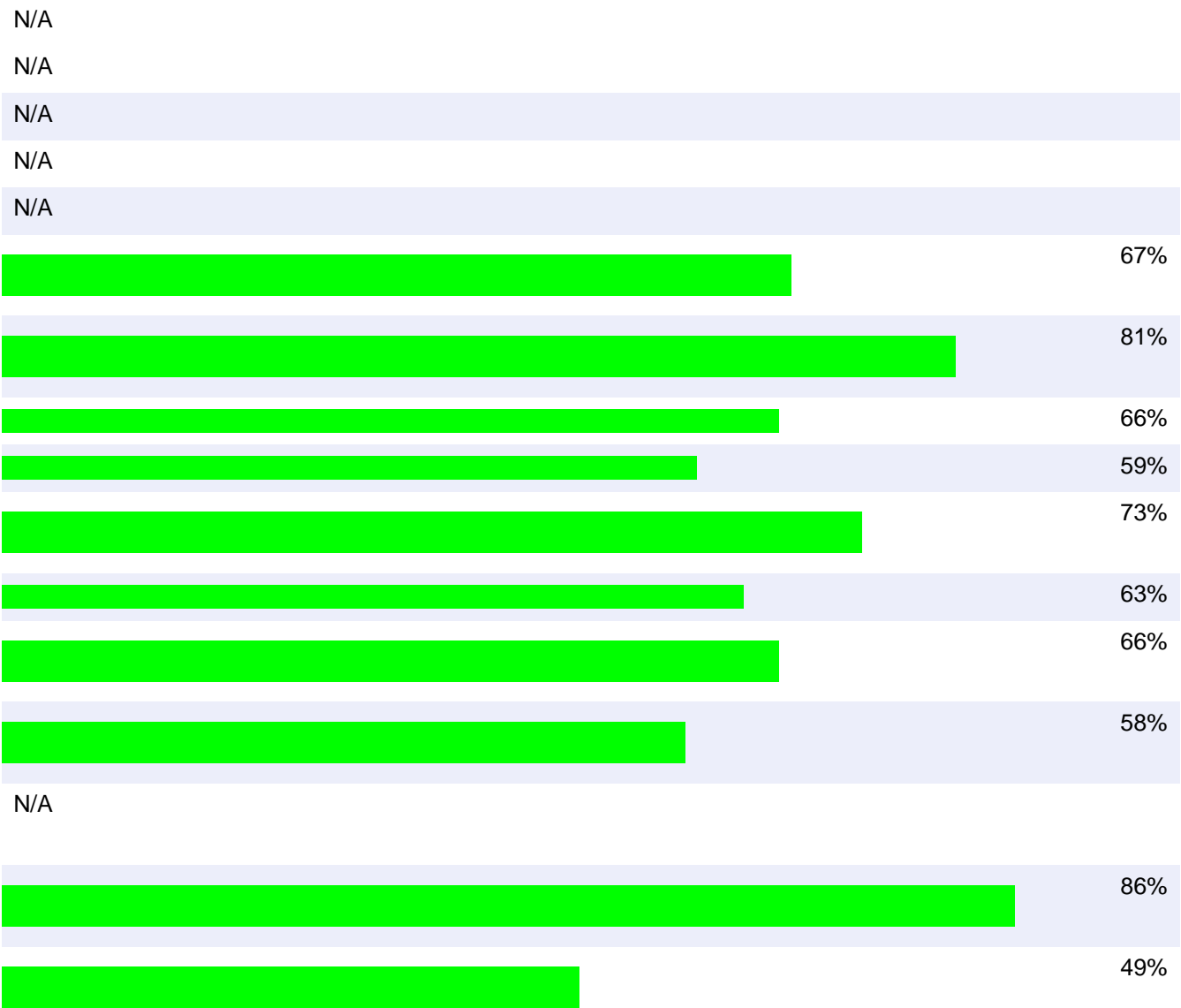
N/A

92%

55%

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

HUNTINGTON MEMORIAL HOSPITAL	PASADENA	CA
METHODIST HOSPITAL OF SOUTHERN CA	ARCADIA	CA
ALHAMBRA HOSPITAL MEDICAL CENTER	ALHAMBRA	CA
MONTEREY PARK HOSPITAL	MONTEREY PARK	CA
GARFIELD MEDICAL CENTER	MONTEREY PARK	CA
CITRUS VALLEY MEDICAL CENTER-IC CAMPUS	COVINA	CA
KAISER FOUNDATION HOSPITAL - BALDWIN PARK	BALDWIN PARK	CA
FOOTHILL PRESBYTERIAN HOSPITAL	GLENDORA	CA
PAGE HOSPITAL	PAGE	AZ
DELNOR COMMUNITY HOSPITAL	GENEVA	IL
ADVENTIST BOLINGBROOK HOSPITAL	BOLINGBROOK	IL
ADVOCATE GOOD SAMARITAN HOSPITAL	DOWNERS GROVE	IL
EDWARD HOSPITAL	NAPERVILLE	IL
ADVENTIST GLENOAKS	GLENDAL HEIGHTS	IL
CENTRAL DUPAGE HOSPITAL	WINFIELD	IL
ELMHURST MEMORIAL HOSPITAL	ELMHURST	IL

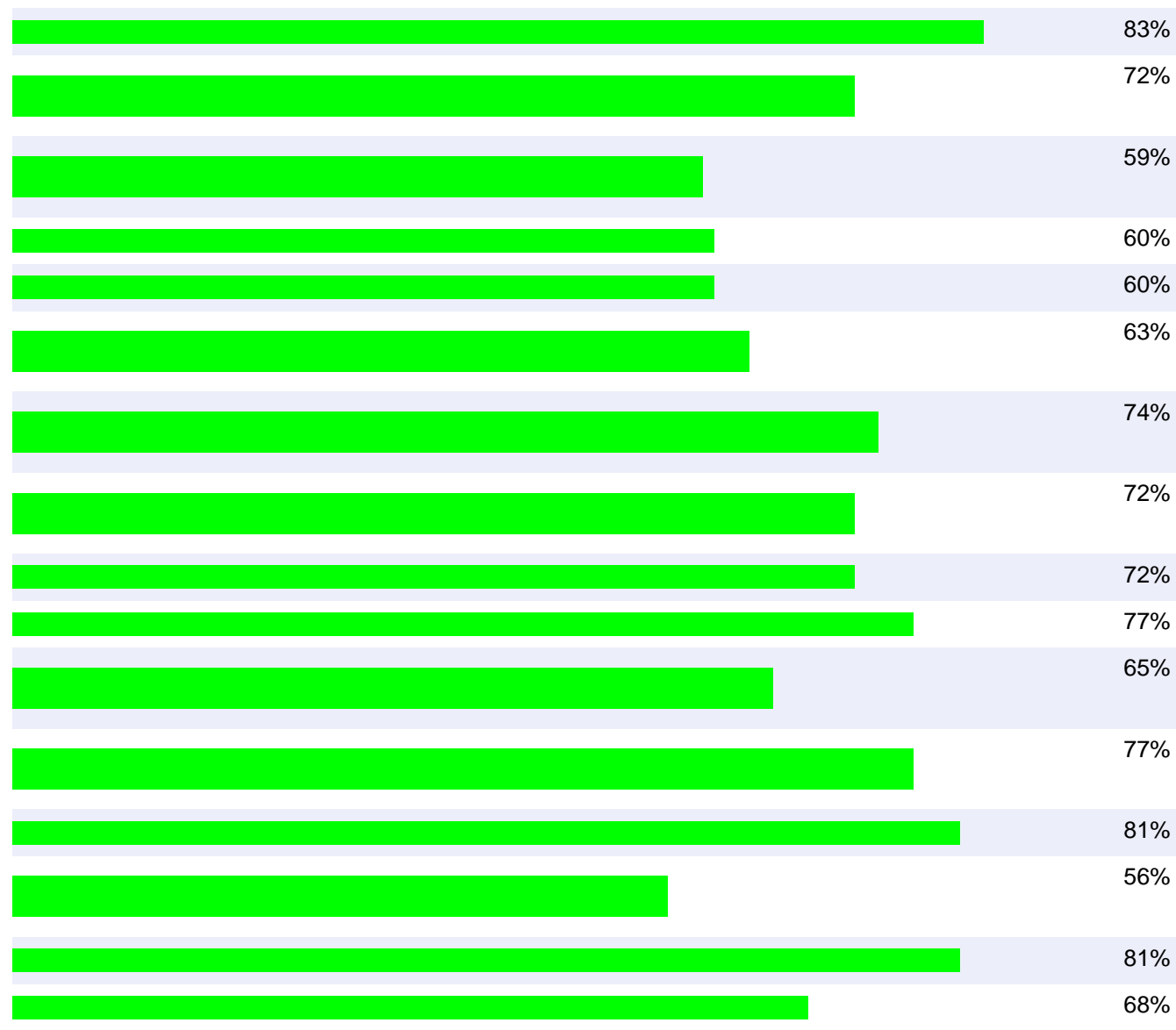
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

HINSDALE HOSPITAL	HINSDALE	IL
PROVENA MERCY MEDICAL CENTER	AURORA	IL
COPLEY MEMORIAL HOSPITAL	AURORA	IL
HUNTINGTON HOSPITAL	HUNTINGTON	NY
GOOD SAMARITAN HOSPITAL MEDICAL CENTER	WEST ISLIP	NY
UNIVERSITY HOSPITAL (STONY BROOK)	STONY BROOK	NY
JOHN T MATHER MEMORIAL HOSPITAL OF PORT JEFFERSON	PORT JEFFERSON	NY
ST CHARLES HOSPITAL	PORT JEFFERSON	NY
EASTERN LONG ISLAND HOSPITAL	GREENPORT	NY
PECONIC BAY MEDICAL CENTER	RIVERHEAD	NY
BROOKHAVEN MEMORIAL HOSPITAL MEDICAL CENTER	PATCHOGUE	NY
ST CATHERINE OF SIENA HOSPITAL	SMITHTOWN	NY
SOUTHSIDE HOSPITAL	BAY SHORE	NY
ST JOHNS MERCY HOSPITAL	WASHINGTON	MO
PROGRESS WEST HEALTHCARE CENTER	O FALLON	MO
SSM ST CLARE HEALTH CENTER	FENTON	MO
LINCOLN COUNTY MEDICAL CENTER	TROY	MO

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

SSM ST JOSEPH HOSPITAL WEST	LAKE SAINT LOUIS	MO
BARNES-JEWISH ST PETERS HOSPITAL	SAINT PETERS	MO
JEFFERSON REGIONAL MEDICAL CENTER	CRYSTAL CITY	MO
SSM ST JOSEPH HEALTH CENTER	SAINT CHARLES	MO
GRINNELL REGIONAL MEDICAL CENTER	GRINNELL	IA
ALEGENT HEALTH MERCY HOSPITAL	CORNING	IA
CLARKE COUNTY HOSPITAL	OSCEOLA	IA
MERCY MEDICAL CENTER-NEW HAMPTON	NEW HAMPTON	IA
MERCY MEDICAL CENTER-NORTH IOWA	MASON CITY	IA
MERCY MEDICAL CENTER-CENTERVILLE	CENTERVILLE	IA
BELMOND MEDICAL CENTER	BELMOND	IA
DECATUR COUNTY HOSPITAL	LEON	IA
FRANKLIN GENERAL HOSPITAL	HAMPTON	IA
RINGGOLD COUNTY HOSPITAL	MOUNT AYR	IA
JEFFERSON COUNTY HEALTH CENTER	FAIRFIELD	IA

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



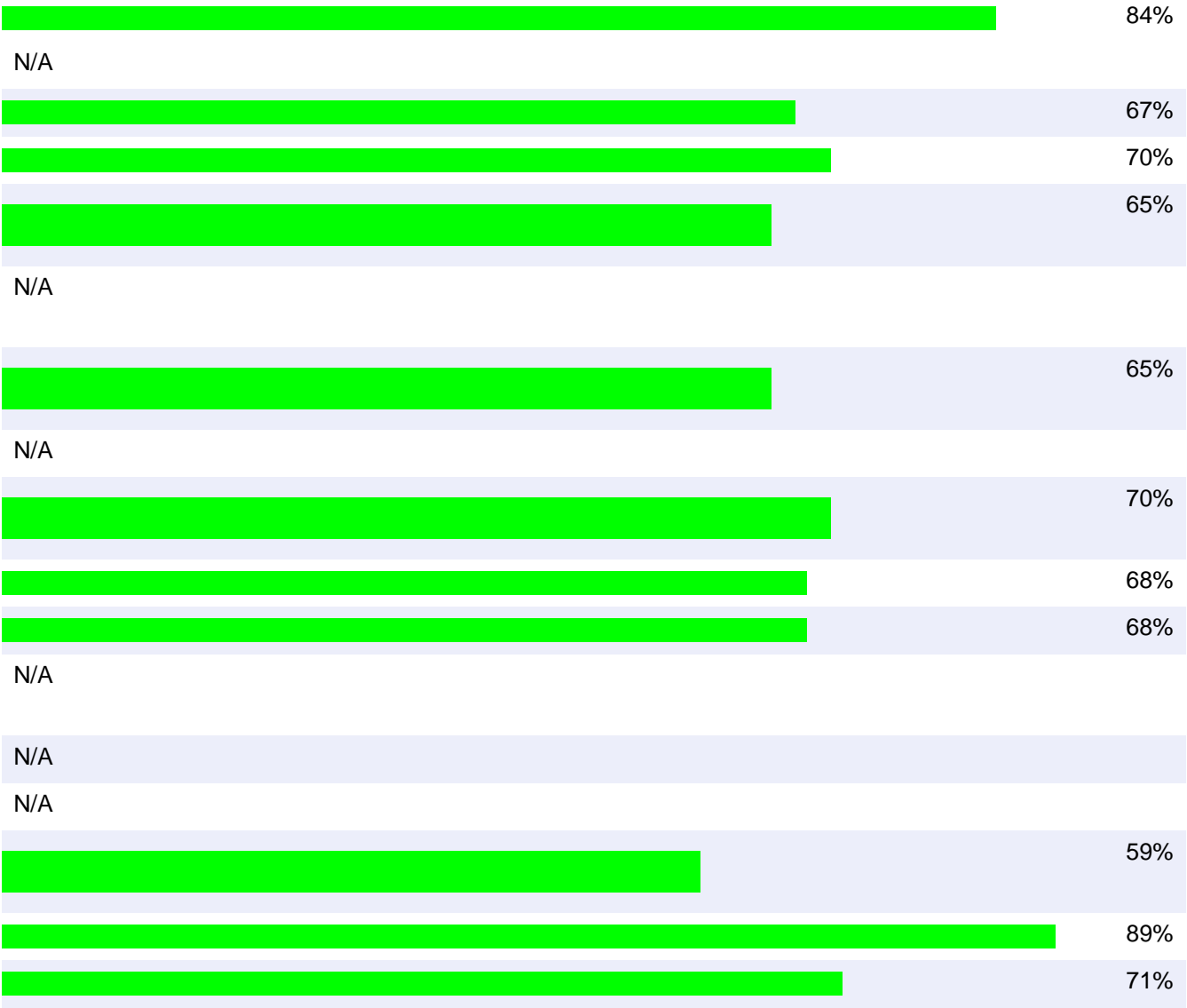
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

PELLA REGIONAL HEALTH CENTER	PELLA	IA
ELLSWORTH MUNICIPAL HOSPITAL	IOWA FALLS	IA
DAVIS COUNTY HOSPITAL	BLOOMFIELD	IA
MAHASKA HEALTH PARTNERSHIP	OSKALOOSA	IA
OTTUMWA REGIONAL HEALTH CENTER	OTTUMWA	IA
ADAIR COUNTY MEMORIAL HOSPITAL	GREENFIELD	IA
MARSHALLTOWN MEDICAL & SURGICAL CENTER	MARSHALLTOWN	IA
LUCAS COUNTY HEALTH CENTER	CHARITON	IA
GREATER REGIONAL MEDICAL CENTER	CRESTON	IA
SKIFF MEDICAL CENTER	NEWTON	IA
KNOXVILLE HOSPITAL & CLINICS	KNOXVILLE	IA
HANCOCK COUNTY MEMORIAL HOSPITAL	BRITT	IA
WAYNE COUNTY HOSPITAL	CORYDON	IA
MONROE COUNTY HOSPITAL	ALBIA	IA
KAISER FOUNDATION HOSPITAL - REDWOOD CITY	REDWOOD CITY	CA
MENLO PARK SURGICAL HOSPITAL	MENLO PARK	CA
SEQUOIA HOSPITAL	REDWOOD CITY	CA

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

SAN MATEO MEDICAL CENTER	SAN MATEO	CA
PENINSULA MEDICAL CENTER	BURLINGAME	CA
STANFORD HOSPITAL	STANFORD	CA
KAISER FOUNDATION HOSPITAL - SOUTH SAN FRANCISCO	SOUTH SAN FRANCISCO	CA
EL CAMINO HOSPITAL	MOUNTAIN VIEW	CA
SETON MEDICAL CENTER	DALY CITY	CA
ST JOSEPH'S HOSPITAL	SAINT PAUL	MN
HEALTHEAST WOODWINDS HOSPITAL	WOODBURY	MN
HEALTHEAST ST JOHN'S HOSPITAL	MAPLEWOOD	MN
REGIONS HOSPITAL	SAINT PAUL	MN
FAIRVIEW RED WING HOSPITAL	RED WING	MN
LAKE CITY MEDICAL CENTER MAYO HEALTH SYSTEM	LAKE CITY	MN
LAKEVIEW MEMORIAL HOSPITAL	STILLWATER	MN
REGINA MEDICAL CENTER	HASTINGS	MN
ST ELIZABETH MEDICAL CENTER	WABASHA	MN
FAIRVIEW LAKES HEALTH SERVICES	WYOMING	MN
BATES COUNTY MEMORIAL HOSPITAL	BUTLER	MO
PERSHING MEMORIAL HOSPITAL	BROOKFIELD	MO

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



N/A

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



N/A

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

LAFAYETTE REGIONAL HEALTH CENTER	LEXINGTON	MO
MOBERLY REGIONAL MEDICAL CENTER	MOBERLY	MO
SULLIVAN COUNTY MEMORIAL HOSPITAL	MILAN	MO
WRIGHT MEMORIAL HOSPITAL	TRENTON	MO
HARRISON COUNTY COMMUNITY HOSPITAL	BETHANY	MO
SCOTLAND COUNTY HOSPITAL	MEMPHIS	MO
CARROLL COUNTY MEMORIAL HOSPITAL	CARROLLTON	MO
ST FRANCIS HOSPITAL	MARYVILLE	MO
HEDRICK MEDICAL CENTER	CHILLICOTHE	MO
COMMUNITY HOSPITAL ASSOCIATION	FAIRFAX	MO
NORTHWEST MEDICAL CENTER	ALBANY	MO
WESTERN MISSOURI MEDICAL CENTER	WARRENSBURG	MO
NORTHEAST REGIONAL MEDICAL CENTER	KIRKSVILLE	MO
BOTHWELL REGIONAL HEALTH CENTER	SEDALIA	MO
COOPER COUNTY MEMORIAL	BOONVILLE	MO

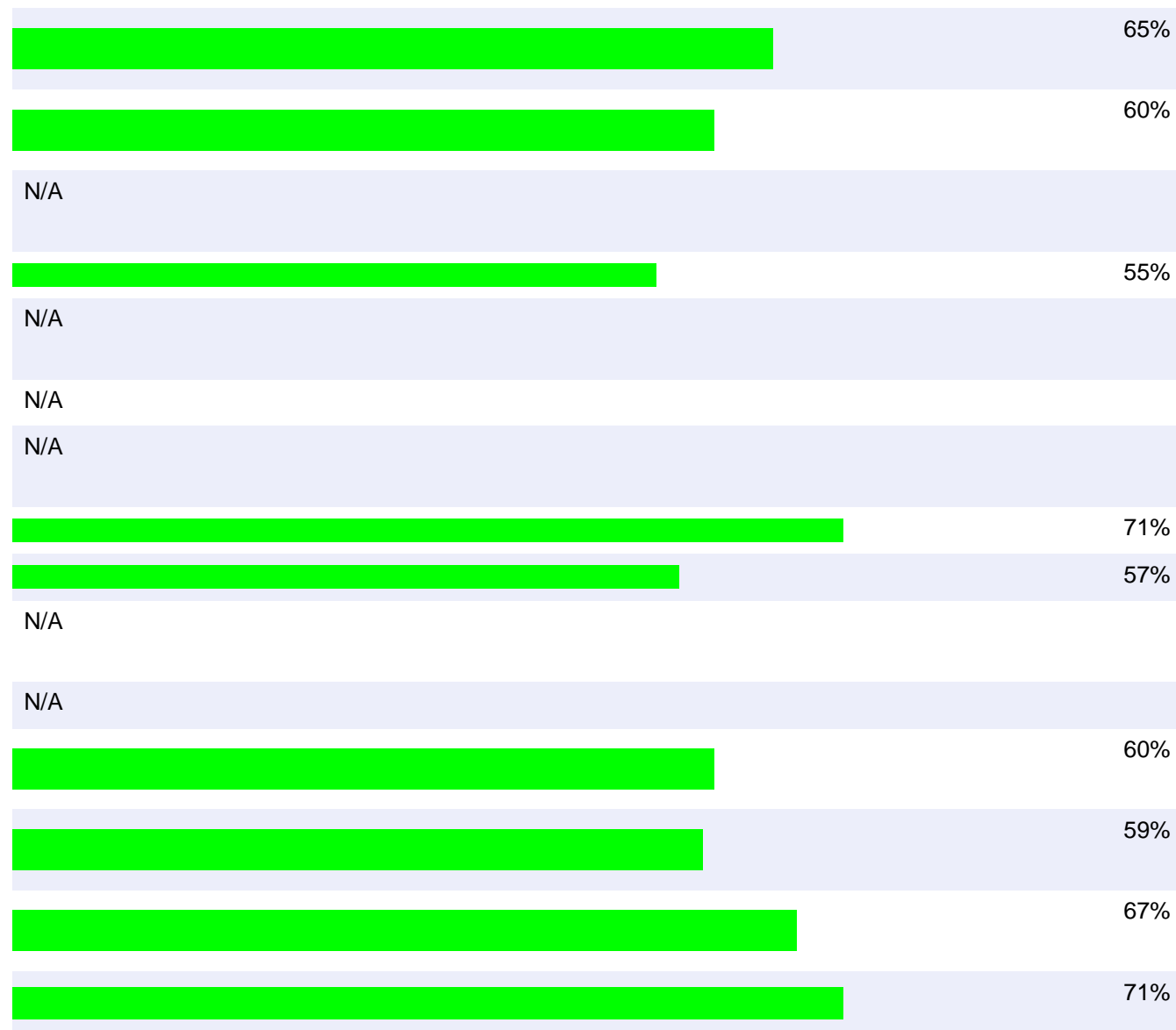
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



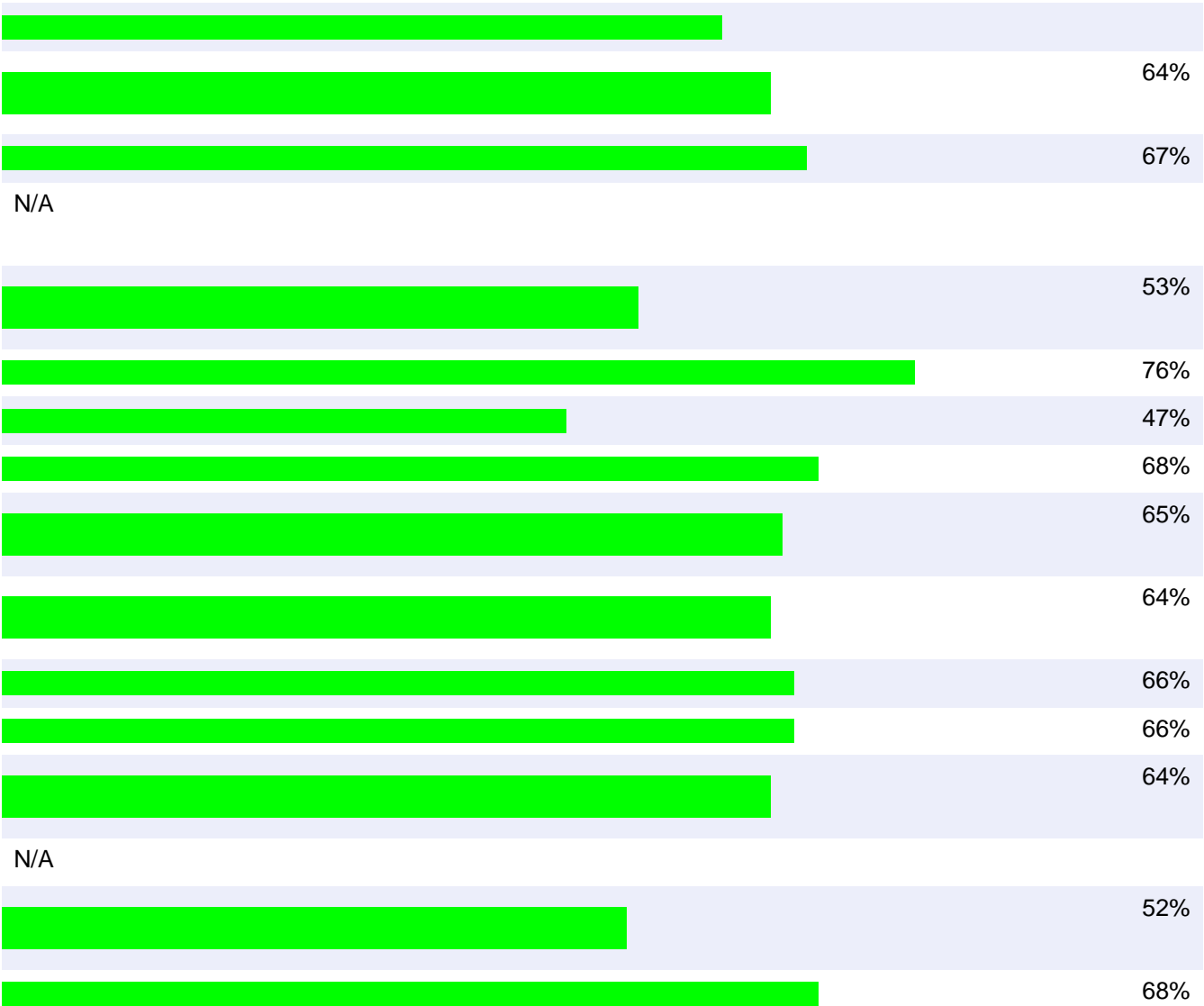
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

HOSPITAL		
GOLDEN VALLEY MEMORIAL HOSPITAL	CLINTON	MO
FITZGIBBON MEMORIAL HOSPITAL	MARSHALL	MO
PUTNAM COUNTY MEMORIAL HOSPITAL	UNIONVILLE	MO
HENRY MAYO NEWHALL MEMORIAL HOSPITAL	VALENCIA	CA
BAKERSFIELD HEART HOSPITAL	BAKERSFIELD	CA
KERN MEDICAL CENTER	BAKERSFIELD	CA
BAKERSFIELD MEMORIAL HOSPITAL	BAKERSFIELD	CA
PALMDALE REGIONAL MEDICAL CENTER	PALMDALE	CA
SAN JOAQUIN COMMUNITY HOSPITAL	BAKERSFIELD	CA
GOOD SAMARITAN HOSPITAL	BAKERSFIELD	CA
MERCY HOSPITAL	BAKERSFIELD	CA
DELANO REGIONAL MEDICAL CENTER	DELANO	CA
TEHACHAPI HOSPITAL	TEHACHAPI	CA
ANTELOPE VALLEY HOSPITAL MED CENTER	LANCASTER	CA
GRENADA LAKE MEDICAL CENTER	GRENADA	MS

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

BAPTIST MEMORIAL HOSPITAL NORTH MS	OXFORD	MS
BAPTIST MEM HOSP/GOLDEN TRIANGLE INC	COLUMBUS	MS
ALLIANCE HEALTHCARE SYSTEM	HOLLY SPRINGS	MS
GILMORE MEMORIAL HOSPITAL	AMORY	MS
WEBSTER GENERAL HOSPITAL/SWING BED	EUPORA	MS
KILMICHAEL HOSPITAL	KILMICHAEL	MS
TYLER HOLMES MEMORIAL HOSPITAL CAH	WINONA	MS
MONTFORT JONES MEMORIAL HOSPITAL	KOSCIUSKO	MS
MAGNOLIA REGIONAL HEALTH CENTER	CORINTH	MS
OCH REGIONAL MEDICAL CENTER	STARKVILLE	MS
BAPTIST MEMORIAL HOSPITAL DESOTO	SOUTHAVEN	MS
NORTH MISSISSIPPI MEDICAL CENTER	TUPELO	MS
DELTA REGIONAL MEDICAL CENTER	GREENVILLE	MS
TISHOMINGO HEALTH SERVICES INC	IUKA	MS
TRACE REGIONAL HOSP AND	HOUSTON	MS

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

SWING BED		
GREENWOOD LEFLORE HOSPITAL	GREENWOOD	MS
YALOBUSHA GENERAL HOSPITAL	WATER VALLEY	MS
PONTOTOC HEALTH SERVICE CAH	PONTOTOC	MS
CLAY COUNTY MEDICAL CENTER	WEST POINT	MS
BAPTIST MEMORIAL HOSPITAL UNION COUNTY	NEW ALBANY	MS
NORTH OAK REGIONAL MEDICAL CENTER	SENATOBIA	MS
TRI LAKES MEDICAL CENTER	BATESVILLE	MS
NW MISSISSIPPI REGIONAL MED CENTER	CLARKSDALE	MS
BAPTIST MEMORIAL HOSPITAL BOONEVILLE	BOONEVILLE	MS
NORTH SUNFLOWER MEDICAL CENTER CAH	RULEVILLE	MS
WINSTON MEDICAL CENTER & SWINGBED	LOUISVILLE	MS
HOLMES COUNTY HOSPITAL AND CLINICS	LEXINGTON	MS
TIPPAH COUNTY HOSPITAL	RIPLEY	MS
BOLIVAR MEDICAL CENTER	CLEVELAND	MS
SHARKEY ISSAQUENA COMMUNITY HOSPITAL	ROLLING FORK	MS

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



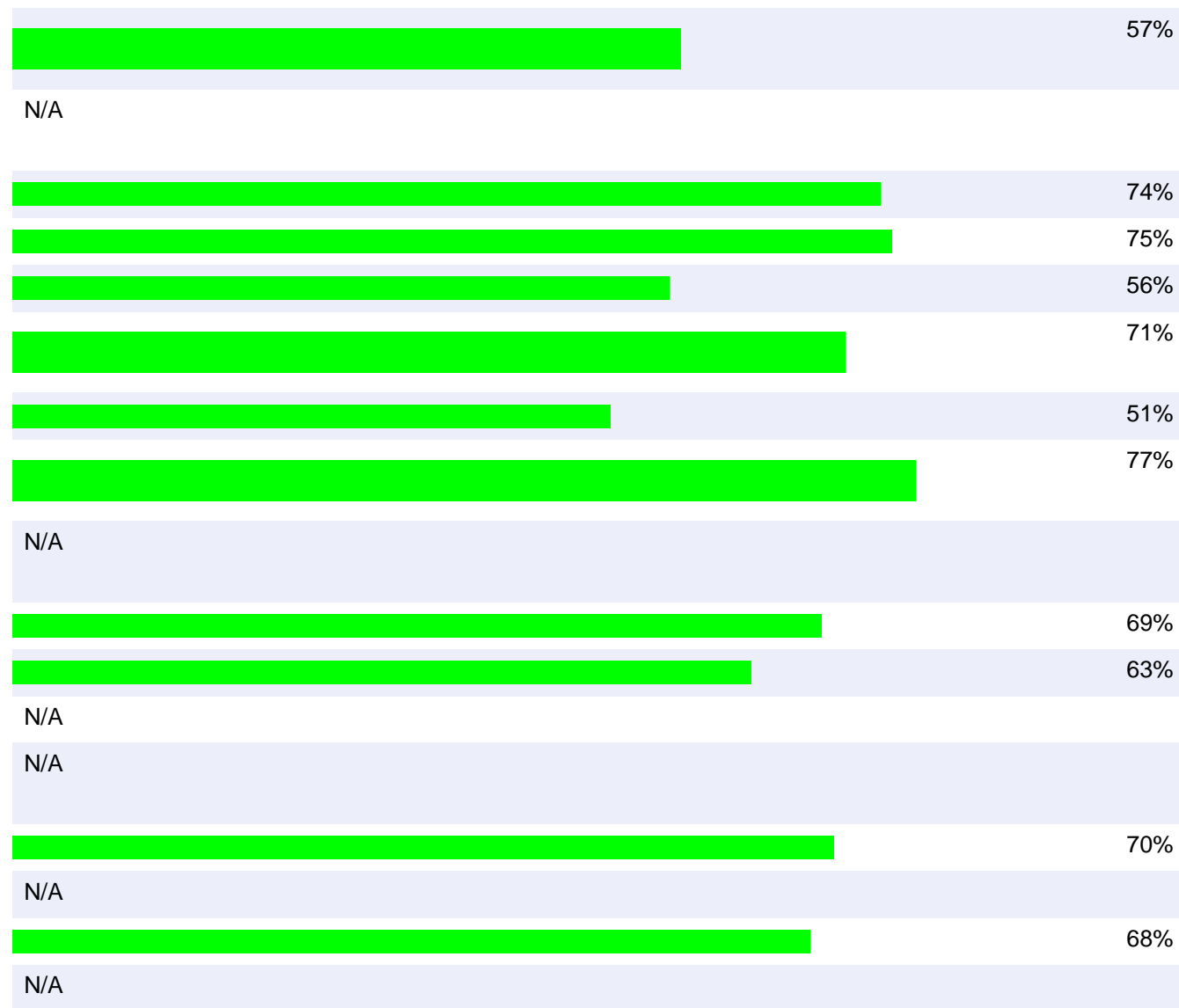
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

SOUTH SUNFLOWER COUNTY HOSPITAL	INDIANOLA	MS
GUAM MEMORIAL HOSPITAL AUTHORITY	TAMUNING	GU
GWINNETT MEDICAL CENTER	LAWRENCEVILLE	GA
EMORY JOHNS CREEK HOSPITAL	JOHNS CREEK	GA
HENRY MEDICAL CENTER, INC	STOCKBRIDGE	GA
SAINT JOSEPH'S HOSPITAL OF ATLANTA, INC	ATLANTA	GA
UNITED HOSPITAL CENTER	BRIDGEPORT	WV
METHODIST MANSFIELD MEDICAL CENTER	MANSFIELD	TX
ST ANDREWS HEALTH CENTER - CAH	BOTTINEAU	ND
SANFORD MEDICAL CENTER FARGO	FARGO	ND
JAMESTOWN HOSPITAL	JAMESTOWN	ND
LINTON HOSPITAL - CAH	LINTON	ND
PEMBINA COUNTY MEMORIAL HOSPITAL	CAVALIER	ND
MEDCENTER ONE	BISMARCK	ND
ST ALOISIUS MEDICAL CENTER	HARVEY	ND
ESSENTIA HEALTH-FARGO	FARGO	ND
WISHEK COMMUNITY HOSPITAL	WISHEK	ND

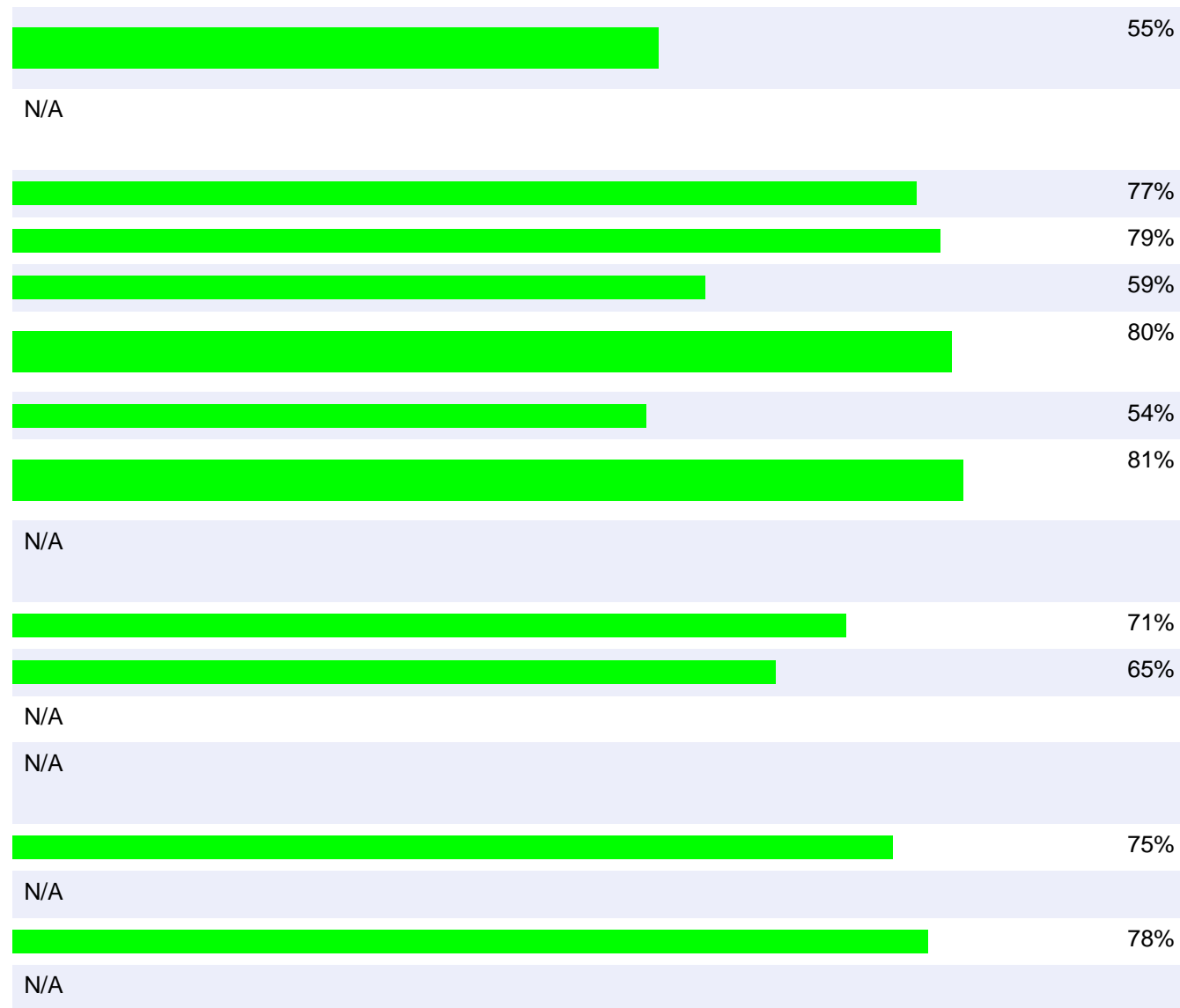
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

ST JOSEPH'S HOSPITAL & HEALTH CENTER	DICKINSON	ND
PRESENTATION MEDICAL CENTER	ROLLA	ND
P H S INDIAN HOSP AT BELCOURT-QUENTIN N BURDICK	BELCOURT	ND
ST ALEXIUS MEDICAL CENTER	BISMARCK	ND
WEST RIVER REGIONAL MEDICAL CENTER-CAH	HETTINGER	ND
JACOBSON MEMORIAL HOSPITAL & CARE CENTER	ELGIN	ND
NORTHWOOD DEACONESS HEALTH CENTER	NORTHWOOD	ND
MOUNTRAIL COUNTY MEDICAL CENTER	STANLEY	ND
HILLSBORO MEDICAL CENTER - CAH	HILLSBORO	ND
CARRINGTON HEALTH CENTER	CARRINGTON	ND
TIOGA MEDICAL CENTER	TIOGA	ND
MERCY MEDICAL CENTER	WILLISTON	ND
HEART OF AMERICA MEDICAL CENTER	RUGBY	ND
ALTRU HOSPITAL	GRAND FORKS	ND
SANFORD MAYVILLE	MAYVILLE	ND
MCKENZIE COUNTY HEALTHCARE SYSTEMS	WATFORD CITY	ND

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



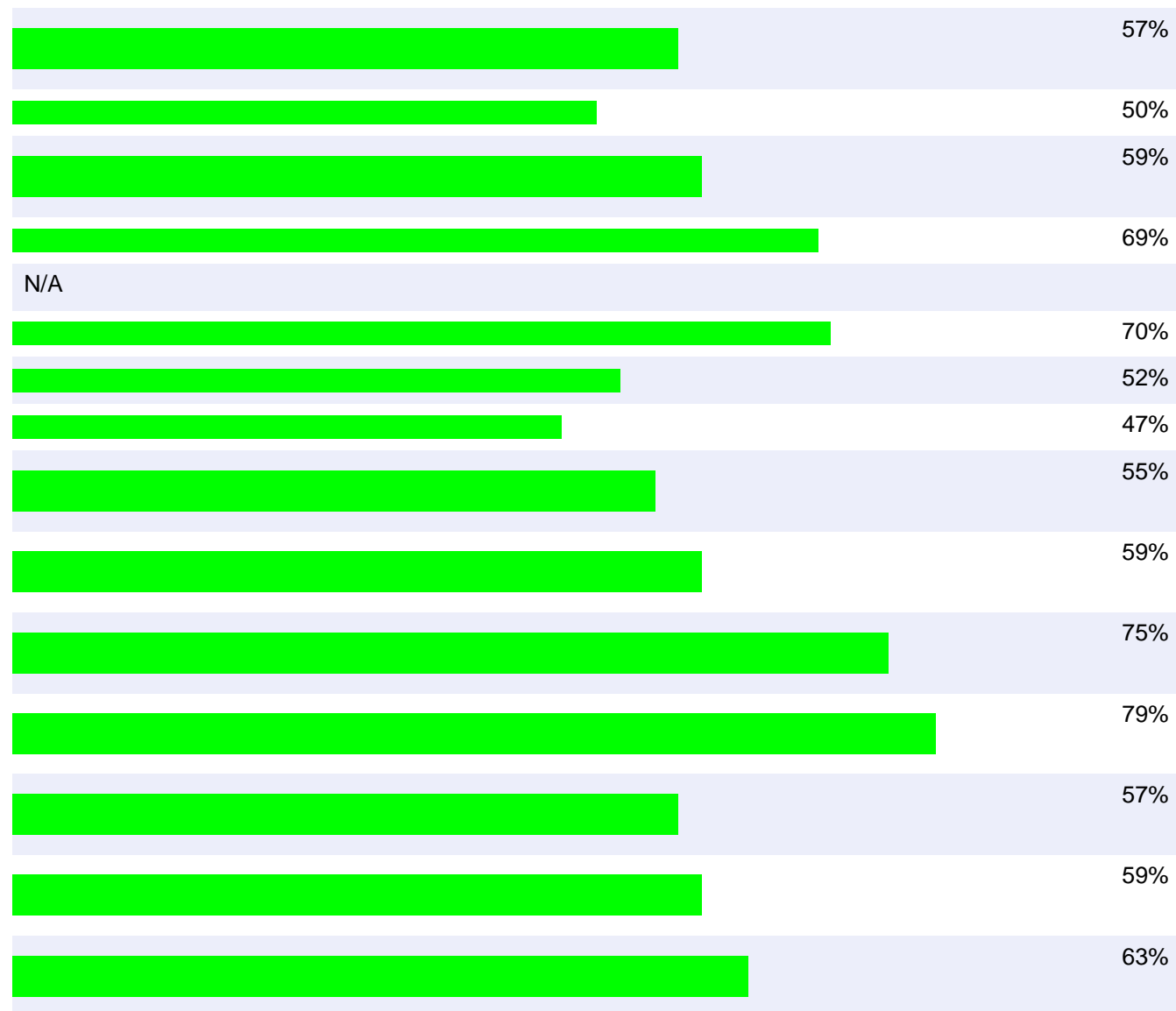
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

P H S INDIAN HOSPITAL AT FORT YATES-STANDING ROC	FORT YATES	ND
TRINITY HOSPITALS	MINOT	ND
SUMMERLIN HOSPITAL MEDICAL CENTER	LAS VEGAS	NV
MOUNTAINVIEW HOSPITAL	LAS VEGAS	NV
BOULDER CITY HOSPITAL	BOULDER CITY	NV
MESA VIEW REGIONAL HOSPITAL	MESQUITE	NV
DESERT SPRINGS HOSPITAL	LAS VEGAS	NV
UMC OF SOUTHERN NEVADA	LAS VEGAS	NV
VALLEY HOSPITAL MEDICAL CENTER	LAS VEGAS	NV
SAINT ROSE DOMINICAN HOSPITAL - DE LIMA	HENDERSON	NV
SAINT ROSE DOMINICAN HOSPITAL - SIENA CAMPUS	HENDERSON	NV
SAINT ROSE DOMINICAN HOSPITAL - SAN MARTIN CAMPUS	LAS VEGAS	NV
NORTH VISTA HOSPITAL	NORTH LAS VEGAS	NV
SUNRISE HOSPITAL AND MEDICAL CENTER	LAS VEGAS	NV
CENTENNIAL HILLS HOSPITAL MEDICAL CENTER	LAS VEGAS	NV

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

SPRING VALLEY HOSPITAL MEDICAL CENTER	LAS VEGAS	NV
SOUTHERN HILLS HOSPITAL AND MEDICAL CENTER	LAS VEGAS	NV
WESTERN STATE HOSPITAL	STAUNTON	VA
PRINCE WILLIAM HOSPITAL	MANASSAS	VA
INOVA FAIR OAKS HOSPITAL	FAIRFAX	VA
INOVA ALEXANDRIA HOSPITAL	ALEXANDRIA	VA
WELLMONT LONESOME PINE HOSPITAL	BIG STONE GAP	VA
VIRGINIA HOSPITAL CENTER - ARLINGTON	ARLINGTON	VA
WARREN MEMORIAL HOSPITAL	FRONT ROYAL	VA
INOVA MOUNT VERNON HOSPITAL	ALEXANDRIA	VA
POTOMAC HOSPITAL	WOODBIDGE	VA
NORTON COMMUNITY HOSPITAL	NORTON	VA
RESTON HOSPITAL CENTER	RESTON	VA
INOVA FAIRFAX HOSPITAL	FALLS CHURCH	VA
INOVA LOUDOUN HOSPITAL	LEESBURG	VA
ROWAN REGIONAL MEDICAL CENTER	SALISBURY	NC
CAROLINAS MEDICAL CENTER-UNION	MONROE	NC

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

PRESBYTERIAN-ORTHOPAEDIC HOSPITAL	CHARLOTTE	NC
PRESBYTERIAN HOSPITAL HUNTERSVILLE	HUNTERSVILLE	NC
CAROLINAS MEDICAL CENTER/BEHAV HEALTH	CHARLOTTE	NC
CAROLINAS MED CENTER-MERCY	CHARLOTTE	NC
PRESBYTERIAN HOSPITAL	CHARLOTTE	NC
PRESBYTERIAN HOSPITAL MATTHEWS	MATTHEWS	NC
CLEVELAND REGIONAL MEDICAL CENTER	SHELBY	NC
CHEROKEE INDIAN HOSPITAL AUTHORITY	CHEROKEE	NC
CAROLINAS MED CTR-UNIVERSITY	CHARLOTTE	NC
LAKE NORMAN REGIONAL MEDICAL CENTER	MOORESVILLE	NC
ANSON COMMUNITY HOSPITAL	WADESBORO	NC
CAROLINAS MEDICAL CENTER- LINCOLN	LINCOLN	NC
KINGS MOUNTAIN HOSPITAL INC	KINGS MOUNTAIN	NC
CAROLINAS MEDICAL CENTER- NORTHEAST	CONCORD	NC
GASTON MEMORIAL HOSPITAL	GASTONIA	NC

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

DAVIS REGIONAL MEDICAL CENTER	STATESVILLE	NC
IREDELL MEMORIAL HOSPITAL INC	STATESVILLE	NC
STANLY REGIONAL MEDICAL CENTER	ALBEMARLE	NC
ELBERT MEMORIAL HOSPITAL	ELBERTON	GA
COBB MEMORIAL HOSPITAL	ROYSTON	GA
HAMILTON MEDICAL CENTER	DALTON	GA
NORTH GEORGIA MEDICAL CENTER	ELLIJAY	GA
STEPHENS COUNTY HOSPITAL	TOCCOA	GA
PIEDMONT MOUNTAINSIDE HOSPITAL INC	JASPER	GA
BJC MEDICAL CENTER	COMMERCE	GA
ST MARY'S HOSPITAL	ATHENS	GA
JASPER MEMORIAL HOSPITAL	MONTICELLO	GA
ATHENS REGIONAL MEDICAL CENTER	ATHENS	GA
TRINITY HOSPITAL OF AUGUSTA	AUGUSTA	GA
PUTNAM GENERAL HOSPITAL	EATONTON	GA
HUGHSTON HOSPITAL	COLUMBUS	GA
DOCTORS HOSPITAL	COLUMBUS	GA
FLOYD MEDICAL CENTER	ROME	GA
MURRAY MEDICAL CENTER	CHATSWORTH	GA

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

BURKE MEDICAL CENTER	WAYNESBORO	GA
MEDICAL CENTER, THE	COLUMBUS	GA
MCDUFFIE REGIONAL MEDICAL CENTER	THOMSON	GA
ST FRANCIS HOSPITAL, INC	COLUMBUS	GA
GORDON HOSPITAL	CALHOUN	GA
FANNIN REGIONAL HOSPITAL	BLUE RIDGE	GA
UPSON REGIONAL MEDICAL CENTER	THOMASTON	GA
DOCTORS HOSPITAL	AUGUSTA	GA
WILLS MEMORIAL HOSPITAL	WASHINGTON	GA
MEDICAL COLLEGE OF GA HOSPITALS AND CLINICS	AUGUSTA	GA
UNIVERSITY HOSPITAL	AUGUSTA	GA
UNION GENERAL HOSPITAL	BLAIRSVILLE	GA
HABERSHAM COUNTY MEDICAL CTR	DEMOREST	GA
REDMOND REGIONAL MEDICAL CENTER	ROME	GA
HART COUNTY HOSPITAL	HARTWELL	GA
HUTCHESON MEDICAL CENTER	FORT OGLETHORPE	GA
CHESTATEE REGIONAL HOSPITAL	DAHLONEGA	GA
WEST GEORGIA MEDICAL CENTER	LAGRANGE	GA

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

CHATUGE REGIONAL HOSPITAL	HIAWASSEE	GA
QUEEN OF THE VALLEY MEDICAL CENTER	NAPA	CA
SUTTER LAKESIDE HOSPITAL	LAKEPORT	CA
NORTHBAY MEDICAL CENTER	FAIRFIELD	CA
HEALDSBURG DISTRICT HOSPITAL	HEALDSBURG	CA
ST JOSEPH HOSPITAL	EUREKA	CA
REDWOOD MEMORIAL HOSPITAL	FORTUNA	CA
NORTHBAY VACAVALLEY HOSPITAL	VACAVILLE	CA
FRANK R HOWARD MEMORIAL HOSPITAL	WILLITS	CA
UKIAH VALLEY MEDICAL CENTER/HOSPITAL D	UKIAH	CA
SUTTER COAST HOSPITAL	CRESCENT CITY	CA
SANTA ROSA MEMORIAL HOSPITAL	SANTA ROSA	CA
SUTTER SOLANO MEDICAL CENTER	VALLEJO	CA
KAISER FOUNDATION HOSPITAL - SANTA ROSA	SANTA ROSA	CA
SUTTER MEDICAL CENTER OF SANTA ROSA	SANTA ROSA	CA
KAISER FOUNDATION HOSPITAL - VACAVILLE	VACAVILLE	CA
KAISER FOUNDATION HOSPITAL AND REHAB CENTER	VALLEJO	CA

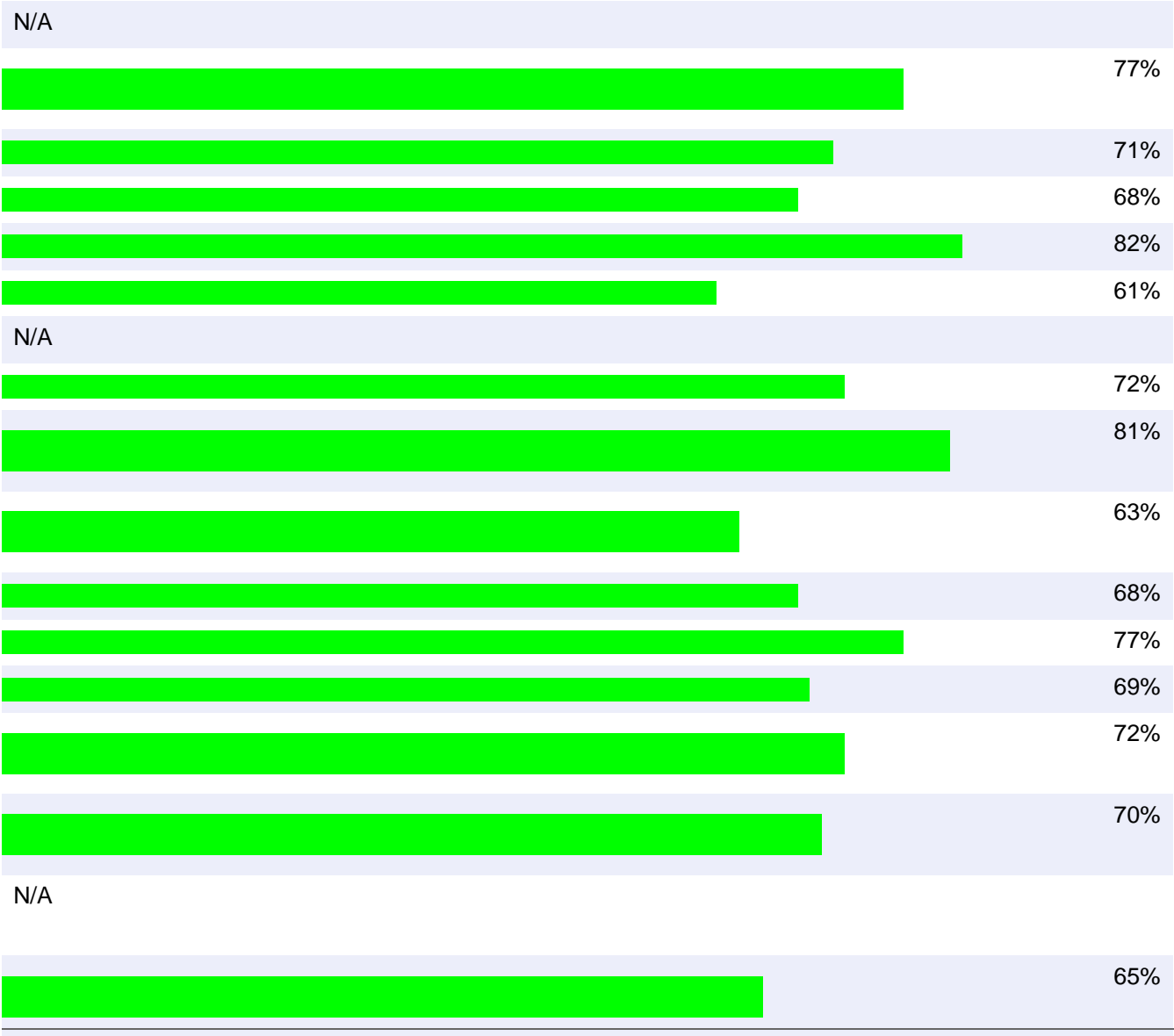
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

AND REHAB CENTER		
PETALUMA VALLEY HOSPITAL	PETALUMA	CA
MAD RIVER COMMUNITY HOSPITAL	ARCATA	CA
PALM DRIVE HOSPITAL	SEBASTOPOL	CA
JEROLD PHELPS COMMUNITY HOSPITAL	GARBERVILLE	CA
SONOMA VALLEY HOSPITAL	SONOMA	CA
SONOMA DEVELOPMENTAL CENTER	ELDRIDGE	CA
MENDOCINO COAST DISTRICT HOSPITAL	FORT BRAGG	CA
ST HELENA HOSPITAL	SAINT HELENA	CA
ST HELENA HOSPITAL-CLEARLAKE	CLEARLAKE	CA
LOYOLA UNIVERSITY MEDICAL CENTER	MAYWOOD	IL
INGALLS MEMORIAL HOSPITAL	HARVEY	IL
ADVENTIST LA GRANGE MEMORIAL HOSPITAL	LA GRANGE	IL
WEST SUBURBAN MEDICAL CENTER	OAK PARK	IL
RUSH OAK PARK HOSPITAL	OAK PARK	IL
LITTLE COMPANY OF MARY HOSPITAL	EVERGREEN PARK	IL
LOYOLA GOTTLIEB MEMORIAL HOSPITAL	MELROSE PARK	IL

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

METROSOUTH MEDICAL CENTER	BLUE ISLAND	IL
ADVOCATE CHRIST HOSPITAL & MEDICAL CENTER	OAK LAWN	IL
OAK FOREST HOSPITAL	OAK FOREST	IL
ST JAMES HOSP & HLTH CTR-OLYMPIA FLDS	OLYMPIA FIELDS	IL
MACNEAL HOSPITAL	BERWYN	IL
ADVOCATE SOUTH SUBURBAN HOSPITAL	HAZEL CREST	IL
PALOS COMMUNITY HOSPITAL	PALOS HEIGHTS	IL
WESTLAKE COMMUNITY HOSPITAL	MELROSE PARK	IL
CHEROKEE REGIONAL MEDICAL CENTER	CHEROKEE	IA
CASS COUNTY MEMORIAL HOSPITAL	ATLANTIC	IA
SHENANDOAH MEDICAL CENTER	SHENANDOAH	IA
CRAWFORD COUNTY MEMORIAL HOSPITAL	DENISON	IA
SPENCER MUNICIPAL HOSPITAL	SPENCER	IA
MERCY MEDICAL CENTER-SIOUX CITY	SIOUX CITY	IA
ST LUKES REGIONAL MEDICAL CENTER	SIOUX CITY	IA
SANFORD SHELDON MEDICAL	SHELDON	IA

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

CENTER

ALEGENT HEALTH MERCY HOSPITAL	COUNCIL BLUFFS	IA
LAKES REGIONAL HEALTHCARE	SPIRIT LAKE	IA
AVERA HOLY FAMILY HEALTH	ESTHERVILLE	IA
HORN MEMORIAL HOSPITAL	IDA GROVE	IA
JENNIE EDMUNDSON HOSPITAL	COUNCIL BLUFFS	IA
BURGESS HEALTH CENTER	ONAWA	IA
STEWART MEMORIAL COMMUNITY HOSPITAL	LAKE CITY	IA
SANFORD HOSPITAL ROCK RAPIDS	ROCK RAPIDS	IA
HEGG MEMORIAL HEALTH CENTER	ROCK VALLEY	IA
CLARINDA REGIONAL HEALTH CENTER	CLARINDA	IA
FLOYD VALLEY HOSPITAL	LE MARS	IA
HAWARDEN COMMUNITY HOSPITAL	HAWARDEN	IA
AUDUBON COUNTY MEMORIAL HOSPITAL	AUDUBON	IA
MONTGOMERY COUNTY MEMORIAL HOSPITAL	RED OAK	IA
ALEGENT HEALTH COMMUNITY MEMORIAL HOSPITAL	MISSOURI VALLEY	IA
MANNING REGIONAL HEALTHCARE CENTER	MANNING	IA

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

CENTER		
SIOUX CENTER COMMUNITY HOSPITAL & HEALTH CENTER	SIOUX CENTER	IA
BUENA VISTA REGIONAL MEDICAL CENTER	STORM LAKE	IA
ORANGE CITY AREA HEALTH SYSTEM	ORANGE CITY	IA
OSCEOLA COMMUNITY HOSPITAL	SIBLEY	IA
MYRTUE MEDICAL CENTER	HARLAN	IA
ST ANTHONY REGIONAL HOSPITAL	CARROLL	IA
PALO ALTO COUNTY HOSPITAL	EMMETSBURG	IA
BAUM HARMON MERCY HOSPITAL	PRIMGHAR	IA
MEMORIAL HERMANN MEMORIAL CITY MEDICAL CENTER	HOUSTON	TX
BAYSHORE MEDICAL CENTER	PASADENA	TX
SURGERY SPECIALTY HOSPITALS OF AMERICA SE HOUSTON	PASADENA	TX
MEMORIAL HERMANN HOSPITAL SYSTEM	HOUSTON	TX
NORTH CYPRESS MEDICAL CENTER	CYPRESS	TX
SPRING BRANCH MEDICAL CENTER	HOUSTON	TX
RIVERSIDE GENERAL HOSPITAL	HOUSTON	TX
PARK PLAZA HOSPITAL	HOUSTON	TX

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

HOUSTON HOSPITAL SOR SPECIALIZED SURGERY	HOUSTON	TX
HARRIS COUNTY HOSPITAL DISTRICT	HOUSTON	TX
FOUNDATION SURGICAL HOSPITAL	BELLAIRE	TX
UNIVERSITY GENERAL HOSPITAL	HOUSTON	TX
DOCTORS HOSPITAL TIDWELL	HOUSTON	TX
ST ANTHONY'S HOSPITAL	HOUSTON	TX
MEMORIAL HERMANN TEXAS MEDICAL CENTER	HOUSTON	TX
FIRST STREET HOSPITAL LP	BELLAIRE	TX
ST JOSEPH MEDICAL CENTER	HOUSTON	TX
WOMANS HOSPITAL OF TEXAS,THE	HOUSTON	TX
METHODIST HOSPITAL,THE	HOUSTON	TX
TEXAS ORTHOPEDIC HOSPITAL	HOUSTON	TX
KAISER FOUNDATION HOSPITAL ANAHEIM	ANAHEIM	CA
ORANGE COAST MEMORIAL MEDICAL CENTER	FOUNTAIN VALLEY	CA
UNIV OF CALIFORNIA IRVINE MED CENTER	ORANGE	CA
WESTERN MEDICAL CENTER HOSP ANAHEIM	ANAHEIM	CA

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

GARDEN GROVE HOSPITAL & MEDICAL CENTER	GARDEN GROVE	CA
CHAPMAN MEDICAL CENTER	ORANGE	CA
ST JOSEPH HOSPITAL	ORANGE	CA
LA PALMA INTERCOMMUNITY HOSPITAL	LA PALMA	CA
COASTAL COMMUNITIES HOSPITAL	SANTA ANA	CA
AHMC ANAHEIM REGIONAL MEDICAL CENTER	ANAHEIM	CA
WEST ANAHEIM MEDICAL CENTER	ANAHEIM	CA
HUNTINGTON BEACH HOSPITAL	HUNTINGTON BEACH	CA
WESTERN MEDICAL CENTER SANTA ANA	SANTA ANA	CA
FOUNTAIN VALLEY REGIONAL HOSPITAL & MEDICAL CENTER	FOUNTAIN VALLEY	CA
SAN ANTONIO COMMUNITY HOSPITAL	UPLAND	CA
ST JUDE MEDICAL CENTER	FULLERTON	CA
PLACENTIA LINDA HOSPITAL	PLACENTIA	CA
LAKEVIEW MED CENTER	RICE LAKE	WI
RED CEDAR MEDICAL CENTER-MAYO HEALTH SYS	MENOMONIE	WI
WESTFIELDS HOSPITAL	NEW RICHMOND	WI

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

RIVERSIDE MED CTR	WAUPACA	WI
AMERY REG MED CTR	AMERY	WI
BLACK RIVER MEM HSPTL	BLACK RIVER FALLS	WI
LADD MEMORIAL HOSPITAL, INC	OSCEOLA	WI
MINISTRY ST MICHAELS HOSPITAL OF STEVENS POINT	STEVENS POINT	WI
HOWARD YOUNG MED CTR	WOODRUFF	WI
MINISTRY EAGLE RIVER MEM HSPTL	EAGLE RIVER	WI
MINISTRY ST MARYS HOSPITAL	RHINELANDER	WI
ST JOSEPHS HSPTL	MARSHFIELD	WI
ST CLARE'S HOSPITAL OF WESTON INC	WESTON	WI
ST MARYS HSPTL SUPERIOR	SUPERIOR	WI
RIVERVIEW HSPTL ASSOC	WISCONSIN RAPIDS	WI
RIVER FALLS AREA HSPTL	RIVER FALLS	WI
SACRED HEART HSPTL	TOMAHAWK	WI
BURNETT MED CTR	GRANTSBURG	WI
INDIANHEAD MED CTR	SHELL LAKE	WI
ST CROIX REG MED CTR	SAINT CROIX FALLS	WI
SHAWANO MED CTR	SHAWANO	WI

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

HUDSON HOSPITAL	HUDSON	WI
RUSK COUNTY MEM HSPTL	LADYSMITH	WI
GOOD SAMARITAN HLTH CTR	MERRILL	WI
LUTHER MIDELFORT- NORTHLAND MAYO HEALTH SYSTEM	BARRON	WI
TRI COUNTY MEM HSPTL	WHITEHALL	WI
LUTHER MIDELFORT- CHIPPEWA VALLEY MAYO HLTH SYSTEM	BLOOMER	WI
LUTHER MIDELFORT- OAKRIDGE MAYO HEALTH SYSTEM	OSSEO	WI
LANGLADE HOSPITAL	ANTIGO	WI
SPOONER HEALTH SYS	SPOONER	WI
OUR LADY OF VICTORY HSPTL	STANLEY	WI
BALDWIN AREA MED CTR	BALDWIN	WI
MEMORIAL MED CTR	ASHLAND	WI
SACRED HEART HSPTL	EAU CLAIRE	WI
ST JOSEPHS HSPTL	CHIPPEWA FALLS	WI
BAY AREA MED CTR	MARINETTE	WI
MEMORIAL MEDICAL CTR	NEILLSVILLE	WI
MEMORIAL HEALTH CTR	MEDFORD	WI
FLAMBEAU HSPTL	PARK FALLS	WI
CUMBERLAND MEMORIAL HOSPITAL	CUMBERLAND	WI

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

OAK LEAF SURGCL HSPTL	EAU CLAIRE	WI
LUTHER HOSPITAL MAYO HEALTH SYSTEM	EAU CLAIRE	WI
ASPIRUS WAUSAU HOSPITAL	WAUSAU	WI
HAYWARD AREA MEMORIAL HOSPITAL	HAYWARD	WI
NIAGARA FALLS MEMORIAL MEDICAL CENTER	NIAGARA FALLS	NY
MOUNT ST MARY'S HOSPITAL AND HEALTH CENTER	LEWISTON	NY
WESTFIELD MEMORIAL HOSPITAL, INC	WESTFIELD	NY
BROOKS MEMORIAL HOSPITAL	DUNKIRK	NY
OLEAN GENERAL HOSPITAL	OLEAN	NY
KENMORE MERCY HOSPITAL	KENMORE	NY
WOMAN'S CHRISTIAN ASSOCIATION	JAMESTOWN	NY
EASTERN NIAGARA HOSPITAL	LOCKPORT	NY
TLC HEALTH NETWORK	GOWANDA	NY
BERTRAND CHAFFEE HOSPITAL	SPRINGVILLE	NY
MERCY HOSPITAL	BUFFALO	NY
SHEEHAN MEMORIAL HOSPITAL	BUFFALO	NY
KALEIDA HEALTH	BUFFALO	NY
SISTERS OF CHARITY HOSPITAL	BUFFALO	NY

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

ERIE COUNTY MEDICAL CENTER	BUFFALO	NY
LEWISTOWN HOSPITAL	LEWISTOWN	PA
CARLISLE REGIONAL MEDICAL CENTER	CARLISLE	PA
CHAMBERSBURG HOSPITAL	CHAMBERSBURG	PA
GOOD SAMARITAN HOSPITAL	LEBANON	PA
LANCASTER REGIONAL MEDICAL CENTER	LANCASTER	PA
LANCASTER GENERAL HOSPITAL	LANCASTER	PA
GETTYSBURG HOSPITAL	GETTYSBURG	PA
FULTON COUNTY MEDICAL CENTER	MCCONNELLSBURG	PA
MILTON S HERSHEY MEDICAL CENTER	HERSHEY	PA
HEART OF LANCASTER REGIONAL MEDICAL CENTER	LITITZ	PA
HANOVER HOSPITAL	HANOVER	PA
EPHRATA COMMUNITY HOSPITAL	EPHRATA	PA
HOLY SPIRIT HOSPITAL	CAMP HILL	PA
WAYNESBORO HOSPITAL	WAYNESBORO	PA
PINNACLE HEALTH HOSPITALS	HARRISBURG	PA
MEMORIAL HOSPITAL YORK	YORK	PA
YORK HOSPITAL	YORK	PA

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



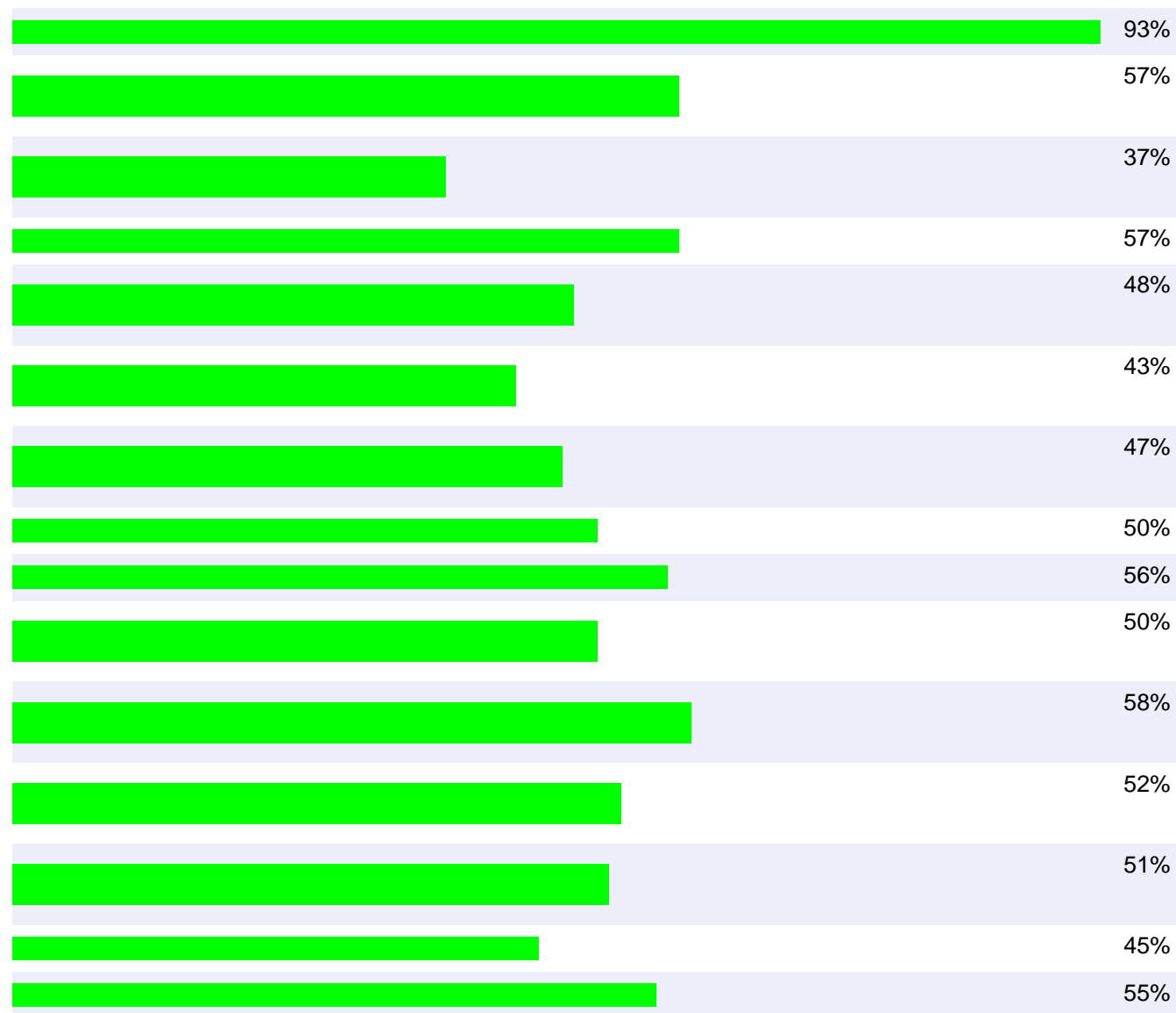
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

SURGICAL INSTITUTE OF READING	WYOMISSING	PA
STATEN ISLAND UNIVERSITY HOSPITAL	STATEN ISLAND	NY
BROOKDALE HOSPITAL MEDICAL CENTER	BROOKLYN	NY
KINGS COUNTY HOSPITAL CENTER	BROOKLYN	NY
BROOKLYN HOSPITAL CENTER AT DOWNTOWN CAMPUS	BROOKLYN	NY
JAMAICA HOSPITAL MEDICAL CENTER	JAMAICA	NY
UNIVERSITY HOSPITAL OF BROOKLYN (DOWNSTATE)	BROOKLYN	NY
MAIMONIDES MEDICAL CENTER	BROOKLYN	NY
ELMHURST HOSPITAL CENTER	ELMHURST	NY
NEW YORK WESTCHESTER SQUARE MEDICAL CENTER	BRONX	NY
LONG ISLAND JEWISH MEDICAL CENTER	NEW HYDE PARK	NY
LINCOLN MEDICAL & MENTAL HEALTH CENTER	BRONX	NY
KINGSBROOK JEWISH MEDICAL CENTER	BROOKLYN	NY
INTERFAITH MEDICAL CENTER	BROOKLYN	NY
CONEY ISLAND HOSPITAL	BROOKLYN	NY

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



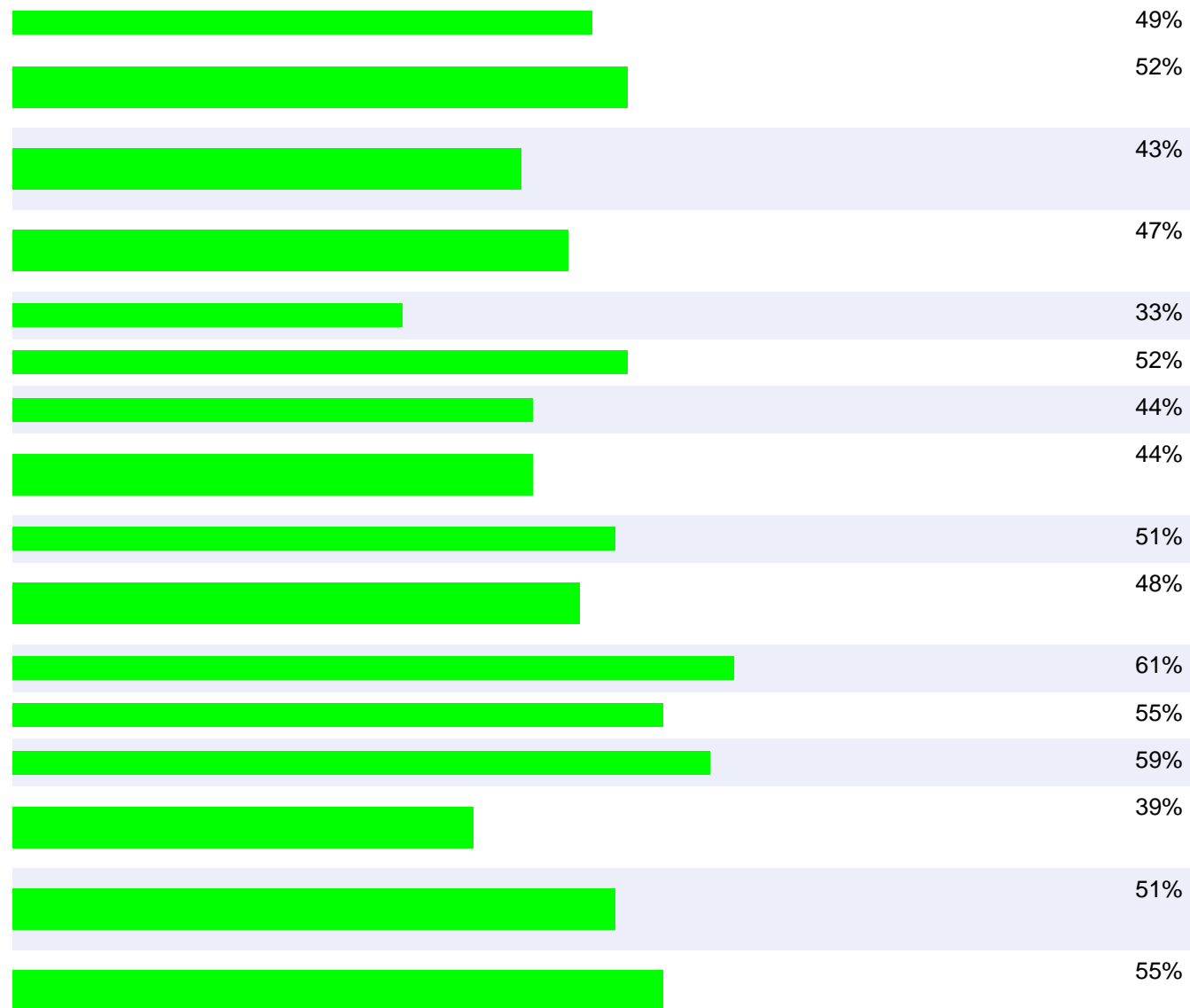
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

LUTHERAN MEDICAL CENTER	BROOKLYN	NY
NEW YORK HOSPITAL MEDICAL CENTER OF QUEENS	FLUSHING	NY
FLUSHING HOSPITAL MEDICAL CENTER	FLUSHING	NY
NEW YORK COMMUNITY HOSPITAL OF BROOKLYN, INC.	BROOKLYN	NY
PENINSULA HOSPITAL CENTER	FAR ROCKAWAY	NY
NEW YORK METHODIST HOSPITAL	BROOKLYN	NY
LONG ISLAND COLLEGE HOSPITAL	BROOKLYN	NY
RICHMOND UNIVERSITY MEDICAL CENTER	STATEN ISLAND	NY
FOREST HILLS HOSPITAL	FOREST HILLS	NY
ST JOHN'S EPISCOPAL HOSPITAL AT SOUTH SHORE	FAR ROCKAWAY	NY
QUEENS HOSPITAL CENTER	JAMAICA	NY
JACOBI MEDICAL CENTER	BRONX	NY
MONTEFIORE MEDICAL CENTER	BRONX	NY
WYCKOFF HEIGHTS MEDICAL CENTER	BROOKLYN	NY
WOODHULL MEDICAL AND MENTAL HEALTH CENTER	BROOKLYN	NY
CENTURA HEALTH-ST THOMAS MORE HOSP & PROG CARE CTR	CANON CITY	CO

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



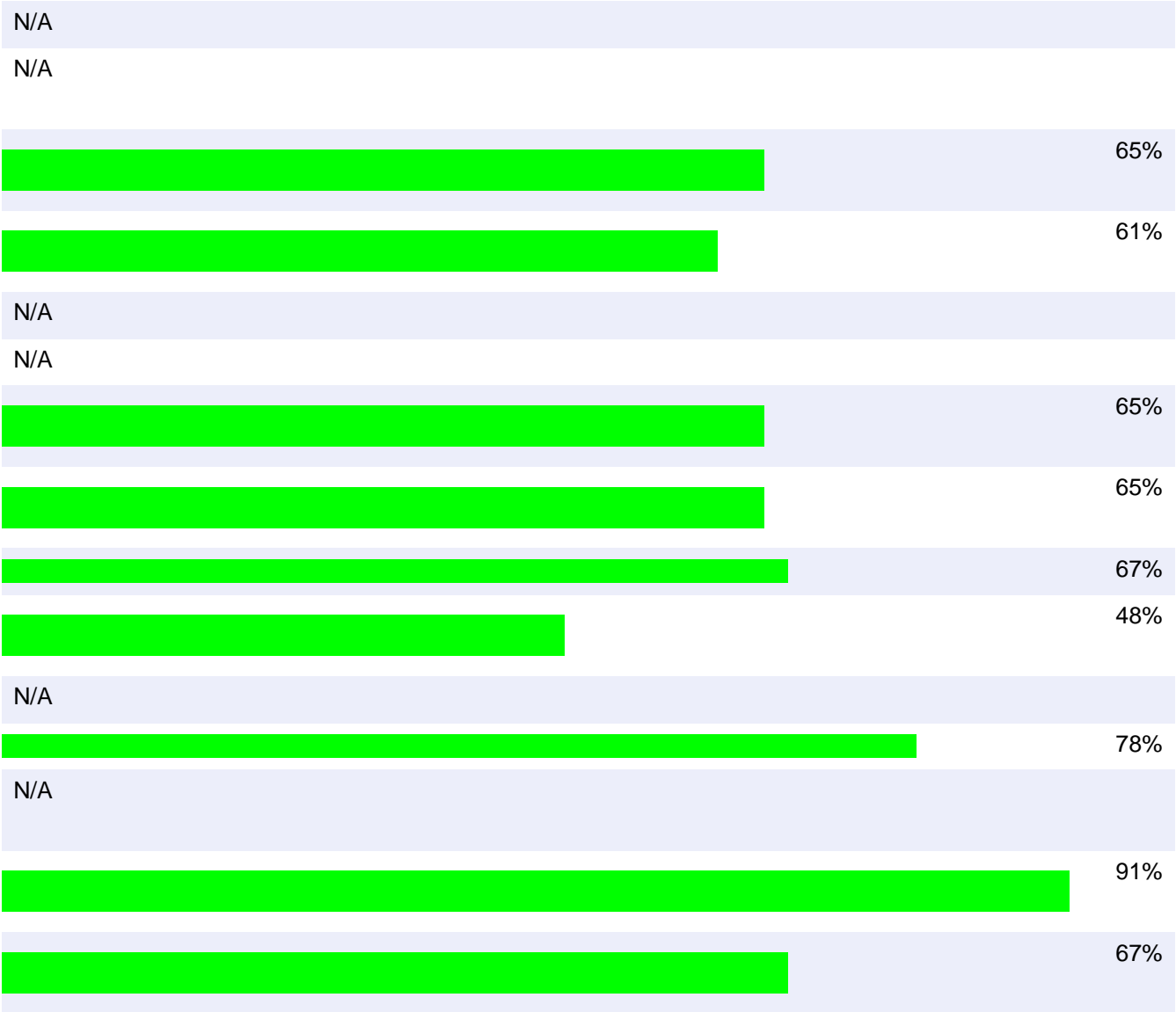
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

PROWERS MEDICAL CENTER	LAMAR	CO
KIT CARSON COUNTY MEMORIAL HOSPITAL	BURLINGTON	CO
MEMORIAL HOSPITAL CENTRAL	COLORADO SPRINGS	CO
ARKANSAS VALLEY REGIONAL MEDICAL CENTER	LA JUNTA	CO
ST VINCENT HOSPITAL	LEADVILLE	CO
SOUTHEAST COLORADO HOSPITAL	SPRINGFIELD	CO
HEART OF THE ROCKIES REGIONAL MEDICAL CENTER	SALIDA	CO
CENTURA HEALTH-ST MARY CORWIN MEDICAL CENTER	PUEBLO	CO
PARKVIEW MEDICAL CENTER INC	PUEBLO	CO
SAN LUIS VALLEY REGIONAL MEDICAL CENTER	ALAMOSA	CO
RIO GRANDE HOSPITAL	DEL NORTE	CO
PIKES PEAK REGIONAL HOSPITAL	WOODLAND PARK	CO
SPANISH PEAKS REGIONAL HEALTH CENTER	WALSENBURG	CO
KEEFE MEMORIAL HOSPITAL	CHEYENNE WELLS	CO
CENTURA HEALTH-PENROSE ST FRANCIS HEALTH SERVICES	COLORADO SPRINGS	CO

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

MT SAN RAFAEL HOSPITAL	TRINIDAD	CO
SKY RIDGE MEDICAL CENTER	LONE TREE	CO
ORTHOCOLORADO HOSPITAL AT ST ANTHONY MED CAMPUS	LAKEWOOD	CO
UNIVERSITY OF COLORADO HOSPITAL ANSCHUTZ INPATIENT	AURORA	CO
WASHINGTON HOSPITAL, THE	WASHINGTON	PA
MONONGAHELA VALLEY HOSPITAL	MONONGAHELA	PA
BUTLER MEMORIAL HOSPITAL	BUTLER	PA
INDIANA REGIONAL MEDICAL CENTER	INDIANA	PA
UNIONTOWN HOSPITAL	UNIONTOWN	PA
GROVE CITY MEDICAL CENTER	GROVE CITY	PA
EXCELA HEALTH LATROBE HOSPITAL	LATROBE	PA
ACMH HOSPITAL	KITTANNING	PA
EXCELA HEALTH FRICK HOSPITAL	MOUNT PLEASANT	PA
UPMC HORIZON	GREENVILLE	PA
SOUTHWEST REGIONAL MEDICAL CENTER	WAYNESBURG	PA
HIGHLANDS HOSPITAL	CONNELLSVILLE	PA
EDGEWOOD SURGICAL HOSPITAL	TRANSFER	PA

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

JAMESON MEMORIAL HOSPITAL	NEW CASTLE	PA
ELLWOOD CITY HOSPITAL	ELLWOOD CITY	PA
CANONSBURG GENERAL HOSPITAL	CANONSBURG	PA
ADVANCED SURGICAL HOSPITAL	WASHINGTON	PA
SHARON REGIONAL HEALTH SYSTEM	SHARON	PA
EDWARD WHITE HOSPITAL	SAINT PETERSBURG	FL
PALMS OF PASADENA HOSPITAL	SAINT PETERSBURG	FL
ST PETERSBURG GENERAL HOSPITAL	SAINT PETERSBURG	FL
MORTON PLANT HOSPITAL	CLEARWATER	FL
LARGO MEDICAL CENTER	LARGO	FL
MEASE HOSPITAL DUNEDIN	DUNEDIN	FL
MEASE COUNTRYSIDE HOSPITAL	SAFETY HARBOR	FL
REGIONAL MEDICAL CENTER BAYONET POINT	HUDSON	FL
BAYFRONT MEDICAL CENTER INC	SAINT PETERSBURG	FL
ST ANTHONY'S HOSPITAL	SAINT PETERSBURG	FL
MORTON PLANT NORTH BAY HOSPITAL	NEW PORT RICHEY	FL

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



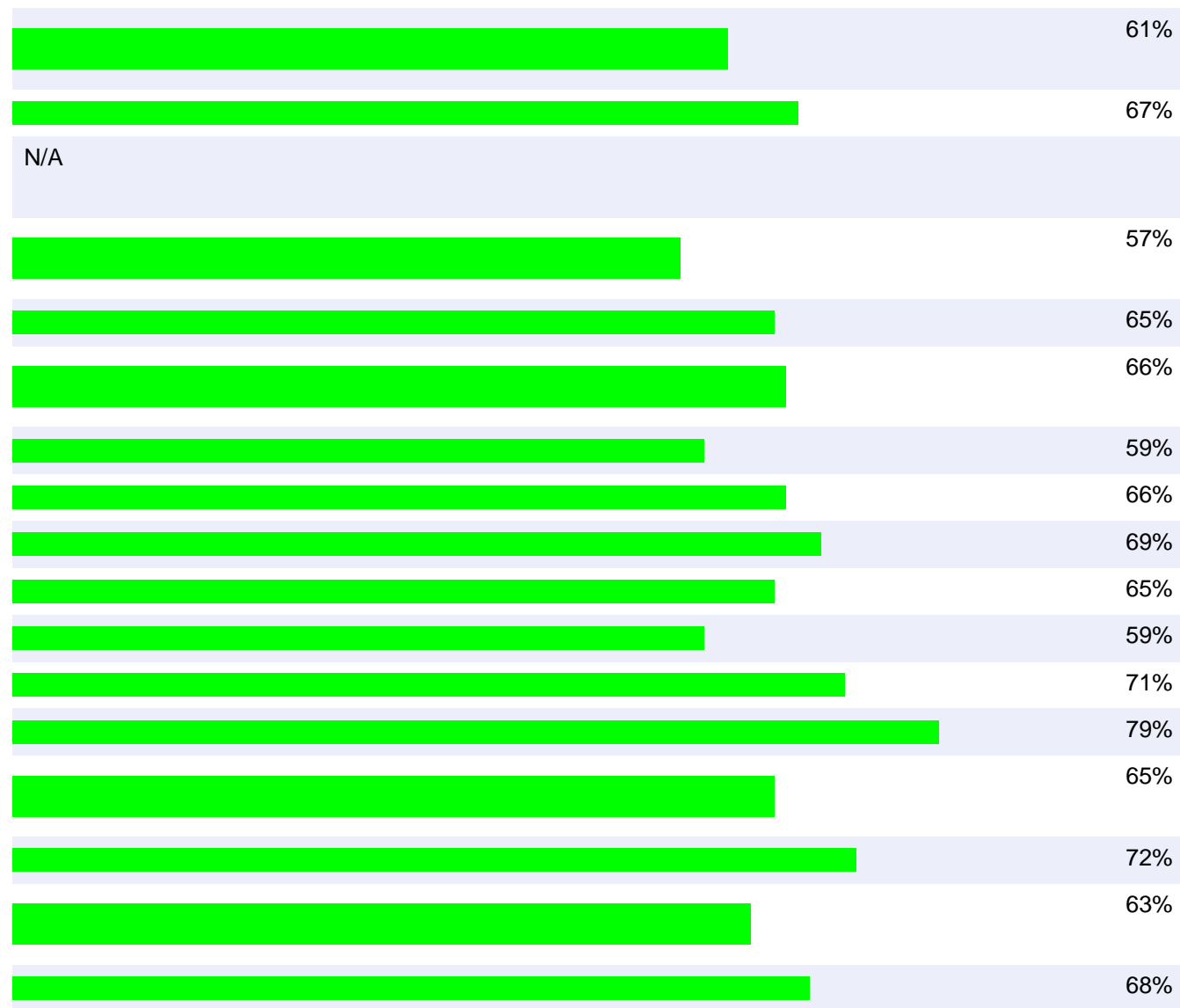
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

COMMUNITY HOSPITAL	NEW PORT RICHEY	FL
HELEN ELLIS MEMORIAL HOSPITAL	TARPON SPRINGS	FL
LAUDERDALE COMMUNITY HOSPITAL	RIPLEY	TN
DYERSBURG REGIONAL MEDICAL CENTER	DYERSBURG	TN
MCKENZIE REGIONAL HOSPITAL	MC KENZIE	TN
JACKSON-MADISON COUNTY GENERAL HOSPITAL	JACKSON	TN
CAMDEN GENERAL HOSPITAL	CAMDEN	TN
VOLUNTEER COMMUNITY HOSPITAL	MARTIN	TN
HENRY COUNTY MEDICAL CENTER	PARIS	TN
MCNAIRY REGIONAL HOSPITAL	SELMER	TN
BOLIVAR GENERAL HOSPITAL	BOLIVAR	TN
REGIONAL HOSPITAL OF JACKSON	JACKSON	TN
MILAN GENERAL HOSPITAL	MILAN	TN
HAYWOOD PARK COMMUNITY HOSPITAL	BROWNSVILLE	TN
HUMBOLDT GENERAL HOSPITAL INC	HUMBOLDT	TN
DECATUR COUNTY GENERAL HOSPITAL	PARSONS	TN
GIBSON GENERAL HOSPITAL	TRENTON	TN

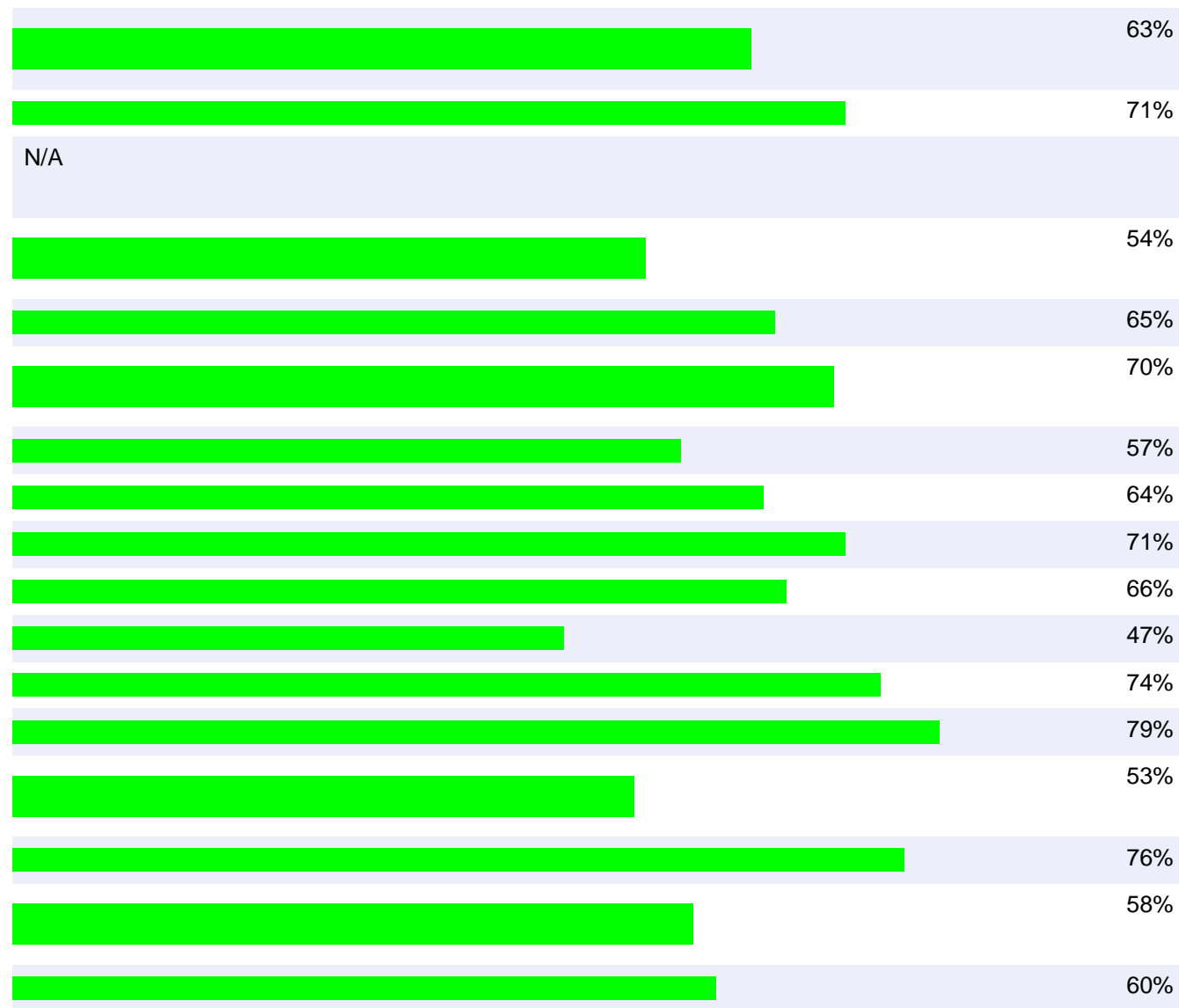
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

BAPTIST MEMORIAL HOSPITAL UNION CITY	UNION CITY	TN
HARDIN MEDICAL CENTER	SAVANNAH	TN
HENDERSON COUNTY COMMUNITY HOSPITAL	LEXINGTON	TN
BAPTIST MEMORIAL HOSPITAL HUNTINGDON	HUNTINGDON	TN
MONMOUTH MEDICAL CENTER	LONG BRANCH	NJ
JFK MEDICAL CENTER	EDISON	NJ
KIMBALL MEDICAL CENTER	LAKEWOOD	NJ
ROBERT WOOD JOHNSON UNIVERSITY HOSPITAL AT RAHWAY	RAHWAY	NJ
CENTRASTATE MEDICAL CENTER	FREEHOLD	NJ
RARITAN BAY MEDICAL CENTER	PERTH AMBOY	NJ
COMMUNITY MEDICAL CENTER	TOMS RIVER	NJ
BAYSHORE COMMUNITY HOSPITAL	HOLMDEL	NJ
RIVERVIEW MEDICAL CENTER	RED BANK	NJ
SAINT PETER'S UNIVERSITY HOSPITAL	NEW BRUNSWICK	NJ
JERSEY SHORE UNIVERSITY MEDICAL CENTER	NEPTUNE	NJ
ROBERT WOOD JOHNSON UNIVERSITY HOSPITAL	NEW BRUNSWICK	NJ

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

OCEAN MEDICAL CENTER	BRICK	NJ
MERCY MEMORIAL HOSPITAL SYSTEM	MONROE	MI
HENRY FORD WYANDOTTE HOSPITAL	WYANDOTTE	MI
GARDEN CITY HOSPITAL	GARDEN CITY	MI
SAINT JOSEPH MERCY SALINE HOSPITAL	SALINE	MI
OAKWOOD ANNAPOLIS HOSPITAL	WAYNE	MI
CHELSEA COMMUNITY HOSPITAL	CHELSEA	MI
ST MARY MERCY HOSPITAL	LIVONIA	MI
OAKWOOD SOUTHSORE MEDICAL CENTER	TRENTON	MI
ST JOSEPH MERCY HOSPITAL	ANN ARBOR	MI
UNIVERSITY OF MICHIGAN HEALTH SYSTEM	ANN ARBOR	MI
TRINITY MEDICAL CTR EAST&TRINITY MEDICAL CTR WEST	STEUBENVILLE	OH
FAYETTE COUNTY MEMORIAL HOSPITAL	WASHINGTON CH	OH
LIFE LINE HOSPITAL	WINTERSVILLE	OH
LICKING MEMORIAL HOSPITAL	NEWARK	OH
SOUTHERN OHIO MEDICAL CENTER	PORTSMOUTH	OH

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

GRADY MEMORIAL HOSPITAL	DELAWARE	OH
MARIETTA MEMORIAL HOSPITAL	MARIETTA	OH
HOCKING VALLEY COMMUNITY HOSPITAL	LOGAN	OH
MARION GENERAL HOSPITAL	MARION	OH
KNOX COMMUNITY HOSPITAL	MOUNT VERNON	OH
HOLZER MEDICAL CENTER JACKSON	JACKSON	OH
BERGER HOSPITAL	CIRCLEVILLE	OH
BARNESVILLE HOSPITAL ASSOCIATION, INC	BARNESVILLE	OH
SOUTHEASTERN OHIO REGIONAL MEDICAL CENTER	CAMBRIDGE	OH
HOLZER MEDICAL CENTER	GALLIPOLIS	OH
GENESIS HEALTHCARE SYSTEM	ZANESVILLE	OH
MEDICAL CENTER OF NEWARK LLC	NEWARK	OH
SELBY GENERAL HOSPITAL	MARIETTA	OH
O'BLENESS MEMORIAL HOSPITAL	ATHENS	OH
COSHOCTON COUNTY MEMORIAL HOSPITAL	COSHOCTON	OH
EAST OHIO REGIONAL HOSPITAL	MARTINS FERRY	OH
BELMONT COMMUNITY HOSPITAL	BELLAIRE	OH
FAIRFIELD MEDICAL CENTER	LANCASTER	OH

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

DOCTORS HOSPITAL OF NELSONVILLE	NELSONVILLE	OH
ADENA REGIONAL MEDICAL CENTER	CHILLICOTHE	OH
MADISON COUNTY HOSPITAL INC	LONDON	OH
THREE GABLES SURGERY CENTER, LLC	PROCTORVILLE	OH
TWIN CITY HOSPITAL	DENNISON	OH
HARRISON COMMUNITY HOSPITAL	CADIZ	OH
PIKE COMMUNITY HOSPITAL	WAVERLY	OH
EASTERN STATE HOSPITAL	WILLIAMSBURG	VA
SENTARA LEIGH HOSPITAL	NORFOLK	VA
CHESAPEAKE GENERAL HOSPITAL	CHESAPEAKE	VA
SENTARA BAYSIDE HOSPITAL	VIRGINIA BEACH	VA
SENTARA NORFOLK GENERAL HOSPITAL	NORFOLK	VA
SENTARA VIRGINIA BEACH GENERAL HOSPITAL	VIRGINIA BEACH	VA
BON SECOURS - MARYVIEW MEDICAL CENTER	PORTSMOUTH	VA
RIVERSIDE SHORE MEMORIAL HOSPITAL	NASSAWADOX	VA
SOUTHAMPTON MEMORIAL HOSPITAL	FRANKLIN	VA

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

RIVERSIDE REGIONAL MEDICAL CENTER	NEWPORT NEWS	VA
SENTARA CAREPLEX HOSPITAL	HAMPTON	VA
MARY IMMACULATE HOSPITAL	NEWPORT NEWS	VA
BON SECOURS - DEPAUL MEDICAL CENTER	NORFOLK	VA
SENTARA OBICI HOSPITAL	SUFFOLK	VA
SENTARA WILLIAMSBURG REGIONAL MEDICAL CENTER	WILLIAMSBURG	VA
DESERT VALLEY HOSPITAL	VICTORVILLE	CA
ST MARY MEDICAL CENTER	APPLE VALLEY	CA
VICTOR VALLEY COMMUNITY HOSPITAL	VICTORVILLE	CA
BARSTOW COMMUNITY HOSPITAL	BARSTOW	CA
DESERT REGIONAL MEDICAL CENTER	PALM SPRINGS	CA
COLORADO RIVER MEDICAL CENTER	NEEDLES	CA
EL CENTRO REGIONAL MEDICAL CENTER	EL CENTRO	CA
EISENHOWER MEDICAL CENTER	RANCHO MIRAGE	CA
JOHN F KENNEDY MEMORIAL HOSPITAL, INC	INDIO	CA
PIONEERS MEMORIAL HEALTHCARE	BRAWLEY	CA

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

DISTRICT

HI-DESERT MEDICAL CENTER	JOSHUA TREE	CA
--------------------------	-------------	----

KERN VALLEY HEALTHCARE	LAKE ISABELLA	CA
------------------------	---------------	----

DISTRICT

RIDGECREST REGIONAL HOSPITAL	RIDGECREST	CA
------------------------------	------------	----

TRI-CITY MEDICAL CENTER	OCEANSIDE	CA
-------------------------	-----------	----

FALLBROOK HOSPITAL	FALLBROOK	CA
--------------------	-----------	----

PALOMAR MEDICAL CENTER	ESCONDIDO	CA
------------------------	-----------	----

SCRIPPS MEMORIAL HOSPITAL - ENCINITAS	ENCINITAS	CA
--	-----------	----

NORTHERN INYO HOSPITAL	BISHOP	CA
------------------------	--------	----

SOUTHERN INYO HOSPITAL	LONE PINE	CA
------------------------	-----------	----

PALO VERDE HOSPITAL	BLYTHE	CA
---------------------	--------	----

UNITY HOSPITAL	FRIDLEY	MN
----------------	---------	----

MERCY HOSPITAL	COON RAPIDS	MN
----------------	-------------	----

NEW RIVER MEDICAL CENTER	MONTICELLO	MN
--------------------------	------------	----

FAIRVIEW NORTHLAND REGIONAL HOSPITAL	PRINCETON	MN
---	-----------	----

NORTH MEMORIAL MEDICAL CENTER	ROBBINSDALE	MN
----------------------------------	-------------	----

MAPLE GROVE HOSPITAL	MAPLE GROVE	MN
----------------------	-------------	----

BUFFALO HOSPITAL	BUFFALO	MN
------------------	---------	----

CAMBRIDGE MEDICAL CENTER	CAMBRIDGE	MN
--------------------------	-----------	----

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



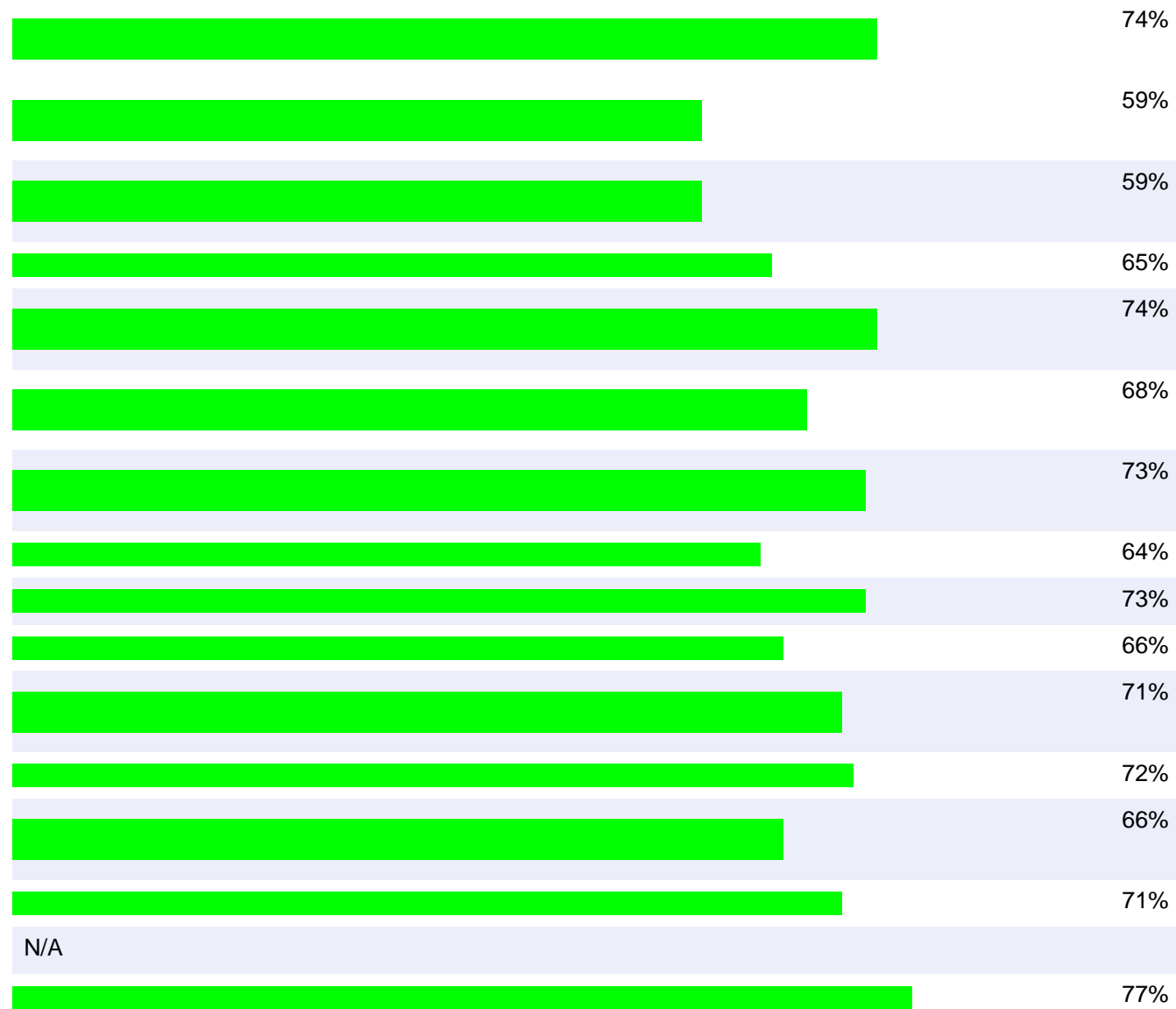
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

COMMUNITY HOSPITAL OF ANDERSON AND MADISON COUNTY	ANDERSON	IN
MORGAN HOSPITAL AND MEDICAL CENTER	MARTINSVILLE	IN
ST CLARE MEDICAL CENTER	CRAWFORDSVILLE	IN
ST ELIZABETH CENTRAL	LAFAYETTE	IN
INDIANA UNIVERSITY HEALTH ARNETT HOSPITAL	LAFAYETTE	IN
HOWARD REGIONAL HEALTH SYSTEM	KOKOMO	IN
ST JOSEPH HOSPITAL & HEALTH CENTER INC	KOKOMO	IN
DUKES MEMORIAL HOSPITAL	PERU	IN
WITHAM HEALTH SERVICES	LEBANON	IN
ST ELIZABETH EAST	LAFAYETTE	IN
HENRY COUNTY MEMORIAL HOSPITAL	NEW CASTLE	IN
ST VINCENT MERCY HOSPITAL	ELWOOD	IN
ST VINCENT RANDOLPH HOSPITAL INC	WINCHESTER	IN
SAINT JOHN'S HEALTH SYSTEM	ANDERSON	IN
PUTNAM COUNTY HOSPITAL	GREENCASTLE	IN
ST VINCENT FRANKFORT HOSPITAL	FRANKFORT	IN

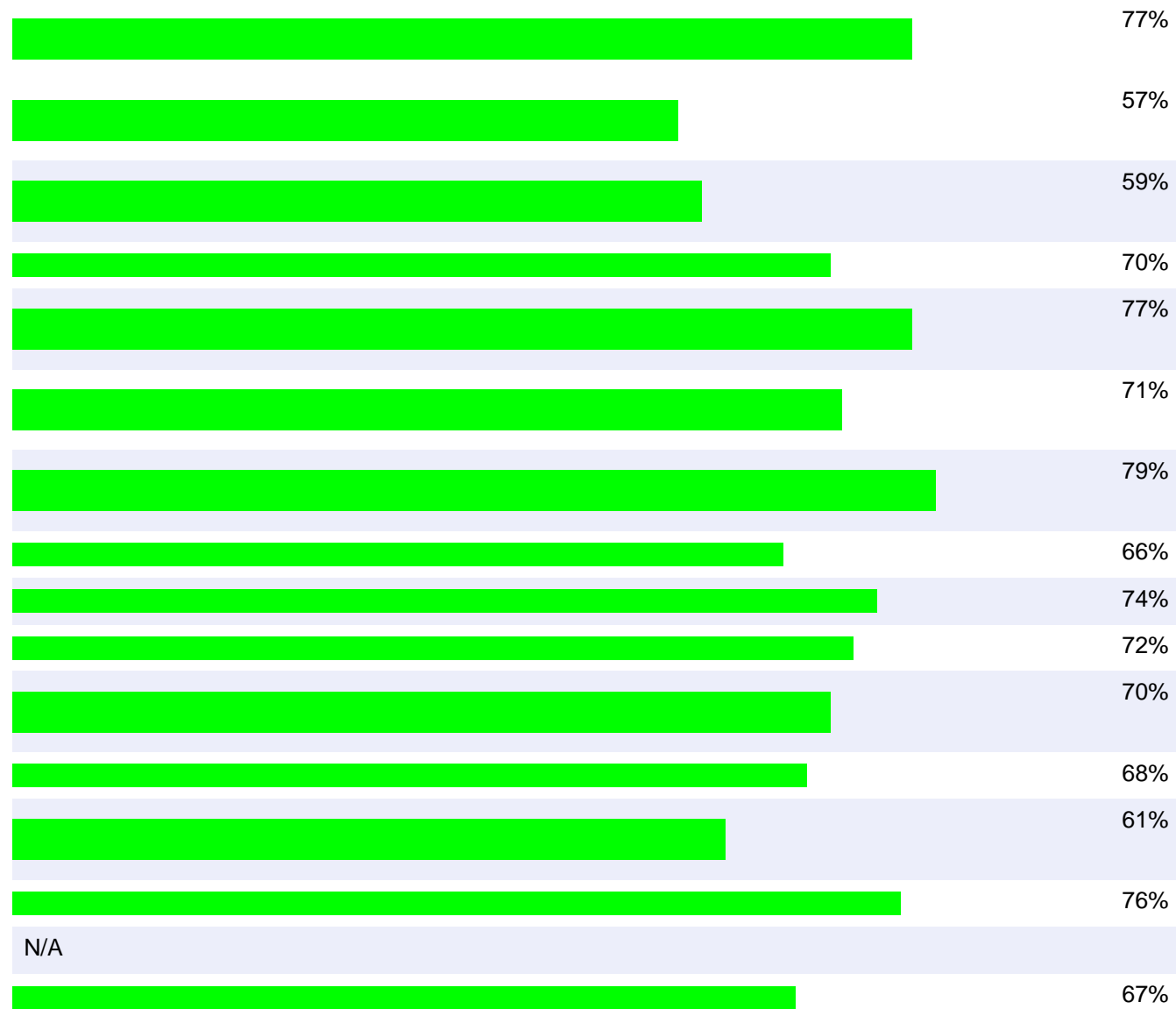
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

INC

MARION GENERAL HOSPITAL	MARION	IN
TIPTON HOSPITAL	TIPTON	IN
BALL MEMORIAL HOSPITAL INC	MUNCIE	IN
ST VINCENT WILLIAMSPORT HOSPITAL INC	WILLIAMSPORT	IN
FAYETTE REGIONAL HEALTH SYSTEM	CONNERSVILLE	IN
UNION HOSPITAL CLINTON	CLINTON	IN
REID HOSPITAL & HEALTH CARE SERVICES	RICHMOND	IN
SPALDING REGIONAL MEDICAL CENTER	GRIFFIN	GA
WALTON REGIONAL MEDICAL CENTER	MONROE	GA
PIEDMONT NEWNAN HOSPITAL, INC	NEWNAN	GA
BARROW REGIONAL MEDICAL CENTER	WINDER	GA
CARTERSVILLE MEDICAL CENTER	CARTERSVILLE	GA
EMORY-ADVENTIST HOSPITAL	SMYRNA	GA
WELLSTAR PAULDING HOSPITAL	DALLAS	GA
TANNER MEDICAL CENTER VILLA RICA	VILLA RICA	GA

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

NORTHEAST GEORGIA MEDICAL CENTER, INC	GAINESVILLE	GA
PIEDMONT FAYETTE HOSPITAL	FAYETTEVILLE	GA
NORTHSIDE HOSPITAL CHEROKEE	CANTON	GA
WELLSTAR COBB HOSPITAL	AUSTELL	GA
EMORY EASTSIDE MEDICAL CENTER	SNELLVILLE	GA
POLK MEDICAL CENTER	CEDARTOWN	GA
NORTH FULTON REGIONAL HOSPITAL	ROSWELL	GA
SYLVAN GROVE HOSPITAL	JACKSON	GA
NEWTON MEDICAL CENTER	COVINGTON	GA
WELLSTAR KENNESTONE HOSPITAL	MARIETTA	GA
HIGGINS GENERAL HOSPITAL	BREMEN	GA
TANNER MEDICAL CENTER - CARROLLTON	CARROLLTON	GA
ROCKDALE MEDICAL CENTER	CONYERS	GA
WELLSTAR DOUGLAS HOSPITAL	DOUGLASVILLE	GA
SOUTHERN REGIONAL MEDICAL CENTER	RIVERDALE	GA
MARTIN MEMORIAL MEDICAL CENTER	STUART	FL
ST LUCIE MEDICAL CENTER	PORT SAINT LUCIE	FL

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	LUCIE	
LAWNWOOD REGIONAL MEDICAL CENTER & HEART INSTITUTE	FORT PIERCE	FL
INDIAN RIVER MEDICAL CENTER	VERO BEACH	FL
SEBASTIAN RIVER MEDICAL CENTER	SEBASTIAN	FL
MT SINAI HOSPITAL MEDICAL CENTER	CHICAGO	IL
METHODIST HOSPITAL OF CHICAGO	CHICAGO	IL
OUR LADY OF THE RESURRECTION MED CTR	CHICAGO	IL
NORWEGIAN-AMERICAN HOSPITAL	CHICAGO	IL
HOLY CROSS HOSPITAL	CHICAGO	IL
SAINT ANTHONY HOSPITAL	CHICAGO	IL
LORETTO HOSPITAL	CHICAGO	IL
SAINT JOSEPH HOSPITAL	CHICAGO	IL
THE UNIVERSITY OF CHICAGO MEDICAL CENTER	CHICAGO	IL
SACRED HEART HOSPITAL	CHICAGO	IL
SOUTH SHORE HOSPITAL	CHICAGO	IL
RESURRECTION MEDICAL CENTER	CHICAGO	IL
SWEDISH COVENANT HOSPITAL	CHICAGO	IL
LOUIS A WEISS MEMORIAL	CHICAGO	IL

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

HOSPITAL

JACKSON PARK HOSPITAL	CHICAGO	IL
ST BERNARD HOSPITAL	CHICAGO	IL
ADVOCATE TRINITY HOSPITAL	CHICAGO	IL
ADVOCATE ILLINOIS MASONIC MEDICAL CENTER	CHICAGO	IL
ROSELAND COMMUNITY HOSPITAL	CHICAGO	IL
NORTHERN NEVADA MEDICAL CENTER	SPARKS	NV
BANNER CHURCHILL COMMUNITY HOSPITAL	FALLON	NV
CARSON TAHOE REGIONAL MEDICAL CENTER	CARSON CITY	NV
NYE REGIONAL MEDICAL CENTER	TONOPAH	NV
HUMBOLDT GENERAL HOSPITAL	WINNEMUCCA	NV
NORTHEASTERN NEVADA REGIONAL HOSPITAL	ELKO	NV
DESERT VIEW REGIONAL MEDICAL CENTER	PAHRUMP	NV
SAINT MARY'S REGIONAL MEDICAL CENTER	RENO	NV
CARSON VALLEY MEDICAL CENTER	GARDNERVILLE	NV
SIERRA SURGERY HOSPITAL	CARSON CITY	NV

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

RENOWN REGIONAL MEDICAL CENTER	RENO	NV
RENOWN SOUTH MEADOWS MEDICAL CENTER	RENO	NV
SOUTH SHORE HOSPITAL	SOUTH WEYMOUTH	MA
BETH ISRAEL DEACONESS HOSPITAL - NEEDHAM	NEEDHAM	MA
WINCHESTER HOSPITAL	WINCHESTER	MA
LAHEY CLINIC HOSPITAL	BURLINGTON	MA
HALLMARK HEALTH SYSTEM	MELROSE	MA
ANDERSON COUNTY HOSPITAL	GARNETT	KS
LINDSBORG COMMUNITY HOSPITAL	LINDSBORG	KS
RANSOM MEMORIAL HOSPITAL	OTTAWA	KS
CLOUD COUNTY HEALTH CENTER	CONCORDIA	KS
HERINGTON MUNICIPAL HOSPITAL	HERINGTON	KS
SMITH COUNTY MEMORIAL HOSPITAL	SMITH CENTER	KS
SABETHA COMMUNITY HOSPITAL	SABETHA	KS
ST FRANCIS HEALTH CENTER	TOPEKA	KS
WASHINGTON COUNTY HOSPITAL	WASHINGTON	KS
CHEYENNE COUNTY HOSPITAL	ST FRANCIS	KS
NEMAHA VALLEY COMMUNITY	SENECA	KS

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

HOSPITAL

OSBORNE COUNTY MEMORIAL HOSPITAL	OSBORNE	KS
STORMONT-VAIL HEALTHCARE	TOPEKA	KS
HOLTON COMMUNITY HOSPITAL	HOLTON	KS
JEWELL COUNTY HOSPITAL	MANKATO	KS
OTTAWA COUNTY HEALTH CENTER	MINNEAPOLIS	KS
GRAHAM COUNTY HOSPITAL	HILL CITY	KS
SALINA REGIONAL HEALTH CENTER	SALINA	KS
WAMEGO CITY HOSPITAL	WAMEGO	KS
ELLSWORTH COUNTY MEDICAL CENTER	ELLSWORTH	KS
RUSSELL REGIONAL HOSPITAL	RUSSELL	KS
SALINA SURGICAL HOSPITAL	SALINA	KS
REPUBLIC COUNTY HOSPITAL	BELLEVILLE	KS
PHILLIPS COUNTY HOSPITAL	PHILLIPSBURG	KS
HAYS MEDICAL CENTER	HAYS	KS
CLAY COUNTY MEDICAL CENTER	CLAY CENTER	KS
SHERIDAN COUNTY HOSPITAL	HOXIE	KS
GRISELL MEMORIAL HOSPITAL DISTRICT #1	RANSOM	KS
MITCHELL COUNTY HOSPITAL HEALTH SYSTEMS	BELOIT	KS

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A



N/A



N/A



N/A



N/A

N/A



N/A



N/A



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A

78%

N/A

N/A

N/A

N/A

73%

80%

71%

N/A

94%

N/A

N/A

71%

N/A

N/A

N/A

N/A

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

HIAWATHA COMMUNITY HOSPITAL	HIAWATHA	KS
TREGO COUNTY LEMKE MEMORIAL HOSPITAL	WA KEENEY	KS
GOVE COUNTY MEDICAL CENTER	QUINTER	KS
MANHATTAN SURGICAL HOSPITAL LLC	MANHATTAN	KS
NESS COUNTY HOSPITAL DISTRICT #2	NESS CITY	KS
NORTON COUNTY HOSPITAL	NORTON	KS
COMMUNITY HOSPITAL, ONAGA AND ST MARYS CAMPUS	ONAGA	KS
GOODLAND REGIONAL MEDICAL CENTER	GOODLAND	KS
HOMESTEAD HOSPITAL	HOMESTEAD	FL
BAPTIST HOSPITAL OF MIAMI INC	MIAMI	FL
SOUTH MIAMI HOSPITAL, INC	SOUTH MIAMI	FL
HOSPITAL MENONITA DE CAYEY	CAYEY	PR
MENNONITE GENERAL HOSPITAL INC	AIBONITO	PR
HOSPITAL HIMA-SAN PABLO BAYAMON	BAYAMON	PR
HOSPITAL HERMANOS MELENDEZ INC	BAYAMON	PR
MANATI MEDICAL CENTER DR	MANATI	PR

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A

N/A

N/A

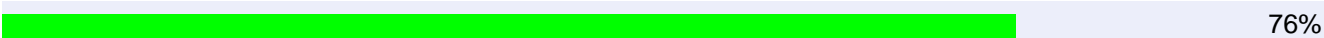


N/A

N/A

N/A

N/A



N/A

N/A

N/A

N/A

N/A

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A

N/A

N/A



N/A

N/A

N/A

N/A



N/A

N/A

N/A

N/A

N/A

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

OTERO LOPEZ

DOCTORS CENTER HOSPITAL BAYAMON	BAYAMON	PR
------------------------------------	---------	----

HOSPITAL DR SUSONI INC	ARECIBO	PR
------------------------	---------	----

HOSPITAL DR CAYETANO COLL Y TOSTE	ARECIBO	PR
--------------------------------------	---------	----

BELLA VISTA HOSPITAL	MAYAGUEZ	PR
----------------------	----------	----

CENTRO MEDICO DE MAYAG DR RAMON EMETERIO BETANCES	MAYAGUEZ	PR
--	----------	----

HIMA SAN PABLO-CAGUAS	CAGUAS	PR
-----------------------	--------	----

HIMA-SAN PABLO FAJARDO	FAJARDO	PR
------------------------	---------	----

HOSP COMUNITARIO BUEN SAMARITANO	AGUADILLA	PR
-------------------------------------	-----------	----

ASHFORD PRESBYTERIAN COMMUNITY HOSP	SAN JUAN	PR
--	----------	----

DOCTORS' CENTER HOSPITAL SAN JUAN	FERNANDEZ JUNCOS	PR
--------------------------------------	---------------------	----

HOSPITAL PAVIA SANTURCE	FERNANDEZ JUNCOS	PR
-------------------------	---------------------	----

HOSPITAL SAN JUAN BAUTISTA MEDICAL CENTER	CAGUAS	PR
--	--------	----

UNIVERSITY DISTRICT HOSPITAL	RIO PIEDRAS	PR
------------------------------	-------------	----

HOSPITAL PAVIA HATO REY, INC	HATO REY	PR
------------------------------	----------	----

CENTRO CARDIOVASCULAR	RIO PIEDRAS	PR
-----------------------	-------------	----

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A

N/A

N/A

N/A

N/A

N/A

N/A

N/A

N/A

N/A

N/A

N/A

N/A

N/A

N/A

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A

N/A

N/A

N/A

N/A

N/A

N/A

N/A

N/A

N/A

N/A

N/A

N/A

N/A

N/A

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

SAN JUAN MUNICIPAL HOSPITAL	RIO PIEDRAS	PR
HOSPITAL UPR, DR FEDERICO TRILLA	CAROLINA	PR
AUXILIO MUTUO HOSPITAL	HATO REY	PR
ASOCIACION HOSPITAL DEL MAESTRO, INC	SAN JUAN	PR
HOSPITAL SAN GERARDO	RIO PIEDRAS	PR
DR I GONZALEZ MARTINEZ ONCOLOGY HOSP	SAN JUAN	PR
HOSPITAL SAN FRANCISCO	SAN JUAN	PR
ADMIN DE SERVICIOS MEDICOS PUERTO RIC	SAN JUAN	PR
HOSPITAL UNIVERSITARIO DR RUIZ ARNAU	BAYAMON	PR
METROPOLITAN HOSPITAL	SAN JUAN	PR
CASTANER GENERAL HOSPITAL	CASTANER	PR
CLINICA ESPANOLA INC	MAYAGUEZ	PR
HOSPITAL PEREA	MAYAGUEZ	PR
LAFAYETTE HOSPITAL	ARROYO	PR
HOSPITAL DAMAS INC	PONCE	PR
SAN LUKE'S MEMORIAL HOSPITAL INC	PONCE	PR
HOSPITAL ONCOLOGICO ANDRES GRILLASCA	PONCE	PR

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A

N/A

N/A

N/A

N/A

N/A

N/A

N/A

N/A

N/A

N/A

N/A

N/A

N/A

N/A

N/A

N/A

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A
N/A
N/A
N/A
N/A
N/A
N/A
N/A
N/A
N/A
N/A
N/A
N/A
N/A
N/A
N/A
N/A

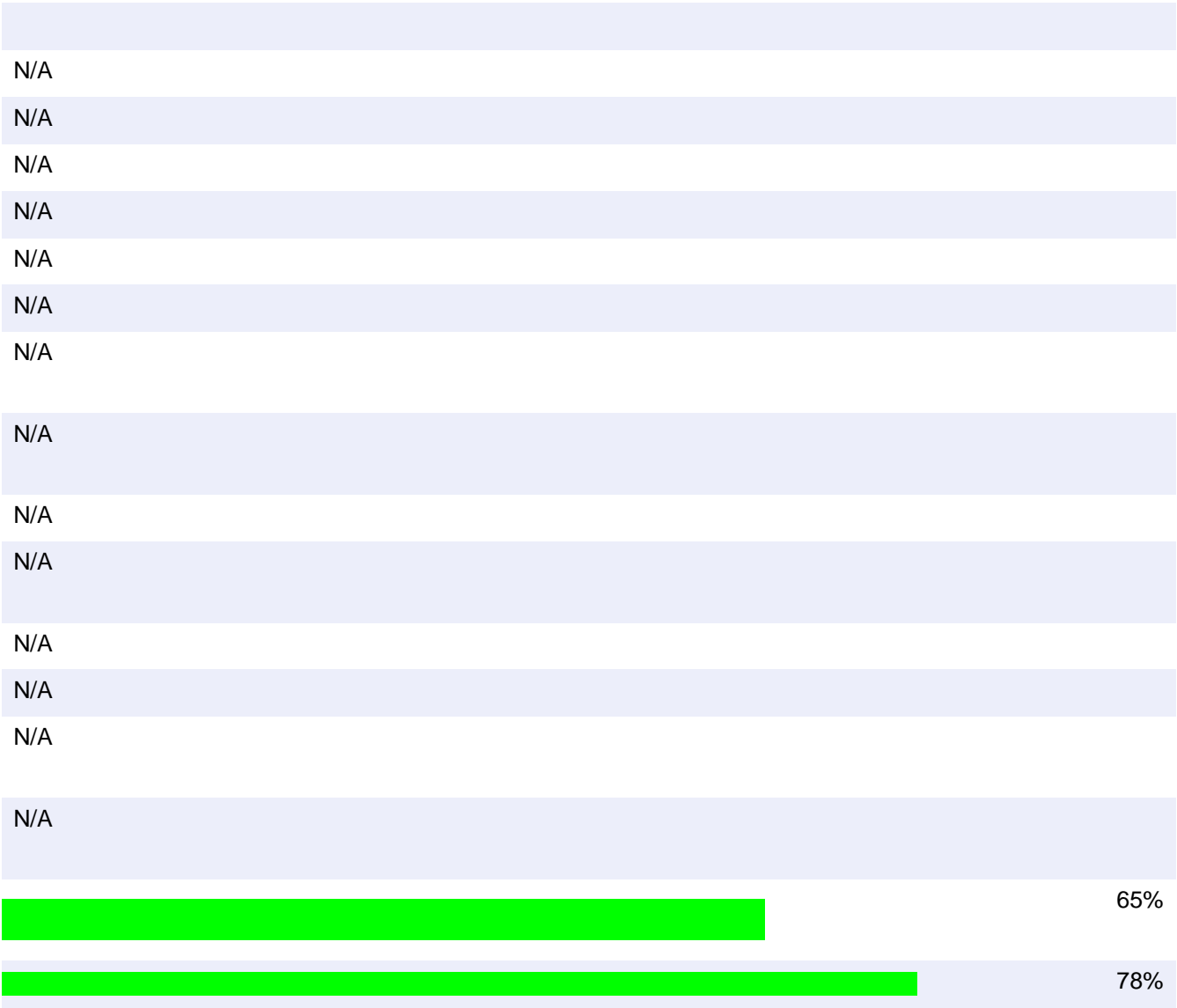
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

GRILLASCA		
HOSPITAL SAN CRISTOBAL	COTO LAUREL	PR
HOSPITAL DR PILA	PONCE	PR
HOSPITAL ORIENTE	HUMACAO	PR
RYDER MEMORIAL HOSPITAL INC	HUMACAO	PR
HIMA SAN PABLO HUMACAO	HUMACAO	PR
DOCTORS' CENTER HOSPITAL, INC	MANATI	PR
HOSPITAL METROPOLITANO DR TITO MATTEI	YAUCO	PR
CENTRO MEDICO WILMA N VAZQUEZ	VEGA BAJA	PR
SANTA ROSA CLINIC	GUAYAMA	PR
HOSPITAL EPISCOPAL SAN LUCAS GUAYAMA INC	GUAYAMA	PR
HOSPITAL SAN CARLOS BORROMEO	MOCA	PR
HOSPITAL DE LA CONCEPCION	SAN GERMAN	PR
HOSPITAL METROPOLITANO SAN GERMAN	SAN GERMAN	PR
HOSPITAL METROPOLITANO DE LA MONTANA	BDA NUEVA	PR
UNIVERSITY OF VIRGINIA MEDICAL CENTER	CHARLOTTESVILL E	VA
KARMANOS CANCER CENTER	DETROIT	MI

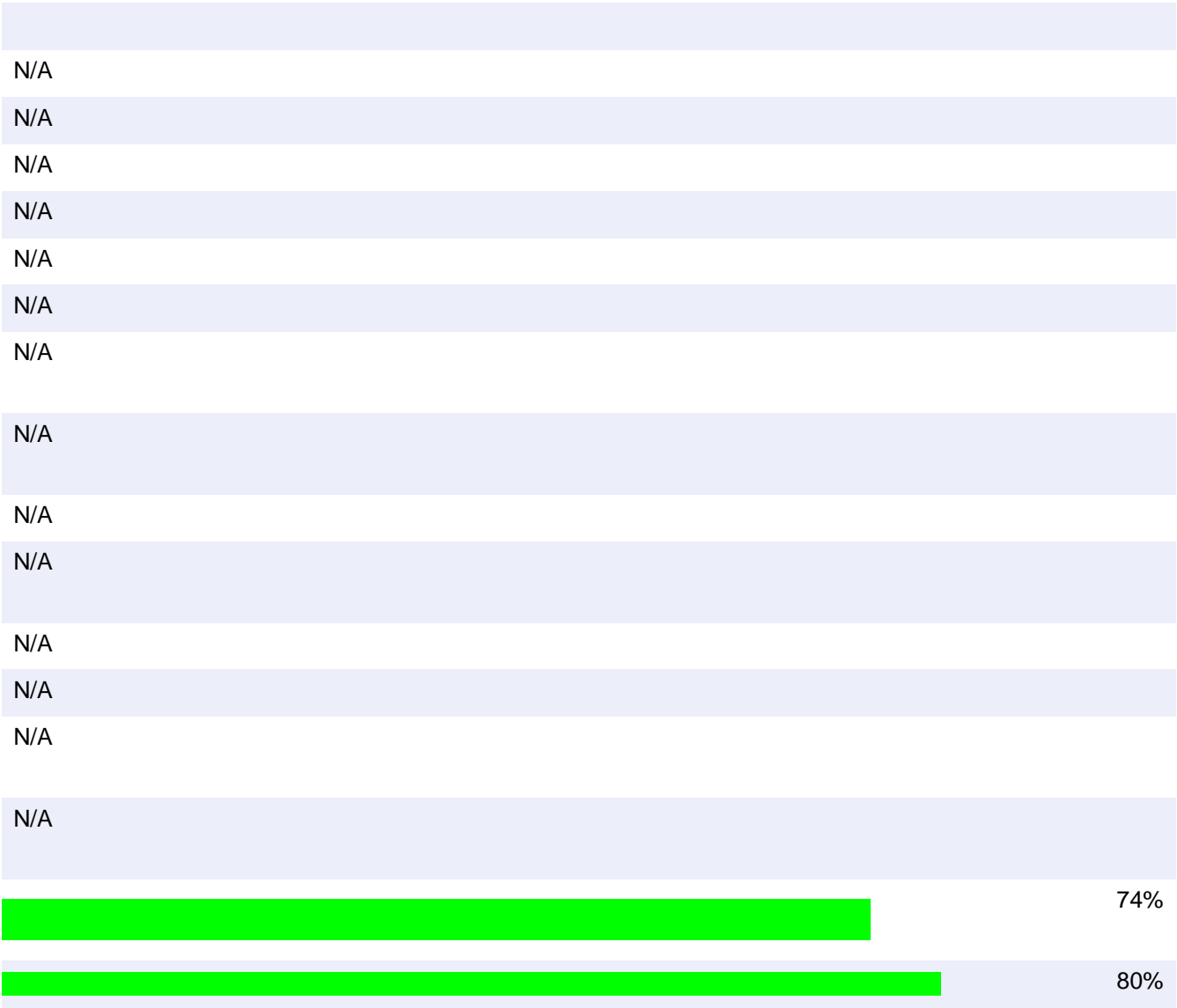
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

ST MARKS HOSPITAL	SALT LAKE CITY	UT
RIVERTON HOSPITAL	RIVERTON	UT
LAKEVIEW HOSPITAL	BOUNTIFUL	UT
THE ORTHOPEDIC SPECIALTY HOSPITAL	MURRAY	UT
SALT LAKE REGIONAL MEDICAL CENTER	SALT LAKE CITY	UT
UTAH VALLEY REGIONAL MEDICAL CENTER	PROVO	UT
MCKAY-DEE HOSPITAL CENTER	OGDEN	UT
LDS HOSPITAL	SALT LAKE CITY	UT
MOUNTAIN VIEW HOSPITAL	PAYSON	UT
OGDEN REGIONAL MEDICAL CENTER	OGDEN	UT
ALTA VIEW HOSPITAL	SANDY	UT
INTERMOUNTAIN MEDICAL CENTER	MURRAY	UT
JORDAN VALLEY MEDICAL CENTER	WEST JORDAN	UT
UNIVERSITY HEALTH CARE/UNIV HOSPITALS AND CLINICS	SALT LAKE CITY	UT
OREM COMMUNITY HOSPITAL	OREM	UT
TIMPANOGOS REGIONAL HOSPITAL	OREM	UT
DAVIS HOSPITAL AND MEDICAL CENTER	LAYTON	UT

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

AMERICAN FORK HOSPITAL	AMERICAN FORK	UT
BRATTLEBORO MEMORIAL HOSPITAL	BRATTLEBORO	VT
NORTH COUNTRY HOSPITAL AND HEALTH CENTER	NEWPORT	VT
GRACE COTTAGE HOSPITAL	TOWNSHEND	VT
CENTRAL VERMONT MEDICAL CENTER	BARRE	VT
PORTER HOSPITAL, INC	MIDDLEBURY	VT
SOUTHWESTERN VERMONT MEDICAL CENTER	BENNINGTON	VT
NORTHWESTERN MEDICAL CENTER INC	SAINT ALBANS	VT
MT ASCUTNEY HOSPITAL	WINDSOR	VT
GIFFORD MEDICAL CENTER	RANDOLPH	VT
NORTHEASTERN VERMONT REGIONAL HOSPITAL	SAINT JOHNSBURY	VT
RUTLAND REGIONAL MEDICAL CENTER	RUTLAND	VT
FLETCHER ALLEN HOSPITAL OF VERMONT	BURLINGTON	VT
SPRINGFIELD HOSPITAL	SPRINGFIELD	VT
COPLEY HOSPITAL	MORRISVILLE	VT
BAMBERG COUNTY MEMORIAL	BAMBERG	SC

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

HOSPITAL

SISTERS OF CHARITY PROVIDENCE COLUMBIA SC
HOSPITALS

NEWBERRY COUNTY MEMORIAL NEWBERRY SC
HOSPITAL

SPRINGS MEMORIAL HOSPITAL LANCASTER SC

PALMETTO HEALTH RICHLAND COLUMBIA SC

PALMETTO HEALTH BAPTIST COLUMBIA SC

PIEDMONT MEDICAL CENTER ROCK HILL SC

KERSHAW HEALTH CAMDEN SC

CLARENDON MEMORIAL HOSPITAL MANNING SC

TRMC OF ORANGEBURG & ORANGEBURG SC
CALHOUN

BARNWELL COUNTY HOSPITAL BARNWELL SC

CHESTER REGIONAL MEDICAL CHESTER SC
CENTER

FAIRFIELD MEMORIAL HOSPITAL WINNSBORO SC

EDGEFIELD COUNTY HOSPITAL EDGEFIELD SC

AIKEN REGIONAL MEDICAL CENTER AIKEN SC

TUOMEY HEALTHCARE SYSTEM SUMTER SC

LEXINGTON MEDICAL CENTER WEST COLUMBIA SC

HAMPTON REGIONAL MEDICAL VARNVILLE SC
CENTER

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

BON SECOURS - RICHMOND COMMUNITY HOSPITAL	RICHMOND	VA
BON SECOURS - ST MARYS HOSPITAL OF RICHMOND	RICHMOND	VA
HENRICO DOCTORS' HOSPITAL	RICHMOND	VA
CJW MEDICAL CENTER	RICHMOND	VA
RAPPAHANNOCK GENERAL HOSPITAL	KILMARNOCK	VA
RIVERSIDE TAPPAHANNOCK HOSPITAL	TAPPAHANNOCK	VA
JOHN RANDOLPH MEDICAL CENTER	HOPEWELL	VA
BON SECOURS - ST FRANCIS MEDICAL CENTER	MIDLOTHIAN	VA
RIVERSIDE WALTER REED HOSPITAL	GLOUCESTER	VA
BON SECOURS - MEMORIAL REGIONAL MEDICAL	MECHANICSVILLE	VA
SOUTHSIDE REGIONAL MEDICAL CENTER	PETERSBURG	VA
PIEDMONT GERIATRIC HOSPITAL	BURKEVILLE	VA
VIRGINIA COMMONWEALTH UNIVERSITY HEALTH SYSTEM	RICHMOND	VA
ST JOHNS PLEASANT VALLEY HOSPITAL	CAMARILLO	CA

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

TWIN CITIES COMMUNITY HOSPITAL	TEMPLETON	CA
ARROYO GRANDE COMMUNITY HOSPITAL	ARROYO GRANDE	CA
LOS ROBLES HOSPITAL & MEDICAL CENTER	THOUSAND OAKS	CA
FRENCH HOSPITAL MEDICAL CENTER	SAN LUIS OBISPO	CA
OJAI VALLEY COMMUNITY HOSPITAL	OJAI	CA
COMMUNITY MEMORIAL HOSPITAL SAN BUENAVENTURA	VENTURA	CA
VENTURA COUNTY MEDICAL CENTER	VENTURA	CA
GOLETA VALLEY COTTAGE HOSPITAL	SANTA BARBARA	CA
SANTA BARBARA COTTAGE HOSPITAL	SANTA BARBARA	CA
SANTA YNEZ VALLEY COTTAGE HOSPITAL	SOLVANG	CA
LOMPOC VALLEY MEDICAL CENTER	LOMPOC	CA
MARIAN MEDICAL CENTER	SANTA MARIA	CA
THOUSAND OAKS SURGICAL HOSPITAL	THOUSAND OAKS	CA
SIMI VALLEY HOSPITAL & HEALTH CARE SERVICES	SIMI VALLEY	CA

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

ST JOHNS REGIONAL MEDICAL CENTER	OXNARD	CA
BAPTIST ST ANTHONYS HEALTH SYSTEM-BAPTIST CAMPUS	AMARILLO	TX
COON MEMORIAL HOSPITAL	DALHART	TX
GOLDEN PLAINS COMMUNITY HOSPITAL	BORGER	TX
COVENANT HOSPITAL PLAINVIEW	PLAINVIEW	TX
HEMPHILL COUNTY HOSPITAL	CANADIAN	TX
NORTHWEST TEXAS HOSPITAL	AMARILLO	TX
QUAIL CREEK SURGICAL HOSPITAL	AMARILLO	TX
NORTHWEST TEXAS SURGERY CENTER	AMARILLO	TX
HEREFORD REGIONAL MEDICAL CENTER	HEREFORD	TX
LAMB HEALTHCARE CENTER	LITTLEFIELD	TX
BROWNFIELD REGIONAL MEDICAL CENTER	BROWNFIELD	TX
PLAINS MEMORIAL HOSPITAL	DIMMITT	TX
W J MANGOLD MEMORIAL HOSPITAL	LOCKNEY	TX
HANSFORD COUNTY HOSPITAL	SPEARMAN	TX
PAMPA REGIONAL MEDICAL CENTER	PAMPA	TX

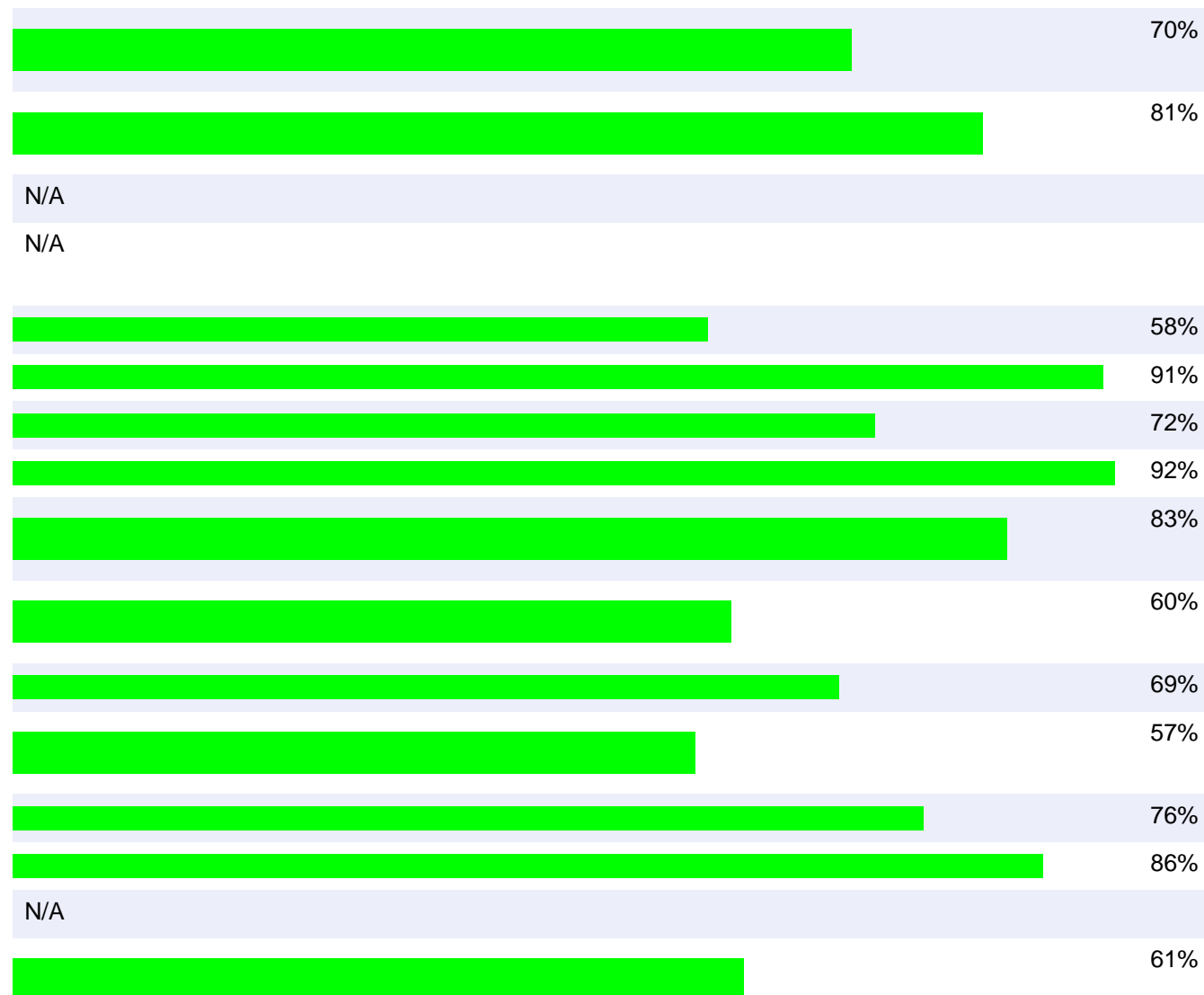
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

LUBBOCK HEART HOSPITAL LP	LUBBOCK	TX
COVENANT MEDICAL CENTER	LUBBOCK	TX
TRUSTPOINT HOSPITAL	LUBBOCK	TX
UNIVERSITY MEDICAL CENTER	LUBBOCK	TX
GRACE MEDICAL CENTER	LUBBOCK	TX
PARKVIEW HOSPITAL	WHEELER	TX
MEDICAL ARTS HOSPITAL	LAMESA	TX
COVENANT HOSPITAL LEVELLAND	LEVELLAND	TX
MOORE COUNTY HOSPITAL DISTRICT	DUMAS	TX
SWISHER MEMORIAL HOSPITAL	TULIA	TX
WILCOX MEMORIAL HOSPITAL	LIHUE	HI
CASTLE MEDICAL CENTER	KAILUA	HI
KAHUKU MEDICAL CENTER	KAHUKU	HI
KONA COMMUNITY HOSPITAL	KEALAKEKUA	HI
KAISER FOUNDATION HOSPITAL	HONOLULU	HI
MAUI MEMORIAL MEDICAL CENTER	WAILUKU	HI
PALI MOMI MEDICAL CENTER	AIEA	HI
STRAUB CLINIC AND HOSPITAL	HONOLULU	HI
KUAKINI MEDICAL CENTER	HONOLULU	HI
THE QUEENS MEDICAL CENTER	HONOLULU	HI
HAWAII MEDICAL CENTER EAST	HONOLULU	HI

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

MOLOKAI GENERAL HOSPITAL	KAUNAKAKAI	HI
WAHIAWA GENERAL HOSPITAL	WAHIAWA	HI
HAWAII MEDICAL CENTER WEST	EWA BEACH	HI
KULA HOSPITAL	KULA	HI
NORTH HAWAII COMMUNITY HOSPITAL	KAMUELA	HI
HILO MEDICAL CENTER	HILO	HI
ROY LESTER SCHNEIDER HOSPITAL, THE	ST THOMAS	VI
GOV JUAN F LUIS HOSPITAL & MEDICAL CTR	ST CROIX	VI
BRIGHTON HOSPITAL	BRIGHTON	MI
HURLEY MEDICAL CENTER	FLINT	MI
ST JOHN RIVER DISTRICT HOSPITAL	EAST CHINA	MI
MCLAREN REGIONAL MEDICAL CENTER	FLINT	MI
DECKERVILLE COMMUNITY HOSPITAL	DECKERVILLE	MI
GENESYS REGIONAL MEDICAL CENTER - HEALTH PARK	GRAND BLANC	MI
MCKENZIE MEMORIAL HOSPITAL	SANDUSKY	MI
LAPEER REGIONAL MEDICAL CENTER	LAPEER	MI

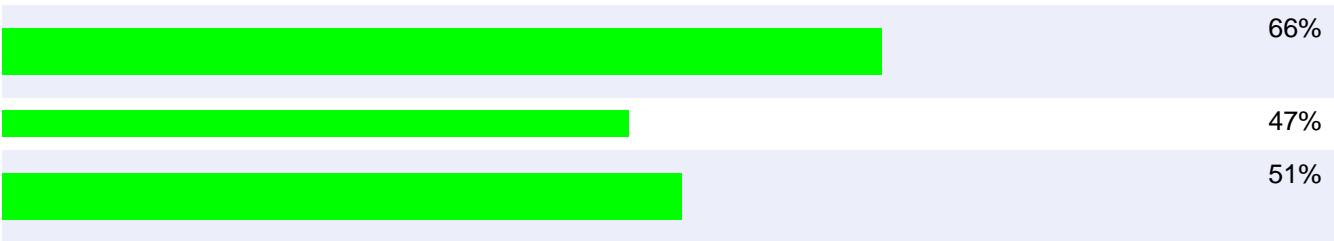
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A



N/A



N/A

N/A



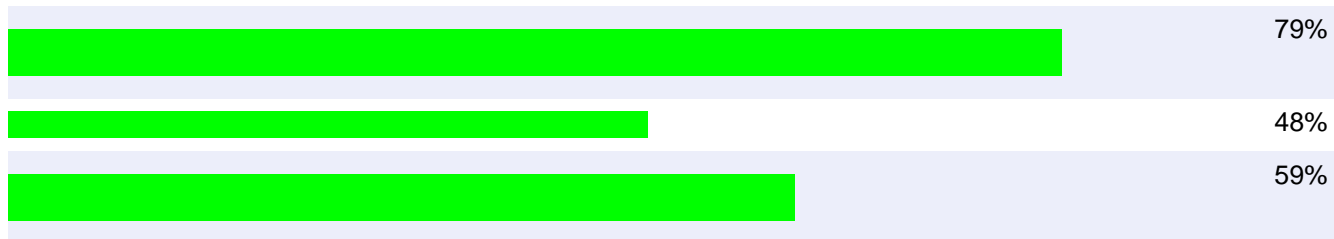
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A



N/A



N/A

N/A



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

ST JOSEPH MERCY PORT HURON	PORT HURON	MI
PORT HURON HOSPITAL	PORT HURON	MI
PHYSICIANS' MEDICAL CENTER LLC	NEW ALBANY	IN
TERRE HAUTE REGIONAL HOSPITAL	TERRE HAUTE	IN
UNION HOSPITAL INC	TERRE HAUTE	IN
DAVIESS COMMUNITY HOSPITAL	WASHINGTON	IN
SAINT CATHERINE REGIONAL HOSPITAL	CHARLESTOWN	IN
KING'S DAUGHTERS' HOSPITAL AND HEALTH SERVICES,THE	MADISON	IN
SULLIVAN COUNTY COMMUNITY HOSPITAL	SULLIVAN	IN
BEDFORD REGIONAL MEDICAL CENTER	BEDFORD	IN
ST VINCENT DUNN HOSPITAL INC	BEDFORD	IN
KENTUCKIANA MEDICAL CENTER LLC	CLARKSVILLE	IN
CLARK MEMORIAL HOSPITAL	JEFFERSONVILLE	IN
ST VINCENT JENNINGS HOSPITAL INC	NORTH VERNON	IN
BLOOMINGTON HOSPITAL	BLOOMINGTON	IN
COLUMBUS REGIONAL HOSPITAL	COLUMBUS	IN
GIBSON GENERAL HOSPITAL	PRINCETON	IN

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

ST VINCENT CLAY HOSPITAL INC	BRAZIL	IN
DEACONESS HOSPITAL INC	EVANSVILLE	IN
MEMORIAL HOSPITAL AND HEALTH CARE CENTER	JASPER	IN
ST MARY'S MEDICAL CENTER OF EVANSVILLE INC	EVANSVILLE	IN
SCHNECK MEDICAL CENTER	SEYMOUR	IN
DEARBORN COUNTY HOSPITAL	LAWRENCEBURG	IN
PERRY COUNTY MEMORIAL HOSPITAL	TELL CITY	IN
DECATUR COUNTY MEMORIAL HOSPITAL	GREENSBURG	IN
HARRISON COUNTY HOSPITAL	CORYDON	IN
SCOTT COUNTY MEMORIAL HOSPITAL AKA SCOTT MEMORIAL	SCOTTSBURG	IN
MONROE HOSPITAL	BLOOMINGTON	IN
WOMEN'S HOSPITAL THE	NEWBURGH	IN
THE HEART HOSPITAL AT DEACONESS GATEWAY LLC	NEWBURGH	IN
GREENE COUNTY GENERAL HOSPITAL	LINTON	IN
GOOD SAMARITAN HOSPITAL	VINCENNES	IN
ST MARY'S WARRICK HOSPITAL INC	BOONVILLE	IN

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



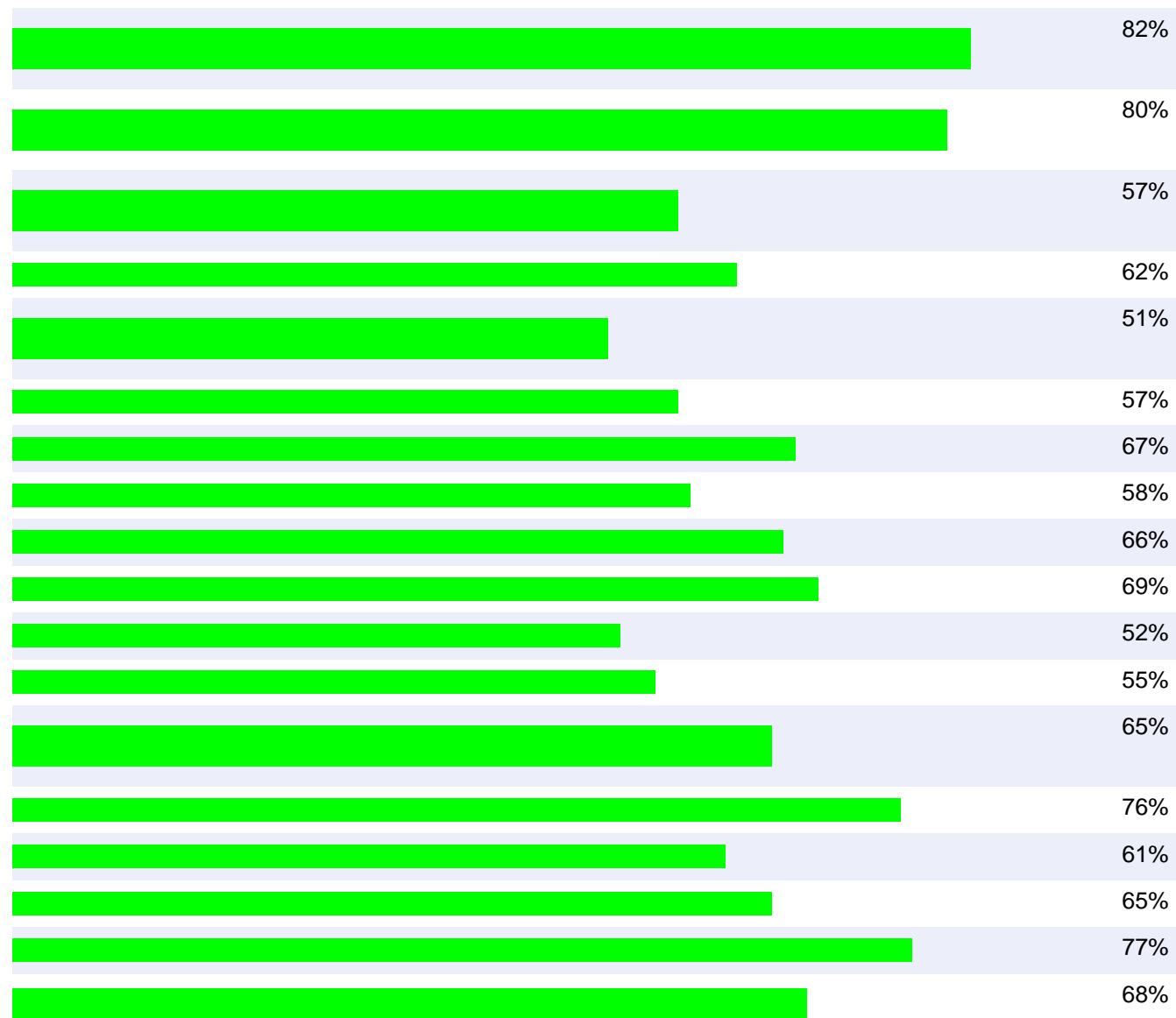
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

MARGARET MARY COMMUNITY HOSPITAL INC	BATESVILLE	IN
FLOYD MEMORIAL HOSPITAL AND HEALTH SERVICES	NEW ALBANY	IN
NORTHSIDE HOSPITAL	SAINT PETERSBURG	FL
UNIVERSITY COMMUNITY HOSPITAL	TAMPA	FL
SOUTH BAY HOSPITAL	SUN CITY CENTER	FL
BRANDON REGIONAL HOSPITAL	BRANDON	FL
SOUTH FLORIDA BAPTIST HOSPITAL	PLANT CITY	FL
FLORIDA HOSPITAL ZEPHYRHILLS	ZEPHYRHILLS	FL
TAMPA GENERAL HOSPITAL	TAMPA	FL
ST JOSEPH'S HOSPITAL	TAMPA	FL
MEMORIAL HOSPITAL OF TAMPA	TAMPA	FL
TOWN & COUNTRY HOSPITAL	TAMPA	FL
UNIVERSITY COMMUNITY HOSPITAL AT CARROLLWOOD	TAMPA	FL
NASON HOSPITAL	ROARING SPRING	PA
CLARION HOSPITAL	CLARION	PA
MOUNT NITTANY MEDICAL CENTER	STATE COLLEGE	PA
MINERS MEDICAL CENTER	HASTINGS	PA
CHARLES COLE MEMORIAL	COUDERSPORT	PA

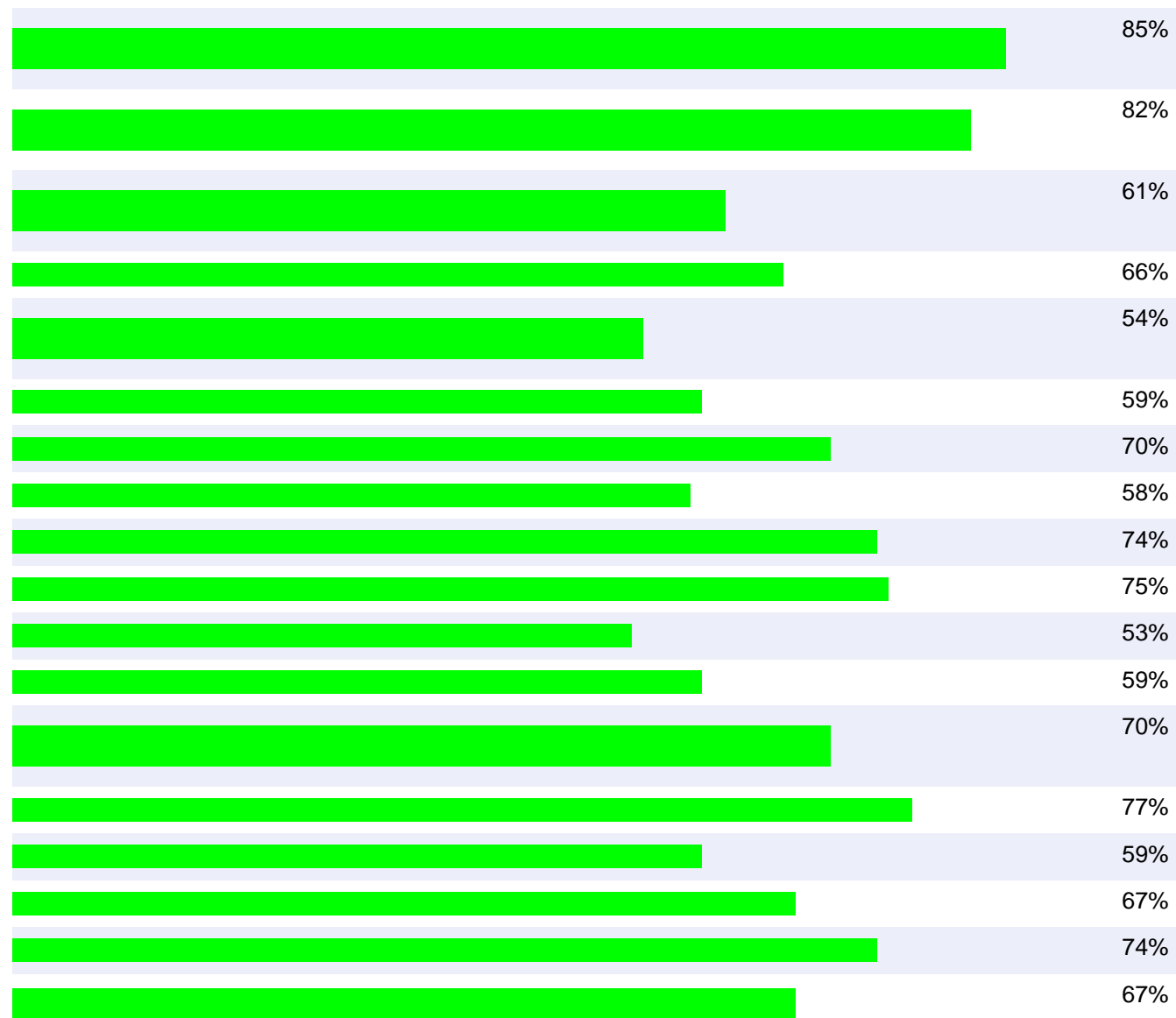
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

HOSPITAL

MEADVILLE MEDICAL CENTER	MEADVILLE	PA
BRADFORD REGIONAL MEDICAL CENTER	BRADFORD	PA
DUBOIS REGIONAL MEDICAL CENTER	DUBOIS	PA
SOMERSET HOSPITAL	SOMERSET	PA
SAINT VINCENT HEALTH CENTER	ERIE	PA
WINDBER HOSPITAL	WINDBER	PA
CONEMAUGH VALLEY MEMORIAL HOSPITAL	JOHNSTOWN	PA
UPMC BEDFORD	EVERETT	PA
J C BLAIR MEMORIAL HOSPITAL	HUNTINGDON	PA
CORRY MEMORIAL HOSPITAL	CORRY	PA
UPMC NORTHWEST	SENECA	PA
WARREN GENERAL HOSPITAL	WARREN	PA
CLEARFIELD HOSPITAL	CLEARFIELD	PA
ELK REGIONAL HEALTH CENTER	SAINT MARYS	PA
TITUSVILLE HOSPITAL	TITUSVILLE	PA
KANE COMMUNITY HOSPITAL	KANE	PA
BROOKVILLE HOSPITAL	BROOKVILLE	PA
MILLCREEK COMMUNITY HOSPITAL	ERIE	PA

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

HAMOT MEDICAL CENTER	ERIE	PA
ALTOONA REGIONAL HEALTH SYSTEM	ALTOONA	PA
PUNXSUTAWNEY AREA HOSPITAL	PUNXSUTAWNEY	PA
ILLINOIS VALLEY COMMUNITY HOSPITAL	PERU	IL
SAINT ANTHONY MEDICAL CENTER	ROCKFORD	IL
FHN MEMORIAL HOSPITAL	FREEPORT	IL
KATHERINE SHAW BETHEA HOSPITAL	DIXON	IL
CENTEGRA HEALTH SYSTEM - MC HENRY HOSPITAL	MCHENRY	IL
IROQUOIS MEMORIAL HOSPITAL	WATSEKA	IL
OTTAWA REGIONAL HOSPITAL & HEALTHCARE CENTER	OTTAWA	IL
MENDOTA COMMUNITY HOSPITAL	MENDOTA	IL
ROCHELLE COMMUNITY HOSPITAL	ROCHELLE	IL
CGH MEDICAL CENTER	STERLING	IL
ST MARGARETS HOSPITAL	SPRING VALLEY	IL
ST MARYS HOSPITAL	STREATOR	IL
PROVENA ST JOSEPH MEDICAL CENTER	JOLIET	IL
SILVER CROSS HOSPITAL	JOLIET	IL

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

KISHWAUKEE COMMUNITY HOSPITAL	DEKALB	IL
MIDWEST MEDICAL CENTER	GALENA	IL
VALLEY WEST COMMUNITY HOSPITAL	SANDWICH	IL
CENTEGRA HEALTH SYSTEM - WOODSTOCK HOSPITAL	WOODSTOCK	IL
SAINT JAMES HOSPITAL	PONTIAC	IL
PERRY MEMORIAL HOSPITAL	PRINCETON	IL
RIVERSIDE MEDICAL CENTER	KANKAKEE	IL
PROVENA ST MARYS HOSPITAL	KANKAKEE	IL
MORRIS HOSPITAL & HEALTHCARE CENTERS	MORRIS	IL
MERCY HARVARD HOSPITAL	HARVARD	IL
SWEDISH AMERICAN HOSPITAL	ROCKFORD	IL
ROCKFORD MEMORIAL HOSPITAL	ROCKFORD	IL
ST MARY'S MEDICAL CENTER	BLUE SPRINGS	MO
HEARTLAND REGIONAL MEDICAL CENTER	SAINT JOSEPH	MO
RESEARCH MEDICAL CENTER	KANSAS CITY	MO
LEE'S SUMMIT MEDICAL CENTER	LEES SUMMIT	MO
SAINT LUKE'S EAST LEE'S SUMMIT HOSPITAL	LEES SUMMIT	MO

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



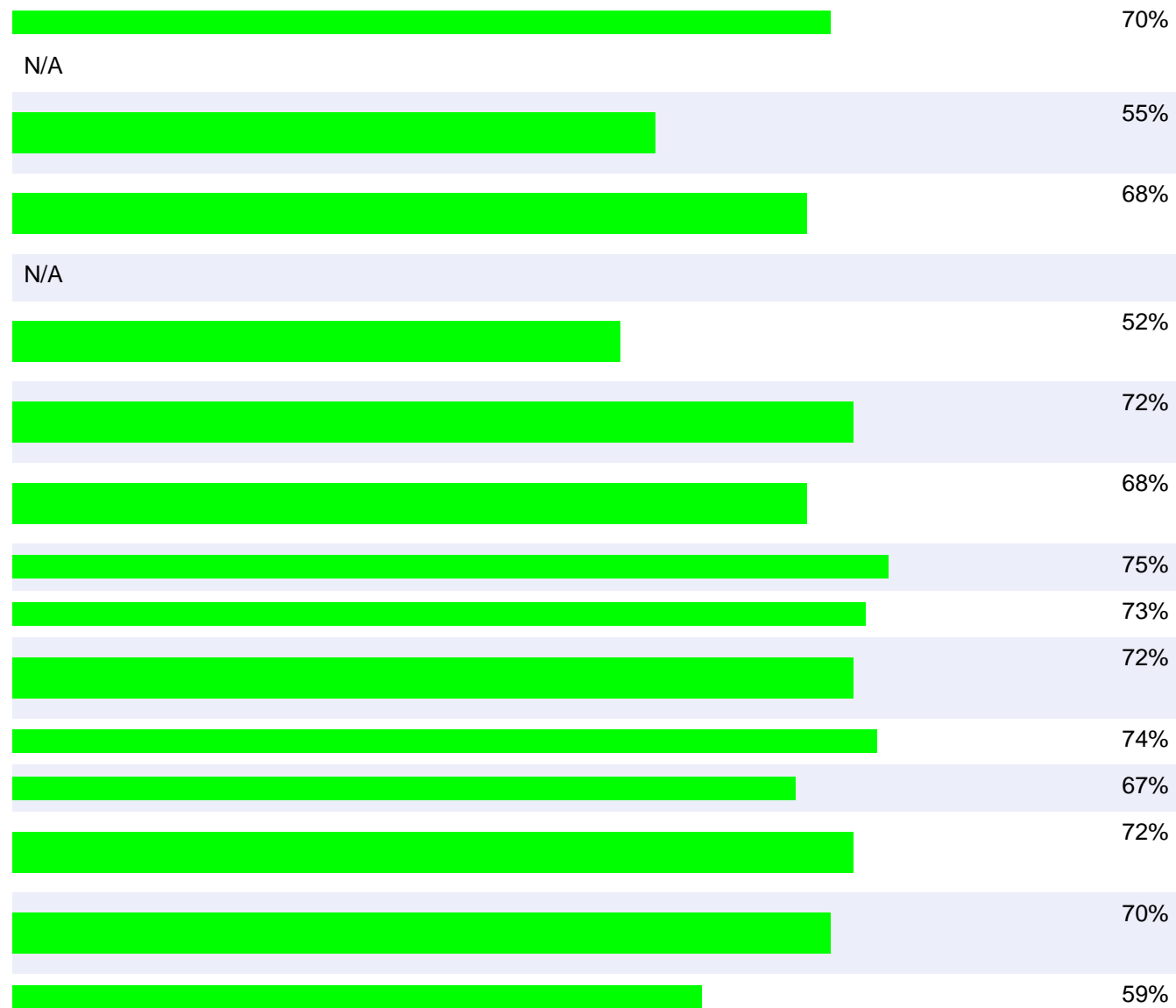
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

RESEARCH BELTON HOSPITAL	BELTON	MO
CASS MEDICAL CENTER	HARRISONVILLE	MO
TRUMAN MEDICAL CENTER HOSPITAL HILL	KANSAS CITY	MO
TRUMAN MEDICAL CENTER LAKEWOOD	KANSAS CITY	MO
RAY COUNTY MEMORIAL HOSPITAL	RICHMOND	MO
CAMERON REGIONAL MEDICAL CENTER	CAMERON	MO
NORTH KANSAS CITY HOSPITAL	NORTH KANSAS CITY	MO
CENTERPOINT MEDICAL CENTER OF INDEPENDENCE, LLC	INDEPENDENCE	MO
LIBERTY HOSPITAL	LIBERTY	MO
ST LUKES NORTHLAND HOSPITAL	KANSAS CITY	MO
ST LUKES HOSPITAL OF KANSAS CITY	KANSAS CITY	MO
SAINT LUKES CANCER INSTITUTE	KANSAS CITY	MO
ST JOSEPH MEDICAL CENTER	KANSAS CITY	MO
TEXAS HEALTH HARRIS METHODIST FORT WORTH	FORT WORTH	TX
NORTH HILLS HOSPITAL	NORTH RICHLAND HILLS	TX
HUGULEY HEALTH SYSTEM	FORT WORTH	TX

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

BAYLOR SURGICAL HOSPITAL AT FORT WORTH	FORT WORTH	TX
PLAZA MEDICAL CENTER OF FORT WORTH	FORT WORTH	TX
SOUTHWEST SURGICAL HOSPITAL	HURST	TX
TEXAS HEALTH HARRIS METHODIST HOSPITAL SOUTHWEST F	FORT WORTH	TX
USMD HOSPITAL AT FORT WORTH LP	FORT WORTH	TX
TEXAS HEALTH HARRIS METHODIST HOSPITAL AZLE	AZLE	TX
MEDICAL CENTER OF ARLINGTON	ARLINGTON	TX
USMD HOSPITAL AT ARLINGTON L P	ARLINGTON	TX
BAYLOR REGIONAL MEDICAL CENTER AT GRAPEVINE	GRAPEVINE	TX
TEXAS HEALTH ARLINGTON MEMORIAL HOSPITAL	ARLINGTON	TX
BAYLOR ORTHOPEDIC AND SPINE HOSPITAL AT ARLINGTON	ARLINGTON	TX
LAKE GRANBURY MEDICAL CENTER	GRANBURY	TX
WEATHERFORD REGIONAL MEDICAL CENTER	WEATHERFORD	TX
TEXAS HEALTH HARRIS METHODIST HOSPITAL CLEBURNE	CLEBURNE	TX

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



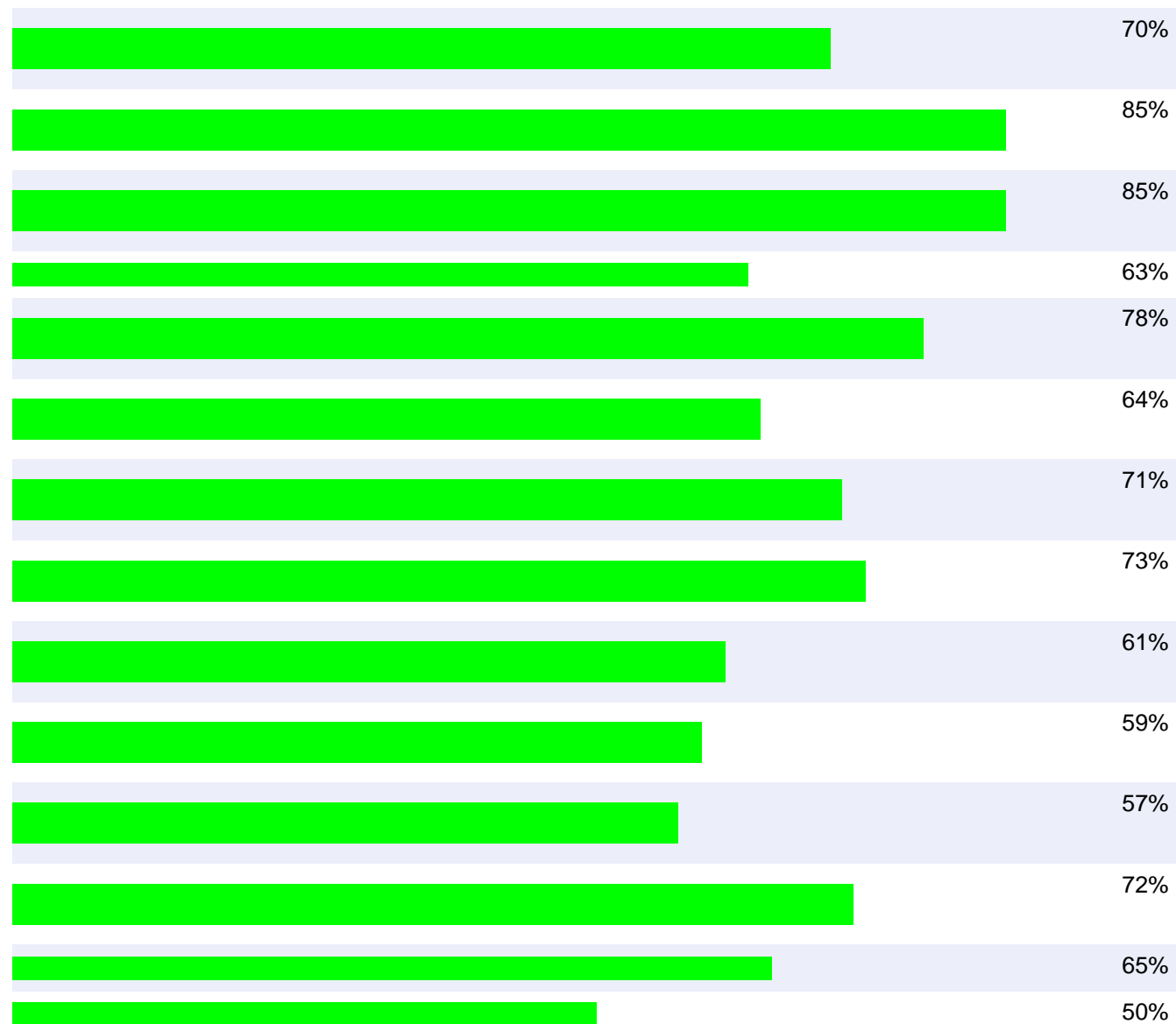
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

TEXAS HEALTH HARRIS METHODIST HURST-EULESS-BEDFORD	BEDFORD	TX
TEXAS HEALTH HARRIS METHODIST HOSPITAL SOUTHLAKE	SOUTHLAKE	TX
BAYLOR MEDICAL CENTER AT TROPHY CLUB	TROPHY CLUB	TX
JPS HEALTH NETWORK	FORT WORTH	TX
BAYLOR ALL SAINTS MEDICAL CENTER AT FW	FORT WORTH	TX
LAC/OLIVE VIEW-UCLA MEDICAL CENTER	SYLMAR	CA
PROVIDENCE HOLY CROSS MEDICAL CENTER	MISSION HILLS	CA
KAISER FOUNDATION HOSPITAL - PANORAMA CITY	PANORAMA CITY	CA
GLENDALE ADVENTIST MEDICAL CENTER	GLENDALE	CA
GLENDALE MEM HOSPITAL & HLTH CENTER	GLENDALE	CA
WEST HILLS HOSPITAL & MEDICAL CENTER	WEST HILLS	CA
KAISER FOUNDATION HOSPITAL - WOODLAND HILLS	WOODLAND HILLS	CA
PACIFICA HOSPITAL OF THE VALLEY	SUN VALLEY	CA
MISSION COMMUNITY HOSPITAL -	PANORAMA CITY	CA

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

MISSION COMMUNITY HOSPITAL - PANORAMA	PANORAMA CITY	CA
VERDUGO HILLS HOSPITAL	GLENDALE	CA
PROVIDENCE SAINT JOSEPH MEDICAL CTR	BURBANK	CA
MOTION PICTURE & TELEVISION HOSPITAL	WOODLAND HILLS	CA
PROVIDENCE TARZANA MEDICAL CENTER	TARZANA	CA
NORTHRIDGE HOSPITAL MEDICAL CENTER	NORTHRIDGE	CA
VALLEY PRESBYTERIAN HOSPITAL	VAN NUYS	CA
SHERMAN OAKS HOSPITAL	SHERMAN OAKS	CA
ENCINO HOSPITAL MEDICAL CENTER	ENCINO	CA
MEMORIAL MISSION HOSPITAL AND ASHEVILLE SURGERY CE	ASHEVILLE	NC
WATAUGA MEDICAL CENTER	BOONE	NC
RUTHERFORD HOSPITAL INC	RUTHERFORDTO N	NC
BLOWING ROCK HOSPITAL	BLOWING ROCK	NC
FRYE REGIONAL MEDICAL CENTER	HICKORY	NC
CATAWBA VALLEY MEDICAL CENTER	HICKORY	NC

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

HAYWOOD REGIONAL MEDICAL CENTER	CLYDE	NC
ANGEL MEDICAL CENTER	FRANKLIN	NC
HIGHLANDS CASHIERS HOSPITAL INC	HIGHLANDS	NC
GRACE HOSPITAL INC	MORGANTON	NC
C J HARRIS COMMUNITY HOSPITAL	SYLVA	NC
THE MCDOWELL HOSPITAL	MARION	NC
PARK RIDGE HOSPITAL	FLETCHER	NC
MARGARET R PARDEE MEMORIAL HOSPITAL	HENDERSONVILLE	NC
CHARLES A CANNON JR MEMORIAL HOSPITAL	LINVILLE	NC
CALDWELL MEMORIAL HOSPITAL	LENOIR	NC
SPRUCE PINE COMMUNITY HOSPITAL	SPRUCE PINE	NC
MURPHY MEDICAL CENTER INC	MURPHY	NC
VALDESE GENERAL HOSPITAL INC	VALDESE	NC
TRANSYLVANIA REGIONAL HOSPITAL, INC	BREVARD	NC
ST LUKES HOSPITAL	COLUMBUS	NC
UVALDE MEMORIAL HOSPITAL	UVALDE	TX
FRIO REGIONAL HOSPITAL	PEARSALL	TX

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

GUADALUPE REGIONAL MEDICAL CENTER	SEGUIN	TX
CONNALLY MEMORIAL MEDICAL CENTER	FLORESVILLE	TX
OTTO KAISER MEMORIAL HOSPITAL	KENEDY	TX
MEMORIAL HOSPITAL	GONZALES	TX
MEDINA REGIONAL HOSPITAL	HONDO	TX
SOUTH TEXAS REGIONAL MEDICAL CENTER	JOURDANTON	TX
FORT DUNCAN MEDICAL CENTER	EAGLE PASS	TX
VAL VERDE REGIONAL MEDICAL CENTER	DEL RIO	TX
SETON EDGAR B DAVIS HOSPITAL	LULING	TX
DIMMIT COUNTY MEMORIAL HOSPITAL	CARRIZO SPRINGS	TX
PETERSON REGIONAL MEDICAL CENTER	KERRVILLE	TX
COMMUNITY GENERAL HOSPITAL	DILLEY	TX
HILL COUNTRY MEMORIAL HOSPITAL INC	FREDERICKSBURG	TX
GEORGE L MEE MEMORIAL HOSPITAL	KING CITY	CA
DOMINICAN HOSPITAL	SANTA CRUZ	CA
SUTTER MATERNITY & SURGERY	SANTA CRUZ	CA

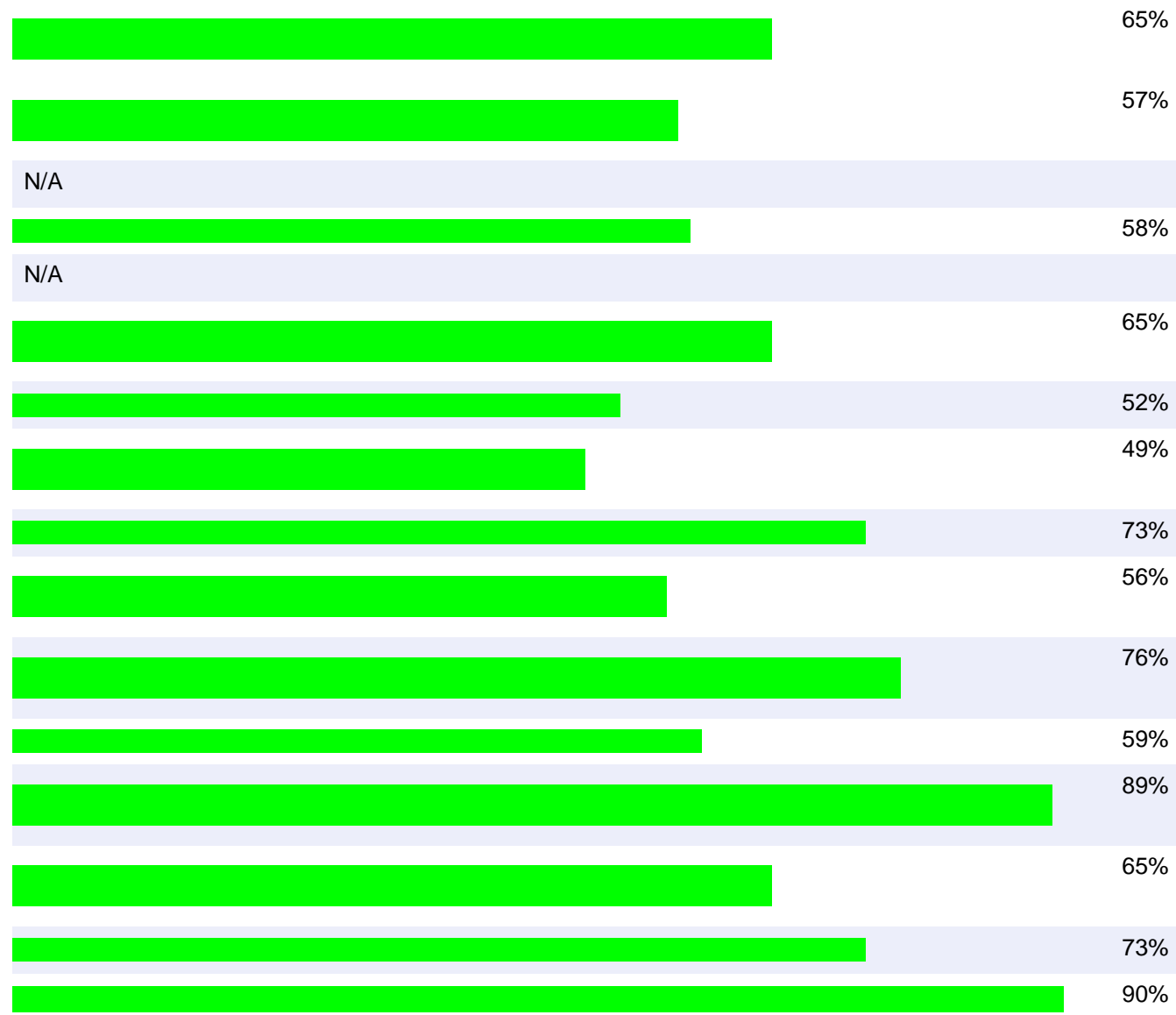
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

CENTER OF SANTA CRUZ

COMMUNITY HOSPITAL OF THE MONTEREY PENINSULA	MONTEREY	CA
---	----------	----

HAZEL HAWKINS MEMORIAL HOSPITAL	HOLLISTER	CA
------------------------------------	-----------	----

WATSONVILLE COMMUNITY HOSPITAL	WATSONVILLE	CA
-----------------------------------	-------------	----

NATIVIDAD MEDICAL CENTER	SALINAS	CA
--------------------------	---------	----

SALINAS VALLEY MEMORIAL HOSPITAL	SALINAS	CA
-------------------------------------	---------	----

ST LUKES EPISCOPAL HOSPITAL	HOUSTON	TX
-----------------------------	---------	----

CONWAY MEDICAL CENTER	CONWAY	SC
-----------------------	--------	----

WILLIAMSBURG REGIONAL HOSPITAL	KINGSTREE	SC
-----------------------------------	-----------	----

LAKE CITY COMMUNITY HOSPITAL	LAKE CITY	SC
------------------------------	-----------	----

MCLEOD MEDICAL CENTER - DARLINGTON	DARLINGTON	SC
---------------------------------------	------------	----

BON SECOURS-ST FRANCIS XAVIER HOSPITAL	CHARLESTON	SC
---	------------	----

MARION REGIONAL HOSPITAL	MULLINS	SC
--------------------------	---------	----

MARLBORO PARK HOSPITAL	BENNETTSVILLE	SC
------------------------	---------------	----

BEAUFORT COUNTY MEMORIAL HOSPITAL	BEAUFORT	SC
--------------------------------------	----------	----

GEORGETOWN MEMORIAL	GEORGETOWN	SC
---------------------	------------	----

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

HOSPITAL

CHESTERFIELD GENERAL HOSPITAL	CHERAW	SC
WACCAMAW COMMUNITY HOSPITAL	MURRELLS INLET	SC
CAROLINAS HOSPITAL SYSTEM	FLORENCE	SC
HILTON HEAD REGIONAL MEDICAL CENTER	HILTON HEAD ISLAND	SC
GRAND STRAND REG MED CENTER	MYRTLE BEACH	SC
LORIS COMMUNITY HOSPITAL	LORIS	SC
ROPER HOSPITAL	CHARLESTON	SC
MCLEOD MEDICAL CENTER - DILLON	DILLON	SC
MCLEOD REGIONAL MEDICAL CENTER-PEE DEE	FLORENCE	SC
COLLETON MEDICAL CENTER	WALTERBORO	SC
COASTAL CAROLINA HOSPITAL	HARDEEVILLE	SC
MUSC MEDICAL CENTER	CHARLESTON	SC
TRIDENT MEDICAL CENTER	CHARLESTON	SC
EAST COOPER MEDICAL CENTER	MOUNT PLEASANT	SC
BENEDICTINE HOSPITAL	KINGSTON	NY
ORANGE REGIONAL MEDICAL CENTER	GOSHEN	NY
NYACK HOSPITAL	NYACK	NY
VASSAR BROTHERS MEDICAL	POUGHKEEPSIE	NY

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

CENTER		
ST FRANCIS HOSPITAL	POUGHKEEPSIE	NY
ST LUKE'S CORNWALL HOSPITAL	NEWBURGH	NY
MARGARETVILLE MEMORIAL HOSPITAL	MARGARETVILLE	NY
ELLENVILLE REGIONAL HOSPITAL	ELLENVILLE	NY
HELEN HAYES HOSPITAL	WEST HAVERSTRAW	NY
CATSKILL REGIONAL MEDICAL CENTER	HARRIS	NY
BON SECOURS COMMUNITY HOSPITAL	PORT JERVIS	NY
NORTHERN DUTCHESS HOSPITAL	RHINEBECK	NY
ST ANTHONY COMMUNITY HOSPITAL	WARWICK	NY
LAKE FOREST HOSPITAL	LAKE FOREST	IL
VISTA MEDICAL CENTER WEST	WAUKEGAN	IL
RHC ST FRANCIS HOSPITAL	EVANSTON	IL
VISTA MEDICAL CENTER EAST	WAUKEGAN	IL
ADVOCATE GOOD SHEPHERD HOSPITAL	BARRINGTON	IL
EVANSTON HOSPITAL	EVANSTON	IL
ALEXIAN BROTHERS MEDICAL CENTER	ELK GROVE VILLAGE	IL

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

CENTER	VILLAGE	
NORTHWEST COMMUNITY HOSPITAL	ARLINGTON HEIGHTS	IL
SKOKIE HOSPITAL	SKOKIE	IL
PROVENA - SAINT JOSEPH HOSPITAL	ELGIN	IL
ADVOCATE LUTHERAN GENERAL HOSPITAL	PARK RIDGE	IL
SHERMAN HOSPITAL	ELGIN	IL
ST ALEXIUS MEDICAL CENTER	HOFFMAN ESTATES	IL
MIDWESTERN REGION MED CENTER	ZION	IL
ADVOCATE CONDELL MEDICAL CENTER	LIBERTYVILLE	IL
SACRED HEART HOSPITAL ON THE GULF	PORT SAINT JOE	FL
CAMPBELLTON GRACEVILLE HOSPITAL	GRACEVILLE	FL
SACRED HEART HOSPITAL ON THE EMERALD COAST	MIRAMAR BEACH	FL
SACRED HEART HOSPITAL	PENSACOLA	FL
TALLAHASSEE MEMORIAL HEALTHCARE	TALLAHASSEE	FL
BAPTIST HOSPITAL	PENSACOLA	FL

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

WEST FLORIDA HOSPITAL	PENSACOLA	FL
SIERRA VISTA REGIONAL MEDICAL CENTER	SAN LUIS OBISPO	CA
DOCTORS MEMORIAL HOSPITAL	BONIFAY	FL
DOCTOR'S MEMORIAL HOSPITAL INC	PERRY	FL
SANTA ROSA MEDICAL CENTER	MILTON	FL
NORTHWEST FLORIDA COMMUNITY HOSPITAL	CHIPLEY	FL
CAPITAL REGIONAL MEDICAL CENTER	TALLAHASSEE	FL
JAY HOSPITAL	JAY	FL
TWIN CITIES HOSPITAL	NICEVILLE	FL
NORTH OKALOOSA MEDICAL CENTER	CRESTVIEW	FL
JACKSON HOSPITAL	MARIANNA	FL
GULF COAST MEDICAL CENTER	PANAMA CITY	FL
BAY MEDICAL CENTER	PANAMA CITY	FL
FORT WALTON BEACH MEDICAL CENTER	FORT WALTON BEACH	FL
GULF BREEZE HOSPITAL	GULF BREEZE	FL
HEALTHMARK REGIONAL MEDICAL CENTER	DEFUNIAK SPRINGS	FL

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



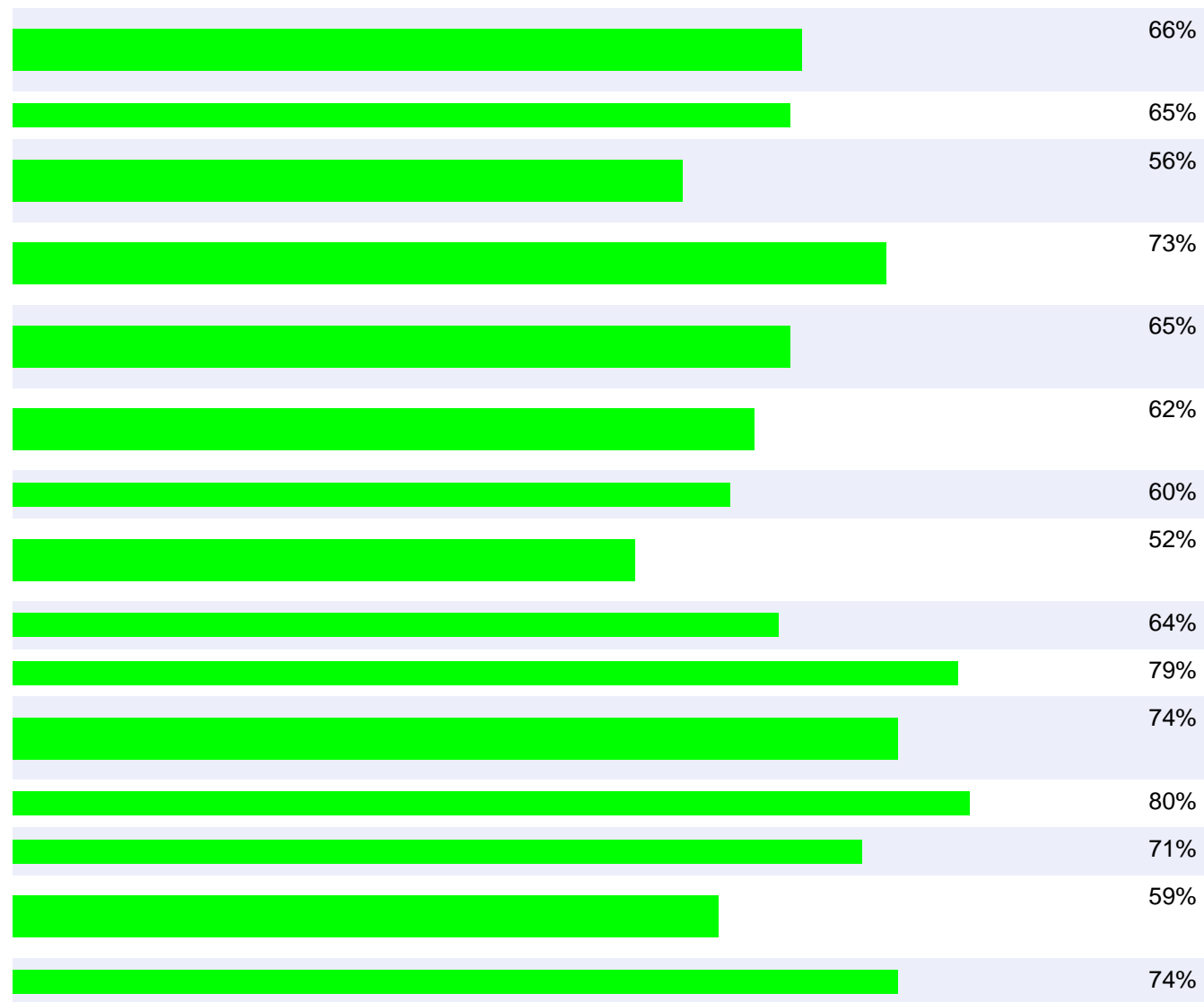
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

VIRTUA WEST JERSEY HOSPITALS BERLIN	BERLIN	NJ
COOPER UNIVERSITY HOSPITAL	CAMDEN	NJ
KENNEDY UNIVERSITY HOSPITAL, INC (STRATFORD DIVIS	STRATFORD	NJ
SOUTH JERSEY HEALTHCARE- ELMER HOSPITAL	ELMER	NJ
SOUTH JERSEY HEALTHCARE REGIONAL MEDICAL CENTER	VINELAND	NJ
OUR LADY OF LOURDES MEDICAL CENTER	CAMDEN	NJ
UNDERWOOD MEMORIAL HOSPITAL	WOODBURY	NJ
MEMORIAL HOSPITAL OF SALEM COUNTY	SALEM	NJ
POMERADO HOSPITAL	POWAY	CA
SCRIPPS GREEN HOSPITAL	LA JOLLA	CA
SCRIPPS MEMORIAL HOSPITAL LA JOLLA	LA JOLLA	CA
SHARP MEMORIAL HOSPITAL	SAN DIEGO	CA
HARRISON MEMORIAL HOSPITAL	CYNTHIANA	KY
EPHRAIM MCDOWELL REGIONAL MEDICAL CENTER	DANVILLE	KY
CENTRAL BAPTIST HOSPITAL	LEXINGTON	KY
NICHOLAS COUNTY HOSPITAL	CARLISLE	KY

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



N/A

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



N/A

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

ST ELIZABETH MEDICAL CENTER NORTH	COVINGTON	KY
SAINT JOSEPH HOSPITAL	LEXINGTON	KY
UNIVERSITY OF KENTUCKY HOSPITAL	LEXINGTON	KY
SAINT JOSEPH MOUNT STERLING	MOUNT STERLING	KY
ST ELIZABETH FT THOMAS	FORT THOMAS	KY
PATTIE A CLAY REGIONAL MEDICAL CENTER	RICHMOND	KY
THE JAMES B HAGGIN MEMORIAL HOSPITAL	HARRODSBURG	KY
CLARK REGIONAL MEDICAL CENTER	WINCHESTER	KY
ST ELIZABETH GRANT	WILLIAMSTOWN	KY
BLUEGRASS COMMUNITY HOSPITAL	VERSAILLES	KY
ST ELIZABETH FLORENCE	FLORENCE	KY
SAINT JOSEPH EAST	LEXINGTON	KY
SAINT JOSEPH BEREА	BEREA	KY
BOURBON COMMUNITY HOSPITAL	PARIS	KY
HOSPITAL OF CENTRAL CONNECTICUT, THE	NEW BRITAIN	CT
MIDDLESEX HOSPITAL	MIDDLETOWN	CT
NEW MILFORD HOSPITAL	NEW MILFORD	CT
SHARON HOSPITAL	SHARON	CT

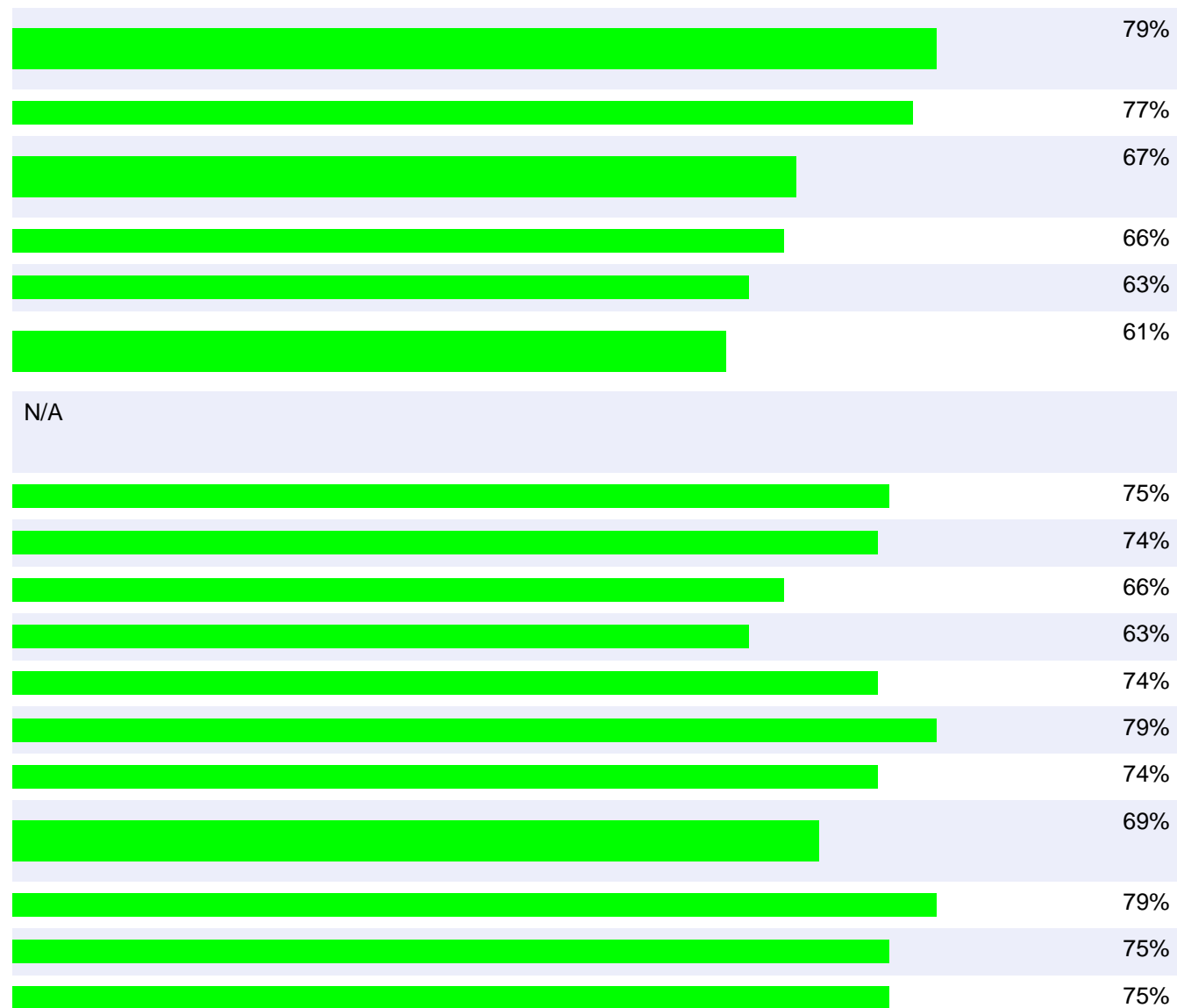
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



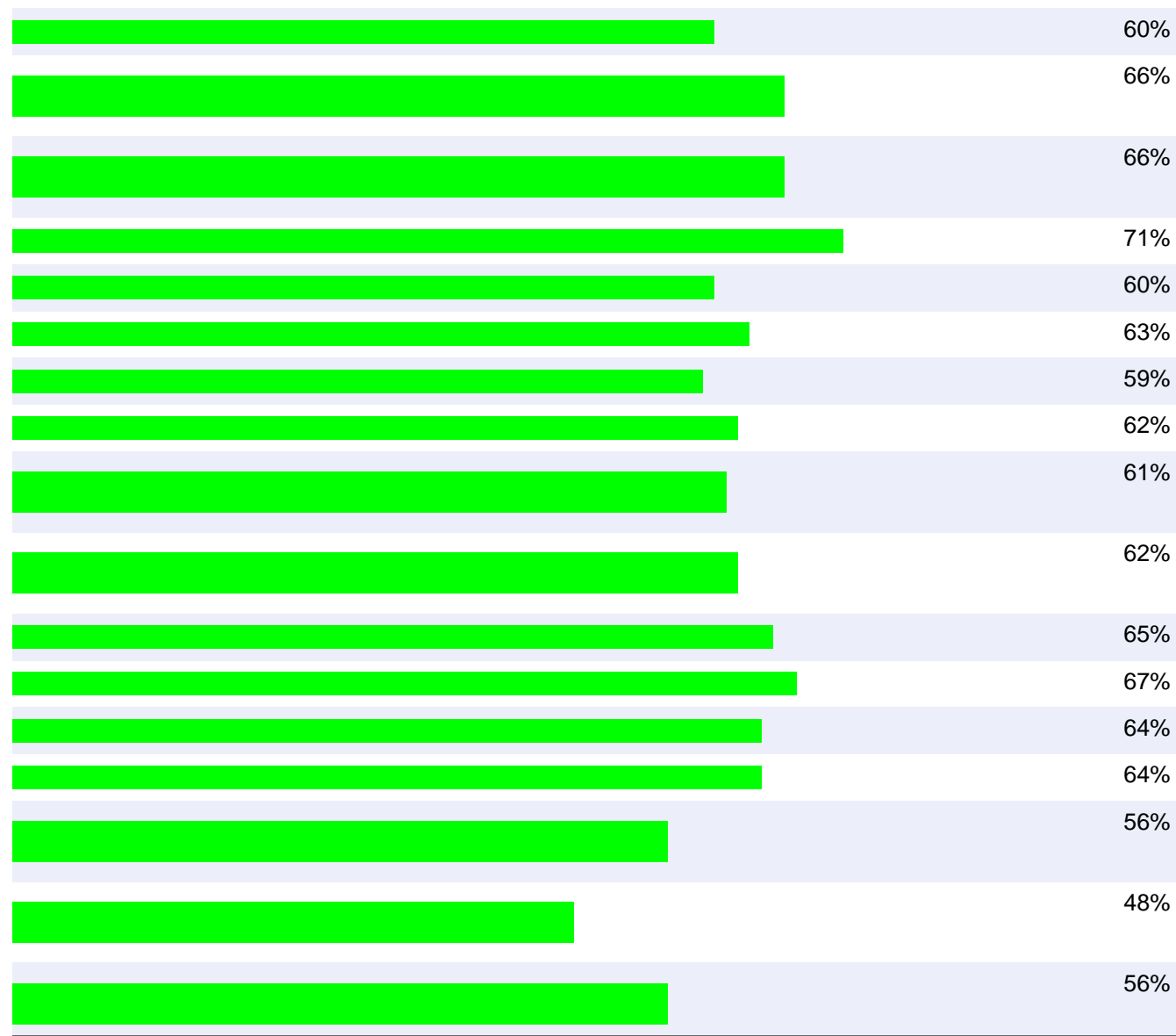
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

LAWRENCE & MEMORIAL HOSPITAL	NEW LONDON	CT
WINDHAM COMM MEM HOSP & HATCH HOSP	WILLIMANTIC	CT
CHARLOTTE HUNGERFORD HOSPITAL	TORRINGTON	CT
HEBREW HOME AND HOSPITAL INC	WEST HARTFORD	CT
HARTFORD HOSPITAL	HARTFORD	CT
BRISTOL HOSPITAL	BRISTOL	CT
MANCHESTER MEMORIAL HOSPITAL	MANCHESTER	CT
JOHN DEMPSEY HOSPITAL	FARMINGTON	CT
JOHNSON MEMORIAL HOSPITAL	STAFFORD SPRINGS	CT
ST FRANCIS HOSPITAL & MEDICAL CENTER	HARTFORD	CT
ROCKVILLE GENERAL HOSPITAL	ROCKVILLE	CT
WILLIAM W BACKUS HOSPITAL	NORWICH	CT
DAY KIMBALL HOSPITAL	PUTNAM	CT
WINTER HAVEN HOSPITAL	WINTER HAVEN	FL
FLORIDA HOSPITAL HEARTLAND MEDICAL CENTER	SEBRING	FL
HIGHLANDS REGIONAL MEDICAL CENTER	SEBRING	FL
HEART OF FLORIDA REGIONAL MEDICAL CENTER	DAVENPORT	FL

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



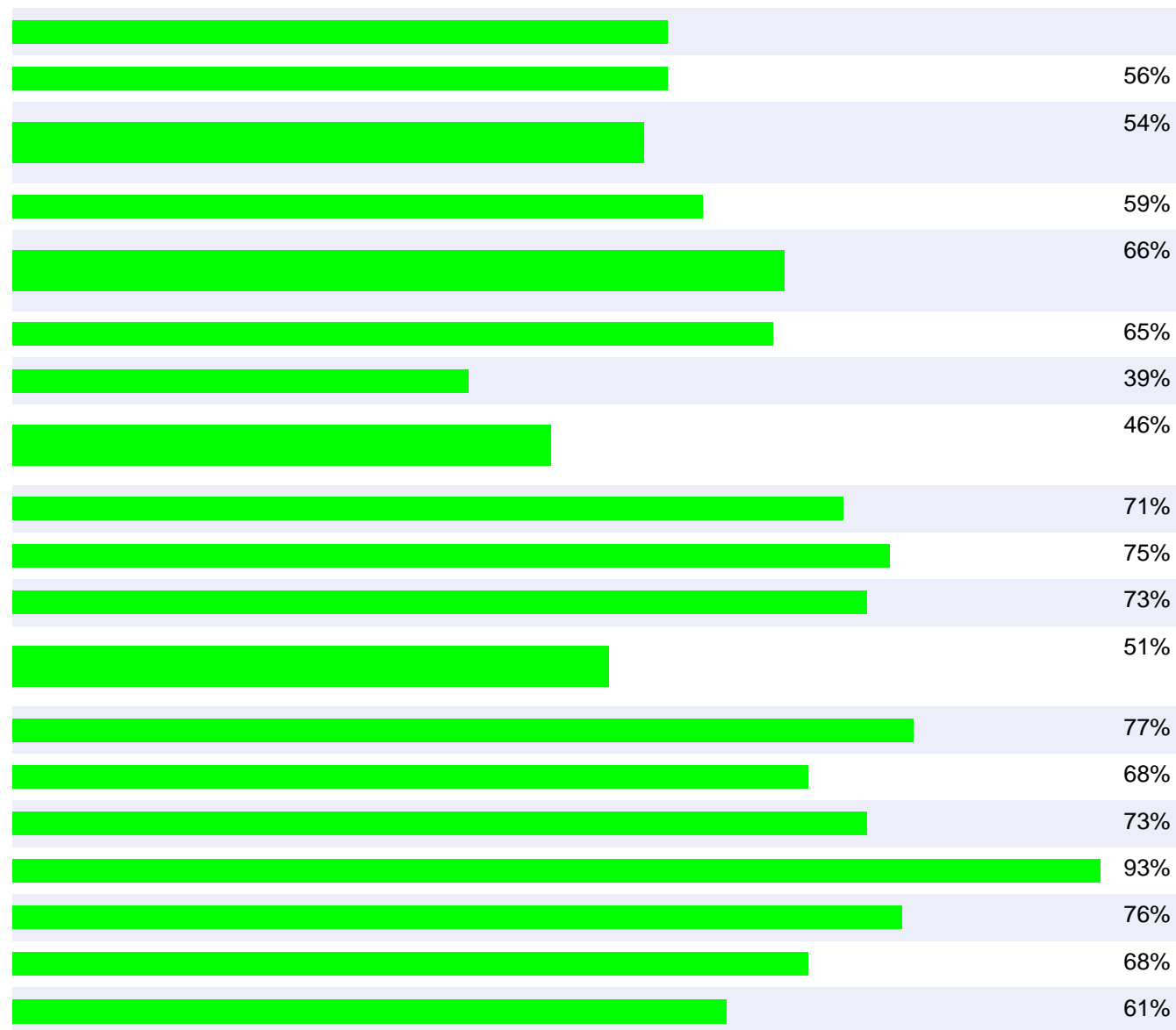
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

MEDICAL CENTER		
DESOTO MEMORIAL HOSPITAL	ARCADIA	FL
BARTOW REGIONAL MEDICAL CENTER	BARTOW	FL
LAKE WALES MEDICAL CENTER	LAKE WALES	FL
LAKELAND REGIONAL MEDICAL CENTER	LAKELAND	FL
RAULERSON HOSPITAL	OKEECHOBEE	FL
FLORIDA HOSPITAL WAUCHULA	WAUCHULA	FL
HENDRY REGIONAL MEDICAL CENTER	CLEWISTON	FL
SELF REGIONAL HEALTHCARE	GREENWOOD	SC
ST FRANCIS-DOWNTOWN	GREENVILLE	SC
ANMED HEALTH	ANDERSON	SC
CAROLINA PINES REGIONAL MEDICAL CENTER	HARTSVILLE	SC
ABBEVILLE AREA MEDICAL CENTER	ABBEVILLE	SC
WALLACE THOMSON HOSPITAL	UNION	SC
BAPTIST EASLEY HOSPITAL	EASLEY	SC
PATEWOOD MEMORIAL HOSPITAL	GREENVILLE	SC
HILLCREST MEMORIAL HOSPITAL	SIMPSONVILLE	SC
GREENVILLE MEMORIAL HOSPITAL	GREENVILLE	SC
UPSTATE CAROLINA MEDICAL	GAFFNEY	SC

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



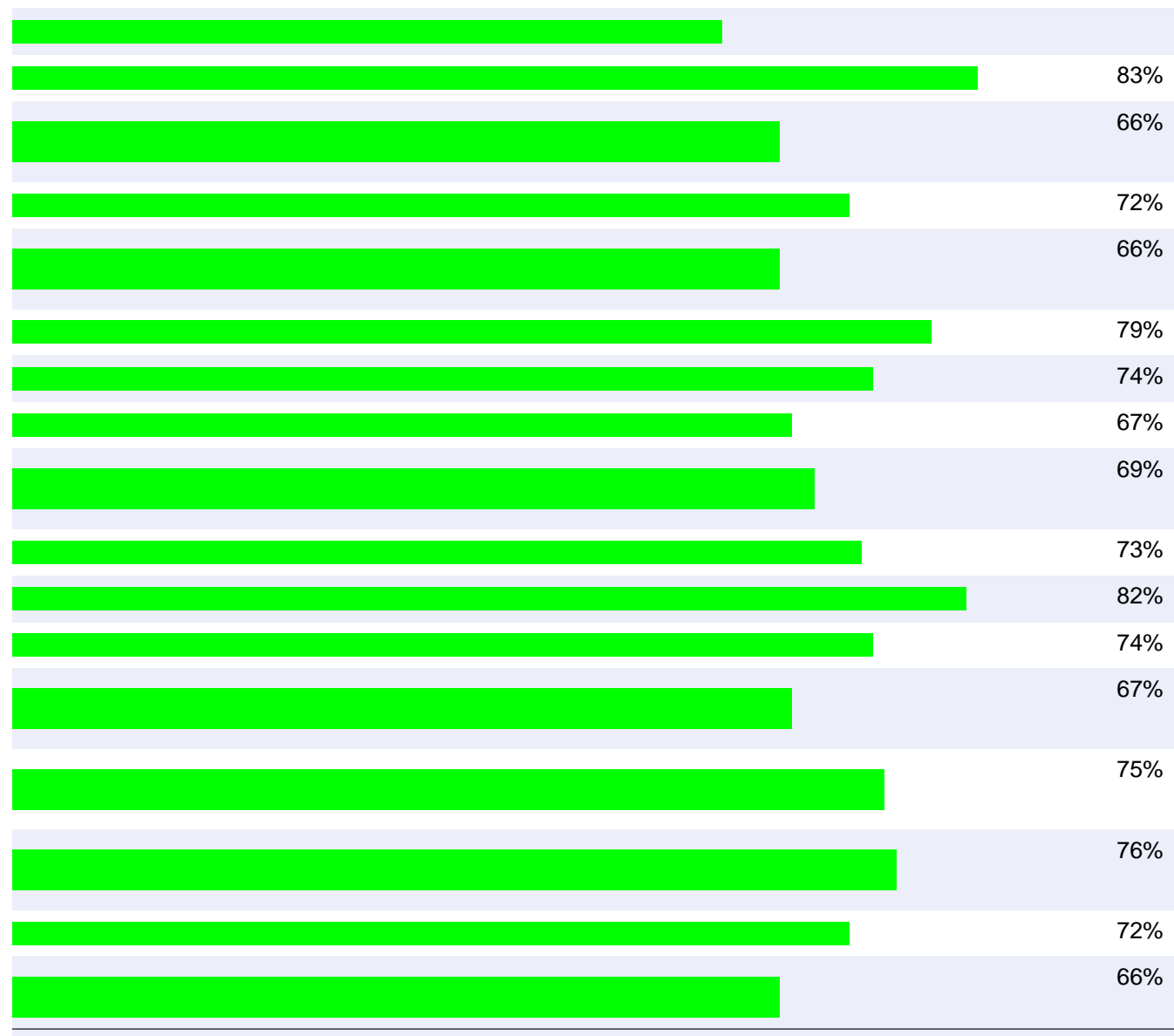
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

CENTER		
VILLAGE HOSPITAL	GREER	SC
SPARTANBURG REGIONAL MEDICAL CENTER	SPARTANBURG	SC
MARY BLACK MEMORIAL HOSPITAL	SPARTANBURG	SC
LAURENS COUNTY HEALTHCARE SYSTEM	CLINTON	SC
GREER MEMORIAL HOSPITAL	GREER	SC
CANNON MEMORIAL HOSPITAL	PICKENS	SC
OCONEE MEDICAL CENTER	SENECA	SC
SWEETWATER HOSPITAL ASSOCIATION	SWEETWATER	TN
FORT LOUDOUN MEDICAL CENTER	LENOIR CITY	TN
PARKWEST MEDICAL CENTER	KNOXVILLE	TN
LECONTE MEDICAL CENTER	SEVIERVILLE	TN
ST MARY'S JEFFERSON MEMORIAL HOSPITAL	JEFFERSON CITY	TN
FORT SANDERS REGIONAL MEDICAL CENTER	KNOXVILLE	TN
UNIVERSITY OF TN MEMORIAL HOSPITAL	KNOXVILLE	TN
MERCY MEDICAL CENTER	KNOXVILLE	TN
METHODIST MEDICAL CENTER OF OAK RIDGE	OAK RIDGE	TN

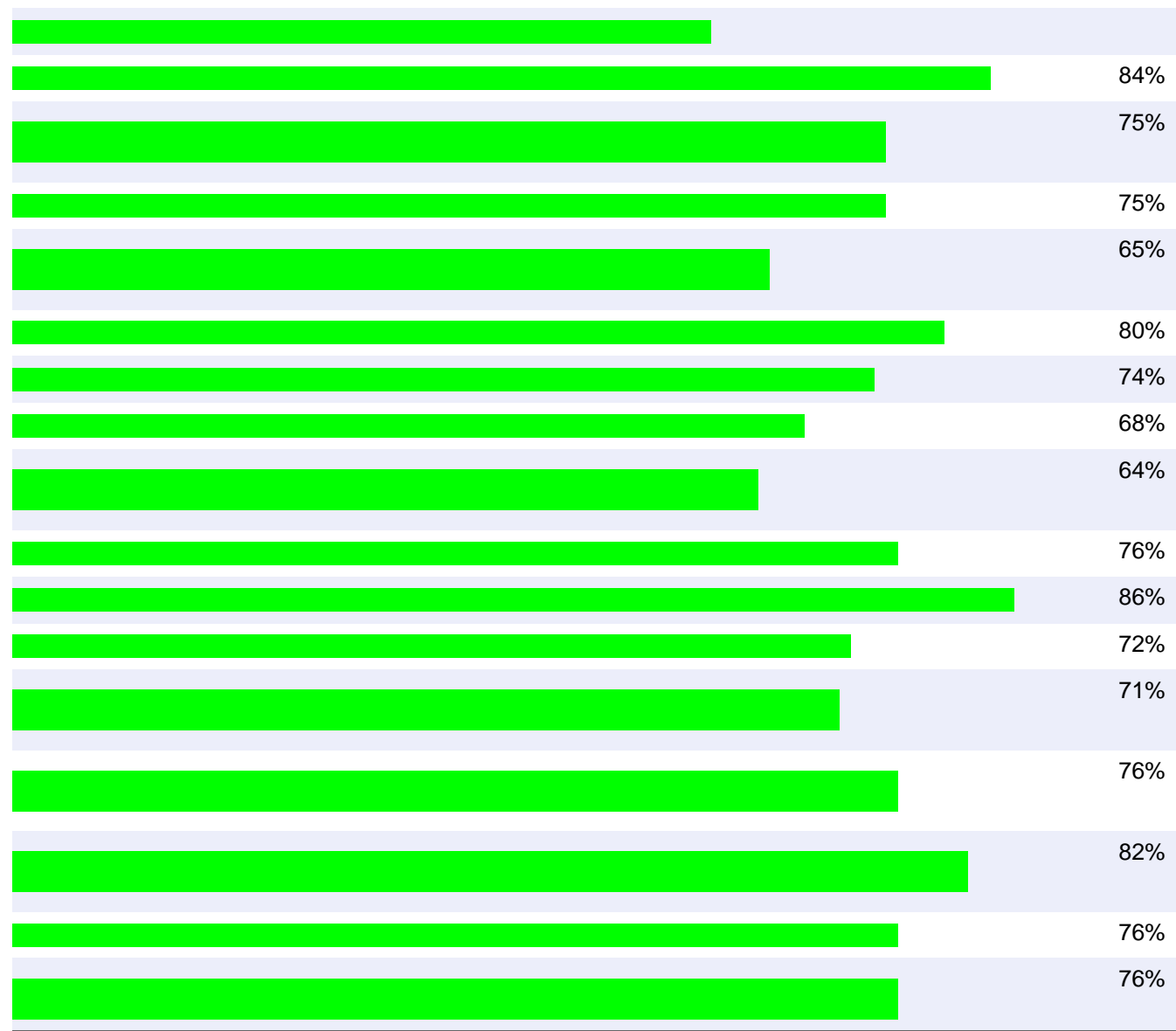
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



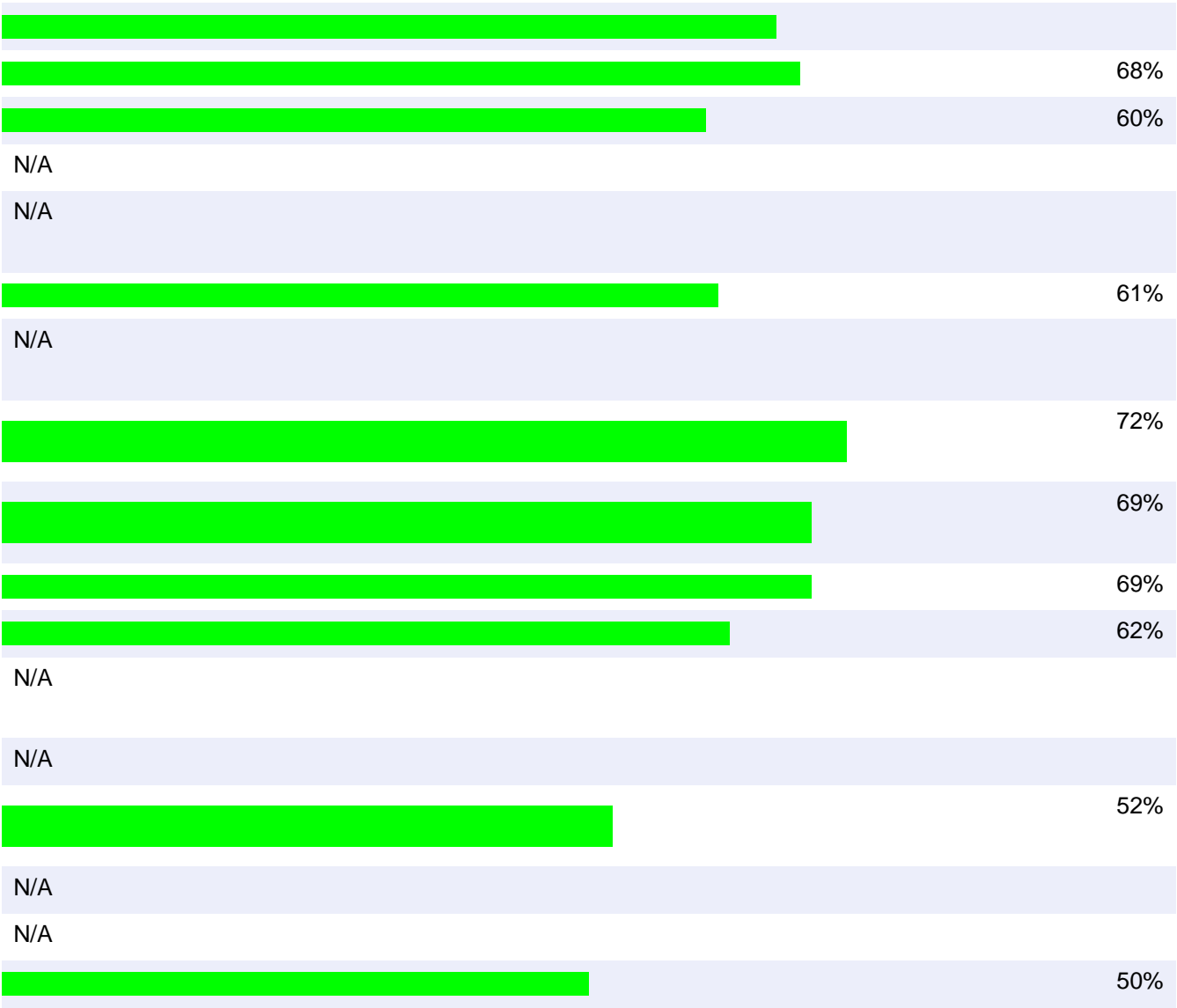
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

OAK RIDGE		
ROANE MEDICAL CENTER	HARRIMAN	TN
BLOUNT MEMORIAL HOSPITAL	MARYVILLE	TN
MCGEHEE HOSPITAL	MCGEHEE	AR
BRADLEY COUNTY MEDICAL CENTER	WARREN	AR
MAGNOLIA HOSPITAL	MAGNOLIA	AR
CROSSRIDGE COMMUNITY HOSPITAL	WYNNE	AR
ARKANSAS METHODIST MEDICAL CENTER	PARAGOULD	AR
BAPTIST HEALTH MEDICSL CENTER-ARKADELPHIA	ARKADELPHIA	AR
FORREST CITY MEDICAL CENTER	FORREST CITY	AR
WHITE RIVER MEDICAL CENTER	BATESVILLE	AR
CHICOT MEMORIAL MEDICAL CENTER	LAKE VILLAGE	AR
STONE COUNTY MEDICAL CENTER	MOUNTAIN VIEW	AR
HELENA REGIONAL MEDICAL CENTER	HELENA	AR
DALLAS COUNTY MEDICAL CENTER	FORDYCE	AR
ASHLEY COUNTY MEDICAL CENTER	CROSSETT	AR
DREW MEMORIAL HOSPITAL	MONTICELLO	AR

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

DELTA MEMORIAL HOSPITAL	DUMAS	AR
NORTH ARKANSAS REGIONAL MEDICAL CENTER	HARRISON	AR
ST JOHN'S HOSPITAL-BERRYVILLE	BERRYVILLE	AR
BAXTER REGIONAL MEDICAL CENTER	MOUNTAIN HOME	AR
HARRIS HOSPITAL	NEWPORT	AR
JEFFERSON REGIONAL MEDICAL CENTER	PINE BLUFF	AR
SOUTH MISSISSIPPI COUNTY REGIONAL MEDICAL CENTER	OSCEOLA	AR
DE QUEEN MEDICAL CENTER, INC	DE QUEEN	AR
PIGGOTT COMMUNITY HOSPITAL	PIGGOTT	AR
BAPTIST HEALTH MEDICAL CENTER- STUTTGART	STUTTGART	AR
CRITTENDEN MEMORIAL HOSPITAL	WEST MEMPHIS	AR
MEDICAL PARK HOSPITAL	HOPE	AR
OUACHITA COUNTY MEDICAL CENTER	CAMDEN	AR
GREAT RIVER MEDICAL CENTER	BLYTHEVILLE	AR
HOWARD MEMORIAL HOSPITAL	NASHVILLE	AR
MEDICAL CENTER SOUTH ARKANSAS	EL DORADO	AR

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A



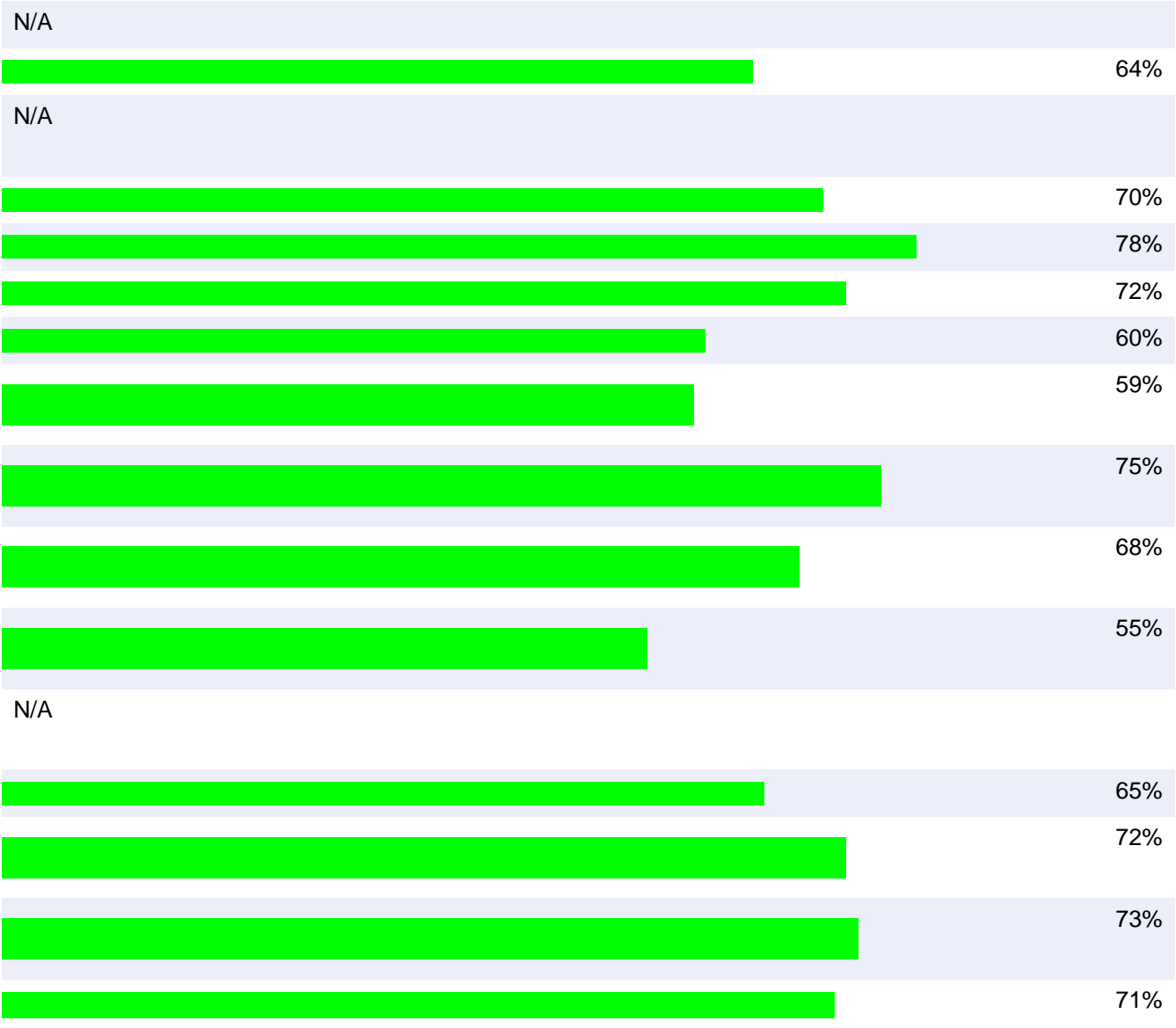
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

LAWRENCE MEMORIAL HOSPITAL	WALNUT RIDGE	AR
FIVE RIVERS MEDICAL CENTER	POCAHONTAS	AR
DEWITT HOSPITAL & NURSING HOME, INC	DE WITT	AR
ST BERNARDS MEDICAL CTR	JONESBORO	AR
NEA BAPTIST MEMORIAL HOSPITAL	JONESBORO	AR
BAPTIST MEMORIAL HOSPITAL	MEMPHIS	TN
DELTA MEDICAL CENTER	MEMPHIS	TN
BAPTIST MEMORIAL HOSPITAL TIPTON	COVINGTON	TN
METHODIST HEALTHCARE FAYETTE HOSPITAL	SOMERVILLE	TN
METHODIST HEALTHCARE MEMPHIS HOSPITALS	MEMPHIS	TN
REGIONAL MEDICAL CENTER AT MEMPHIS	MEMPHIS	TN
BAPTIST REHABILITATION GERMANTOWN	GERMANTOWN	TN
ST FRANCIS HOSPITAL	MEMPHIS	TN
SAINT FRANCIS BARTLETT MEDICAL CENTER	BARTLETT	TN
GOOD SHEPHERD MEDICAL CENTER	LONGVIEW	TX
MOTHER FRANCES HOSPITAL-	WINNSBORO	TX

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

WINNSBORO

EAST TEXAS MEDICAL CENTER - FAIRFIELD	FAIRFIELD	TX
--	-----------	----

HUNT REGIONAL COMMUNITY HOSPITAL	COMMERCE	TX
-------------------------------------	----------	----

HUNT REGIONAL MEDICAL CENTER	GREENVILLE	TX
------------------------------	------------	----

TEXOMA MEDICAL CENTER	DENISON	TX
-----------------------	---------	----

ETMC CLARKSVILLE	CLARKSVILLE	TX
------------------	-------------	----

TEXAS SPINE AND JOINT HOSPITAL	TYLER	TX
--------------------------------	-------	----

EAST TEXAS MEDICAL CENTER MOUNT VERNON	MOUNT VERNON	TX
---	--------------	----

MOTHER FRANCES HOSPITAL JACKSONVILLE	JACKSONVILLE	TX
---	--------------	----

EAST TEXAS MEDICAL CENTER JACKSONVILLE	JACKSONVILLE	TX
---	--------------	----

TITUS REGIONAL MEDICAL CENTER	MOUNT PLEASANT	TX
-------------------------------	-------------------	----

MOTHER FRANCES HOSPITAL	TYLER	TX
-------------------------	-------	----

EAST TEXAS MEDICAL CENTER	TYLER	TX
---------------------------	-------	----

CHRISTUS ST MICHAEL HEALTH SYSTEM	TEXARKANA	TX
--------------------------------------	-----------	----

RED RIVER REGIONAL HOSPITAL	BONHAM	TX
-----------------------------	--------	----

NAVARRO REGIONAL HOSPITAL	CORSICANA	TX
---------------------------	-----------	----

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

ETMC HENDERSON	HENDERSON	TX
EAST TEXAS MEDICAL CENTER ATHENS	ATHENS	TX
PALESTINE REGIONAL MEDICAL CENTER	PALESTINE	TX
GOOD SHEPHARD MEDICAL CENTER-LINDEN	LINDEN	TX
LONGVIEW REGIONAL MEDICAL CENTER	LONGVIEW	TX
EAST TEXAS MEDICAL CENTER QUITMAN	QUITMAN	TX
PARIS REGIONAL MEDICAL CENTER	PARIS	TX
WADLEY REGIONAL MEDICAL CENTER	TEXARKANA	TX
ATLANTA MEMORIAL HOSPITAL	ATLANTA	TX
EAST TEXAS MEDICAL CENTER - GILMER	GILMER	TX
EAST TEXAS MEDICAL CENTER PITTSBURG	PITTSBURG	TX
TEXAS HEALTH PRESBYTERIAN HOSPITAL-WNJ	SHERMAN	TX
UNIVERSITY OF TEXAS HEALTH SCIENCE CENTER AT TYLER	TYLER	TX
HOPKINS COUNTY MEMORIAL HOSPITAL	SULPHUR SPRINGS	TX

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



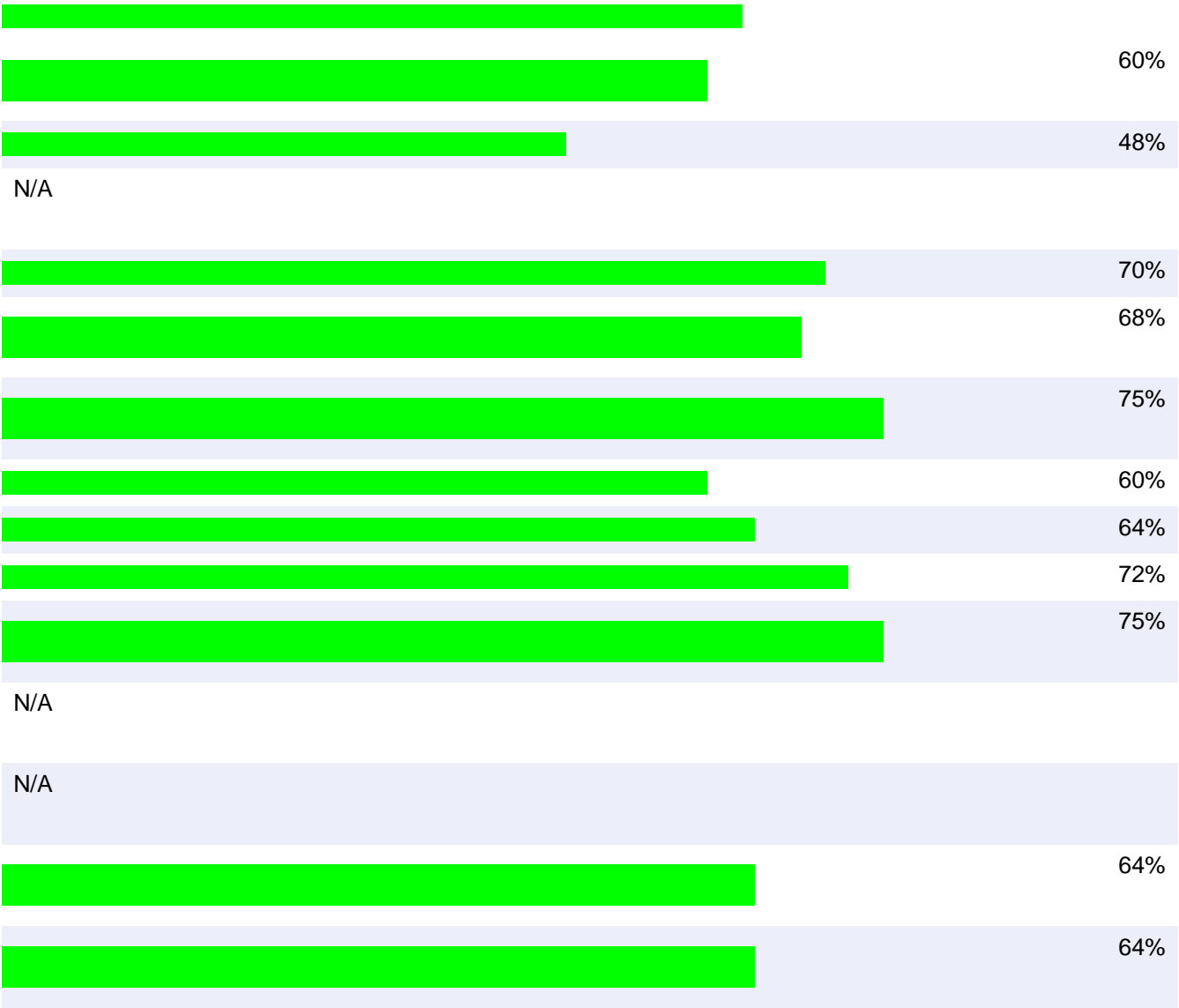
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

HOSPITAL	SPRINGS	
GOOD SHEPHERD MEDICAL CENTER MARSHALL	MARSHALL	TX
COZBY-GERMANY HOSPITAL	GRAND SALINE	TX
ALLEGIANCE SPECIALTY HOSPITAL OF KILGORE	KILGORE	TX
BAPTIST MEDICAL CENTER	JACKSONVILLE	FL
SHANDS JACKSONVILLE MEDICAL CENTER	JACKSONVILLE	FL
BAPTIST MEDICAL CENTER BEACHES	JACKSONVILLE BEACH	FL
ORANGE PARK MEDICAL CENTER	ORANGE PARK	FL
ST LUKE'S HOSPITAL	JACKSONVILLE	FL
ST VINCENT'S MEDICAL CENTER	JACKSONVILLE	FL
BAPTIST MEDICAL CENTER - NASSAU	FERNANDINA BEACH	FL
SHANDS LIVE OAK REGIONAL MEDICAL CENTER	LIVE OAK	FL
SHANDS STARKE REGIONAL MEDICAL CENTER	STARKE	FL
MEMORIAL HOSPITAL JACKSONVILLE	JACKSONVILLE	FL
FLAGLER HOSPITAL	SAINT AUGUSTINE	FL

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



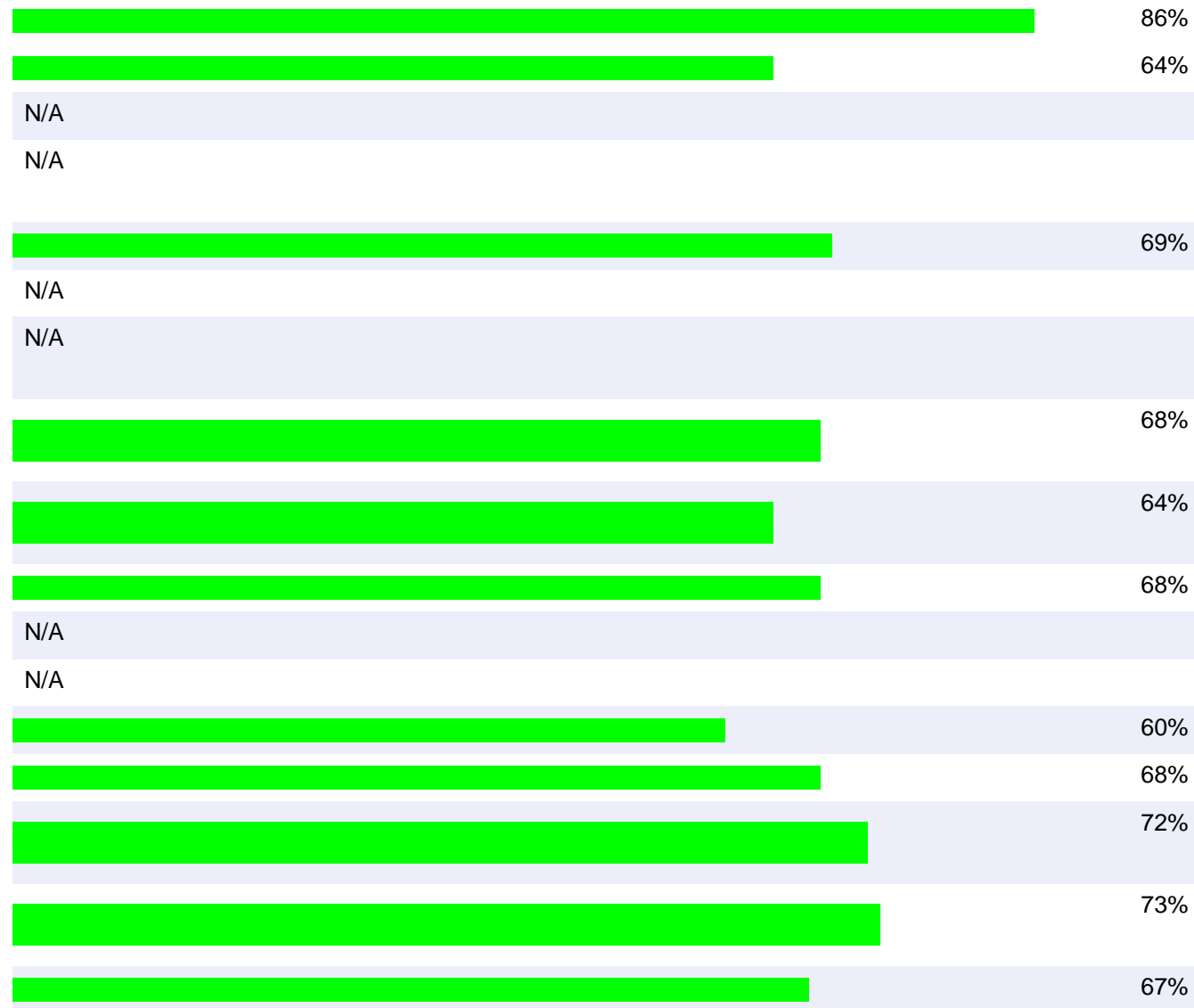
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

MAYO CLINIC	JACKSONVILLE	FL
MARQUETTE GENERAL HOSPITAL	MARQUETTE	MI
NORTHSTAR HEALTH SYSTEM	IRON RIVER	MI
SCHOOLCRAFT MEMORIAL HOSPITAL	MANISTIQUE	MI
PORTAGE HEALTH HOSPITAL	HANCOCK	MI
BELL MEMORIAL HOSPITAL	ISHPEMING	MI
BARAGA COUNTY MEMORIAL HOSPITAL	L' ANSE	MI
CHIPPEWA COUNTY WAR MEMORIAL HOSPITAL	SAULT SAINTE MARIE	MI
DICKINSON COUNTY MEMORIAL HOSPITAL	IRON MOUNTAIN	MI
ST FRANCIS HOSPITAL	ESCANABA	MI
ASPIRUS GRAND VIEW HOSPITAL	IRONWOOD	MI
PROVIDENCE SEWARD HOSPITAL	SEWARD	AK
KETCHIKAN GENERAL HOSPITAL	KETCHIKAN	AK
SOUTH PENINSULA HOSPITAL	HOMER	AK
PROVIDENCE ALASKA MEDICAL CENTER	ANCHORAGE	AK
CENTRAL PENINSULA GENERAL HOSPITAL	SOLDOTNA	AK
ALASKA REGIONAL HOSPITAL	ANCHORAGE	AK

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

NORTON SOUND REGIONAL HOSPITAL	NOME	AK
FAIRBANKS MEMORIAL HOSPITAL	FAIRBANKS	AK
PROVIDENCE KODIAK ISLAND MEDICAL CTR	KODIAK	AK
YUKON KUSKOKWIM DELTA REG HOSPITAL	BETHEL	AK
ALASKA NATIVE MEDICAL CENTER	ANCHORAGE	AK
MAT-SU REGIONAL MEDICAL CENTER	PALMER	AK
SITKA COMMUNITY HOSPITAL	SITKA	AK
BARTLETT REGIONAL HOSPITAL	JUNEAU	AK
MT EDGECUMBE HOSPITAL	SITKA	AK
OVERLOOK HOSPITAL	SUMMIT	NJ
SOMERSET MEDICAL CENTER	SOMERVILLE	NJ
HUNTERDON MEDICAL CENTER	FLEMINGTON	NJ
HACKETTSTOWN REGIONAL MEDICAL CENTER	HACKETTSTOWN	NJ
WARREN HOSPITAL	PHILLIPSBURG	NJ
TRINITAS REGIONAL MEDICAL CENTER	ELIZABETH	NJ
REDLANDS COMMUNITY HOSPITAL	REDLANDS	CA
MOUNTAINS COMMUNITY HOSPITAL	LAKE ARROWHEAD	CA

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	ARROWHEAD	
KAISER FOUNDATION HOSPITAL FONTANA	FONTANA	CA
LOMA LINDA UNIVERSITY MEDICAL CENTER	LOMA LINDA	CA
ARROWHEAD REGIONAL MEDICAL CENTER	COLTON	CA
SAN DIMAS COMMUNITY HOSPITAL	SAN DIMAS	CA
MONTCLAIR HOSPITAL MEDICAL CENTER	MONTCLAIR	CA
CHINO VALLEY MEDICAL CENTER	CHINO	CA
POMONA VALLEY HOSPITAL MEDICAL CENTER	POMONA	CA
BEAR VALLEY COMMUNITY HOSPITAL	BIG BEAR LAKE	CA
ST BERNARDINE MEDICAL CENTER	SAN BERNARDINO	CA
COMMUNITY HOSPITAL OF SAN BERNARDINO	SAN BERNARDINO	CA
PENDER MEMORIAL HOSPITAL	BURGAW	NC
SCOTLAND MEMORIAL HOSPITAL	LAURINBURG	NC
DUPLIN GENERAL HOSPITAL	KENANSVILLE	NC
NEW HANOVER REGIONAL MEDICAL CENTER	WILMINGTON	NC

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

FIRSTHEALTH MONTGOMERY MEMORIAL HOSP	TROY	NC
ONSLOW MEMORIAL HOSPITAL	JACKSONVILLE	NC
SAMPSON REGIONAL MEDICAL CENTER	CLINTON	NC
CAPE FEAR VALLEY MEDICAL CENTER	FAYETTEVILLE	NC
COLUMBUS REGIONAL HEALTHCARE SYSTEM	WHITEVILLE	NC
SOUTHEASTERN REGIONAL MEDICAL CENTER	LUMBERTON	NC
FIRSTHEALTH MOORE REGIONAL HOSPITAL	PINEHURST	NC
BRUNSWICK COMMUNITY HOSPITAL	SUPPLY	NC
CAPE FEAR VALLEY-BLADEN COUNTY HOSPITAL	ELIZABETHTOWN	NC
BETSY JOHNSON REGIONAL HOSPITAL	DUNN	NC
SANDHILLS REGIONAL MEDICAL CENTER	HAMLET	NC
BROOKS COUNTY HOSPITAL	QUITMAN	GA
SATILLA REGIONAL MEDICAL CENTER	WAYCROSS	GA
MEMORIAL HEALTH UNIV MED CEN, INC	SAVANNAH	GA

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

INC

APPLING HOSPITAL	BAXLEY	GA
LIBERTY REGIONAL MEDICAL CENTER	HINESVILLE	GA
SOUTHEAST GEORGIA HEALTH SYSTEM- BRUNSWICK CAMPUS	BRUNSWICK	GA
EAST GEORGIA REGIONAL MEDICAL CENTER	STATESBORO	GA
CLINCH MEMORIAL HOSPITAL	HOMERVILLE	GA
CHARLTON MEMORIAL HOSPITAL	FOLKSTON	GA
WAYNE MEMORIAL HOSPITAL	JESUP	GA
MEADOWS REGIONAL MEDICAL CENTER INC	VIDALIA	GA
SOUTHEAST GEORGIA HEALTH SYSTEM- CAMDEN CAMPUS	SAINT MARYS	GA
BACON COUNTY HOSPITAL	ALMA	GA
CANDLER COUNTY HOSPITAL	METTER	GA
EVANS MEMORIAL HOSPITAL	CLAXTON	GA
EFFINGHAM COUNTY HOSPITAL	SPRINGFIELD	GA
ST JOSEPH'S HOSPITAL - SAVANNAH	SAVANNAH	GA
CANDLER HOSPITAL	SAVANNAH	GA
GEARY COMMUNITY HOSPITAL	JUNCTION CITY	KS

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

SAINT LUKE'S SOUTH HOSPITAL	OVERLAND PARK	KS
KANSAS CITY ORTHOPAEDIC INSTITUTE	LEAWOOD	KS
ATCHISON HOSPITAL	ATCHISON	KS
MENORAH MEDICAL CENTER	OVERLAND PARK	KS
DOCTORS HOSPITAL LLC	LEAWOOD	KS
OVERLAND PARK REG MED CTR	OVERLAND PARK	KS
MIAMI COUNTY MEDICAL CENTER	PAOLA	KS
UNIVERSITY OF KANSAS HOSPITAL	KANSAS CITY	KS
PROVIDENCE MEDICAL CENTER	KANSAS CITY	KS
SAINT JOHN HOSPITAL	LEAVENWORTH	KS
SHAWNEE MISSION MEDICAL CENTER	SHAWNEE MISSION	KS
CUSHING MEMORIAL HOSPITAL	LEAVENWORTH	KS
LAWRENCE MEMORIAL HOSPITAL	LAWRENCE	KS
HEARTLAND SURGICAL SPEC HOSPITAL	OVERLAND PARK	KS
JEFFERSON COUNTY MEMORIAL HOSPITAL	WINCHESTER	KS
MERCY REGIONAL HEALTH CENTER	MANHATTAN	KS
OLATHE MEDICAL CENTER	OLATHE	KS
PUTNAM HOSPITAL CENTER	CARMEL	NY
WESTCHESTER MEDICAL CENTER	VALHALLA	NY

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

KINGSTON HOSPITAL	KINGSTON	NY
PHELPS MEMORIAL HOSPITAL ASSN	SLEEPY HOLLOW	NY
GOOD SAMARITAN HOSPITAL OF SUFFERN	SUFFERN	NY
ST JOSEPH'S MEDICAL CENTER	YONKERS	NY
WINIFRED MASTERSON BURKE REHABILITATION HOSPITAL	WHITE PLAINS	NY
SOUND SHORE MEDICAL CENTER OF WESTSCHESTER	NEW ROCHELLE	NY
MOUNT VERNON HOSPITAL	MOUNT VERNON	NY
NORTHERN WESTCHESTER HOSPITAL	MOUNT KISCO	NY
WHITE PLAINS HOSPITAL CENTER	WHITE PLAINS	NY
HUDSON VALLEY HOSPITAL CENTER	CORTLANDT MANOR	NY
LAWRENCE HOSPITAL CENTER	BRONXVILLE	NY
ST JOHN'S RIVERSIDE HOSPITAL	YONKERS	NY
LAS PALMAS MEDICAL CENTER	EL PASO	TX
UNIVERSITY MEDICAL CENTER OF EL PASO	EL PASO	TX
EL PASO SPECIALTY HOSPITAL	EL PASO	TX
PROVIDENCE MEMORIAL HOSPITAL	EL PASO	TX
EAST EL PASO PHYSICIANS MEDICAL CENTER, LLC	EL PASO	TX

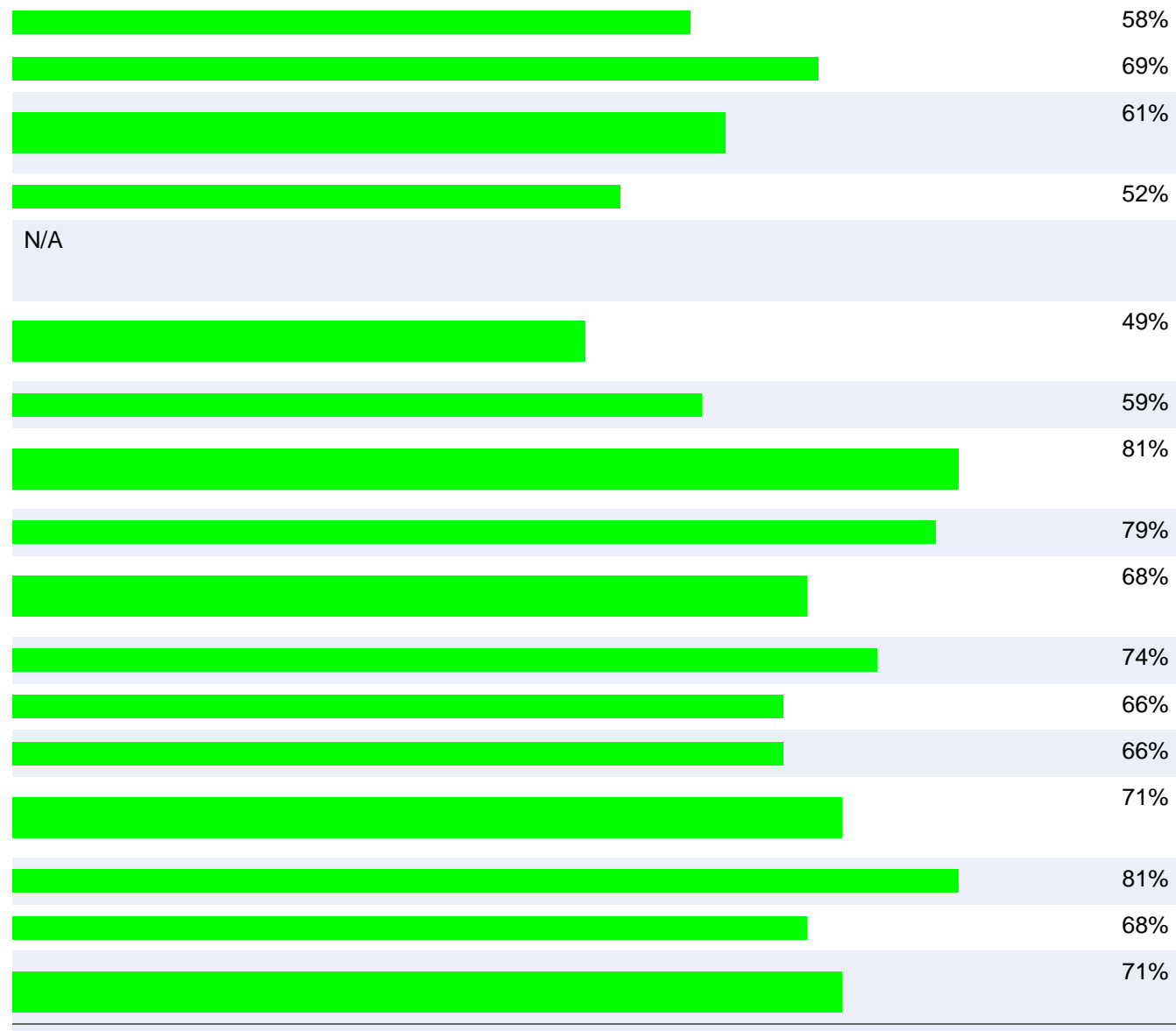
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

MEDICAL CENTER, LLC		
SIERRA MEDICAL CENTER	EL PASO	TX
SIERRA PROVIDENCE EAST MEDICAL CENTER	EL PASO	TX
METHODIST HOSPITAL OF SACRAMENTO	SACRAMENTO	CA
MERCY GENERAL HOSPITAL	SACRAMENTO	CA
MERCY SAN JUAN MEDICAL CENTER	CARMICHAEL	CA
KAISER FOUNDATION HOSP SO SACRAMENTO	SACRAMENTO	CA
SUTTER GENERAL HOSPITAL	SACRAMENTO	CA
UNIVERSITY OF CALIFORNIA DAVIS MEDICAL CENTER	SACRAMENTO	CA
SUTTER ROSEVILLE MEDICAL CENTER	ROSEVILLE	CA
KAISER FOUNDATION HOSPITAL - SACRAMENTO/ROSEVILLE	SACRAMENTO	CA
MERCY HOSPITAL OF FOLSOM	FOLSOM	CA
ST JOHN SAPULPA	SAPULPA	OK
CUSHING REGIONAL HOSPITAL	CUSHING	OK
CRAIG GENERAL HOSPITAL	VINITA	OK
ST JOHN OWASSO	OWASSO	OK
PAWHUSKA HOSPITAL, INC	PAWHUSKA	OK

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

SOUTHCREST HOSPITAL	TULSA	OK
SAINT FRANCIS HOSPITAL SOUTH	TULSA	OK
JANE PHILLIPS MEDICAL CENTER	BARTLESVILLE	OK
CLAREMORE INDIAN HOSPITAL	CLAREMORE	OK
CLAREMORE REGIONAL HOSPITAL	CLAREMORE	OK
CLEVELAND AREA HOSPITAL	CLEVELAND	OK
BRISTOW MEDICAL CENTER	BRISTOW	OK
BAILEY MEDICAL CENTER, L L C	OWASSO	OK
DRUMRIGHT REGIONAL HOSPITAL	DRUMRIGHT	OK
TULSA SPINE & SPECIALTY HOSPITAL	TULSA	OK
PINNACLE SPECIALTY HOSPITAL	TULSA	OK
MCALESTER REGIONAL HEALTH CENTER	MCALESTER	OK
TAHLEQUAH CITY HOSPITAL	TAHLEQUAH	OK
W W HASTINGS INDIAN HOSPITAL	TAHLEQUAH	OK
LATIMER COUNTY GENERAL HOSPITAL	WILBURTON	OK
OKLAHOMA SURGICAL HOSPITAL, LLC	TULSA	OK
WAGONER COMMUNITY HOSPITAL	WAGONER	OK
SAINT FRANCIS HOSPITAL, INC	TULSA	OK
SOUTHWESTERN REGIONAL	TULSA	OK

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

MEDICAL CENTER		
INTEGRIS BAPTIST REG HEALTH CENTER	MIAMI	OK
CHOCTAW NATION HEALTHCARE	TALIHINA	OK
HILLCREST MEDICAL CENTER	TULSA	OK
OKLAHOMA STATE UNIVERSITY MEDICAL CENTER	TULSA	OK
CREEK NATION COMMUNITY HOSPITAL	OKEMAH	OK
FAIRFAX COMMUNITY HOSPITAL	FAIRFAX	OK
EASTERN OKLAHOMA MEDICAL CENTER	POTEAU	OK
HENRYETTA MEDICAL CENTER	HENRYETTA	OK
MUSKOGEE REGIONAL MEDICAL CENTER	MUSKOGEE	OK
MUSKOGEE COMMUNITY HOSPITAL	MUSKOGEE	OK
EPIC MEDICAL CENTER	EUFAULA	OK
MEMORIAL HOSPITAL OF STILWELL	STILWELL	OK
ST JOHN MEDICAL CENTER, INC	TULSA	OK
OKMULGEE MEMORIAL HOSPITAL	OKMULGEE	OK
SEQUOYAH MEMORIAL HOSPITAL	SALLISAW	OK
INTEGRIS GROVE HOSPITAL	GROVE	OK
INTEGRIS MAYES COUNTY MEDICAL	PRYOR	OK

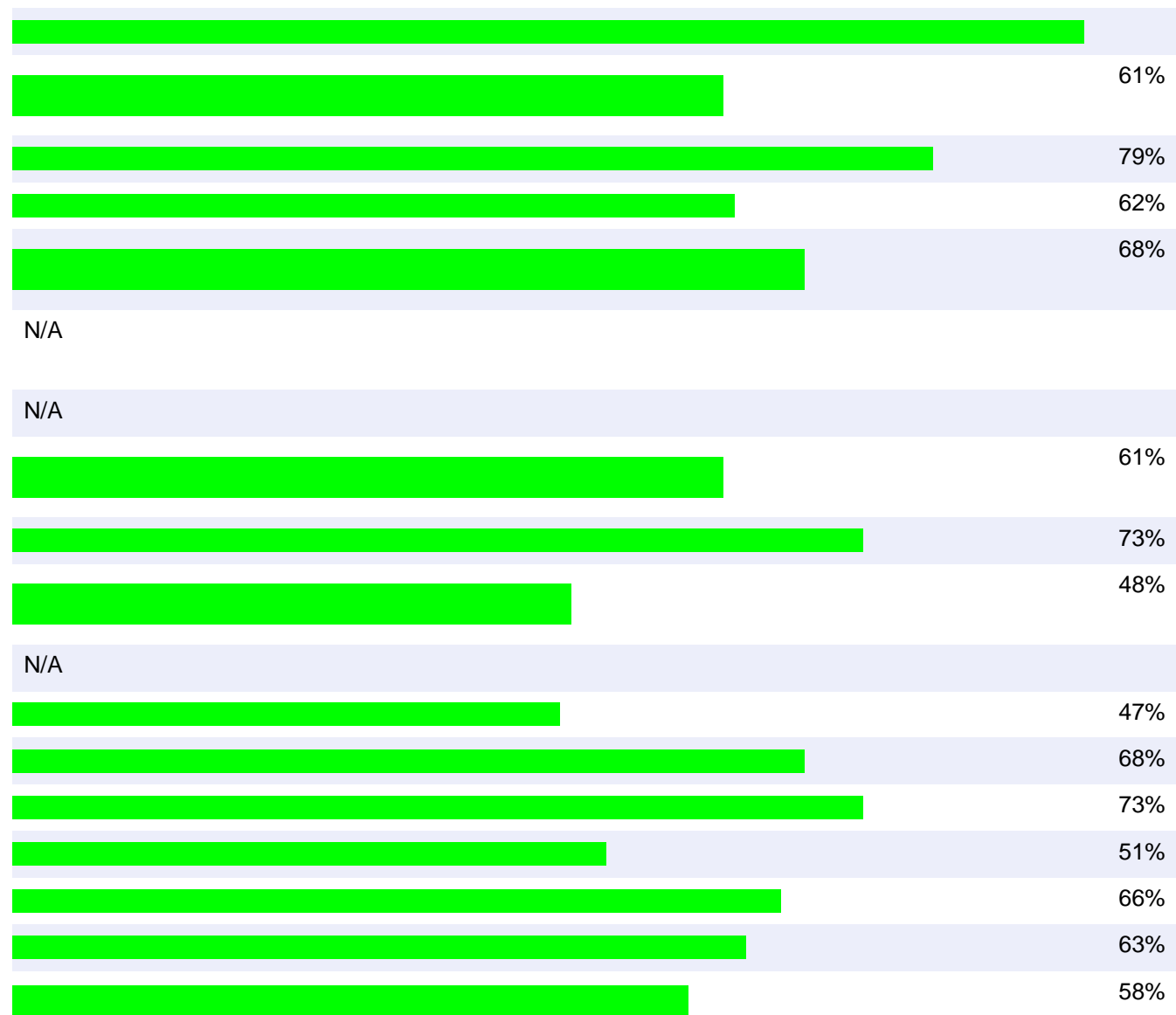
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

CENTER

STROUD REGIONAL MEDICAL CENTER	STROUD	OK
WAKEMED, CARY HOSPITAL	CARY	NC
WAKEMED, RALEIGH CAMPUS	RALEIGH	NC
FRANKLIN REGIONAL MEDICAL CENTER	LOUISBURG	NC
DURHAM REGIONAL HOSPITAL	DURHAM	NC
CHATHAM HOSPITAL INC	SILER CITY	NC
DUKE UNIVERSITY HOSPITAL	DURHAM	NC
GRANVILLE MEDICAL CENTER	OXFORD	NC
WAYNE MEMORIAL HOSPITAL	GOLDSBORO	NC
CENTRAL CAROLINA HOSPITAL	SANFORD	NC
REX HOSPITAL	RALEIGH	NC
JOHNSTON MEMORIAL HOSPITAL	SMITHFIELD	NC
DUKE HEALTH RALEIGH HOSPITAL	RALEIGH	NC
NORTH CAROLINA SPECIALTY HOSPITAL	DURHAM	NC
UNIVERSITY OF NORTH CAROLINA HOSPITAL	CHAPEL HILL	NC
MERCY MED CTR OF OSHKOSH	OSHKOSH	WI
UW HLTH PARTNERS - WATERTOWN REGIONAL MEDICAL CTR	WATERTOWN	WI

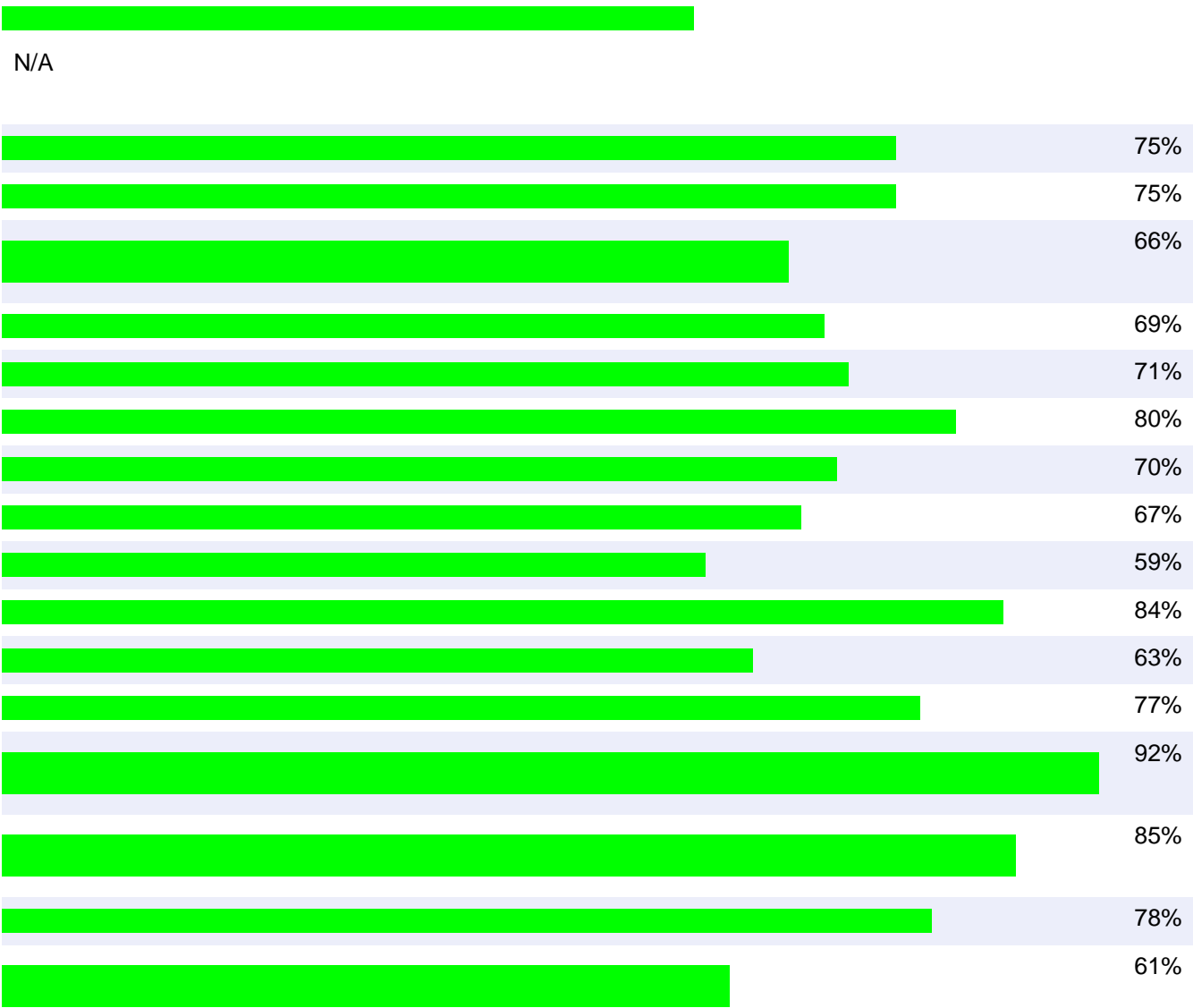
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

AURORA BAYCARE MED CTR	GREEN BAY	WI
WAUPUN MEM HSPTL	WAUPUN	WI
BERLIN MEMORIAL HOSPITAL	BERLIN	WI
ST VINCENT HSPTL	GREEN BAY	WI
BELLIN MEMORIAL HSPTL	GREEN BAY	WI
AURORA SHEBOYGAN MEM MED CTR	SHEBOYGAN	WI
AURORA MED CTR OSHKOSH	OSHKOSH	WI
ST NICHOLAS HOSPITAL	SHEBOYGAN	WI
ST MARYS HSPTL MED CTR	GREEN BAY	WI
NEW LONDON FAMILY MED CTR	NEW LONDON	WI
FORT HEALTHCARE	FORT ATKINSON	WI
WILD ROSE COM MEM HOSPITAL, INC	WILD ROSE	WI
COLUMBUS COM HSPTL	COLUMBUS	WI
HOLY FAMILY MEMORIAL INC	MANITOWOC	WI
THEDA CLARK MED CTR	NEENAH	WI
APPLETON MED CTR	APPLETON	WI
ST ELIZABETH HSPTL	APPLETON	WI
DOOR COUNTY MEMORIAL HOSPITAL	STURGEON BAY	WI
RIPON MED CTR	RIPON	WI

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

AURORA MED CTR MANITOWOC CTY	TWO RIVERS	WI
OCONTO HOSPITAL & MEDICAL CENTER, INC	OCONTO	WI
COMMUNITY MEM HSPTL	OCONTO FALLS	WI
CALUMET MEDICAL CTR	CHILTON	WI
BEAVER DAM COM HSPTL	BEAVER DAM	WI
ST AGNES HSPTL	FOND DU LAC	WI
SAN RAMON REGIONAL MEDICAL CTR	SAN RAMON	CA
KAISER FOUNDATION HOSPITAL - WALNUT CREEK	WALNUT CREEK	CA
CONTRA COSTA REGIONAL MEDICAL CENTER	MARTINEZ	CA
VALLEYCARE MEDICAL CENTER	PLEASANTON	CA
JOHN MUIR MEDICAL CENTER - CONCORD CAMPUS	CONCORD	CA
SUTTER DELTA MEDICAL CENTER	ANTIOCH	CA
KAISER FOUNDATION HOSPITAL - ANTIOCH	ANTIOCH	CA
JOHN MUIR MEDICAL CENTER - WALNUT CREEK CAMPUS	WALNUT CREEK	CA
HUALAPAI MOUNTAIN MEDICAL CENTER	KINGMAN	AZ

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

TUBA CITY REGIONAL HEALTH CARE CORPORATION	TUBA CITY	AZ
LITTLE COLORADO MEDICAL CENTER	WINSLOW	AZ
WHITE MOUNTAIN REGIONAL MEDICAL CENTER	SPRINGERVILLE	AZ
YUMA REGIONAL MEDICAL CENTER	YUMA	AZ
MT GRAHAM REGIONAL MEDICAL CENTER	SAFFORD	AZ
COBRE VALLEY REGIONAL MEDICAL CENTER	GLOBE	AZ
YAVAPAI REGIONAL MEDICAL CENTER-EAST	PRESCOTT VALLEY	AZ
YAVAPAI REGIONAL MEDICAL CENTER	PRESCOTT	AZ
PAYSON REGIONAL MEDICAL CENTER	PAYSON	AZ
PHS INDIAN HOSPITAL-SAN CARLOS	SAN CARLOS	AZ
SUMMIT HEALTHCARE REGIONAL MEDICAL CENTER	SHOW LOW	AZ
VERDE VALLEY MEDICAL CENTER	COTTONWOOD	AZ
LA PAZ REGIONAL HOSPITAL	PARKER	AZ
CHINLE COMPREHENSIVE HEALTH CARE FACILITY	CHINLE	AZ

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

FORT DEFIANCE INDIAN HOSPITAL	FORT DEFIANCE	AZ
HOPI HEALTH CARE CENTER	POLACCA	AZ
SAGE MEMORIAL HOSPITAL	GANADO	AZ
KINGMAN REGIONAL MEDICAL CENTER	KINGMAN	AZ
WESTERN ARIZONA REGIONAL MEDICAL CTR	BULLHEAD CITY	AZ
FLAGSTAFF MEDICAL CENTER	FLAGSTAFF	AZ
VALLEY VIEW MEDICAL CENTER	FORT MOHAVE	AZ
HAVASU REGIONAL MEDICAL CENTER	LAKE HAVASU CITY	AZ
CUMBERLAND RIVER HOSPITAL	CELINA	TN
PATIENTS' CHOICE MEDICAL CENTER OF ERIN	ERIN	TN
MARSHALL MEDICAL CENTER	LEWISBURG	TN
HILLSIDE HOSPITAL	PULASKI	TN
MAURY REGIONAL HOSPITAL	COLUMBIA	TN
HARTON REGIONAL MEDICAL CENTER	TULLAHOMA	TN
LINCOLN MEDICAL CENTER	FAYETTEVILLE	TN
CUMBERLAND MEDICAL CENTER	CROSSVILLE	TN
GATEWAY MEDICAL CENTER	CLARKSVILLE	TN
PERRY COMMUNITY HOSPITAL	LINDEN	TN

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

COOKEVILLE REGIONAL MEDICAL CENTER	COOKEVILLE	TN
HERITAGE MEDICAL CENTER	SHELBYVILLE	TN
WAYNE MEDICAL CENTER	WAYNESBORO	TN
UNITED REGIONAL MEDICAL CENTER	MANCHESTER	TN
MEDICAL CENTER OF MANCHESTER	MANCHESTER	TN
HICKMAN COMMUNITY HEALTH SERVICES	CENTERVILLE	TN
WHITE COUNTY COMMUNITY HOSPITAL	SPARTA	TN
CROCKETT HOSPITAL	LAWRENCEBURG	TN
RIVER PARK HOSPITAL	MC MINNVILLE	TN
LIVINGSTON REGIONAL HOSPITAL	LIVINGSTON	TN
JAMESTOWN REGIONAL MEDICAL CENTER	JAMESTOWN	TN
SOUTHERN TENNESSEE MEDICAL CENTER	WINCHESTER	TN
ST LUKE'S THE WOODLANDS HOSPITAL	THE WOODLANDS	TX
ST LUKES LAKESIDE HOSPITAL	THE WOODLANDS	TX
HUNTSVILLE MEMORIAL HOSPITAL	HUNTSVILLE	TX
MEMORIAL MEDICAL CENTER LIVINGSTON	LIVINGSTON	TX

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



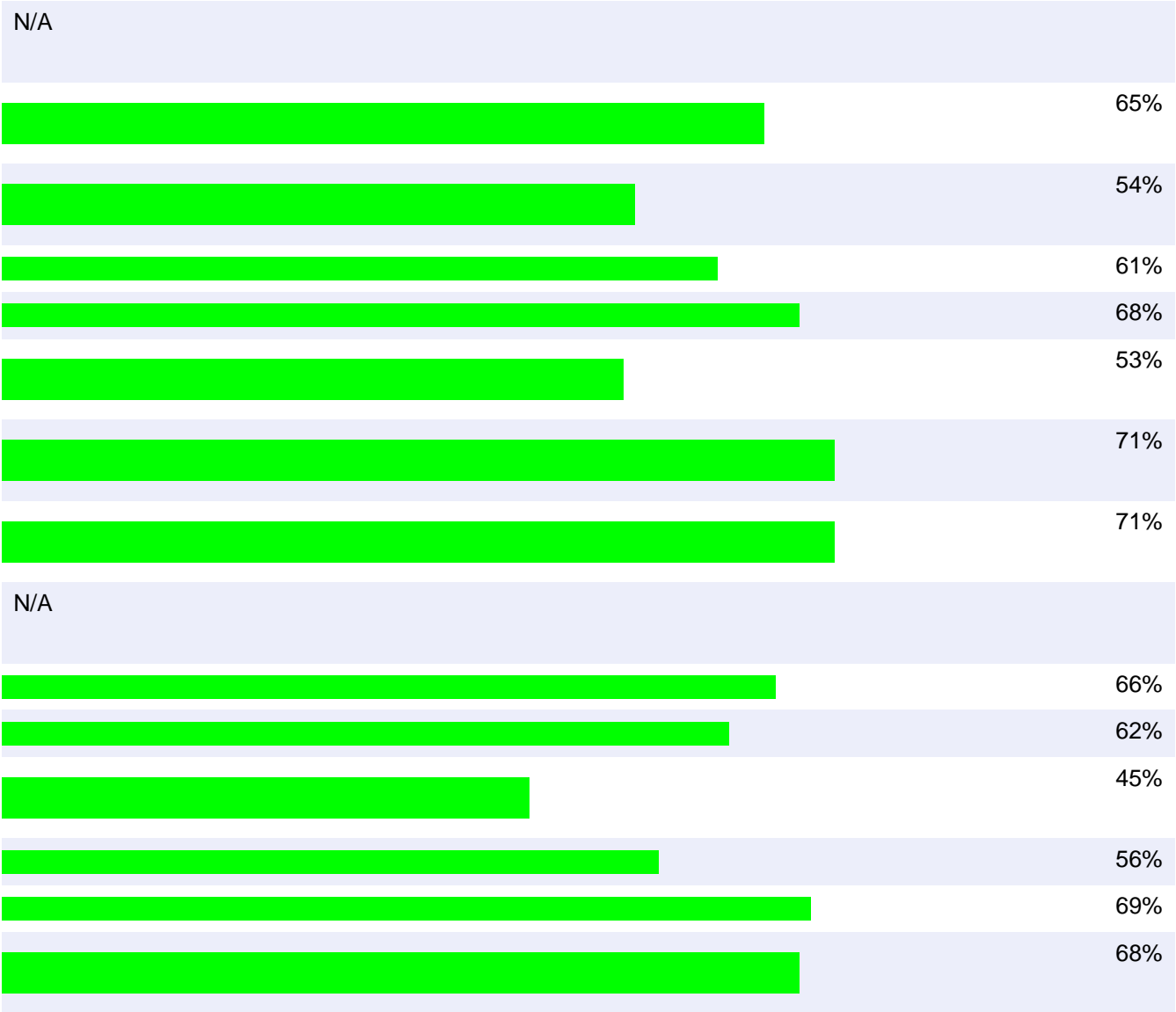
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

MADISON ST JOSEPH HEALTH CENTER	MADISONVILLE	TX
CONROE REGIONAL MEDICAL CENTER	CONROE	TX
EAST TEXAS MEDICAL CENTER CROCKETT	CROCKETT	TX
MEMORIAL HOSPITAL	NACOGDOCHES	TX
NACOGDOCHES MEDICAL CENTER	NACOGDOCHES	TX
EAST TEXAS MEDICAL CENTER TRINITY	TRINITY	TX
MEMORIAL HEALTH SYSTEM OF EAST TEXAS- LUFKIN	LUFKIN	TX
WOODLAND HEIGHTS MEDICAL CENTER	LUFKIN	TX
GRIMES ST JOSEPH HEALTH CENTER	NAVASOTA	TX
MIAMI VALLEY HOSPITAL	DAYTON	OH
GOOD SAMARITAN HOSPITAL	DAYTON	OH
SPRINGFIELD REGIONAL MEDICAL CENTER	SPRINGFIELD	OH
GREENE MEMORIAL HOSPITAL	XENIA	OH
CMH REGIONAL HEALTH SYSTEM	WILMINGTON	OH
KETTERING MEDICAL CENTER - SYCAMORE	MIAMISBURG	OH

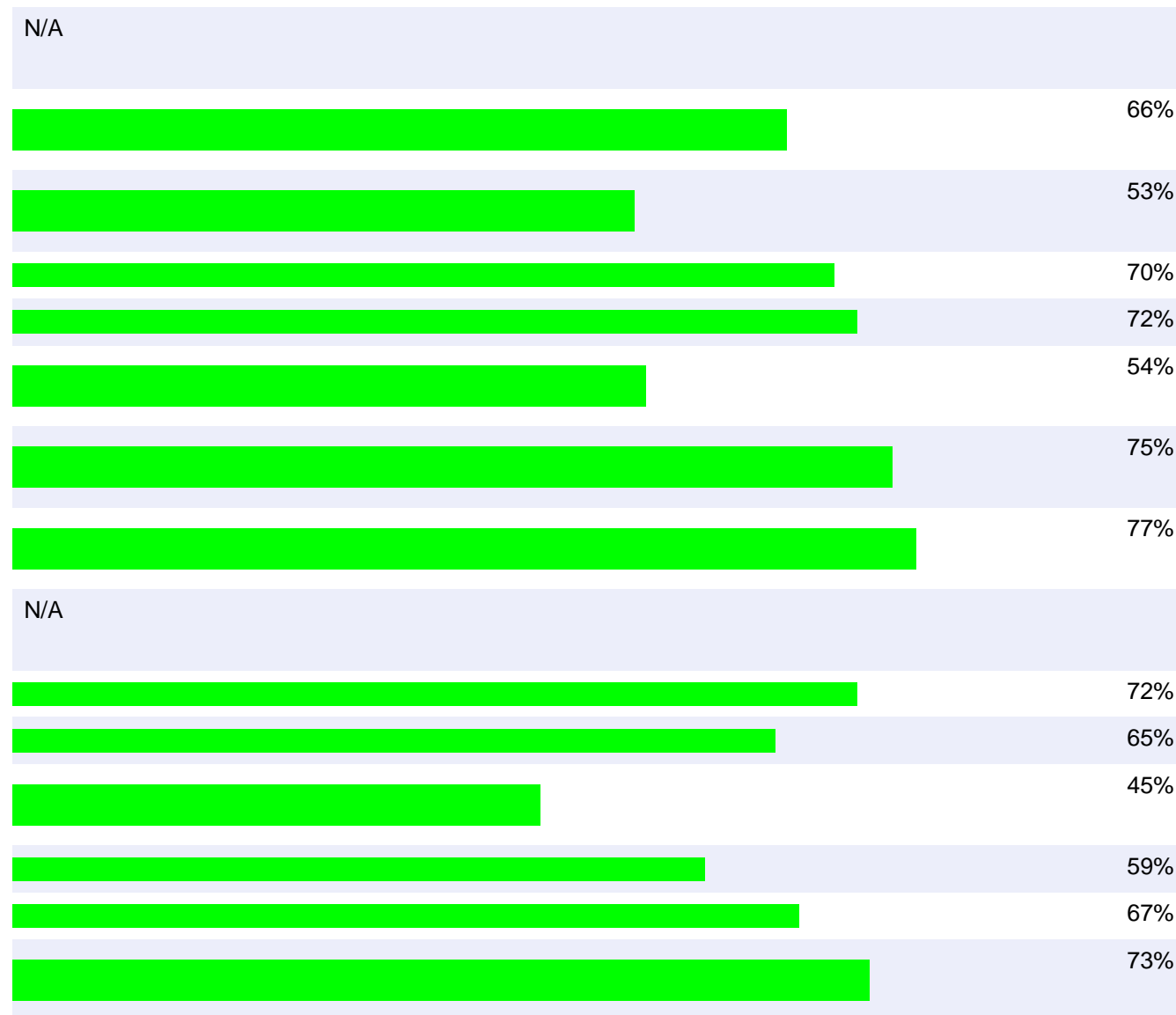
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

ADAMS COUNTY REGIONAL MEDICAL CENTER	SEAMAN	OH
HIGHLAND DISTRICT HOSPITAL	HILLSBORO	OH
KETTERING MEDICAL CENTER	KETTERING	OH
UPPER VALLEY MEDICAL CENTER	TROY	OH
MERCY MEMORIAL HOSPITAL	URBANA	OH
WILSON MEMORIAL HOSPITAL	SIDNEY	OH
OHIO VALLEY MEDICAL CENTER, LLC	SPRINGFIELD	OH
WAYNE HOSPITAL	GREENVILLE	OH
MEMORIAL HOSPITAL OF UNION COUNTY	MARYSVILLE	OH
MARY RUTAN HOSPITAL	BELLEFONTAINE	OH
GRANDVIEW HOSPITAL & MEDICAL CENTER	DAYTON	OH
MEDICAL CENTER AT ELIZABETH PLACE	DAYTON	OH
NORTH TEXAS HOSPITAL	DENTON	TX
PALO PINTO GENERAL HOSPITAL	MINERAL WELLS	TX
DENTON REGIONAL MEDICAL CENTER	DENTON	TX
ELECTRA MEMORIAL HOSPITAL	ELECTRA	TX
GRAHAM REGIONAL MEDICAL CENTER	GRAHAM	TX

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A

N/A



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A

N/A



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

CENTER		
WILBARGER GENERAL HOSPITAL	VERNON	TX
FAITH COMMUNITY HOSPITAL	JACKSBORO	TX
NORTH TEXAS MEDICAL CENTER	GAINESVILLE	TX
WISE REGIONAL HEALTH SYSTEM	DECATUR	TX
KNOX COUNTY HOSPITAL	KNOX CITY	TX
DOCTORS HOSPITAL	BRIDGEPORT	TX
KELL WEST REGIONAL HOSPITAL	WICHITA FALLS	TX
UNITED REGIONAL HEALTH CARE SYSTEM	WICHITA FALLS	TX
NOCONA GENERAL HOSPITAL	NOCONA	TX
BOWIE MEMORIAL HOSPITAL	BOWIE	TX
SEYMOUR HOSPITAL	SEYMOUR	TX
TEXAS HEALTH PRESBYTERIAN HOSPITAL DENTON	DENTON	TX
CHILDRESS REGIONAL MEDICAL CENTER	CHILDRESS	TX
DOCTORS HOSPITAL OF SARASOTA	SARASOTA	FL
ENGLEWOOD COMMUNITY HOSPITAL	ENGLEWOOD	FL
VENICE REGIONAL MEDICAL CENTER	VENICE	FL
FAWCETT MEMORIAL HOSPITAL	PORT	FL

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

CHARLOTTE REGIONAL MEDICAL CENTER	CHARLOTTE PUNTA GORDA	FL
MANATEE MEMORIAL HOSPITAL	BRADENTON	FL
PEACE RIVER REGIONAL MEDICAL CENTER	PORT CHARLOTTE	FL
LAKEWOOD RANCH MEDICAL CENTER	BRADENTON	FL
BLAKE MEDICAL CENTER	BRADENTON	FL
SARASOTA MEMORIAL HOSPITAL	SARASOTA	FL
MISSION HOSPITAL REGIONAL MED CENTER	MISSION VIEJO	CA
COLLEGE HOSPITAL COSTA MESA	COSTA MESA	CA
HOAG MEMORIAL HOSPITAL PRESBYTERIAN	NEWPORT BEACH	CA
SADDLEBACK MEMORIAL MEDICAL CENTER	LAGUNA HILLS	CA
KAISER FOUNDATION HOSPITAL- MORENO VALLEY	MORENO VALLEY	CA
KAISER FOUNDATION HOSPITAL, RIVERSIDE	RIVERSIDE	CA
RIVERSIDE COUNTY REGIONAL MEDICAL CENTER	MORENO VALLEY	CA
HEMET VALLEY MEDICAL CENTER	HEMET	CA

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

MENIFEE VALLEY MEDICAL CENTER	SUN CITY	CA
PARKVIEW COMMUNITY HOSPITAL MEDICAL CENTER	RIVERSIDE	CA
SOUTHWEST HEALTHCARE SYSTEM	MURRIETA	CA
CORONA REGIONAL MEDICAL CENTER	CORONA	CA
SAN GORGONIO MEMORIAL HOSPITAL	BANNING	CA
RIVERSIDE COMMUNITY HOSPITAL	RIVERSIDE	CA
ST FRANCIS REGIONAL MEDICAL CENTER	SHAKOPEE	MN
RIDGEVIEW MEDICAL CENTER	WACONIA	MN
QUEEN OF PEACE HOSPITAL	NEW PRAGUE	MN
FAIRVIEW RIDGES HOSPITAL	BURNSVILLE	MN
FAIRVIEW SOUTHDALE HOSPITAL	EDINA	MN
PARK NICOLLET METHODIST HOSPITAL	SAINT LOUIS PARK	MN
CORAL SPRINGS MEDICAL CENTER	CORAL SPRINGS	FL
BROWARD GENERAL MEDICAL CENTER	FORT LAUDERDALE	FL
MEMORIAL HOSPITAL WEST	PEMBROKE PINES	FL
WESTSIDE REGIONAL MEDICAL CENTER	PLANTATION	FL

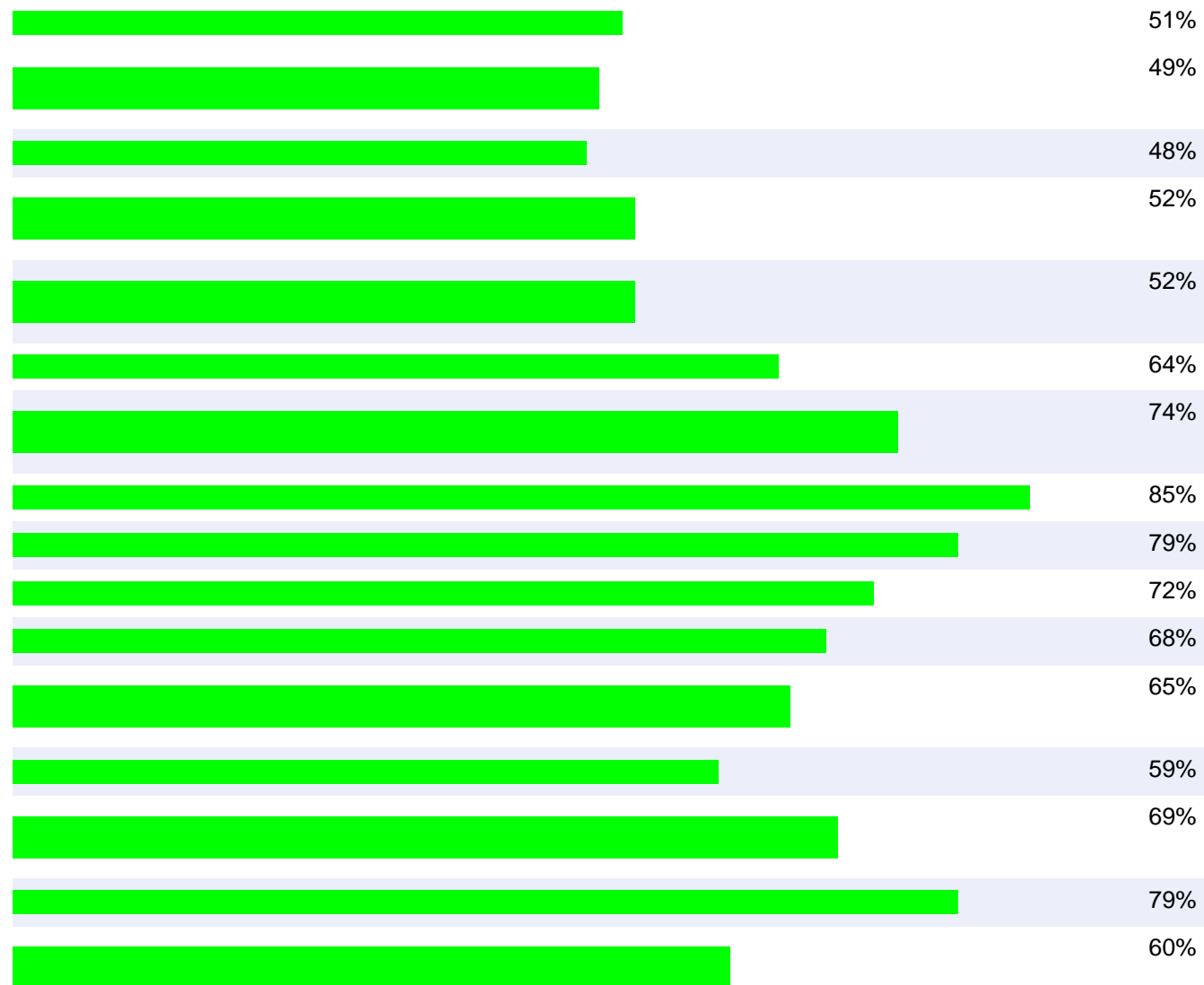
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



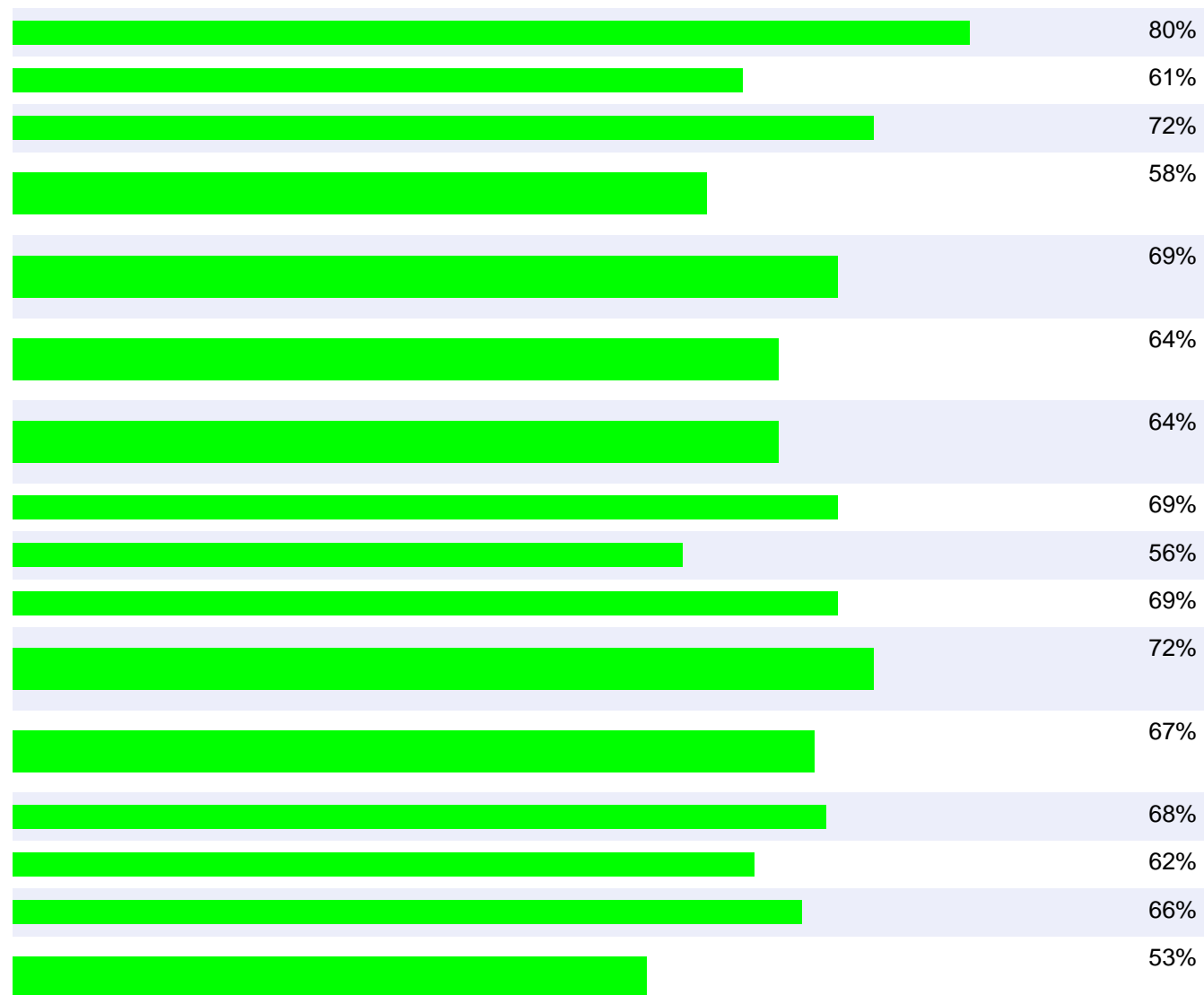
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

MEMORIAL HOSPITAL MIRAMAR	MIRAMAR	FL
PLANTATION GENERAL HOSPITAL	PLANTATION	FL
CLEVELAND CLINIC HOSPITAL	WESTON	FL
UNIVERSITY HOSPITAL & MEDICAL CENTER	TAMARAC	FL
HOLY CROSS HOSPITAL INC	FORT LAUDERDALE	FL
IMPERIAL POINT MEDICAL CENTER	FORT LAUDERDALE	FL
NORTH BROWARD MEDICAL CENTER	POMPANO BEACH	FL
MEMORIAL HOSPITAL PEMBROKE	PEMBROKE PINES	FL
NORTHWEST MEDICAL CENTER	MARGATE	FL
MEMORIAL REGIONAL HOSPITAL	HOLLYWOOD	FL
MISSION REGIONAL MEDICAL CENTER	MISSION	TX
VALLEY REGIONAL MEDICAL CENTER	BROWNSVILLE	TX
HARLINGEN MEDICAL CENTER	HARLINGEN	TX
SOUTH TEXAS HEALTH SYSTEM	EDINBURG	TX
VALLEY BAPTIST MEDICAL CENTER	HARLINGEN	TX
STARR COUNTY MEMORIAL HOSPITAL	RIO GRANDE CITY	TX

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

DOCTORS HOSPITAL OF LAREDO	LAREDO	TX
VALLEY BAPTIST MEDICAL CENTER - BROWNSVILLE	BROWNSVILLE	TX
BROWNSVILLE SURGICAL HOSPITAL	BROWNSVILLE	TX
CORNERSTONE REGIONAL HOSPITAL	EDINBURG	TX
RIO GRANDE REGIONAL HOSPITAL	MCALLEN	TX
DOCTORS HOSPITAL AT RENAISSANCE	EDINBURG	TX
LAREDO MEDICAL CENTER	LAREDO	TX
KNAPP MEDICAL CENTER	WESLACO	TX
ST MARY'S HOSPITAL AND MEDICAL CENTER	GRAND JUNCTION	CO
ANIMAS SURGICAL HOSPITAL, LLC	DURANGO	CO
MERCY REGIONAL MEDICAL CENTER	DURANGO	CO
MONTROSE MEMORIAL HOSPITAL	MONTROSE	CO
COMMUNITY HOSPITAL	GRAND JUNCTION	CO
WRAY COMMUNITY DISTRICT HOSPITAL	WRAY	CO
NORTH COLORADO MEDICAL CENTER	GREELEY	CO
VAIL VALLEY MEDICAL CENTER	VAIL	CO

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

POUDRE VALLEY HOSPITAL	FORT COLLINS	CO
STERLING REGIONAL MEDCENTER	STERLING	CO
ASPEN VALLEY HOSPITAL	ASPEN	CO
SOUTHWEST MEMORIAL HOSPITAL	CORTEZ	CO
ESTES PARK MEDICAL CENTER	ESTES PARK	CO
MEDICAL CENTER OF THE ROCKIES	LOVELAND	CO
GRAND RIVER MEDICAL CENTER	RIFLE	CO
GUNNISON VALLEY HOSPITAL	GUNNISON	CO
ST ANTHONY SUMMIT MEDICAL CENTER	FRISCO	CO
MCKEE MEDICAL CENTER	LOVELAND	CO
RANGELY DISTRICT HOSPITAL	RANGELY	CO
PAGOSA MOUNTAIN HOSPITAL	PAGOSA SPRINGS	CO
MEMORIAL HOSPITAL, THE	CRAIG	CO
EAST MORGAN COUNTY HOSPITAL DISTRICT	BRUSH	CO
YUMA DISTRICT HOSPITAL - CAH	YUMA	CO
MELISSA MEMORIAL HOSPITAL	HOLYOKE	CO
COLORADO PLAINS MEDICAL CENTER	FORT MORGAN	CO
DELTA COUNTY MEMORIAL HOSPITAL	DELTA	CO

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

PIONEERS MEDICAL CENTER	MEEKER	CO
YAMPA VALLEY MEDICAL CENTER	STEAMBOAT SPRINGS	CO
VALLEY VIEW HOSPITAL ASSOCIATION	GLENWOOD SPRINGS	CO
FOREST PARK MEDICAL CENTER	DALLAS	TX
DALLAS MEDICAL CENTER	DALLAS	TX
VISTA HOSPITAL OF DALLAS	GARLAND	TX
TEXAS HEALTH CENTER FOR DIAGNOSTICS & SURGERY PLAN	PLANO	TX
LAKE POINTE MEDICAL CENTER	ROWLETT	TX
TEXAS HEALTH PRESBYTERIAN HOSPITAL FLOWER MOUND	FLOWER MOUND	TX
MEDICAL CENTER OF LEWISVILLE	LEWISVILLE	TX
BAYLOR MEDICAL CENTER AT GARLAND	GARLAND	TX
BAYLOR MEDICAL CENTER AT CARROLLTON	CARROLLTON	TX
METHODIST RICHARDSON MEDICAL CENTER	RICHARDSON	TX
MEDICAL CENTER OF MCKINNEY	MCKINNEY	TX
RENAISSANCE HOSPITAL TERRELL	TERRELL	TX
MEDICAL CITY DALLAS HOSPITAL	DALLAS	TX

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



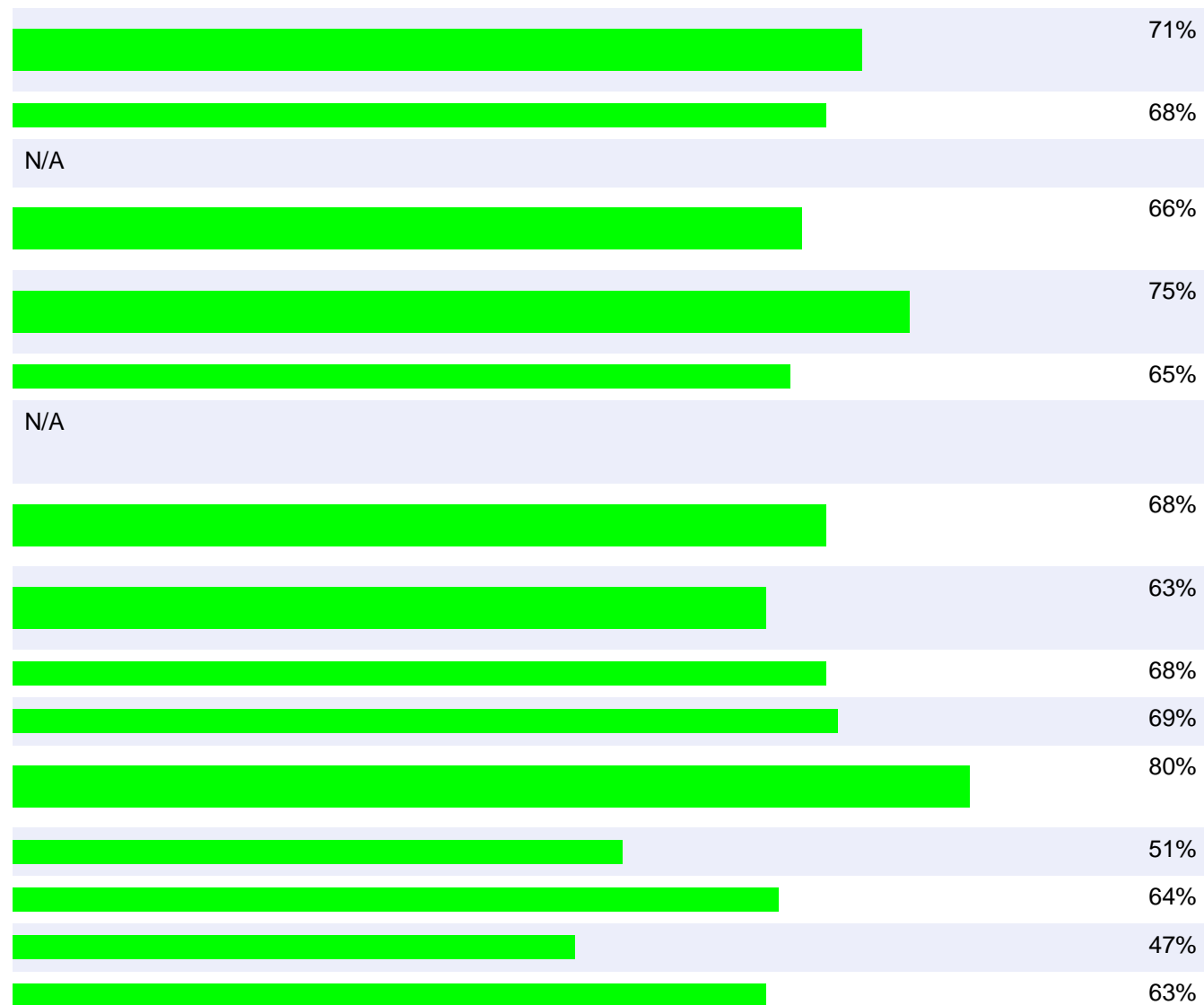
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

BAYLOR MEDICAL CENTER AT IRVING	IRVING	TX
MEDICAL CENTER OF PLANO	PLANO	TX
MAYHILL HOSPITAL	DENTON	TX
TEXAS HEALTH PRESBYTERIAN HOSPITAL ALLEN	ALLEN	TX
IRVING COPPELL SURGICAL HOSPITAL LLP	IRVING	TX
ENNIS REGIONAL MEDICAL CENTER	ENNIS	TX
TEXAS REGIONAL MEDICAL CENTER AT SUNNYVALE	SUNNYVALE	TX
BAYLOR MEDICAL CENTER AT WAXAHACHIE	WAXAHACHIE	TX
TEXAS HEALTH PRESBYTERIAN HOSPITAL KAUFMAN	KAUFMAN	TX
CENTENNIAL MEDICAL CENTER	FRISCO	TX
LAS COLINAS MEDICAL CENTER	IRVING	TX
TEXAS HEALTH PRESBYTERIAN HOSPITAL PLANO	PLANO	TX
EAST ORANGE GENERAL HOSPITAL	EAST ORANGE	NJ
SAINT BARNABAS MEDICAL CENTER	LIVINGSTON	NJ
ST MARY'S HOSPITAL, PASSAIC	PASSAIC	NJ
NEWTON MEMORIAL HOSPITAL	NEWTON	NJ

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

MOUNTAINSIDE HOSPITAL	MONTCLAIR	NJ
CLARA MAASS MEDICAL CENTER	BELLEVILLE	NJ
SAINT CLARE'S HOSPITAL	DENVILLE	NJ
MORRISTOWN MEMORIAL HOSPITAL	MORRISTOWN	NJ
SAINT CLARE'S HOSPITAL/SUSSEX	SUSSEX	NJ
ST JOSEPH'S REGIONAL MEDICAL CENTER	PATERSON	NJ
CHILTON HOSPITAL	POMPTON PLAINS	NJ
SAINT MICHAEL'S MEDICAL CENTER, INC	NEWARK	NJ
NEWARK BETH ISRAEL MEDICAL CENTER	NEWARK	NJ
UMDNJ UNIVERSITY HOSPITAL	NEWARK	NJ
ATHOL MEMORIAL HOSPITAL	ATHOL	MA
CLINTON HOSPITAL ASSOCIATION	CLINTON	MA
EMERSON HOSPITAL	W CONCORD	MA
MERRIMACK VALLEY HOSPITAL	HAVERHILL	MA
SAINTS MEDICAL CENTER INC	LOWELL	MA
ANNA JAKES HOSPITAL	NEWBURYPORT	MA
HEALTHALLIANCE HOSPITALS, INC	LEOMINSTER	MA
HEYWOOD HOSPITAL	GARDNER	MA
LAWRENCE GENERAL HOSPITAL	LAWRENCE	MA

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

HOLY FAMILY HOSPITAL, A CARITAS FAMILY HOSPITAL	METHUEN	MA
NORTH SHORE MEDICAL CENTER	SALEM	MA
NASHOBA VALLEY MEDICAL CENTER	AYER	MA
BEVERLY HOSPITAL CORPORATION	BEVERLY	MA
LOWELL GENERAL HOSPITAL	LOWELL	MA
ST MARKS MEDICAL CENTER	LA GRANGE	TX
MATAGORDA REGIONAL MEDICAL CENTER	BAY CITY	TX
BRAZOSPORT REGIONAL HEALTH SYSTEM	LAKE JACKSON	TX
GULF COAST MEDICAL CENTER	WHARTON	TX
BURLESON ST JOSEPH HEALTH CENTER	CALDWELL	TX
EL CAMPO MEMORIAL HOSPITAL	EL CAMPO	TX
COLORADO FAYETTE MEDICAL CENTER	WEIMAR	TX
PHYSICIANS CENTRE,THE	BRYAN	TX
COLUMBUS COMMUNITY HOSPITAL	COLUMBUS	TX
COLLEGE STATION MEDICAL CENTER	COLLEGE STATION	TX
ST JOSEPH REGIONAL HEALTH CENTER	BRYAN	TX

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

TRINITY MEDICAL CENTER	BRENHAM	TX
ANGLETON-DANBURY MEDICAL CENTER	ANGLETON	TX
BELLVILLE GENERAL HOSPITAL	BELLVILLE	TX
NORTH OAKS MEDICAL CENTER	HAMMOND	LA
ASSUMPTION COMMUNITY HOSPITAL	NAPOLEONVILLE	LA
THIBODAUX REGIONAL MEDICAL CENTER	THIBODAUX	LA
OCHSNER ST ANNE GENERAL HOSPITAL	RACELAND	LA
LADY OF THE SEA GENERAL HOSPITAL	CUT OFF	LA
SOUTHERN SURGICAL HOSPITAL	SLIDELL	LA
SLIDELL MEMORIAL HOSPITAL	SLIDELL	LA
OCHSNER MEDICAL CENTER - NORTHSHORE, LLC	SLIDELL	LA
RIVER PARISHES HOSPITAL	LAPLACE	LA
LOUISIANA MEDICAL CENTER AND HEART HOSPITAL, LLC	LACOMBE	LA
WASHINGTON ST TAMMANY REGIONAL MEDICAL CENTER	BOGALUSA	LA
ST CHARLES PARISH HOSPITAL	LULING	LA
FAIRWAY MEDICAL CENTER	COVINGTON	LA

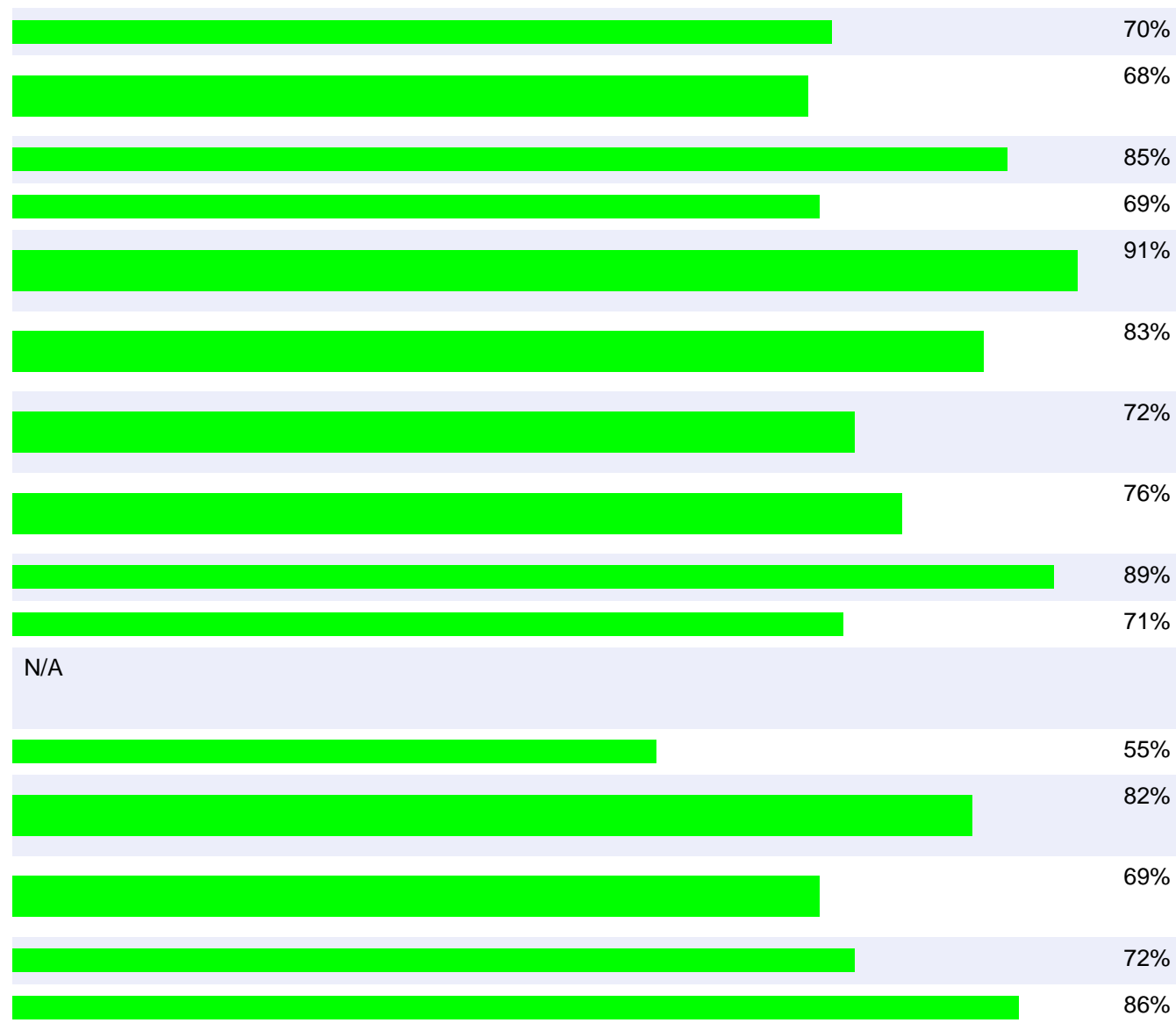
Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

PHYSICIANS MEDICAL CENTER	HOUMA	LA
LAKEVIEW REGIONAL MEDICAL CENTER	COVINGTON	LA
LEONARD J CHABERT MEDICAL CENTER	HOUMA	LA
TERREBONNE GENERAL MEDICAL CENTER	HOUMA	LA
LALLIE KEMP MEDICAL CENTER	INDEPENDENCE	LA
ST TAMMANY PARISH HOSPITAL	COVINGTON	LA
CLINTON MEMORIAL HOSPITAL	SAINT JOHNS	MI
HURON MEDICAL CENTER	BAD AXE	MI
SHERIDAN COMMUNITY HOSPITAL	SHERIDAN	MI
WEST BRANCH REGIONAL MEDICAL CENTER	WEST BRANCH	MI
MERCY HOSPITAL - GRAYLING	GRAYLING	MI
SPECTRUM HEALTH UNITED MEMORIAL - KELSEY CAMPUS	LAKEVIEW	MI
ALPENA REGIONAL MEDICAL CENTER	ALPENA	MI
TAWAS ST JOSEPH HOSPITAL	TAWAS CITY	MI
MIDMICHIGAN MEDICAL CENTER-GLADWIN	GLADWIN	MI
GRATIOT MEDICAL CENTER	ALMA	MI

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

HARBOR BEACH COMMUNITY HOSPITAL	HARBOR BEACH	MI
COVENANT MEDICAL CENTER, INC	SAGINAW	MI
CARSON CITY HOSPITAL	CARSON CITY	MI
MARLETTE REGIONAL HOSPITAL	MARLETTE	MI
CARO COMMUNITY HOSPITAL	CARO	MI
MEMORIAL HEALTHCARE	OWOSSO	MI
OTSEGO MEMORIAL HOSPITAL	GAYLORD	MI
CENTRAL MICHIGAN COMMUNITY HOSPITAL	MOUNT PLEASANT	MI
ST MARY'S OF MICHIGAN MEDICAL CENTER	SAGINAW	MI
HEALTHSOURCE SAGINAW	SAGINAW	MI
MIDMICHIGAN MEDICAL CENTER-CLARE	CLARE	MI
MIDMICHIGAN MEDICAL CENTER-MIDLAND	MIDLAND	MI
HILLS & DALES GENERAL HOSPITAL	CASS CITY	MI
BAY REGIONAL MEDICAL CENTER	BAY CITY	MI

Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

